



# County of Hawai'i Transportation Commission Agenda

Notice is hereby given of a meeting to be held by the Transportation Commission of the County of Hawai'i in accordance with the provisions of Chapter 91, Hawai'i Revised Statutes, Chapter 18, Divisions 2 and 3 of the Hawai'i County Code.

**DATE:** Friday, December 17, 2021  
**TIME:** 9:00 a.m.  
**PLACE:** County of Hawai'i Mass Transit Agency  
 2299 Ho`olaulima Road, Hilo, Hawai'i 96720

This meeting is also available via Zoom at the following link: <https://www.zoomgov.com/j/1616302717?pwd=eDZpOEE2QnI2a3graFdpGtpZlo2Zz09>  
 Meeting ID: 161 630 2717  
 Passcode: 192808

The purpose of the meeting is to afford all interested persons a reasonable opportunity to be heard on the following matters. All person(s) wishing to testify should call or email your testimony to (808) 961-8556 or [betty.alcover@hawaiicounty.gov](mailto:betty.alcover@hawaiicounty.gov) no later than 12:00 noon on Wednesday, December 15, 2021.

- I. Call to Order
- II. Roll Call
- III. Approval of Agenda for December 17, 2021
- IV. Approval of Minutes from September 29, 2021 Pages 2-5
- V. Public Statements on Agenda Items
- VI. New Business
  - A. Review taxicab application for NEW Certificate of Public Convenience & Necessity to operate in the County of Hawai'i. Page 5
    - 1. Randy M. Llana d.b.a. Kai's Taxi, 68-3630 Lahilahi St., Waikoloa , HI 96738 (1) Pages 6-14
    - 2. Rodolfo V. Palilio d.b.a. Kristine Taxi, 2238 Kilauea Ave., Hilo HI 96720 (1) Pages 15-19
    - 3. Herrick R. Pimentero, PO Box 3643, Kailua-Kona, HI 96740 (1) Pages 20-24
  - B. Hearing on revocation of the following Certificate of Public Conveniences due to the discontinuance by the carrier of the business of transporting passengers as a common carrier of passengers operating upon and using the public highways for a period of thirty (30) consecutive days or more or failure to renew his/her taxicab license for the year.
    - No Revocations. Page 25
- VII. Discussion of Transit and Multi-Modal Transportation Plan Implementation Pages 26-64
- VIII. Discussion of Chapter 18 Amendments Pages 65-66
- IX. Mass Transit Administrator's Report Pages 67-134
- X. Commissioner's Reports
- XI. Next Meeting – March 2022.
- XII. Adjournment

The meeting facility is accessible to persons with disabilities. Anyone who requires an auxiliary aid or service for effective communication to participate in this meeting should contact the County of Hawai'i Mass Transit Agency at (808) 961-8744 as soon as possible, but no later than Wednesday, December 15, 2021. If a response is received after December 15, 2021, we will try to obtain the auxiliary aid/service or accommodation, but we cannot guarantee that the request will be fulfilled. Upon request, this notice is available in alternate formats such as large print, Braille, or electronic copy.

Commission Members may also be present at the meeting facility as listed above on the agenda and/or participating via interactive conference technology from other locations.

The full text of the agendas are made available on the County of Hawai'i Mass Transit Agency website at [www.heleonbus.org](http://www.heleonbus.org), click on Transportation Commission to navigate to the current agenda. For copies of the current agenda or questions, please call (808) 961-8744 or email [heleonbus@hawaiicounty.gov](mailto:heleonbus@hawaiicounty.gov)

# TRANSPORTATION COMMISSION

11/18/2021

Purpose:	To regulate passenger carrying motor vehicles such as sampan buses, taxis and other vehicles exempted by the Public Utilities Commission, and to serve as an advisory commission on mass transit and other transportation-related matters.	
Authority:	Hawai'i County Code, Section 18-3, as amended.	
Appointment:	Mayor with Council approval. Normal five-year staggered terms.	
Full Membership:	Nine members.	
Specific Representation:	One member from each council district (CD).	
Requirements:	None specified.	
Meetings:	Normally, meetings are held on a rotating basis in Hilo, Waimea, and Kailua-Kona.	
Financial Disclosure:	Members must file Financial Disclosure within 20 working days of taking the oath of office. Thereafter, annual disclosures must be filed on or before January 31. The disclosures are confidential and will be kept on file by the Board of Ethics. County Code, Chapter 2, Section 2-91.1.	
Reappointment:	Following the expiration of a term, no member may be reappointed for at least two years.	
Qualities:	Respected by the community as being community-minded and oriented. Able to focus on the community needs as a whole without catering to special or self-interest.	
Current Members:		CD
	Vacant	1
	James "Kimo" Lee 12/31/24	2
	Neva Supe-Roque 12/31/25	3
	James Weatherford, 12/31/22	4
	Kristy Cruz 12/31/26	5
	Vacant	6
	John Walker, 12/31/21	7
	Benjamin Agdeppa, 12/31/23	8
	Michael O'Loughlin 12/31/23	9
Secretary/Contact Person:	Betty Alcover/John Andoh (808) 961-8556/(808)961-8555	
Attorney Assigned:	Keyra Wong (808) 961-8251	

***\*The information on this sheet is condensed. For full information see appropriate Sections of the County Charter, County Code and/or Hawai'i Revised Statutes.***

# Transportation Commission Meeting Minutes

## County of Hawai'i

### September 29, 2021

#### I. CALL TO ORDER

Meeting called to order at 10:15 a.m.

#### II. ROLL CALL

Present: Michael O'Loughlin, Chair  
John Walker, Vice Chair  
James Lee, Benjamin Agdeppa, James Weatherford, Kristy Cruz, Commissioners

Staff: John Andoh, Interim Mass Transit Administrator  
Mayor Mitchell D. Roth  
Lee Lord Ph.D., Managing Director  
J Yoshimoto, Assistant Corporation Counsel

Absent: None

A quorum was declared present.

#### III. APPROVAL OF AGENDA

Commissioner Lee moved that agenda be approved, seconded the motion by Commissioner. Walker. No further discussion, moved to approve, it carried unanimously, 6 Ayes. Agenda approved.

#### IV. APPROVAL OF MINUTES FROM JUNE 10, 2021

Commissioner Lee moved that agenda be approved, seconded the motion by Commissioner. Walker. No further discussion, moved to approve, it carried unanimously, 6 Ayes. Agenda approved.

#### V. PUBLIC STATEMENTS ON AGENDA ITEMS:

Chairman O'Loughlin opened the public statement period. Seeing no individuals present who wished to speak, Chairman O'Loughlin closed the Public Statement period.

#### VI. NEW BUSINESS

##### A. Review taxicab application for NEW Certificate of Public Convenience & Necessity to operate in the County of Hawai'i

1. Mario Labiano dba Daniel's Taxi, PO Box 385, Keaau, HI 96749 (1)  
Commissioner Walker moved to approve new application, seconded by Chairman O'Loughlin. Application approved. 6 ayes.
2. Richard Namnama dba Jerich Taxi, 73-1368 Kaiminani Drive, Kailua, Kona HI 96749(1)  
Commissioner Walker moved to approve new application, seconded by Commissioner Lee. Application approved. 6 ayes
3. Joanne Louise Soriano dba Xyleanne's Taxi, 68-3555 Kupunahine St., Waikoloa, HI 96738 (1)  
Commissioner Walker moved to approve new application, seconded by Chairman O'Loughlin. Application approved. 6 ayes.

##### B. Hearing on revocation of the following Certificate of Public Conveniences due to the discontinuance by the carrier of the business of transporting passengers as a common carrier of passengers operating upon and using the public highways for a period of thirty consecutive days or more or failure to renew his/her taxicab license for the year

1. CH 002 Frank Vesperas dba Alaka'i Taxi & Tours

2. CH 027 Virgilio Afan dba Pinay Taxi
3. CH 109 Alexander Kapela dba White Taxi
4. CH 198 Emerito Cabanas dba DaKine Taxi
5. CH 279 Akira Arai dba Juel Taxi
6. CH 288, CH 292, CH 294, CH 371, CH 372 Anagor, LLC dba AM PM Taxi
7. CH 408 Leo Sadoy dba Leo's Taxi
8. CH 425 Orlando Palafox dba O&M Taxi & Tours
9. CH 444 Charlene Sherwood dba Char's Taxi Shuttle
10. CH 466 Ray Cabaccang dba R&M Taxi
11. CH 471 Gilbert Delacruz dba Mister D's Taxi
12. CH 481 Remigio Dumayag dba R&A Taxi
13. CH 485 Jaynard Simpliciano dba AMS Taxi
14. CH 541 Patricia Mayfield dba Big Island Express
15. CH 551 Ace 1 Taxi LLC
16. CH586 Shelby Roberts dba Rainbow Taxi
17. CH 557, CH 558 Mary Jo Victorino and Roy Kunishige dba Kwiki Taxi LLC

Chairman O'Loughlin asked if a motion could be made regarding revocation of all licenses at once since they are not present. Assistant Corporation Counsel Yoshimoto stated that was fine.

Commissioner Walker moved to revoke their licenses, seconded by Chairman O'Loughlin. Application approved. 6 ayes.

## **VII. DISCUSSION OF TRANSIT AND MULTI-MODAL TRANSPORTATION PLAN IMPLEMENTATION**

Interim Administrator Andoh presented this item and discussed the actions of the Transit and Multi-Modal Transportation Master Plan implementation and entertained questions from the Commissioners.

Chairman O'Loughlin asked about the bus maintenance and inventory.

Commissioner Kimo committed on parts and the County's procurement process.

Commissioner Walker asked questions about the Kona Baseyard, expanding the Hilo Baseyard and communication between the Mass Transit Agency and the Transportation Commission.

Managing Director Lord stated the Administrator is doing a good job.

## **VIII. DISCUSSION OF PERFORMANCE MEASURES RELATED TO HELE-ON SERVICE**

Interim Administrator Andoh presented this item and asked the Commissioners if they had any questions.

Chairman O'Loughlin asked about taxicab companies and marketing airport service as well as the various transportation modes that are on island.

## **IX. DISCUSSION OF AMENDMENTS TO CHAPTER 18**

Interim Administrator Andoh presented this item and asked the Commissioners if they had any questions. There was none.

## **X. MASS TRANSIT ADMINISTRATOR'S REPORT**

Interim Administrator Andoh presented this item and asked the Commissioners if they had any questions on his report which is summarized below:

- Implemented new transit service changes from the Transit and Multi-Modal Transportation Master Plan on September 5, 2021
- Reclassifying County Transportation Specialist into a Transit Program Manager
- Formed partnership with Department of Education to purchase bus passes for students
- Started discussions with UH-Hilo and UH-Hawai'i Community College regarding a U-Pass Program
- Started credit card sales online, at Mass Transit Agency and Mo'ohau Bus Terminal
- Redid specifications for bus replacements

- Started process to purchase electric buses in partnership with counties of Maui and Kaua'i
- Cleaned up Mo'ohau Bus Terminal and installed new fans, bulletin boards
- Finalizing GTFS to allow for trip planning on Google, Bing, and Apple Maps
- Started process to implement mobile ticketing in partnership with Token Transit
- Launched a new Facebook, Twitter, Instagram, and You Tube page
- Reorganizing the website and securing a new vendor for a new website that is ADA compliant
- Developed a new Hele-On and Hele-On Kako'o logo
- Finalizing paint scheme for transit buses
- Developing a new bus stop sign for entire island
- Completed settlement agreement with Department of Justice
- Providing transit and paratransit management training to staff
- Integrated Kona Trolley into Hele-On
- Working on the development of an app for Hele-On passengers in partnership with Moovit.
- Integrating HIBike into Hele-On
- Developing a new partnership with Lyft and Uber for vaccine transportation and shared ride transportation
- Streamlined fares by suspending baggage fares pending amendments to Chapter 18
- Engaging the Transportation Commission
- Working with HDOT to finalize grants and get them implemented for expending funds
- Working on bringing the hydrogen buses to Kailua-Kona
- Took possession of three paratransit vans
- Development of new paratransit and eligibility assessment contractor request for proposals
- Continued work to bring buses back into service
- Working on inventorying parts and reclassifying automotive mechanics to transit vehicle mechanics.

Chairman O'Loughlin asked about app and credit card acceptance.

#### **XI. COMMISSIONER'S REPORTS**

Chairman O'Loughlin stated he was pleased with the direction of the Mass Transit Agency and appreciative of their involvement in being able to assist. The other commissioners each echoed their comments on this matter.

#### **XII. NEXT MEETING – DECEMBER 2021**

Interim Administrator Andoh announced the next meeting will be in December.

#### **XIII. ADJOURNMENT**

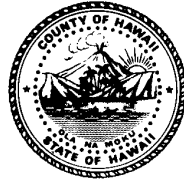
Commissioner Walker moved to adjourn the meeting, seconded by Chairman O'Loughlin. Meeting adjourned at 11:45 a.m.

Minutes prepared by:



John Andoh, Interim Mass Transit Administrator

Mitchell D. Roth  
Mayor



John C. Andoh  
Interim Mass Transit  
Administrator

County of Hawai'i  
Mass Transit Agency

25 Aupuni Street • Hilo, Hawai'i 96720 • (808) 961-8744 • Fax (808) 961-8745  
www.heleonbus.org • [heleonbus@hawaiicounty.gov](mailto:heleonbus@hawaiicounty.gov)

Friday, December 10, 2021

Agenda Item # VI (A)

To: Hawai'i County Transportation Commission  
From: John Andoh, Interim Mass Transit Administrator  
Subject: Review taxicab application for NEW Certificate of Public Convenience & Necessity to operate in the County of Hawai'i.

Requested Action: Staff recommends that the Transportation Commission review and accept new taxicab applications for NEW Certificate of Public Convenience & Necessity to operate in the County of Hawai'i.

Background and Summary: The following applications are being presented for the Transportation Commission's review as required in Chapter 18:

- 1. Randy M. Llaneza dba Kai's Taxi, 68-3630 Lahilahi St., Waikoloa , HI 96738 (1)
- 2. Rodolfo V. Palilio dba Kristine Taxi, 2238 Kilauea Ave., Hilo HI 96720 (1)
- 3. Herrick R. Pimentero, PO Box 3643, Kailua-Kona, HI 96740 (1)

Fiscal Impacts: None.

Corporation Counsel Review: None.

Attachments: Applications for Randy Llaneza, Rodolfo Palilio and Herrick Pimentero.

For information regarding this staff report, please contact John Andoh, Interim Mass Transit Administrator at (808) 961-8555 or email [john.andoh@hawaiicounty.gov](mailto:john.andoh@hawaiicounty.gov).

Approved for Submission,

John Andoh, Interim Mass Transit Administrator

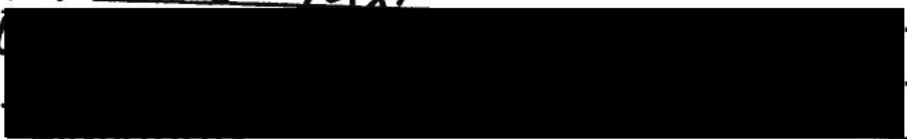

APPENDIX C

COUNTY OF HAWAII  
HILO, HAWAII

APPLICATION

For

CERTIFICATE OF PUBLIC CONVENIENCE & NECESSITY

- 1. Name of Applicant(s): Randy M. Llanca
- 2. Doing Business as (dba): Kai's Taxi
- 3. Mailing Address: 
- 4. Physical Address: 
- 5. Place of Business: Waikoloa
- 6. Home Phone: \_\_\_\_\_ Business Phone: \_\_\_\_\_ Cell Phone: (808) 937-3113
- 7. Applicant is: Single Proprietor Corporation Partnership Other
- 8. If Corporation, unincorporated association, or partnership; names and addresses of officers and directors: \_\_\_\_\_  
\_\_\_\_\_
- 9. Statement detailing any previous experience in taxicab business. DRIVING Uber / Lyft.
- 10. Description of proposed service, geographic area to be served: provides comfortable and transportation in Waikoloa - Kailua - Kona.
- 11. Times of operation, frequency of proposed service: Monday - Friday  
8:00 am - 8:00 pm

12. Description of proposed vehicle to be used in service:

2016 Chrysler Town & Country LGK 919 6  
Year Make Model License Plate No. Passenger Capacity

All vehicles must meet applicable safety, insurance, and license requirements.

Applicant assures vehicle employed under this certificate shall be kept clean and in good mechanical and physical condition at all times.

13. Proposed Insurance:

A. Name of Provider: \_\_\_\_\_

Coverages: Primary Public Liability: (one person) \$100,000  
(two or more persons) \$300,000  
Property Damage: \$ 50,000

B. Insurance coverage is on a fiscal year basis ending June 30<sup>th</sup>.

14. Zoning Verification – See Attachment A

15. Written facts showing need for proposed service (on separate sheet)

16. Traffic Abstract.

17. \$10.00 filing fee.

I, the undersigned official of the above company, on oath, state that the above attached information is true and correct.

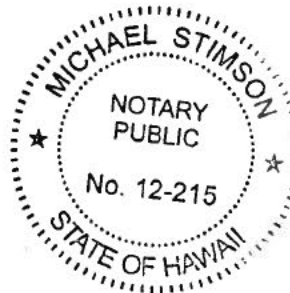
Signature [Signature]  
Name (printed) Randy M. Llanaeza  
Title \_\_\_\_\_

Subscribed and sworn to before me this

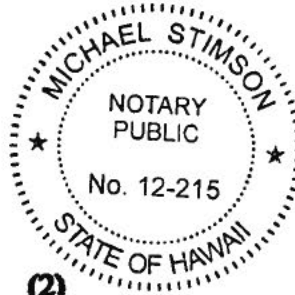
12<sup>th</sup> day of October, 2021.

