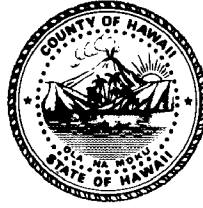


Harry Kim
Mayor

Roy Takemoto
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Duane Hosaka
Housing Administrator

Alisa A. Hanselman
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County of Hawai'i
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March 19, 2020

NEWS RELEASE

County Housing Office Assures Clients of Continued Services

The Hawai'i County Office of Housing and Community Development would like to reassure OHCD Housing Choice Voucher Clients and Stakeholders that OHCD is committed to doing everything it can to ensure the health and safety of our participants, partners, and staff during the COVID-19 outbreak.

The OHCD intends to conduct our housing agency business to the best of our ability during this time. Our office hours will remain from 7:45 am to 4:30 pm, Monday through Friday (except for holidays).

Our team has put in place procedures to first and foremost ensure the safety of our OHCD staff and participants. We will continue to provide efficient and professional services to the participants that we serve.

For your protection, the OHCD will be working remotely and will conduct business by phone, email, fax, and/or teleconferencing when possible. Instead of visiting our offices in Hilo or Kona, please call us at 808-959-4642 (Hilo) or 808-323-4300 (Kona) and/or email us at sec8info@hawaiicounty.gov.

We will also accept documents via email, mail, and fax. **NO WALK-IN appointments will be seen at this time.** If you already have a prescheduled appointment with your caseworker, please call or email them directly before coming in or attempting to meet in person.

We understand that these are challenging times and we are committed to provide uninterrupted and professional services during this public health crisis. *If you have questions or concerns, please feel free to contact our office at 808-959-4642 (Hilo) or 808-323-4300 (Kona) or at sec8info@hawaiicounty.gov.*



