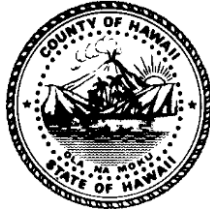


Harry Kim  
Mayor



Roy Takemoto  
Managing Director

Barbara J. Kossow  
Deputy Managing Director

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March 7, 2020

### NEWS RELEASE

#### **Hawai‘i County Opens Call Center to Answer Questions about Coronavirus**

Hawai‘i County has opened a call center to answer questions about Coronavirus, and the community is encouraged to call in to get the most up-to-date and accurate information about the virus.

The call center in Hilo is taking calls **seven days a week, from 7:00 a.m. to 7:00 p.m.** Please call **935-0031** with your questions about Coronavirus (also known as COVID 19).

The call takers advise callers about practicing good hygiene such as frequent washing of hands, good cough and sneeze etiquette and staying home when sick. Callers who report feeling sick are advised to contact their doctor or primary care provider.

Callers can receive information about the status of Coronavirus, the status of any closures or cancellation of events, and related subjects.

For more detailed questions, callers will be directed to go to the State Department of Health website at [health.hawaii.gov](http://health.hawaii.gov) and the County Civil Defense Agency website at [www.hawaiicounty.gov](http://www.hawaiicounty.gov) (Click on Departments, Civil Defense). The Centers for Disease Control and Prevention’s website is at [www.cdc.gov](http://www.cdc.gov) .

*We appreciate our community’s kōkua in helping each other stay healthy and safe.*