[Signature]  
Notary Public, 3<sup>rd</sup> Judicial Circuit  
State of Hawaii

My commission expires: July 8, 2024



Joc. Date: 10/12/2021 # Pages 2  
Notary Name: Michael Stimson Third Circuit  
Doc. Description County of Hawaii  
Application for Certificate of Public  
Convenience & Necessity  
[Signature] 10/12/2021  
Notary Signature Date



(2)

NOTARY CERTIFICATION

ATTACHMENT A

TO: Planning Director  
FROM: Mass Transit  
SUBJECT: Zoning Verification  
Certificate of Public Convenience & Necessity  
Application for Taxicab License & Renewals

Applicant and dba Randy m. Llaneza as Kai's Taxi

has applied for: Certificate of Public convenience & Necessity  
Application for Taxicab License

Located at KONA INTERNATIONAL AIRPORT

Tax Map Key: 7-3043-003 Applicant Plans TAXI BUSINESS  
(describe the use)

(Lower half to be completed by Planning Department)

**PERMITTED UNDER:**

1. County zoning, which is MG-1a
2. Comments: TAXI Service is permitted within government roads right-of-way.

**NOT PERMITTED:**

\_\_\_\_\_

Date: 10/11/2021

Jr. [Signature]  
Planning Director

**Note:** Applicant must complete the upper half of this form for the Planning Department to certify the zoning. This form must be submitted with the Application for Certificate of Public Convenience & Necessity and for Taxicab License Renewal.

Hilo – Aupuni Center, 101 Pauahi St., Suite 3 – 961-8288  
Kona – West Hawaii Civic Center, 74-5044 Ane Keohokalole Hwy., Bldg E. – 323-4770

October 12, 2021

To whom it may concern,

I want to start my own taxi business. Kai's taxi will be base in Waikoloa - Kailua-Kona. We will be providing its customers with quality, comfortable, and professional transportation services. We will also offer private tours for our customers if they needed.

Taxi Business in Waikoloa-Kailua Kona is strong and growing. I can see the demand by the tourist coming every single day in the Island. Especially now we have shortage of car rental. Customers will be our main priority with our pleasant service that Kai's taxi will offer. I will make sure that my driver will be professional and Honest.

Kai's taxi will make sure we can give each customer the satisfaction during their trip.

Thank you so much!

Respectfully yours,

Randy M. Llanaeza

No public charge or public sex offender information found. Search Criteria Used: Last Name = BROCOY ( Sounds Like ) , First Name = JAY COY (First Initial), Soc Sec No = \*\*\*-\*\*-2110, Date of Birth = 04/16/1994 ( Year of birth between 1992 and 1996 ), Sex = M

\*Please Read: The information furnished is based upon the descriptive information you have provided and not as the result of a fingerprint comparison. There is no guarantee that a record does not exist for the person in whom you are interested. It is your responsibility to carefully verify the information entered and to match it against your search criteria. Furthermore, the search is limited to conviction data and data relating to cases in which the defendant is acquitted, or charges are dismissed, by reason of physical or mental disease, disorder, or defect, under Chapter 704, HRS, maintained by the State of Hawaii. It does not include data maintained by the FBI or other states. Because the criminal history records are continually updated, a new criminal history record should be obtained for each subsequent use. Every effort is made to insure the accuracy of this information. Any disputes should be addressed separately with the Hawaii Criminal Justice Data Center.

CJIS-Hawaii 2021  
v.4.01.13  
Monday, October  
11, 2021 02:37:56  
PM

OCT 11 2021



CJIS  
Hawaii



No public charge or public sex offender information found. Search Criteria Used: Last Name = LLANEZA ( Sounds Like ), First Name = RANDY (First Initial), Soc Sec No = \*\*\*.\*\*-4109, Date of Birth = 01/12/1972 ( Year of birth between 1970 and 1974 > , Sex = M

\*Please Read: The information furnished is based upon the descriptive information you have provided and not as the result of a fingerprint comparison. There is no guarantee that a record does not exist for the person in whom you are interested. It is your responsibility to carefully verify the information entered and to match it against your search criteria. Furthermore, the search is limited to conviction data and data relating to cases in which the defendant is acquitted, or charges are dismissed, by reason of physical or mental disease, disorder, or defect, under Chapter 704, HRS, maintained by the State of Hawaii. It does not include data maintained by the FBI or other states. Because the criminal history records are continually updated, a new criminal history record should be obtained for each subsequent use. Every effort is made to insure the accuracy of this information. Any disputes should be addressed separately with the Hawaii Criminal Justice Data Center.

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v.4.01.13  
Monday, October  
11, 2021 02:36:56  
PM

**CJIS**  
**Hawaii**



OCT 11 2021

STATE OF HAWAII  
**ABSTRACT OF TRAFFIC RECORD**  
IN THE DISTRICT COURT OF THE THIRD CIRCUIT

KONA DIVISION

Name: Randy M. Llaneza

Date: October 11, 2021

Operator License No. H01471340

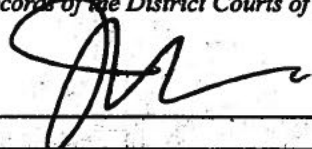
State: Hawai'i

\*\*\*\*\* NO VIOLATION RECORD \*\*\*\*\*

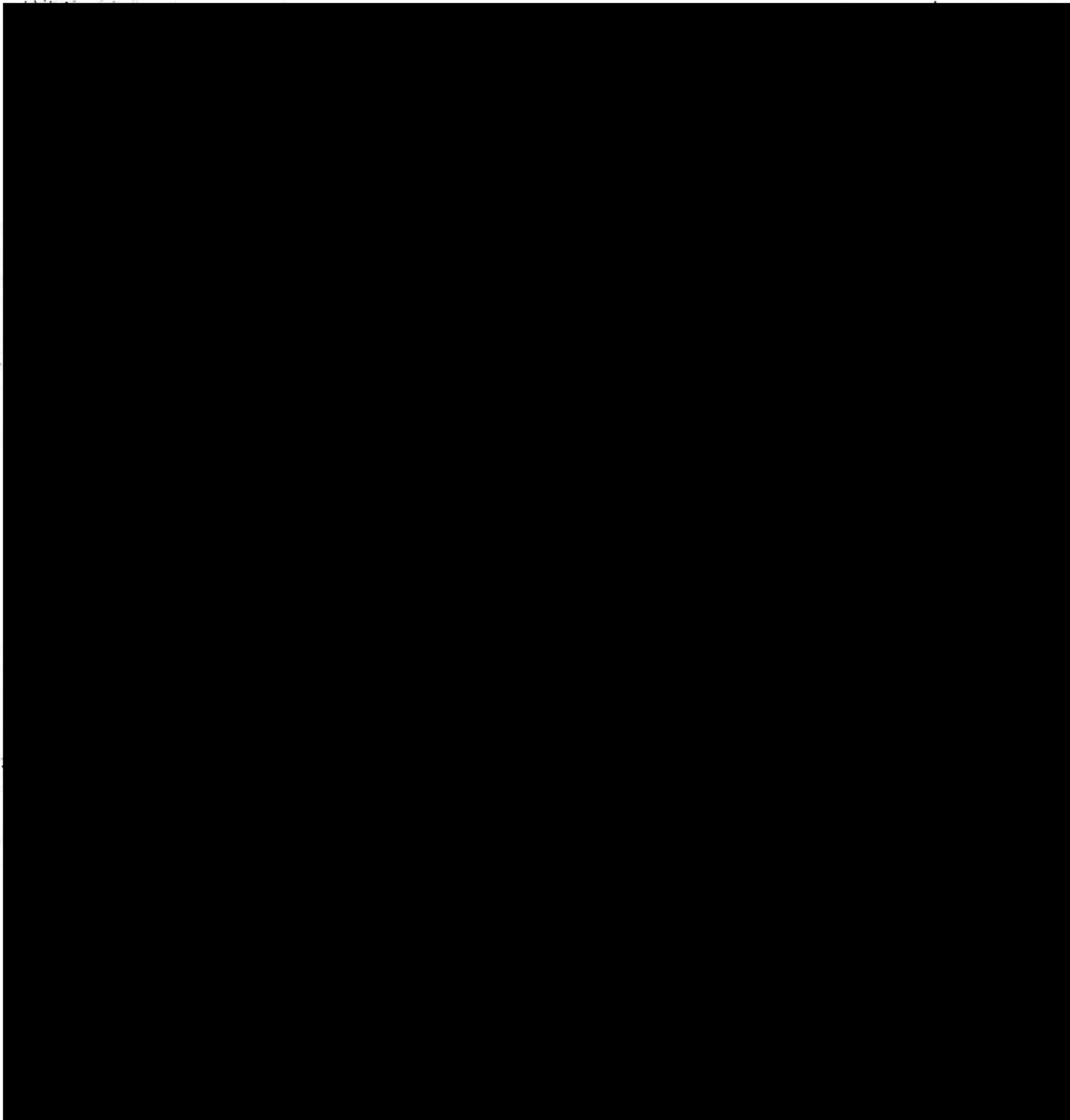
This abstract shows all alleged moving violations and any judgments resulting therefrom, arising from the operation of a motor vehicle and any administrative license revocation pursuant to HRS chapter 291E, part III and HRS chapter 286, part XIV as it was in effect on or before December 31, 2001. Pursuant to HRS §92F-13(1), §92F-13(4) and §571-84(a), juvenile records other than civil traffic infractions occurring on or after January 1, 2008 are not subject to public disclosure.

*I hereby certify that the information provided herein is extracted from the official records of the District Courts of the State of Hawai'i.*

by \_\_\_\_\_



STATE OF HAWAII  
**ABSTRACT OF TRAFFIC RECORD**



This abstract shows all alleged moving violations and any judgments resulting therefrom, arising from the operation of a motor vehicle and any administrative license revocation pursuant to HRS chapter 291E, part III and HRS chapter 286, part XIV as it was in effect on or before December 31, 2001. Pursuant to HRS §92F-13(1), §92F-13(4) and §571-84(a), juvenile records other than civil traffic infractions occurring on or after January 1, 2008 are not subject to public disclosure.

*I hereby certify that the information provided herein is extracted from the official records of the District Courts of the State of Hawai'i.*

by 


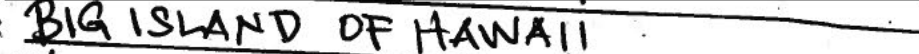
APPENDIX C

COUNTY OF HAWAII  
HILO, HAWAII

APPLICATION

For

CERTIFICATE OF PUBLIC CONVENIENCE & NECESSITY

1. Name of Applicant(s): RODOLFO V. PALILIO
2. Doing Business as (dba): KRISTINE TAXI
3. Mailing Address: 
4. Physical Address: 
5. Place of Business: BIG ISLAND OF HAWAII
6. Home Phone: N/A Business Phone: \_\_\_\_\_ Cell Phone: 808-785-6540
7. Applicant is:  Single Proprietor  Corporation  Partnership  Other
8. If Corporation, unincorporated association, or partnership; names and addresses of officers and directors: NONE
9. Statement detailing any previous experience in taxicab business. FORMERLY RP TAXI
10. Description of proposed service, geographic area to be served: ANY WHERE ON THE BIG ISLAND OF HAWAII
11. Times of operation, frequency of proposed service: 24/7  
24 hrs / 7 days a WEEK

12. Description of proposed vehicle to be used in service:

2005 Year DODGE CARAVAN Make PVAN Model RFA 259 License Plate No. 6 Passenger Capacity

All vehicles must meet applicable safety, insurance, and license requirements.

Applicant assures vehicle employed under this certificate shall be kept clean and in good mechanical and physical condition at all times.

13. Proposed Insurance:

A. Name of Provider: BUSINESS INSURANCE SERVICES

Coverages: Primary Public Liability: (one person) \$100,000  
(two or more persons) \$300,000  
Property Damage: \$ 50,000

B. Insurance coverage is on a fiscal year basis ending June 30<sup>th</sup>.

14. Zoning Verification - See Attachment A

15. Written facts showing need for proposed service (on separate sheet)

16. Traffic Abstract.

17. \$10.00 filing fee.

I, the undersigned official of the above company, on oath, state that the above attached information is true and correct.

Signature [Signature]  
Name (printed) RODOLFO V. PALILIO  
Title DRIVER

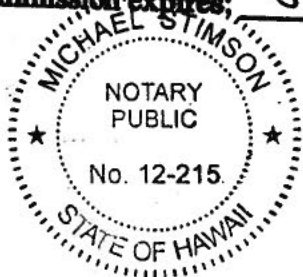
Subscribed and sworn to before me this

25<sup>th</sup> day of AUGUST, 20 21.

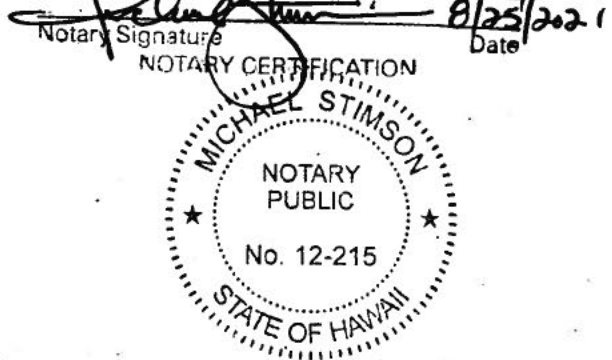
[Signature] MICHAEL STIMSON

Notary Public, 3<sup>rd</sup> Judicial Circuit  
State of Hawaii

My commission expires: July 8, 2020



Doc. Date: 8/25/2021 # Pages \_\_\_\_\_  
Notary Name: Michael Stimson Third Circuit  
Doc. Description COUNTY OF HAWAII  
Application for Certificate of  
Public Convenience & Necessity  
[Signature] 8/25/2021  
Notary Signature Date



ATTACHMENT A

TO: Planning Director  
FROM: Mass Transit  
SUBJECT: Zoning Verification  
Certificate of Public Convenience & Necessity  
Application for Taxicab License & Renewals

Applicant and dba RODOLFO V. PALILIO, KRISTINE TAXI

has applied for: Certificate of Public convenience & Necessity  
Application for Taxicab License

Located at



Tax Map Key: D 2 041-041

Applicant Plans

TAXI SERVICE

(describe the use)

(Lower half to be completed by Planning Department)

**PERMITTED UNDER:**

1. County zoning, which is RS-10/Urban
2. Comments: permitted for mc taxi unit - necessary use to main dwelling - with me. taxi operator; no approval to backyard taxi vehicles.

**NOT PERMITTED:**

Date: 03/25/2021

fr RANSC STANES

Planning Director

**Note:** Applicant must complete the upper half of this form for the Planning Department to certify the zoning. This form must be submitted with the Application for Certificate of Public Convenience & Necessity and for Taxicab License Renewal.

Hilo - Aupuni Center, 101 Pauahi St., Suite 3 - 961-8288

Kona - West Hawaii Civic Center, 74-5044 Ane Keohokalole Hwy., Bldg E. - 323-4770

No record found.

**Search Criteria Used: Last Name = PALILIO, First Name = RODOLFO, Soc Sec No = \*\*\*-\*\*-1691, Date of Birth = \*\*/\*\*/1965, Sex = MALE**

**\*Please Read: The information furnished is based upon the descriptive information you have provided and not as the result of a fingerprint comparison. There is no guarantee that a record does not exist for the person in whom you are interested. It is your responsibility to carefully verify the information entered and to match it against your search criteria. Furthermore, the search is limited to conviction data and data relating to cases in which the defendant is acquitted, or charges are dismissed, by reason of physical or mental disease, disorder, or defect, under Chapter 704, HRS, maintained by the State of Hawaii. It does not include data maintained by the FBI or other states.**

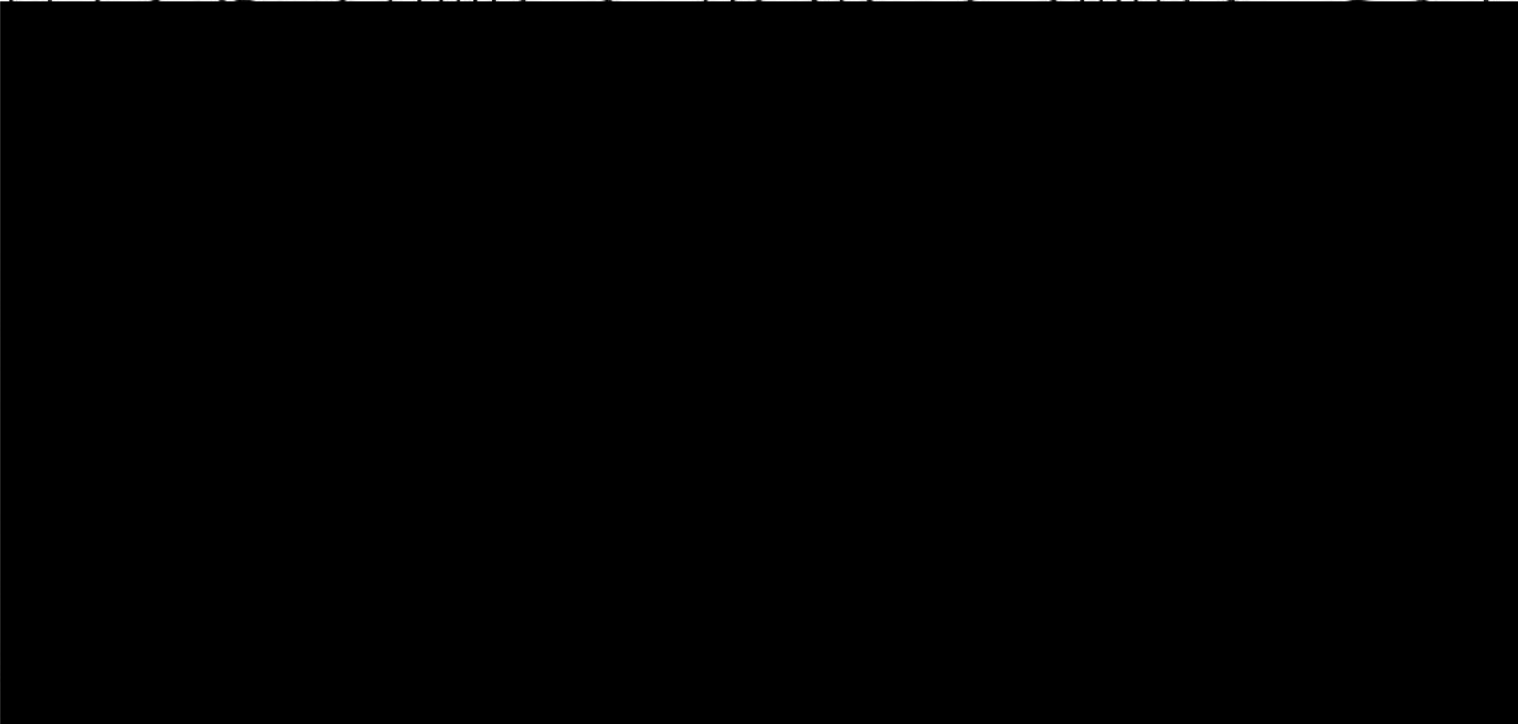
**Because the criminal history records are continually updated, a new criminal history record should be obtained for each subsequent use. Every effort is made to insure the accuracy of this information. Any disputes should be addressed separately with the Hawaii Criminal Justice Data Center.**

STATE OF HAWAII  
ABSTRACT OF TRAFFIC RECORD

Generated: 30-AUG-2021 09:08 AM

Search Criteria: Party ID: @603530, Criminal Excluded, Circuit Excluded, Abbreviated Format, Sort Recent to Oldest

1 record(s) total



This abstract shows all alleged moving violations and any judgments resulting therefrom, arising from the operation of a motor vehicle and any administrative license revocation pursuant to HRS chapter 291E, part III and HRS chapter 286, part XIV as it was in effect on or before December 31, 2001. Pursuant to HRS §92F-13(1), §92F-13(4) and §571-84(e), juvenile records other than civil traffic infractions occurring on or after January 1, 2008 are not subject to public disclosure.

I hereby certify that the information provided herein is extracted from the official records of the District Courts of the State of Hawai'i.

by *Mona Daniels*

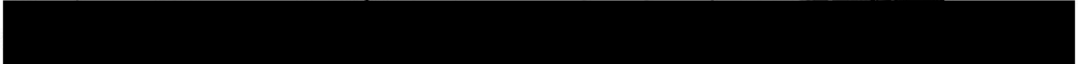
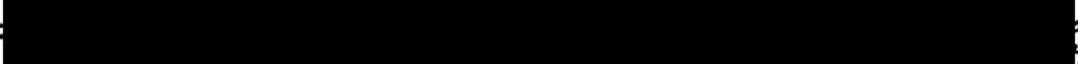

APPENDIX C

COUNTY OF HAWAII  
HILO, HAWAII

APPLICATION

For

CERTIFICATE OF PUBLIC CONVENIENCE & NECESSITY

1. Name of Applicant(s): HERNICK R. PIMENTERO
2. Doing Business as (dba): JAZIRH
3. Mailing Address: 
4. Physical Address: 
5. Place of Business: 
6. Home Phone: \_\_\_\_\_ Business Phone: \_\_\_\_\_ Cell Phone: 808 238-1407
7. Applicant is: Single Proprietor Corporation Partnership Other
8. If Corporation, unincorporated association, or partnership; names and addresses of officers and directors: \_\_\_\_\_  
\_\_\_\_\_
9. Statement detailing any previous experience in taxicab business. PICKING UP  
PASSENGER FROM THE AIRPORT OR  
RESORT/HOTEL TO THEIR FINAL DESTINATION
10. Description of proposed service, geographic area to be served: TAXI SERVICE  
IN KAILUA KOMA TO ANY POINT OF  
THE BIG ISLAND OF HAWAII
11. Times of operation, frequency of proposed service: 7 DAYS A WEEK  
FROM 6AM TO 10PM.

12. Description of proposed vehicle to be used in service:

<u>2014</u>	<u>TOYOTA</u>	<u>CAMPY</u>	<u>                    </u>	<u>4</u>
Year	Make	Model	License Plate No.	Passenger Capacity

All vehicles must meet applicable safety, insurance, and license requirements.

Applicant assures vehicle employed under this certificate shall be kept clean and in good mechanical and physical condition at all times.

13. Proposed Insurance:

A. Name of Provider: DONLBER BUSINESS INSURANCE

Coverages: Primary Public Liability: (one person)	\$100,000
(two or more persons)	\$300,000
Property Damage:	\$ 50,000

B. Insurance coverage is on a fiscal year basis ending June 30<sup>th</sup>.

14. Zoning Verification -- See Attachment A

15. Written facts showing need for proposed service (on separate sheet)

16. Criminal Abstract and Traffic Abstract.

17. \$10.00 filing fee.

I, the undersigned official of the above company, on oath, state that the above attached information is true and correct.

Signature [Handwritten Signature]  
 Name (printed) HERRICK R. PIMENTENO  
 Title JAZZMAN

Subscribed and sworn to before me this

14 day of July, 2021.

Notary Public, 30 Judicial Circuit  
State of Hawaii

My commission expires: 11/06/2021

NOTARY CERTIFICATION
Date <u>JUL 14 2021</u> Third Circuit
Notary Name <u>PETER J. CARVALHO</u>
Commission Expiration Date <u>11/06/2021</u>
Notary Signature <u>[Handwritten Signature]</u>



ATTACHMENT B

TO: Planning Director  
FROM: Mass Transit  
SUBJECT: Zoning Verification  
Certificate of Public Convenience & Necessity  
Application for Taxicab License & Renewals

Applicant and dba HERNAN R. PIMENTERO / SAZIRH

has applied for: Certificate of Public convenience & Necessity  
Application for Taxicab License

Located at KONA INTERNATIONAL AIRPORT

Tax Map Key: 7.3-43:3 Applicant Plans TAXI  
(describe the use)

(Lower half to be completed by Planning Department)

**PERMITTED UNDER:**

1. County zoning, which is General Industrial - M1-1a
2. Comments: Taxi use is permitted within government road  
rights-of-way.

**NOT PERMITTED:**

Date: 2/24/2021 [Signature]  
Planning Director

**Note:** Applicant must complete the upper half of this form for the Planning Department to certify the zoning. This form must be submitted with the Application for Certificate of Public Convenience & Necessity and for Taxicab License Renewal.

Hilo – Aupuni Center, 101 Pauahi St., Suite 3 – 961-8288  
Kona – West Hawaii Civic Center, 75-5044 Ane Keohokalole Highway – 323-4770

STATE OF HAWAI'I  
**ABSTRACT OF TRAFFIC RECORD**  
IN THE DISTRICT COURT OF THE THIRD CIRCUIT

KONA DIVISION

Name: Herrick Pimentero

Date: August 13, 2021

Operator License No. H01313344

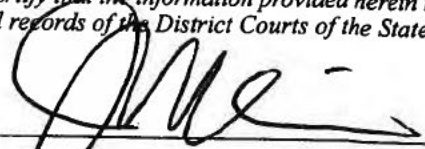
State: Hawai'i

\*\*\*\*\* NO VIOLATION RECORD \*\*\*\*\*

This abstract shows all alleged moving violations and any judgments resulting therefrom, arising from the operation of a motor vehicle and any administrative license revocation pursuant to HRS chapter 291E, part III and HRS chapter 286, part XIV as it was in effect on or before December 31, 2001. Pursuant to HRS §92F-13(1), §92F-13(4) and §571-84(a), juvenile records other than civil traffic infractions occurring on or after January 1, 2008 are not subject to public disclosure.

*I hereby certify that the information provided herein is extracted from the official records of the District Courts of the State of Hawai'i.*

by \_\_\_\_\_

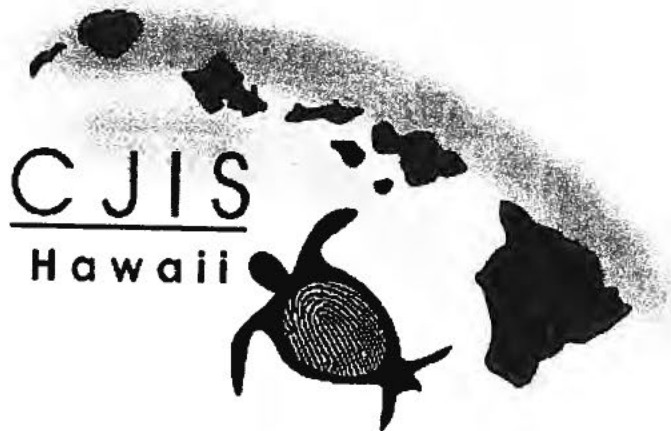


No Match. Search Criteria Used: Last Name = PIMENTERO ( Sounds Like ) , First Name = HERRICK ( Starts With ) , See See No -  
\*\*\*-4153, Date of Birth = \*\*\*/\*\*/1973 ( Year of birth between 1971 and 1975 ) , Active Documents Only

Because the criminal history records are continually updated, a new criminal history record check should be obtained for each subsequent use. Every effort is made to insure the accuracy of this information. Any disputes should be addressed separately with the Hawaii Criminal Justice Data Center.

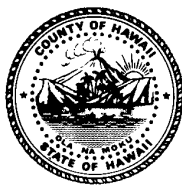
User TAYLOR, JOE L.

CJIS-Hawaii 2021  
v.4.01.11  
Wednesday,  
August 18, 2021  
11:03:02 AM



AUG 18 2021  
TAYLOR

**Mitchell D. Roth**  
Mayor



**John C. Andoh**  
Interim Mass Transit  
Administrator

## County of Hawai'i Mass Transit Agency

25 Aupuni Street • Hilo, Hawai'i 96720 • (808) 961-8744 • Fax (808) 961-8745  
[www.heleonbus.org](http://www.heleonbus.org) • [heleonbus@hawaiicounty.gov](mailto:heleonbus@hawaiicounty.gov)

**Friday, December 10, 2021**

### **Agenda Item # VI (B)**

To: Hawai'i County Transportation Commission  
From: John Andoh, Interim Mass Transit Administrator  
Subject: Hearing on revocation of the following Certificate of Public Conveniences due to the discontinuance by the carrier of the business of transporting passengers as a common carrier of passengers operating upon and using the public highways for a period of thirty (30) consecutive days or more or failure to renew his/her taxicab license for the year

---

Requested Action: Staff recommends that the Transportation Commission review and revoke the following Certificate of Public Conveniences due to the discontinuance by the carrier of the business of transporting passengers as a common carrier of passengers operating upon and using the public highways for a period of thirty (30) consecutive days or more or failure to renew his/her taxicab license for the year.

Background and Summary: There are no revocations for this meeting.

Fiscal Impacts: None.

Corporation Counsel Review: None.

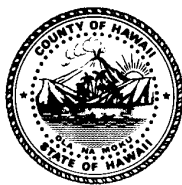
Attachments: None.

For information regarding this staff report, please contact John Andoh, Interim Mass Transit Administrator at (808) 961-8555 or email [john.andoh@hawaiicounty.gov](mailto:john.andoh@hawaiicounty.gov).

Approved for Submission,

John Andoh, Interim Mass Transit Administrator

**Mitchell D. Roth**  
Mayor



**John C. Andoh**  
Interim Mass Transit  
Administrator

## County of Hawai'i Mass Transit Agency

25 Aupuni Street • Hilo, Hawai'i 96720 • (808) 961-8744 • Fax (808) 961-8745  
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**Friday, December 10, 2021**

### **Agenda Item # VII**

To: Hawai'i County Transportation Commission  
From: John Andoh, Interim Mass Transit Administrator  
Subject: Presentation of Transit and Multi-Modal Transportation Plan Implementation

---

Requested Action: Staff recommends that the Transportation Commission hear an update regarding the Transit and Multi-Modal Transportation Plan Implementation since June 2021.

Background and Summary: The County adopted a new Transit and Multi-Modal Transportation Plan in 2018 which discussed opportunities to rebuild the public transit services provided by the Mass Transit Agency. Since June 2021, staff has been working hard to implement many actions of the Transit and Multi-Modal Transportation Plan.

Attached is a power point presentation on where the Mass Transit Agency stands and the direction we are going to implement all aspects of the Transit and Multi-Modal Transportation Plan.

Fiscal Impacts: None as this is an update to the Transportation Commission.

Corporation Counsel Review: None.

Attachments: Power Point Presentation.

For information regarding this staff report, please contact John Andoh, Interim Mass Transit Administrator at (808) 961-8555 or email [john.andoh@hawaiicounty.gov](mailto:john.andoh@hawaiicounty.gov).

Approved for Submission,

John Andoh, Interim Mass Transit Administrator

# Update on Transit and Multi-Modal Transportation Plan Update

December 7, 2021



County of Hawai'i Bus





# Meet the Mass Transit Agency Team

# What Has Been Done To Date?

**A lot has been accomplished in the last six months with the Mass Transit Agency**

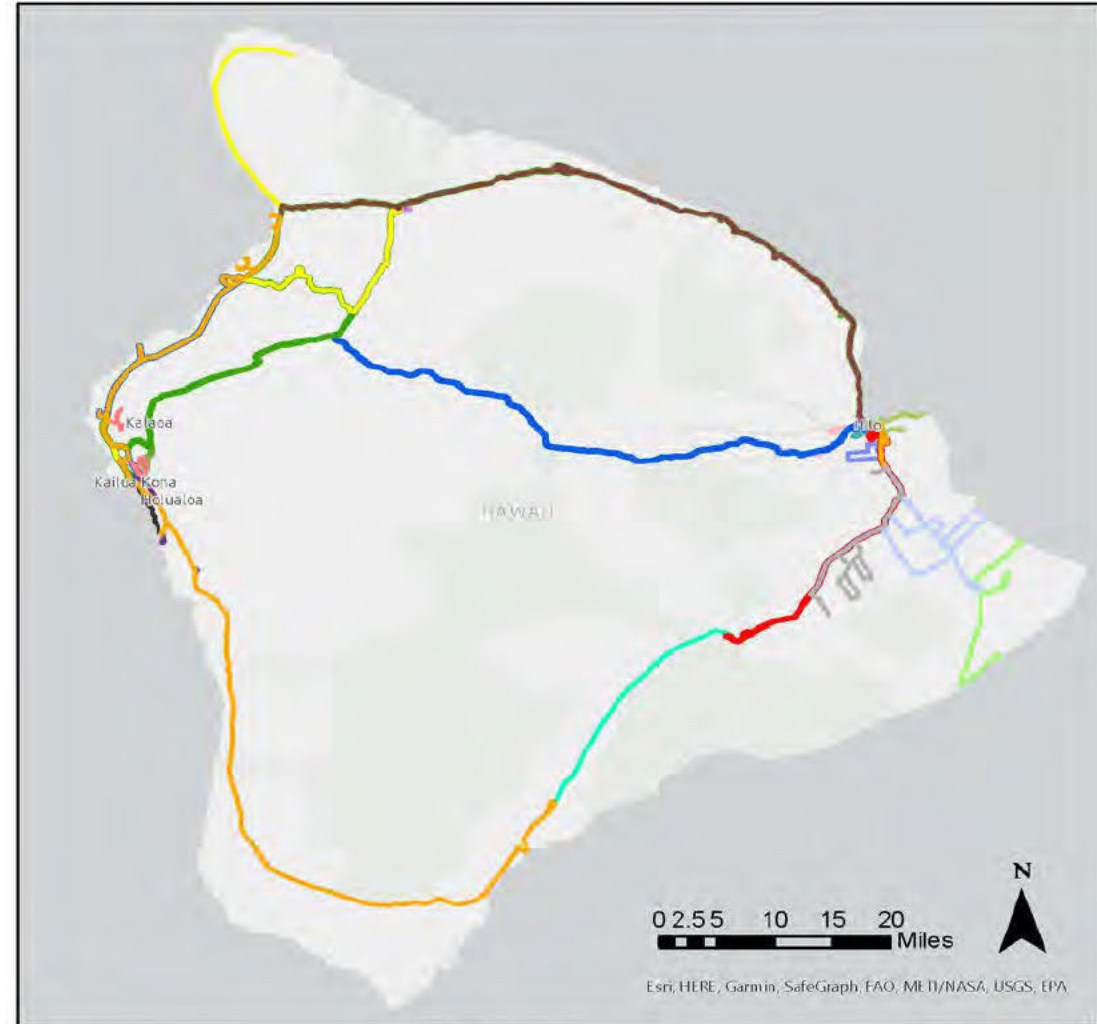
- Release IFB for 14 bus replacements, towing of buses, scrapping of buses, new engines, bus washing, bus shelter, credit cards, fareboxes
- Technological improvements (website, apps, AVL, GTFS)
- Implemented new route and schedule structure
- New logo, brand and marketing
- Increased training efforts of staff
- Credit card sales at the Mo'ohau Bus Terminal
- Applied for FTA, CDBG, State Energy grants
- Engaged Transportation Commission
- Recruiting for new civil service & contract staff positions
- Reclassifying civil service positions
- Improving staff morale
- Formed partnerships with community organizations
- Completed fleet replacement plan
- Improved reporting and accountability to HDOT
- Zero emissions transition and organization
- Social media implementation
- Bus shelter and transit hub planning engagements
- Implementing actions from ADA settlement agreement



# The New Transit Network

The new transit network was launched on September 5, 2021 adding 6 new routes, more evening, Sunday and holiday service

- 23 total routes in the Hele-On network
- 12 routes operating on Sundays and Holidays over 3 before
- Later evening service on some routes until 10 p.m.
- Interim hubs established at Kona Commons, Parker Ranch Keauhou and Puna Kai Shopping Centers and in Kea'au
- Circulators in Waimea, Hilo, Pahoa, Kailua-Kona
- Increased airport service to KOA (6 routes over 1)
- Three express routes (Blue, Red, Green)
- New paratransit service in Pahoa along Rtes. 40, 401, 402
- New flex route service in Fern Acres area, Waimea and Hamakua Coast
- New trolley service along Ali'i Drive

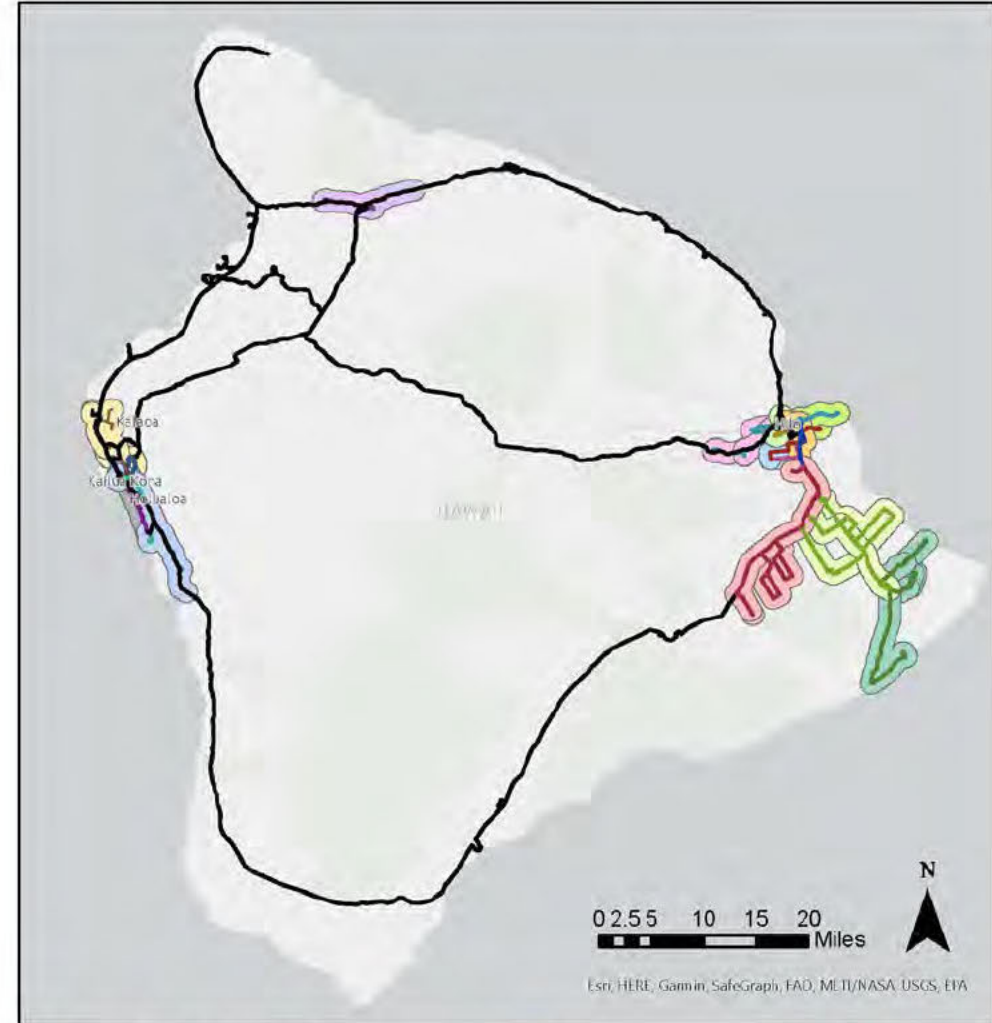


Route	Route
1: Hilo to Kailua-Kona	101: Keaukaha
2: Blue Line	102: Kaunamae
10: Hilo to Ocean View	103: Waialeka Uka
11: Red Line	104: Mhoul
40: Hilo to Pahoa	201: Kona Trolley via Ali'i Drive
60: Hilo to Hanalei-Waimea	202: North & Central Kailua-Kona
70: North Kohala to South Kohala Resorts	204: South Kona/Captain Cook
75: North Kohala-Waimea-SKR-Kailua-Kona	301: Waimea Circulator
76: Green Line	401: Hawaiian Beaches/Nanavale/Seaview
80: Hilo to South Kohala Resorts	402: Hawaiian Paradise Park/Orchidland/Hawaiian Acres/ Ainaloa
90: Pahala to South Kohala Resorts	403: Fern Acres/Fern Forest/ Eden Roc



# The New Transit Network

- ADA paratransit expanded to match new operating hours along Routes 40, 101, 102, 103, 104, 201, 202, 204, 401 and 402
- ADA service provided 1 mile surrounding the route (more than the Federal minimum of ¾ mile)
- Flex routes provided in Waimea, Fern Acres and now along the Hamakua Coast on Route 60 open to the general public



Routes with 1 Mile Buffers	204	103
— Routes without Flex	301	104
40	401	201
101	402	202
102	403	204
103		301
104		401
200		402
201		403
202		
	Route	
	40	
	101	
	102	





# Success Vs. Challenges

How are we doing with implementing the new transit network?

## Successes

- More routes, trip opportunities, connections.
- Better coordination between routes at hubs.
- More east/west connections
- Improved KOA and ITO airport access with more trips and more routes
- Later service into Pahoa, Volcano, Kailua-Kona, Hilo and between Hilo and Kailua-Kona
- Consolidation of service on the Hamkua Coast to Routes 1, 60 and 80
- Simplified the transfer policy
- Added service back to Leilani Estates after a 3 year absence
- Consistent headways on circulator routes – either 60 or 120 minutes. Cross-County routes strategically spread-out throughout the day

## Challenges

- On time performance on some of the routes resulting in schedule changes on 9/20, 10/3 and 11/14 due to timing not reconciling well to routes
- Inability to implement full service on Routes 102, 103, 104, 402, 203, 12 and 90 due to lack of bus operators
- Initially confusion on connections between routes and where new routes go
- Concerns about removal of service on Baker Avenue on Route 101
- Customer complaints on pass-ups
- Kolekole Bridge resulting in significant disruption to routes along the Hamkua Coast including reduction of Route 1 to one trip vs. 3 trips to complement Blue Line/Route 2
- Service challenges on Shared Ride Taxi Program in Hilo due to lack of taxicabs and decline of ridership
- Bus availability of County buses due to age, resulting in use of Roberts Hawaii buses at either \$120, \$129 or \$138 per hour (depending on size)





# What is Next to Implement?

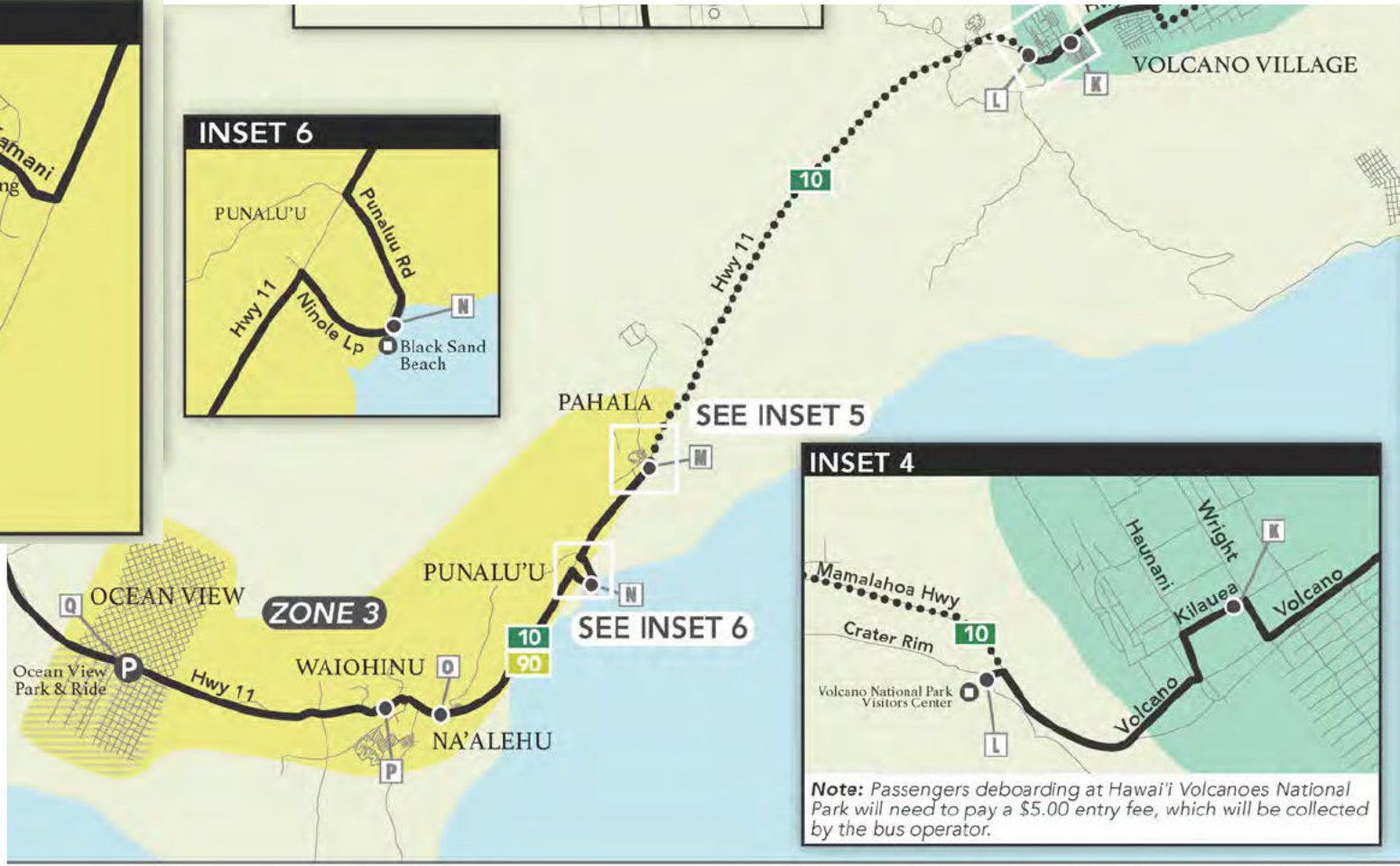
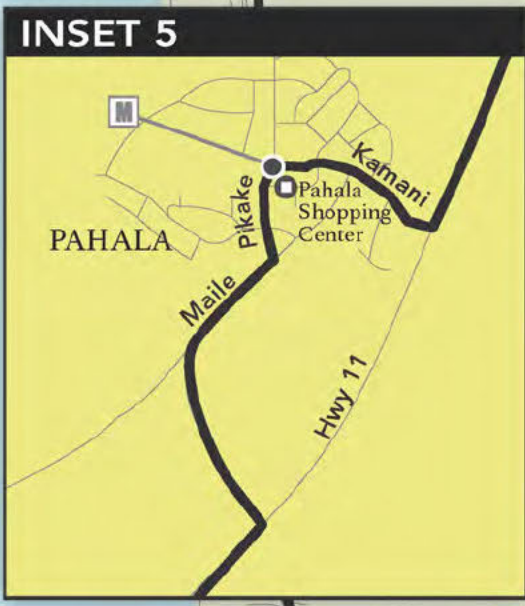
## Additional elements of the Master Plan to be implemented



- Vanpool
- Google Maps
- Lyft and Uber Integration into Shared Ride
- Restructured Shared Ride Program
- Procure 38 Buses  
Implement 3 Hydrogen buses
- Restructure Organization
- Volcano-Ocean View Route  
Midday Route 90  
Route 203 in Kailua -Kona
- Pahoa & Kailua-Kona Transit Hub
- Bus Stop Signs, Bus Shelters
- Microtransit in Puna and Ka'u Districts
- Systemwide AVL
- Electronic Fareboxes
- Restructured Demand Response program
- Increased Marketing Rebrand Fleet
- Maintenance Inventory management



# Route 12 – Ocean View to Volcano



- Add two trips connecting Volcano with Ocean View with timed connections to Route 11/Red Line
- Monday-Saturday



# Hele On Bus Route - #60 Hilo - Honoka'a

Legend

- Hilo - Honoka'a
- Flex Service
- Timepoint
- Transit Hub
- Satellite Hub
- Medical Facility
- College/University
- School
- Key Destination

www.heleonbus.org schematic map - not to scale

INSET 1

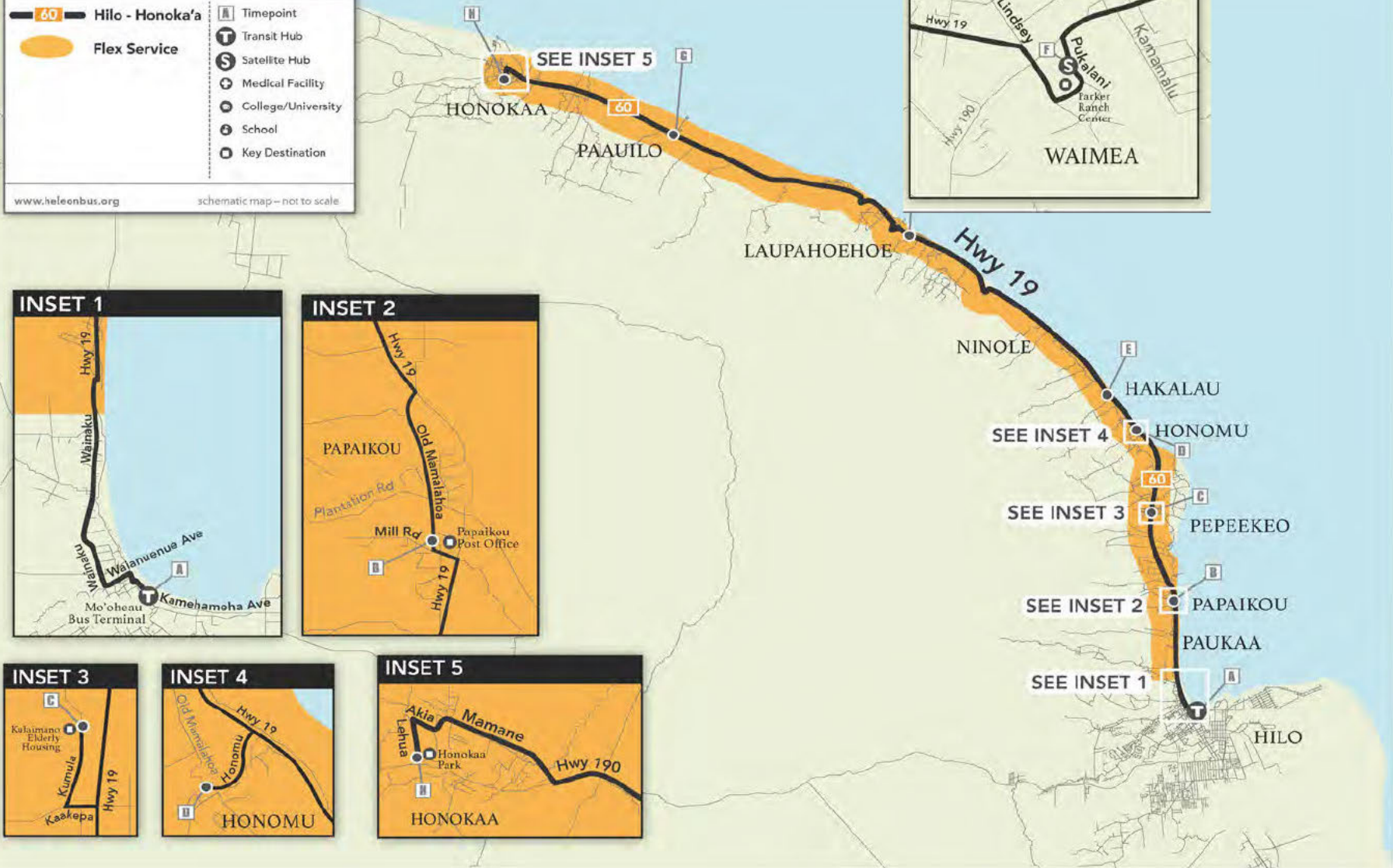
INSET 2

INSET 3

INSET 4

INSET 5

INSET 2



- Add flex service to this route within a 1 mile radius of the route for all passengers

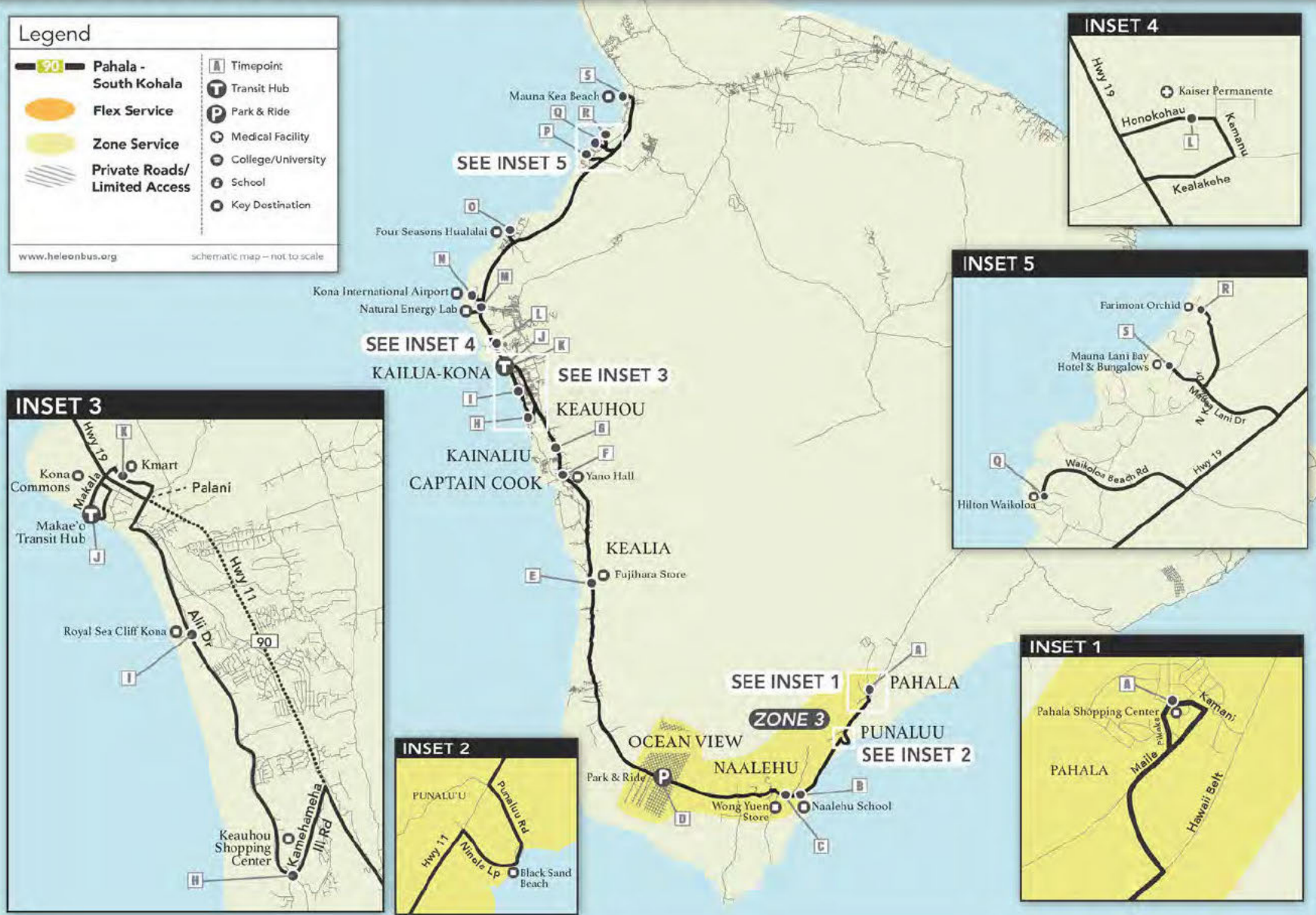


# Hele On Bus Route - #90 Pahala - South Kohala

**Legend**

	<b>Pahala - South Kohala</b>		Timepoint
	<b>Flex Service</b>		Transit Hub
	<b>Zone Service</b>		Park & Ride
	<b>Private Roads/Limited Access</b>		Medical Facility
			College/University
			School
			Key Destination

www.heleonbus.org      schematic map -- not to scale

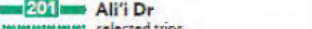
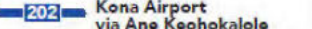
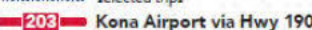

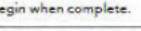








- Add a 10:30 a.m. trip from Pahala to Mauna Kea
- Add a 11:30 a.m. trip from Mauna Kea to Pahala
- Connect to Route 12 – Ocean View to Volcano
- Seven days a week

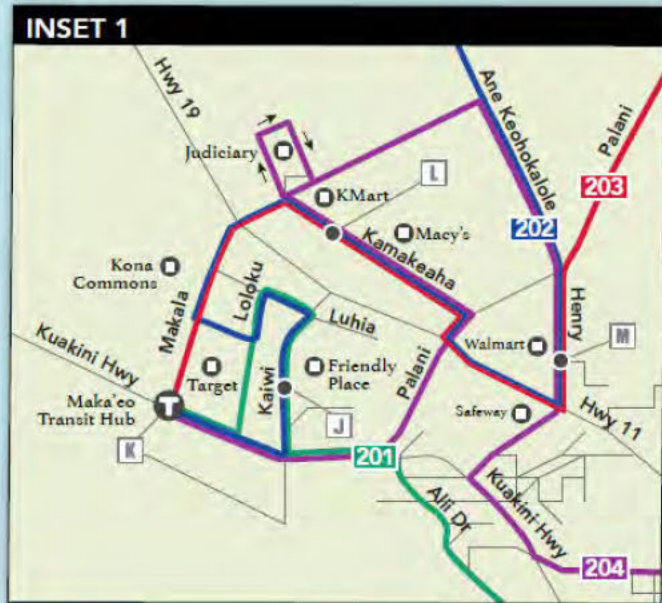


# Hele On Bus Route - #202/203 IntraKona - Kona Airport

**Legend**

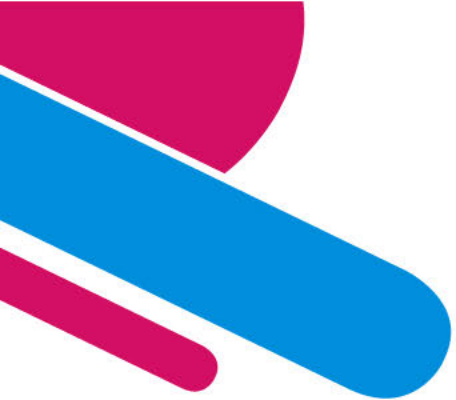
 <b>201</b> Ali'i Dr selected trips	 <b>202</b> Kona Airport via Ane Keohokaloale selected trips	 <b>203</b> Kona Airport via Hwy 190	 <b>204</b> Kuakini Hwy	 Road under construction. Service to begin when complete.
 Timepoint	 Transit Hub	 Medical Facility	 College/University	 School
 Key Destination				

www.heleonbus.org schematic map - not to scale



- Launch Route 203 once drivers available to improve on time performance of Route 202.
- New service between Target @ Kona Commons and Kona International Airport via State Route 190.
- Hourly service, Monday-Sunday 7:00 a.m. to 7:00 p.m.





# The Update to the Master Plan

The Master Plan was adopted in August 2018, however many things has changed.



- SSFM is under a new contract for \$75,000 to update certain elements of the Master Plan
- Updates to Capital & Fleet Replacement Plan, Financial Plan, Staffing Plan
- Evaluate GET vs. non-GET in 2030
- Extend Master Plan to 2032





# The New Hele-On Fleet Design



Info Post that could be installed under sign with schedule info

Logo to change to match new brand with contemporary font



# Bus Stop

**1** Kailua-Kona

**103** Mo'ohau Bus Terminal

**80** Waikoloa Village Hilton



**ID: 46812**

 (808) 961-8744  
www.heleonbus.org



# The Fleet Replacement Plan

The average age of the Hele-On bus is 16.6 years old. There is funds to purchase 36 26-45 foot buses

- A fleet replacement plan has been prepared for large buses and small buses, as well as non-revenue fleet vehicles
- Master Plan recommends 55 buses for a 40 peak bus operation. This will result in 47 large buses and 15 small buses. A fleet size of 62 vehicles is recommended to include a fleet of 7 paratransit vehicles.
- The non-revenue fleet would increase from 8 to 13 to include driver relief vehicles and an extra shop vehicle for additional mechanics
- Three hydrogen buses, four MCI commuter buses would be added to the fleet in 2022
- Four El Dorado cutaways and seven paratransit vans was added in 2019
- 3 ENC, 1 Double Deck, 3 MCI buses will be retained to keep fleet at 55 until can be replaced through FTA Section 5339, CDBG or private investor funding. They would range from 2010-2014 model years



# Large Bus Plan



## Hele-On Fleet Plan

				2022	2023	2024	2025	2026	2027	2028	2029	2030	2031
<b>Large Bus</b>	<b>Mode</b>	<b>Year</b>											
Gillig Phantom	10	Fixed Route	1998	10	4								
Gillig Phantom	6	Fixed Route	1997	6									
Gillig Phantom	3	Fixed Route	2000	3									
Gillig Phantom	2	Fixed Route	2005	2									
Gillig Phantom	5	Fixed Route	2007	5									
MCI	4	Commuter Bus	2010	0									
MCI	1	Commuter Bus	2009	1	1								
MCI	2	Commuter Bus	2013	2	2	2							
MCI	2	Commuter Bus	2014	2	2	2	2						
MCI	2	Commuter Bus	2015	2	2	2	2	2					
Gillig Phantom	2	Fixed Route	1995	2									
Alexander Dennis Enviro500	1	Commuter Bus	2010	1	1	1	1	1					
Alexander Dennis Enviro500	1	Commuter Bus	1994	1	1								
ENC XHF	3	Fixed Route	2014	1	1	1							
MCI	4	Commuter Bus	2022	4	4	4	4	4	4	4	4	4	4
(1) 35-foot bus	1	Fixed Route	2023		1	1	1	1	1	1	1	1	1
(1) 35-foot bus	1	Fixed Route	2023		1	1	1	1	1	1	1	1	1
(2) 30-foot buses	2	Fixed Route	2023		2	2	2	2	2	2	2	2	2
(1) 40-foot electric bus													
(1) charging station	1	Fixed Route	2023		1	1	1	1	1	1	1	1	1
(2) 40-foot Hybrid Buses	2	Fixed Route	2023		2	2	2	2	2	2	2	2	2
(3) 40-45 foot buses	3	Commuter Bus	2024			3	3	3	3	3	3	3	3
(2) 30-foot buses	2	Fixed Route	2023		2	2	2	2	2	2	2	2	2
(10) 40-foot buses	10	Fixed Route	2023		10	10	10	10	10	10	10	10	10
(1) 35-foot Hybrid bus	1	Fixed Route	2023		1	1	1	1	1	1	1	1	1
(3) 40-foot buses	3	Commuter Bus	2024			3	3	3	3	3	3	3	3
(4) 35 foot electric buses	4	Fixed Route	2023		4	4	4	4	4	4	4	4	4
(4) Charging Equipment	8	Fixed Route	2023		8	8	8	8	8	8	8	8	8
(8) 35-foot buses	8	Fixed Route	2023		8	8	8	8	8	8	8	8	8
(5) 40-45 foot buses	5	Commuter Bus	2024			5	5	5	5	5	5	5	5
<b>44</b>		<b>Total</b>		<b>42</b>	<b>50</b>	<b>55</b>	<b>52</b>	<b>50</b>	<b>47</b>	<b>47</b>	<b>47</b>	<b>47</b>	<b>47</b>

# Small Bus Plan



				2022	2023	2024	2025	2026	2027	2028	2029	2030	2031
<b>Small Bus</b>			Year										
Dodge Caravan	4	Paratransit	2019	4	4	4							
Dodge Caravan	3	Paratransit	2021	3	3	3							
Arboc Sprit of Mobility	1	Flex Route	2013	1									
El Dorado Aero Elite	4	Flex Route	2019	4	4	4	4						
El Dorado Aero Elite - Hydrogen	1	Fixed Route	2019	1	1	1	1						
El Dorado Aero Elite - Hydrogen	2	Fixed Route	2012	2	2	2	2	2					
(6) <30-foot buses	6	Fixed Route	2023		6	6	6	6	6	6	6	6	6
(2) <30-foot buses	2	Flex Route	2023		2	2	2	2	2	2	2		
Minivan	7	Paratransit	2025				7	7	7	7	7		
Minivan	7	Paratransit	2029									7	7
(2) <30-foot buses	2	Flex Route	2030									2	2
	15		Total	15	22	22	22	17	15	15	15	15	15



# Non-Revenue Plan

Vehicle	Qty	Purchased			Year Fully Depreciated	2021 Qty	FY 22		FY 23		FY 24		FY 25		FY 26		FY 27		FY 28		FY 29		FY 30		FY 31	
		Year	Miles	Life			Add	Retire	Add	Retire	Add	Retire	Add	Retire	Add	Retire	Add	Retire	Add	Retire	Add	Retire	Add	Retire	Add	Retire
2020 FORD EXPLORER #1FMSK8BB8LGB12813 CH3604	1	2020	100,000	8	2028	1																				
07 FORD E-450 VAN 1FDXE45S970A56097 CH3606	1	2007	100,000	8	2015	1				-1																
'94 P/U TRUCK #1GCGC24M7B2133657 CH1096	1	1994	100,000	8	2002	1				-1																
FORD F350 4X4 SUPERCAB F/B #09871 CH3151	1	2003	100,000	8	2011	1				-1																
FORD F350 4X4 SUPERCAB F/B #09870 CH3152	1	2003	100,000	8	2011	1				-1																
2014 FORD FOCUS 4DR #1FADP3F29EL219588 CH3725	1	2014	100,000	8	2022	1					-1															
FORD EXPEDITION 1FMPU16506LA35586 CH2437	1	2006	100,000	8	2014	1					-1															
2018 FORD F-350 TRUCK JED02425 CH3471	1	2018	100,000	8	2026	1									-1											
Replacement Shop Truck	4	2023	100,000	8	2031	0			4																	
Replacement Shop Truck	1	2026	100,000	8	2034	0								1												
Replacement Administrator Vehicle	1	2029	100,000	8	2037	0														1						
Replacement Office Vehicle	3	2024	100,000	8	2032	0				3																
Expansion Driver Relief Vehicle	4	2023	100,000	8	2031	0			4																	
Fleet Change							0	0	8	-4	3	-2	0	0	1	-1	0	0	0	0	1	-1	0	0	0	0
Total Fleet in 2021						8																				
Contingency/Leased Fleet						0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Adjusted Total Fleet (Total + Changes)							8	12	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13
<b>Grand Total</b>							<b>8</b>	<b>12</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>	



# Transition to Zero Emissions Buses

In 2017, the Mayor signed a commitment to transition to a zero emission transit fleet by 2035.

- 3 hydrogen buses from US Hybrid are due to be placed into service in 2022 to operate on Routes 202, 203 and 204 in Kailua-Kona. 1 bus is 2019 and 2 buses are 2012 from HVNP
- Implementing challenges being worked through to launch the hydrogen bus pilot project
- A Zero Emissions Bus Plan for hydrogen and battery electric is being prepared to guide the transition to ZEB. FTA is mandating this plan as of December 2021.
- 5 battery electric buses (4-35 foot, 1-40 foot) and charging equipment is planned for purchase in 2022. The County to lead a joint procurement for buses in 2022 with Maui and Kaua'i Counties
- 3 diesel hybrid buses (1-35 foot, 2-40 foot) is planned for purchase in 2022 unless HDOT approves converting this to battery electric or hydrogen
- 28 buses are currently approved for diesel in 2022 unless HDOT approves converting this to battery electric or hydrogen. If diesel is purchased, these buses would be replaced in 2034-2036.
- 4 buses ordered in 2021 will come as diesel with replacement value in 2033.
- The County will borne any incremental costs to change grants to an electric or hydrogen bus which would come from GET. Average electric bus costs is \$750,000. Average hydrogen bus cost is \$900,000. Average diesel bus cost is \$600,000. Average Diesel Hybrid is \$650,000.
- Infrastructure improvements needed at Hilo Baseyard, Mo'ohau Bus Terminal, Waimea, Pahoa, Ka'u Baseyard, Waikoloa Resort area and future Kailua-Kona Baseyard
- Possible private financing to accelerate infrastructure improvements





# Transit Hub Status

## Pahoa and Kailua-Kona are the priority in completing by 2025

- SSFM will be engaged to prepare the environmental assessment and site selection analysis for the Pahoa Transit Hub in coordination with Planning, Finance and Office of the Mayor
- \$100,000 in TOD CIP funding has been provided by the State to assist with this effort
- The State is willing to contribute additional funding (up to \$1 million) to co-locate a library at this hub
- \$270,000 in FTA funding has been applied for to support the Pahoa Transit Hub planning effort
- \$2,590,000 in FTA funding has been provided to fund design, environmental assessment and land acquisition for a baseyard in Kailua-Kona with the potential for a transit hub included in the baseyard design
- A RFP will be released to three professional service firms in December to assist with the Kailua-Kona project and planning efforts in Kailua-Kona, Kea'au, Waimea and in Hilo at Prince Kuhio Plaza and Mo'ohau Bus Terminal for transit hubs



# Proposed Budget and Staffing

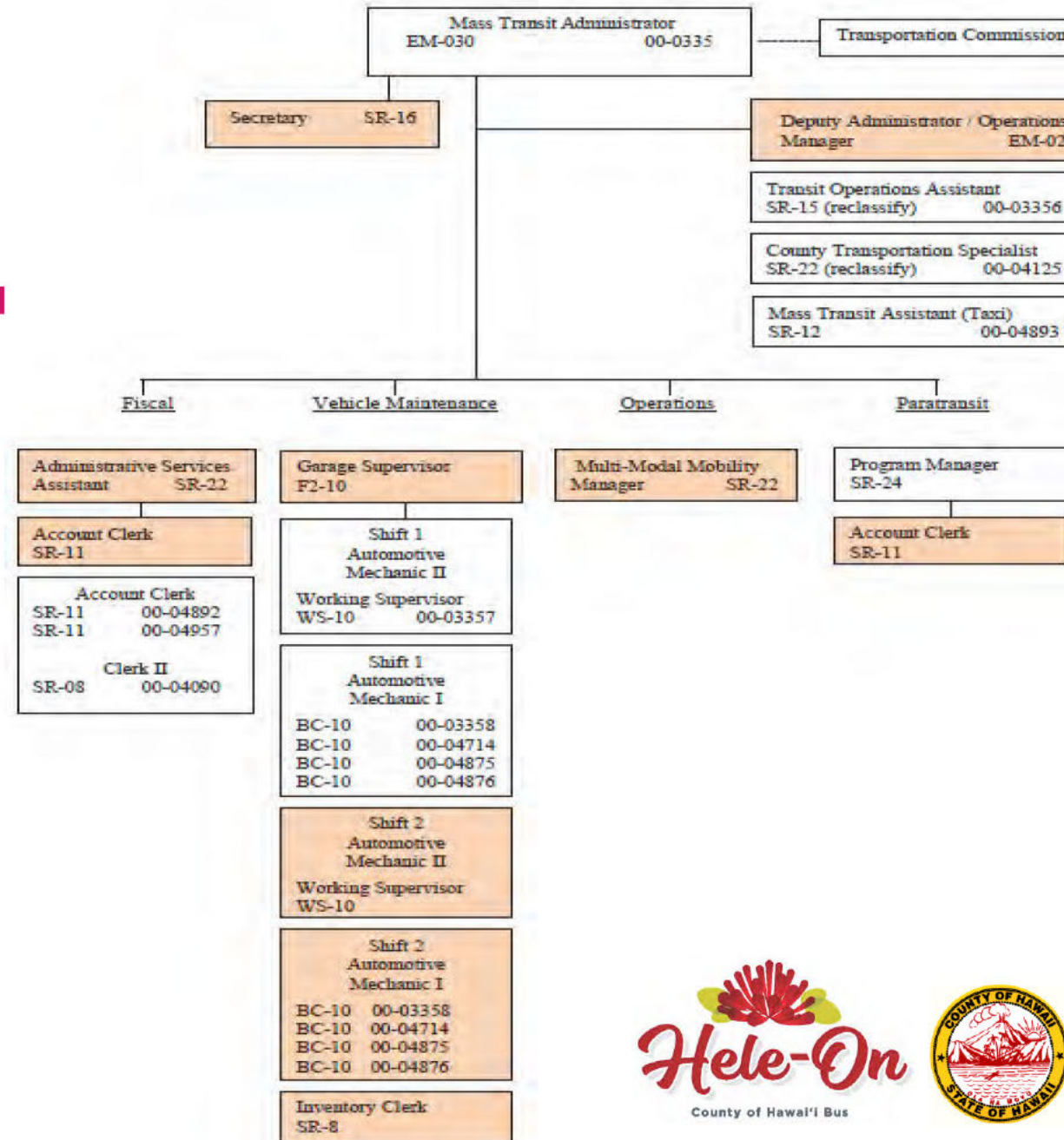
An efficient organization will guide the future successes of the Mass Transit Agency

- The FY 2023 budget is proposed to replicate the Financial Plan in the Transit Master Plan which will result in an increase in the use of GET funds.
- Additional FTA funds has been obtained via traditional formula and discretionary funding to cover operational, capital and training needs
- Additional capital purchases are requested, including buses, bus equipment, non-revenue vehicles, bus shelters and equipment to support the Hilo Base yard and transit buses
- Operational costs will Roberts Hawaii is projected to cost \$15.6 million vs. \$9.6 million and should decline as more County buses are used.
- Additional contract services are projected for professional services, technology, and mobility services such as bikeshare expansion, vanpool, taxi and demand response services.
- As the Agency evolves, there is a need for additional staffing to meet the needs projected in the Master Plan. Additional staffing positions are recommended to support administrative oversight, capital projects, ADA compliance, mobility management, grant accounting, maintenance of vehicles and program oversight. Some of these positions would be funded through FTA.



# Conceptual Organizational Chart in Master Plan

Figure 7-3. Organization Chart



**In Progress:**

Reclassify Automotive Mechanics I & II to Transit Vehicle Mechanics I & II  
 Reclassify Mass Transit Assistant to Transit Program Manager

**Completed:**

Reclassify County Transportation Specialist and Program Manager to Transit Program Manager

**Recruiting:**

Administrative Services Assistant I  
 Mystery Rider (Contract)  
 Mobility Coordinator (Contract)

**Future Request:**

4 Transit Vehicle Mechanics I  
 1 Transit Vehicle Mechanic II  
 Deputy Mass Transit Administrator  
 Accountant I  
 Private Secretary



# Update on Grants

## Funds supporting Mass Transit Agency efforts from State and Federal Sources

- 8 grants have been pursued since June 2021
- 3 awards have been made since June 2021
- 8 are in pursuit now
- Training funds from RTAP increased to \$90,000 to train Agency staff and fund travel to conferences
- New FTA funding to take effect in 2022 to increase the level of FTA funding by 33%
- Hawai'i gets 40% of all FTA funds allocated to HDOT
- Planning funds in pursuit to support Transit Hubs effort from State
- US Census does not predict Hawai'i Island to encounter any urbanized areas in 2020, therefore no urbanized areas funds are planned for this upcoming budget cycle.



# Status of HDOT Grants

- 1 grant with money left, trying to reallocate to fund engines
- 2 grants seeking extension to 2022
- 3 grants expire in 2022

BUDGET STATUS REPORT				Updated 10/25/2021		
ACTIVE GRANTS	Hawaii			PoP End	Latest Draw	
	Budget	%	Balance			
5311	HI-2017-004	\$ 985,200	98%	\$ 22,525	7/1/2021	8/10/2021
	HI-2018-011	\$ 1,948,000	100%	\$ -	10/1/2021	4/5/2021
	HI-2019-012	\$ 2,230,860	100%	\$ -	3/31/2023	8/10/2021
	HI-2020-006	\$ 4,319,700	100%	\$ -	9/30/2023	9/25/2020
	HI-2021-003	\$ 1,071,873	0%	\$ 1,071,873	9/30/2025	none
	HI-2021-006	\$ 8,000,270	0%	\$ 8,000,270	2/1/2025	none
5339	HI-2016-002	\$ 500,000	74%	\$ 128,056	3/1/2022	9/3/2020
	HI-2017-003	\$ 500,000	74%	\$ 128,056	4/1/2023	9/3/2020
	HI-2018-002	\$ 380,000	0%	\$ 380,000	9/30/2019	none
	HI-2018-010	\$ 1,400,000	0%	\$ 1,400,000	4/1/2023	none
	HI-2019-007	\$ 1,400,000	0%	\$ 1,400,000	6/30/2023	none
	HI-2019-008	\$ 1,060,000	0%	\$ 1,060,000	6/30/2024	none
	HI-2021-002	\$ 1,400,000	0%	\$ 1,400,000	9/30/2025	none
HI-2021-011	\$ 10,522,667	0%	\$ 10,522,667	3/31/2024	none	
5311	\$ 18,555,903	51%	\$ 9,094,668			
5339	\$ 17,162,667	4%	\$ 16,418,779			
<b>TOTAL ACTIVE GRANTS</b>	<b>\$ 35,718,570</b>	<b>29%</b>	<b>\$ 25,513,447</b>			
APPORTIONED	Hawaii		Lapse Date	STIP FFY		
	Budget	Available				
5311	ARP	\$ 1,879,773	\$ 1,879,773	9/30/2024	N/A	
	FY20 formula	\$ 1,071,873	\$ -	9/30/2022	2022	
	FY21 formula	\$ 1,088,066	\$ 1,088,066	9/30/2023	TBD	
5339	FY21 Low-No*	\$ 2,361,431	\$ 2,361,431	TBD	2022	
	FY19 formula	\$ 1,400,000	\$ -	9/30/2022	2022	
	FY20 formula	\$ 1,400,000	\$ -	9/30/2023	2022	
	FY21 formula	\$ 1,400,000	\$ 1,136,736	9/30/2024	TBD	
5311	\$ 4,039,712	\$ 2,967,839				
5339	\$ 6,561,431	\$ 3,498,167				
<b>TOTAL AVAILABLE</b>	<b>\$ 10,601,143</b>	<b>\$ 6,466,006</b>				

Note: The latest draw dates are specific to this county.  
 \*The FY21 Low-No includes use of 5339 FY20 and FY21 formula funds. The budget for this grant is dependent on funding assistance from HECO, and will be finalized by the end of 2021.



# BIPARTISAN INFRASTRUCTURE LAW

The Bipartisan Infrastructure Law, as enacted in the Infrastructure Investment and Jobs Act, authorizes up to \$108 billion for public transportation – the largest federal investment in public transportation in the nation’s history. The legislation will advance public transportation in America’s communities through four key priorities: Safety, Modernization, Climate and Equity.

- Rural Area Formula Grants: Based on formula funding alone, Hawaii would expect to receive about \$316 million over five years under the Bipartisan Infrastructure Law to improve public transportation options across the state (5). In the first year, this represents about a 33% increase over 2021 FAST Act formula transit funding levels.
- A new program provides \$1 billion on a competitive basis for essential ferry service in rural areas, with another \$1 billion authorized for Congress to make available in the future.
- [https://www.transportation.gov/sites/dot.gov/files/2021-11/Bipartisan Infrastructure Law Hawaii.pdf](https://www.transportation.gov/sites/dot.gov/files/2021-11/Bipartisan_Infrastructure_Law_Hawaii.pdf)
- Improve healthy, sustainable transportation options for millions of Americans. Hawaii residents who take public transportation spend an extra 77.2% of their time commuting and non White households are 2.2 times more likely to commute via public transportation. 20.2% of transit vehicles in the state are past useful life.
- Build a network of EV chargers to facilitate long-distance travel and provide convenient charging options. Hawaii would expect to receive about \$18 million over five years to support the expansion of an EV charging network in the state (6). Hawaii will also have the opportunity to apply for grants out of the \$2.5 billion available for EV charging.

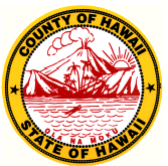


## ACTIVE GRANTS

Grant ID	Grant Items	Federal Section	Vendor	Allocated			Used			Balance		
				Federal	Local	Total	Federal	Local	Total	Federal	Local	Total
HI-2016-002	(2) 30-foot buses	5339	Soderholm	500,000	125,000	\$ 625,000	371,944	92,986	\$ 464,930	128,056	32,014	\$ 160,071
HI-2017-003	(2) 30-foot buses	5339	Soderholm	500,000	125,000	\$ 625,000	371,944	92,986	\$ 464,930	128,056	32,014	\$ 160,071
HI-2018-002	(1) 35-foot bus	5339	TBD	380,000	95,000	\$ 475,000			\$ -	380,000	95,000	\$ 475,000
HI-2018-010	(1) 35-foot bus (2) 40-foot buses	5339	TBD MCI	1,400,000	350,000	\$ 1,750,000	-	-	\$ -	1,400,000	350,000	\$ 1,750,000
HI-2019-007	(2) 30-foot buses (2) 40-foot buses	5339	TBD MCI	1,400,000	350,000	\$ 1,750,000	-	-	\$ -	1,400,000	350,000	\$ 1,750,000
HI-2019-008	Low-No Grant: (1) 40-foot electric bus (1) charging station	5339	TBD	1,060,000	255,294	\$ 1,315,294			\$ -	1,060,000	255,294	\$ 1,315,294
HI-2021-002	(2) 40-foot Hybrid Buses	5339	TBD	1,400,000	350,000	\$ 1,750,000			\$ -	1,400,000	350,000	\$ 1,750,000
HI-2021-003	Operations Assistance	5311	Roberts Hawaii	1,071,873	1,071,873	\$ 2,143,746			\$ -	1,071,873	1,071,873	\$ 2,143,746
HI-2021-006	CRRSAA	5311	See Right ----	8,000,270	-	\$ 8,000,270			\$ -	8,000,270	-	\$ 8,000,270
HI-2021-011	2017: (6) <30-foot buses	5339	TBD	576,000	144,000	\$ 720,000			\$ -	576,000	144,000	\$ 720,000
	2019: (10) 40-foot buses	5339	TBD	5,100,000	900,000	\$ 6,000,000			\$ -	5,100,000	900,000	\$ 6,000,000
	(1) 35-foot Hybrid bus	5339	TBD	816,667	172,486	\$ 989,153			\$ -	816,667	172,486	\$ 989,153
	(3) 40-foot buses	5339	TBD	1,440,000	360,000	\$ 1,800,000			\$ -	1,440,000	360,000	\$ 1,800,000
	Kona Maint. Facility (design, environmental assessment and land acquisition)	5339	TBD	2,590,000	610,000	\$ 3,200,000			\$ -	2,590,000	610,000	\$ 3,200,000
<b>TOTALS =</b>				<b>26,234,810</b>	<b>4,908,653</b>	<b>\$ 31,143,463</b>	<b>743,887</b>	<b>185,972</b>	<b>\$ 929,859</b>	<b>25,490,923</b>	<b>4,722,681</b>	<b>\$ 30,213,604</b>

		Application Amounts		
		Federal	Local	Total
Coronavirus Response and Relief Supplemental Appropriations	Operation Assistance	4,500,000	-	\$ 4,500,000
	(3) 40-45 foot buses (2) 30-foot buses	3,500,270	-	\$ 3,500,270
		8,000,270	-	\$ 8,000,270

Pending Grants (application submitted, waiting on FTA/HDOT approval)						
				Application Amounts		
Grant Application Title	Application Items	Federal Section	Vendor	Federal	Local	Total
2021 Lo-No Grant	(4) 35 foot electric buses (4) Charging Equipment	5339	TBD TBD	2,361,431	573,986	\$ 2,935,417
<b>TOTALS =</b>				<b>2,361,431</b>	<b>573,986</b>	<b>\$ -</b>



### Applied For Grants

Grant Application Title	Possible Award (all/State)
<b>HDOT 5310 - Enhanced Mobility of Seniors &amp; Individuals with Disabilities</b>	<b>\$220,000.00</b>
<i>Replacement cutaway bus for fixed route and/or paratransit services</i>	
<b>Community Development Block Grant (CDBG)</b>	<b>\$555,000.00</b>
1. <del>M</del> obility Manager to train low income residents how to ride Hele-On buses and to market Hele-On Transit Services. - \$75,000 2. <del>R</del> eplacement cutaway bus to transport low income transit riders in the Pahoa area - \$180,000 3. <del>C</del> onstruct bus shelters in low income areas as established by US. Census Bureau along Hele-	
<b>Areas of Persistent Poverty Program</b>	<b>\$270,000.00</b>
<ul style="list-style-type: none"> <li><del>P</del>repare a planning document with an environmental assessment and 30% design to prepare for the construction of a transit hub in downtown Pahoa to support a hub and spoke fixed route transit system.</li> </ul>	
<b>American Rescue Plan - Additional Assistance Funding</b>	<b>\$5,789,791.00</b>
<ul style="list-style-type: none"> <li><del>C</del>ontinue to fund public transit services on Hawai'i Island post pandemic and implement elements of the Transit and Multi-Modal Transportation Master Plan to rebuild passenger trips and to cover costs associated with ensuring passenger safety on Hele-On transit services such as cleaning supplies, masks and enhanced cleaning.</li> </ul>	

### Future Grants (no application received yet)

Grant Application Title	Possible Award (all/State)
<b>American Rescue Plan (ARP) Act</b>	<b>\$1,879,773.00</b>
<i>Supplemental appropriations allocated to support the transit industry during the COVID-19 public health emergency.</i>	
<b>FTA Section 5311 - FY 2020</b>	<b>\$1,071,873.00</b>
<ul style="list-style-type: none"> <li><del>O</del>perations Assistance for Hele-On</li> </ul>	
<b>FTA Section 5311 - FY 2021</b>	<b>\$1,088,066.00</b>
<ul style="list-style-type: none"> <li><del>O</del>perations Assistance for Hele-On</li> </ul>	
<b>FTA Section 5339 - FY 2019</b>	<b>\$1,400,000.00</b>
<ul style="list-style-type: none"> <li><del>B</del>us replacements</li> </ul>	
<b>FTA Section 5339 - FY 2020</b>	<b>\$1,400,000.00</b>
<ul style="list-style-type: none"> <li><del>B</del>us replacements</li> </ul>	
<b>Innovative Coordinated Access and Mobility</b>	<b>\$200,000 Estimate</b>
<ul style="list-style-type: none"> <li><del>P</del>artnerships with HCEOC for lifeline demand response services for seniors, persons with disabilities and low-income residents.</li> </ul>	
<b>Enhancing Mobility Innovation</b>	<b>\$1,000,000 Max</b>
<ul style="list-style-type: none"> <li><del>I</del>mplement Microtransit Service in Puna and Ka'u District to better serve subdivisions for connections to fixed route transit at hubs.</li> </ul>	
<b>FTA Section 5339 - FY 2021</b>	<b>\$1,400,000.00</b>
<ul style="list-style-type: none"> <li><del>B</del>us replacements</li> </ul>	

### State Grants (application submitted, waiting on HDOT approval)

Grant Application Title	Application Items	Department	Vendor	Application Amounts		
				Federal	Local	Total
TOD Capital Improvement Plan	Site Selection & Environmental Assessment	Office of Planning and Sustainable Development, Dept of Bus, Econ Dev and Tourism	SSFm	-	100,000	\$ 100,000
VW Mitigation Funds	Hawai'i County Zero Emissions Bus Project	Energy Office	TBD	-	1,176,667	\$ 1,176,667
<b>TOTALS =</b>				<b>-</b>	<b>1,276,667</b>	<b>\$ 1,276,667</b>

ACTIVE GRANT TIMELINE

Updated 10/25/2021

ACTIVE GRANTS		CY2021				CY2022				CY2023				CY2024				CY2025				PoP End	Notes
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
5307	HI-2021-001																				9/30/2025		
	HI-2021-004																				9/30/2023	CRRSAA	
5309	HI-03-0038																				N/A		
5311	HI-2017-004																				7/1/2021		
	HI-2018-011																				10/1/2021		
	HI-2019-012																				3/31/2023		
	HI-2020-006																				9/30/2023	CARES	
	HI-2021-003																				9/30/2025		
	HI-2021-006																				2/1/2025	CRRSAA	
5339	HI-34-0001																				3/1/2021		
	HI-2016-002																				3/1/2022		
	HI-2017-003																				4/1/2023		
	HI-2018-002																				9/30/2019	FY16 Bus and Bus Facility Discretionary Award	
	HI-2018-010																				4/1/2023		
	HI-2019-007																				6/30/2023		
	HI-2019-008																				6/30/2024	FY18 Low-No Discretionary Award	
	HI-2021-002																				9/30/2025		
HI-2021-011																				3/31/2024	FY17, FY19, FY20 Bus and Bus Facility Discretionary Awards		

APPORTIONMENT FORECAST

Updated 10/25/2021

APPORTIONMENT		CY2021				CY2022				CY2023				CY2024				CY2025				PoP End	Notes
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
5307	ARP					→																TBD	Aim to execute the ARP grant in early 2022
	FY18 formula																					TBD	These funds must be put into grant by 9/30/2023
	FY19 formula																					TBD	These funds must be put into grant by 9/30/2024
	FY20 formula																					TBD	These funds must be put into grant by 9/30/2025
	FY21 formula																					TBD	These funds must be put into grant by 9/30/2026
5311	ARP					→																TBD	Aim to execute the ARP grant in early 2022
	FY20 formula									→												TBD	These funds must be put into grant by 9/30/2022
	FY21 formula													→								TBD	These funds must be put into grant by 9/30/2023
5339	FY21 Low-No*					→				→												6/30/2024	This grant will by sync'd to HI-2019-008 (FY18 Low-No)
	FY19 formula					→				→												6/30/2024	FY21 Low-No will capture all of the FY19 lapsing formula
	FY20 formula					→				→												6/30/2024	FY21 Low-No will use the remainder of FY20 formula
	FY21 formula																					TBD	These funds must be put into grant by 9/30/2024

# Technological Additions

## Technology helps makes riding transit attractive and easy

- Implementation of [www.myhelebus.org](http://www.myhelebus.org) via GMV Syncromatics on four buses, soon to be eight
- Implementation of Green Roads with Roberts Hawaii on County-owned and Roberts Hawaii buses to track where buses are. 20 buses has the system.
- Implementation of Token Transit mobile app for fare payments
- Implementation of Moovit trip planner and mobility as a service app
- Launched credit card sales at Mo'ohau Bus Terminal, Hilo Baseyard and West Hawai'i Civic Center
- Developing a Hele-On app in partnership with a developer funded by Research and Development
- Developing a new website as a part of the County's website with Granicus
- Repairing destination signs and security cameras on buses
- Working to obtain a fleet maintenance system for inventory control



# HIBIKE and Uber

Thinking beyond the bus with technology.

- HIBIKE expansion to include more stations in Hilo and Kailua-Kona in 2022
- Starting January, 2022, Hele-On riders will be able to ride HIBIKE as the first last mile connection with funding from Research and Development
- Partnership through with December 2021 to for free vaccination transportation using Uber up to \$15.00 per trip, four times per user.
- In discussions with Uber and Lyft to include in Shared Ride Program.





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News

- Rider Alert - Designated stop at Kona Commons - effective 11/29/2021  
Fri Nov 26, 2021
- Shared Ride Taxi Coupons - Expiration Date  
Mon Nov 22, 2021
- Hele-On Service Modifications Effective Sunday, November 14 2021  
Wed Nov 03, 2021
- Hele-On Service Changes Due to Weight Restrictions on Kolekole Bridge Effective October 3, 2021  
Wed Sep 29, 2021
- Starting October 1, Hele-On to Get Your Shot! Free Transportation to Vaccination Clinics Via Uber  
Tue Sep 28, 2021

Plan your Hele-On trip!

**HELE-ON**

DIRECTIONS LINES ALERTS

Start Choose starting point

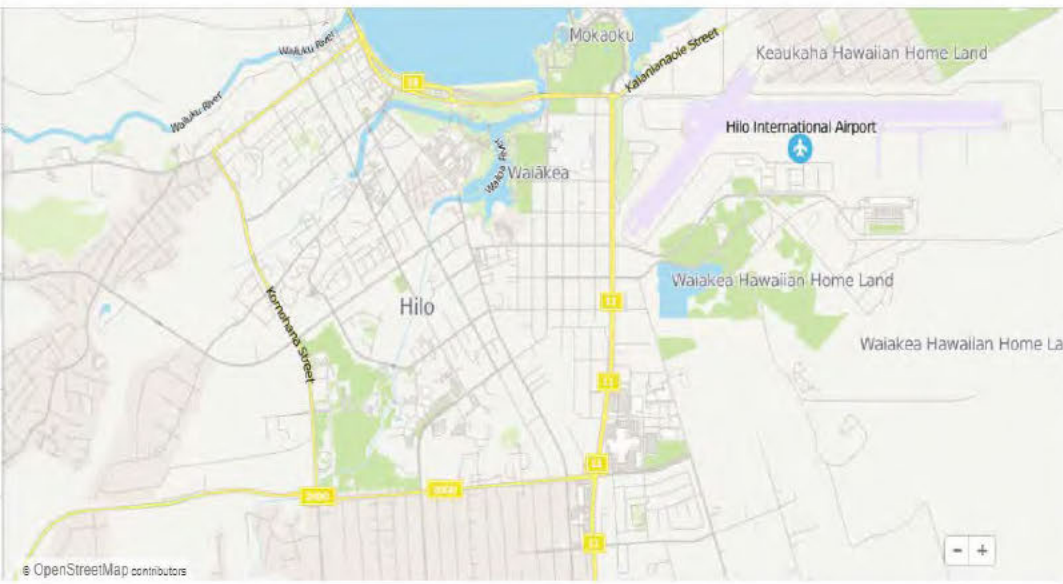
End Choose destination

Recent

- Moiheau Bus Terminal Bus Station - Kamehameha Ave - Hilo
- 189 Kukula Street Keau

moovit Download the Moovit app

Scan QR Code



Main Menu

- Home
- News and Rider Alerts
- Hele-On and COVID-19
- Bus Schedules & Maps
- Hele-On Trip Planner
- Airport Service
- How to Ride Hele-On
- Hele-On Fares
- Hele-On Shared Ride Taxi Program
- Hele-On Kaka'o Paratransit Services
- HEBIKE
- Hele-On Get Your Shot! Free Transportation to Vaccination Clinics Via Uber
- Seniors and Persons with Disabilities Demand Response Transportation
- Taxis in Hawai'i County
- Transportation Commission

Hele-On Bus Show operator your ticket



2:03:14 PM

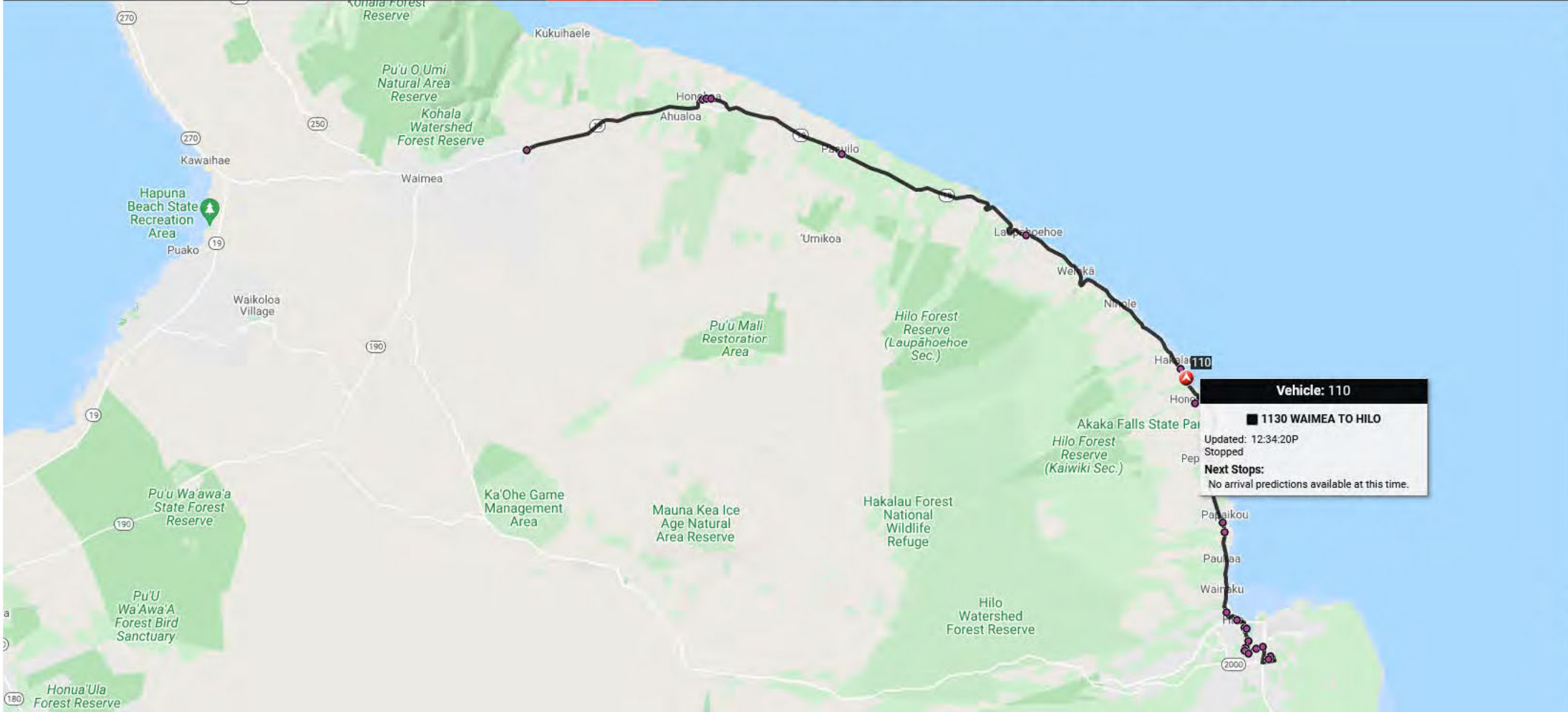
Basic 10 Ride

Hawai'i County, HI

Expires Dec 2, 2021, 4:02 PM

Moovit and Token Transit

- Home
- Live Map
- Arrival Times
- Announcements
- Mobile
- Text Only
- Hele-On Bus Website



**Vehicle: 110**

■ 1130 WAIMEA TO HILO

Updated: 12:34:20P  
Stopped

**Next Stops:**  
No arrival predictions available at this time.

Menu

Routes

- 101 KEAUKAHA
- 102 INTRA HILO KAUMANA
- 103 INTRA HILO WAIAKEA UKA
- 201 INTRA KONA
- 301 WAIMEA SHUTTLE
- 60 HONOKAA
- 60 WAIMEA EXTENSION**
- 70 NORTH KOHALA TO SKR
- 75 NORTH KOHALA TO WAIMEA

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Legend

Find Your Stop

Show Traffic

Hide Labels

Switch to Hybrid Mode

central.greenroad.com/tracking/livefleet

Tracking

Sub-units: County of Hawaii

Filter Vehicles: All

Driver/Vehicle: [Search]

Landmarks/Addresses: [Search]

Resource Locator: 0

Map | Satellite

10 Vehicles | 3 Moving | 2 GPS Unavailable | 5 Parked | 10 Resources | 53 Alerts

# Green Roads

# Audits and Governmental Reviews

## ADA Compliance and Cash Handling

- The Mass Transit Agency has made significant progress on the cash handling audit
- Procedures been developed, additional account clerk hired, internal controls established, contracts and purchase orders issued for pass sales, reconciliation process in place, funds counted by Roberts Hawaii, reconciled to reports, verified by County staff and picked up by armored truck every other day, manual fareboxes installed in all buses and implementing an audit procedure with Roberts and MBT.
- Working with County Auditor to follow up on 2017 audit
- Funds stored in a vault with access by Mass Transit Administrator and Transit Program Managers only
- Implement electronic fareboxes installation, fleet wide.
- In an order to rebuild ridership, staff is preparing resolution to go fare free for a two year period while rebuilding the infrastructure for electronic fare collection and reporting
- In August, the County entered into a settlement agreement with the Department of Justice to improve ADA compliance on Hele-On. An action plan has been prepared to track performance
- Bus stops to be evaluated to improve compliance by an engineer with a transition from flag stops to regular stops
- MTA staff and contractors are going through mandatory training to ensure compliance with ADA. Mechanics have gone through ADA wheelchair lift training



# Audits and Governmental Reviews

## FTA State Management Review

- The County of Hawai'i is a subrecipient of HDOT, which in turn receives FTA funds directly via the Sections 5310, 5311 and 5339 programs for rural areas.
- Every three years, FTA does a review of its recipients in compliance with 21 areas. The last review was 2017.
- There was 12 deficiencies identified, of which 3 are repeat findings. The areas were in Financial Management, Technical Capacity, Program Management, Maintenance, Procurement, DBE, Title VI, ADA, ADA paratransit, EEO, Drug Free Workplace and Drug & Alcohol Policy.
- Staff has prepared an internal action plan to ensure compliance as it relates the HDOT deficiencies to ensure compliance.



# Action Plan for Improvement

- Ensuring County Financial Procedures meet FTA requirements – develop internal Transit Finance Policies and Procedures to 2 CFR 200
- Ensure timely submissions of milestones to HDOT
- Ensure proper closeout of grants with HDOT
- Comply with HDOT State Management Plan once updated.
- Improve maintenance practices – discontinuing cannibalization of federal assets, fix buses with federal interest in them and use them until their useful life, remove buses from inventory, warranty tracking
- Improve procurement practices – gather TVM certificates, independent cost estimates, inclusion of clauses and certifications and encourage the use of DBEs
- Ensure Title VI reporting is consistent with circular including forms on website, signage on buses and at facilities
- Ensure compliance with ADA, complaint reporting, paratransit provision, designation of employee responsible
- Ensure EEO compliance when exceeding 100 transit employees
- Ensure compliance with Drug Free Workplace and Drug & Alcohol Reporting into DAMIS as well as monitoring contractors and County's compliance annually



# THANK YOU!



**John Andoh**

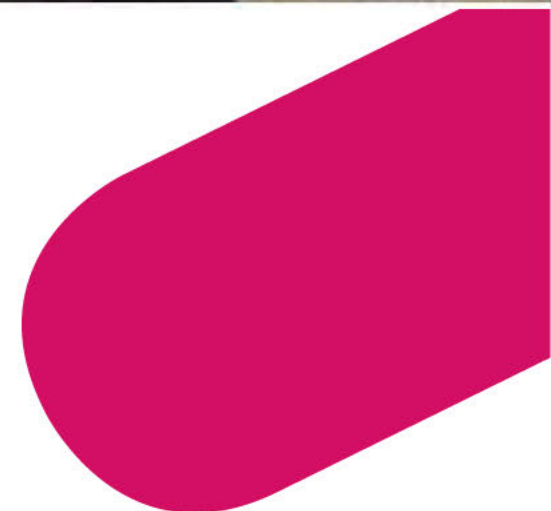
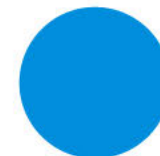
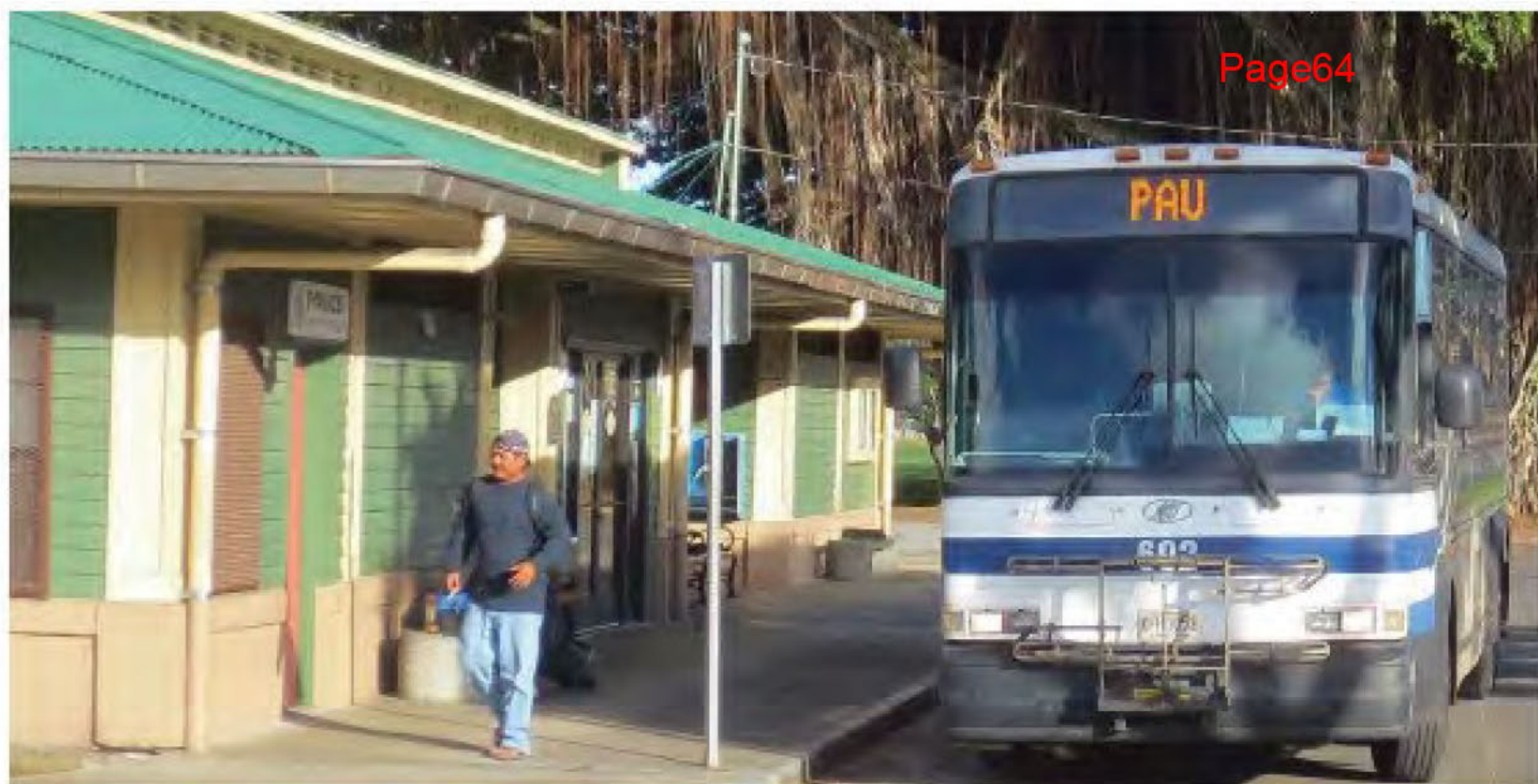
**Interim Mass Transit  
Administrator**

Phone:

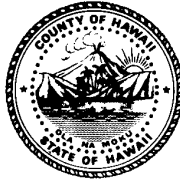
**office, 808-961-8555, cell 808-936-6305**

Email:

**John.Andoh@hawaiicounty.gov**



**Mitchell D. Roth**  
Mayor



**John C. Andoh**  
Interim Mass Transit  
Administrator

## County of Hawai'i Mass Transit Agency

25 Aupuni Street • Hilo, Hawai'i 96720 • (808) 961-8744 • Fax (808) 961-8745  
www.heleonbus.org • [heleonbus@hawaiicounty.gov](mailto:heleonbus@hawaiicounty.gov)

**Friday, December 10, 2021**

### **Agenda Item # VIII**

To: Hawai'i County Transportation Commission  
From: John Andoh, Interim Mass Transit Administrator  
Subject: Discussion of Amendments to Chapter 18

Requested Action: Staff recommends that the Transportation Commission have a discussion about amendments to Chapter 18.

Background and Summary: With the implementation of the Transit and Multi-Modal Transportation Master Plan, there is a need to update several sections of Chapter 18 – Public Transportation within the Hawai'i County Code to allow for the following:

- Suspension of fares on the fixed route and paratransit system and annual reporting to the Council
- Creating special revenue generating programs such as partnerships with schools, colleges, low-income organizations and selling advertisements on buses to cover costs of providing the mass transit system.
- Adding the roles and responsibilities of the Mass Transit Agency
- Removal of the Director of Finance from taxi oversight and shifting that to the Mass Transit Administrator (a current practice)
- Adding rules regarding use of the mass transit system
- Updating the provisions of the Shared Ride program to include transportation network companies
- General clean-up of the Chapter to ensure consistency and applicability

Staff is drafting a revision to Chapter 18 for review by Corporation Counsel, Office of Management/Mayor and Finance. Upon their concurrence, the proposed Chapter 18 will be forwarded to Council for consideration by way of resolution.

Fiscal Impacts: None as this is an update to the Transportation Commission.

Corporation Counsel Review: Draft changes are being reviewed by Corporation Counsel.

Attachments: None.

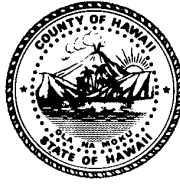
For information regarding this staff report, please contact John Andoh, Interim Mass Transit Administrator at (808) 961-8555 or email [john.andoh@hawaiicounty.gov](mailto:john.andoh@hawaiicounty.gov).

Approved for Submission,

A handwritten signature in black ink, appearing to read "John Andoh". The signature is fluid and cursive, with the first name "John" and last name "Andoh" clearly distinguishable.

John Andoh, Interim Mass Transit Administrator

**Mitchell D. Roth**  
Mayor



**John C. Andoh**  
Interim Mass Transit  
Administrator

## County of Hawai'i Mass Transit Agency

25 Aupuni Street • Hilo, Hawai'i 96720 • (808) 961-8744 • Fax (808) 961-8745  
www.heleonbus.org • [heleonbus@hawaiicounty.gov](mailto:heleonbus@hawaiicounty.gov)

**Friday, December 10, 2021**

### **Agenda Item # IX**

To: Hawai'i County Transportation Commission  
From: John Andoh, Interim Mass Transit Administrator  
Subject: Mass Transit Administrator Report

Requested Action: Staff recommends that the Transportation Commission receive a verbal update regarding activities of the Mass Transit Administrator.

Background and Summary: Since the last meeting, the following items has been completed or worked on by the Mass Transit Administrator:

- Made revisions to transit services on September 20, October 3 and November 14 to address on time performance issues and re-routing due to the Kolekole Bridge weight reduction
- Reclassified Program Manager into a Transit Program Manager
- Continued discussions with UH-Hilo and UH-Hawai'i Community College regarding a U-Pass Program
- Started mobile ticket app sales via Token Transit
- Redid specifications for bus replacements and issued an IFB for 14 diesel and diesel-hybrid buses.
- Preparing RFP for 4 battery electric buses, with options for up to 20 more battery electric buses with association in partnership with counties of Maui and Kaua'i
- Launched new trip planner in partnership with Moovit and Bing Maps. Awaiting implementation of trip planner with Google and Apple maps.
- Started work on a new website. Updated Transportation Commission information on current and County website.
- Completed new paint scheme for Hele-On buses and bus stop signs.
- Implementing actions with the Department of Justice regarding ADA complaints.
- Participating and responding to questions to HDOT regarding procurement, Title VI, DBE, drug & alcohol and ADA compliance
- Implementing uniforms for the mechanics and Garage Supervisor
- Continued integration of HIBike into Hele-On
- Launched partnership with Uber for vaccine transportation
- Working with HDOT to finalize grants and get them implemented for expending funds
- Working on bringing the hydrogen buses to Kailua-Kona

- Continued development of new paratransit and eligibility assessment contractor request for proposals
- Continued work to bring buses back into service – a total of 14 buses brought back into service.
- Working on inventorying parts and reclassifying automotive mechanics to transit vehicle mechanics.

Upcoming elements:

- Launching of a vanpool program
- Studying a fare free implementation for two years
- Replacement of the entire Hele-On fleet with new battery electric, hydrogen, and diesel-hybrid buses
- Restructure of the shared ride taxi program
- Additional trips added on Route 90, a new route in Kailua-Kona, a new route from Volcano to Ocean View
- Conversion of Route 60 to flex service to allow bus to flex one mile off route, like Routes 301 and 403 do
- Planning and construction of transit hubs in Pahoa, Kailua-Kona, Waimea, and Hilo
- Additional maintenance staff to support maintenance efforts of a new fleet
- Continuous training of staff to understand Mass Transit Agency administration, operations, and maintenance
- Increased marketing and community outreach about Hele-On and its services
- Free HIBIKE rides for Hele-On riders
- Formalization of bus stops and additional bus shelters added, Island-wide
- Training for Transportation Commission members about their role.

Fiscal Impacts: None as this is an update to the Transportation Commission.

Corporation Counsel Review: None.

Attachments: Annual Report, Summary of Routes as of November 14, 2021

For information regarding this staff report, please contact John Andoh, Interim Mass Transit Administrator at (808) 961-8555 or email [john.andoh@hawaiicounty.gov](mailto:john.andoh@hawaiicounty.gov).

Approved for Submission,



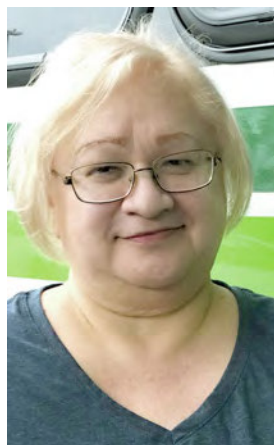
John Andoh, Interim Mass Transit Administrator



**MASS TRANSIT AGENCY**



**JOHN C. ANDOH, III CCTM, CPM,** Interim Mass Transit Administrator (June 24, 2021-Present)



**BRENDA CARREIRA,** Mass Transit Administrator (July 1, 2020-Present)

Division/Branch Managers are:

- Trixy Groaning – Administrative Services Assistant I (Fiscal & Human Resources)
- Tiffany Kai – Program Manager (Programs)

- Kasie Kailikea – County Transportation Specialist (Systems)
- Betty Alcover – Transit Operations Assistant (Operations)
- Pierce (“Petey”) Kise – Garage Supervisor (Transit Maintenance Support)

### **Mission Statement**

Create a high-quality, multi-modal transportation system that provides safe, reliable, convenient, environmentally responsible, and cost-effective mobility choices that meet the needs of our residents and visitors.

### **Vision Statement**

Create a high-quality multi-modal transportation system that provides safe, reliable, convenient mobility choices that meet the commuting, social service, and other needs of our residents and visitors. The multi-modal system should be environmentally responsible and cost effective.

### **Agency Goals**

#### ***Goal One:***

Make riding transit easier, reliable, and more desirable than other options.

#### ***Goal Two:***

Create a transit system to serve the employment and social needs of all people

#### ***Goal Three:***

Implement technology to provide real time transportation information

#### ***Goal Four:***

Create transportation hubs and bus stops with amenities that provide rider comfort and safety and that help support community and village gathering places

#### ***Goal Five:***

Phase system implementation in a fiscally sustainable manner

### **Agency Objectives**

1. Improve transportation mobility for the public, including service for the mobility impaired. Make riding public transportation easier, reliable, and compatible with other multi-modal options.
2. Assist the public in obtaining transportation alternatives to the private automobile through the use of buses, ride sharing, bicycling, in a fiscally sustainable manner.

Create a transit system responsive to the needs of all populations and those for whom transit is a necessity.

3. To allow users of the transportation system to travel to work, health services, educational institutions, business, and commerce centers, after school activities, and recreational sites. Connect modes to enable a seamless integration of transit networks, bicycle, and pedestrians by the use of transportation hubs and bus stops. Implement technology to provide real time transportation information.

### **Overview:**

The Mass Transit Agency provides island-wide public transportation for Hawai'i County, known as the Hele-On. In Fiscal Year 2020-2021, transit services operated daily from approximately 3:15 a.m. – 1:15 a.m., with limited service on Sundays and holidays on the following routes:

<b>Route Number</b>	<b>Route Name</b>
1	Hilo/Kona
10	Ka'u/Volcano/Hilo
40	Hilo/Pahoia/Kalapana-Seaview
60	Honoka'a/Hilo
70	N. Kohala/S. Kohala Resorts
75	N. Kohala/Waimea/Waikoloa Village/Kailua-Kona
80	Hilo/S. Kohala Resorts
90	Pahala/Kona/S. Kohala Resorts
101	Intra Hilo-Keaukaha
102	Intra Hilo-Kaumana
103	Intra Hilo-Waiakea Uka
201	Intra Kona
301	Waimea Shuttle (Flex Route)

Hele-On Bus riders consist of the general public, including seniors, students, and persons with disabilities and commuters. Many of Hele-On riders are low income and have no other means of transportation. Individuals with a disability who are unable to use the regular fixed Hele-On route services within the Hilo and Kailua- Kona service areas are afforded the opportunity to use Paratransit services known as Hele-On Kako'o.

The Mass Transit Agency also provides specialized transportation services, including the Hele-On Shared Ride Taxi Program available in the Hilo area up to nine miles of travel. In Fiscal Year 2020-2021, there were four taxi cab providers, each providing an ADA accessible vehicle, funding for HIBIKE, which allows for Hele-On monthly pass holders to have free access on HIBIKE bikeshare bicycles in Hilo and Kailua-Kona and funding for

two specialized transportation providers – Brantley Center and Hawai'i County Economic Opportunities Council. These providers will transport persons with disabilities, seniors and low-income residents for door-to-door transportation needs in areas where Hele-On bus and shared ride taxi services is limited on weekdays.

The County contracts with Roberts Hawaii to operate the Hele-On fixed route transit system, Ace 1 Taxi to operate the Hele-On Kako'o paratransit system, PATH to operate the HIBIKE bikeshare system and HCEOC to provide lifeline specialized demand response services. The County also has many other contracts to support Mass Transit Agency operations including the Mo'oheau Bus Terminal, bus washing, security, bus shelter cleaning, four taxi cab companies for the Shared Ride Program and specialized demand response services in Honoka'a with the Brantley Center. Maintenance of Hele-On vehicles are provided by County employees. Some of the contractors also provide vehicles to supplement County owned transit vehicles.

The County owns 49 fixed route vehicles of which 18 are operable and 31 are under repair to bring back to an operable condition. Additionally, the County owns 4 paratransit vehicles.

The Mass Transit Agency also provides administrative support for the Hawai'i County Transportation Commission and oversees taxicab operators for Hawai'i Island. During Fiscal Year 2020-2021, a total of 92 (36 in Hilo; 56 in Kona) taxicabs companies were registered in the County of Hawai'i.

### **Organizational Structure:**

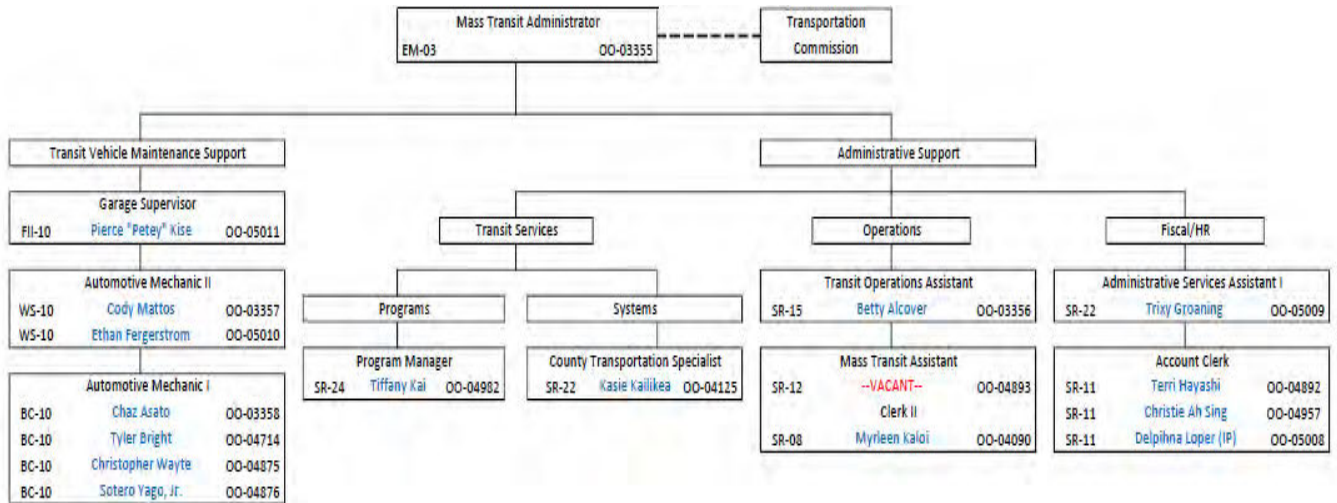
The Mass Transit Agency is guided by the Mass Transit Administrator, whom is the chief administrative officer for public transportation and taxicab regulatory oversight for the County of Hawai'i as defined in the Hawai'i County Code. The Mass Transit Administrator is a civil service position appointed by the Mayor. The Mass Transit Administrator reports to the Mayor by way of the Managing Director. There is a total of 17 employees (of which one position is vacant) in two divisions and three branches.

Divisions are:

- Transit Maintenance Support (7 employees)
- Administrative Support (10 employees)

Branches are:

- Transit Services (2 employees)
- Fiscal and Human Resources (4 employees)
- Operations (2 employees)



The Transportation Commission has nine members who are nominated by the Mayor and confirmed by the County Council. Of the nine members, four are vacant. The Transportation Commission met for the first time in two years in June of 2021. This Commission is charged with providing oversight of taxicab services in Hawai'i County as well as providing advisory support to the Mass Transit Administrator regarding transit operations.

### **Budget:**

The total budget for FY2020-2021 amounted to \$16,652,932. Of this amount, \$10,389,805 was appropriated through General Excise Tax, \$586,198.64 through Highway funds, \$5,087,131.24 through Federal Transit Administration (FTA) funds allocated through Hawai'i Department of Transportation and \$589,796.71 in revenue related bus, paratransit and taxicab fares and taxicab license fees. The General Excise Taxes, the Highway Fund, and the General Fund (which uses only Federal funds and program revenue generated) covered all of the associated activities for the Mass Transit Agency. Additionally, another \$298,367 was allocated to capital expenses.

### **Agency Highlights:**

- Overall, the Novel Coronavirus (COVID-19) pandemic along with unreliable operations resulted in further declines in passenger trips made on the Hele-On transit system. Total passenger trips carried was 324,934.
  - Fixed Route Bus = 254,890 (decrease of 161,836)
  - Shared-Ride Taxi = 67,445 (decrease of 23,502)
  - Paratransit = 2,599 (decrease of 404)
- To comply with CDC requirements and public transit best practices, social distancing continued on Hele-On transit services through March 2021, and assist buses were added to routes to ensure passengers were not left behind. Hand sanitizers and wipes are available for the operators and riders. Sanitization procedures for high contact areas were continued.

- Additional FTA grants through HDOT were obtained to support the replacement of the transit fleet. As a result, four additional paratransit vans were ordered, as well as two IFBs were released to procure up to eight transit buses ranging between 30- and 40-foot buses.
- City and County of Honolulu donated 10 30-foot 1998 Gillig Phantom buses to support the implementation of a hub and spoke transit system.
- Continued work on the three-hydrogen bus project by US Hybrid and Hawaii Natural Energy Institute, School of Ocean and Earth Science and Technology.
- 50 complaints were received this fiscal year which were responded within two weeks.
- Full transit services were restored by April 2021 as the island re-opened and passengers started to return back to the transit system. In June 2021, additional routes were expanded to serve the Kona International Airport on Routes 75 and 90.
- SSFM assisted with facilitating public meetings with the public regarding the Kailua-Kona and Pahoa transit hubs, including identifying potential sites for consideration by the Mass Transit Agency.
- Mock designs for the bus fleet as well as bus stop signs were developed by SSFM.
- No new bus shelters and bus stops were installed in FY 2020-2021; however, two shelters were removed due to accidents.
- An interim Mass Transit Administrator was hired in mid-June to implement activities of the Transit and Multi-Modal Transportation Master Plan and provide leadership activities while the Mass Transit Administrator was on leave.



November 2021 Hele-On Service Plan						
Route #	Route Name	Minor or Major Change	Weekday Service Span	Saturday Service Span	Sunday Service Span	Frequency
1	Hilo to Kona	Minor	5:35 a.m., 9:14 a.m., 1:29 p.m., 4:44 p.m. WB 6:40 a.m., 12:20 p.m., 4:40 p.m., 9:00 p.m. EB 4 trips	5:35 a.m., 9:14 a.m., 1:29 p.m., 4:44 p.m. WB 6:40 a.m., 12:20 p.m., 4:40 p.m., 9:00 p.m. EB 4 trips	None	Variable
2	Blue Line (Hilo to Kona via Daniel K. Inoué Hwy)	Major - New	4:15 a.m., 5:15 a.m., 1:15 p.m., 4:45 p.m. WB 5:30 a.m., 12:00 p.m., 5:00 p.m., 7:45 p.m. EB 4 a.m., 4 p.m. trips	4:15 a.m., 5:15 a.m., 1:15 p.m., 4:45 p.m. WB 5:30 a.m., 12:00 p.m., 5:00 p.m., 7:45 p.m. EB 4 a.m., 4 p.m. trips	4:15 a.m., 5:15 a.m., 1:15 p.m., 4:45 p.m. WB 5:30 a.m., 12:00 p.m., 5:00 p.m., 7:45 p.m. EB 4 a.m., 4 p.m. trips	Variable
10	Hilo to Ocean View	Minor	6:40 a.m. to 9:08 a.m. 3:30 p.m. to 6:04 p.m.	6:40 a.m. to 9:08 a.m. 3:30 p.m. to 6:04 p.m.	None	Variable
11	Red Line (Hilo to Volcano)	Minor	5:00 a.m. to 7:22 p.m.	7:40 a.m. to 7:22 p.m.	7:40 a.m. to 7:22 p.m.	Variable
40	Hilo to Pahoa	Major	5:30 a.m. to 10:05 p.m.	5:30 a.m. to 9:05 p.m.	5:30 a.m. to 9:05 p.m.	60 minutes
60	Hilo-Honoka'a-Waimea	Minor	4:35 a.m., 7:35 a.m., 8:35 a.m., 9:35 a.m., 2:05 p.m. WB 5:20 a.m., 11:13 a.m., 3:55 p.m., 5:13 p.m., 6:21 p.m. EB 11 trips	7:35 a.m. WB, 5:13 p.m. EB 2 trips	7:35 a.m. WB, 5:13 p.m. EB 2 trips	Variable
70	North Kohala to South Kohala Resorts	Minor	6:20 a.m. to 8:10 a.m. SB 3:35 p.m. to 5:45 p.m. NB 1 trip	6:20 a.m. to 8:10 a.m. SB 3:35 p.m. to 5:45 p.m. NB 1 trip	6:20 a.m. to 8:10 a.m. SB 3:35 p.m. to 5:45 p.m. NB 1 trip	Variable
75	North Kohala-Waimea-South Kohala-Kailua Kona	Minor	6:45 a.m., 6:55 a.m., 10:20 p.m. SB 7:10 a.m., 2:00 p.m., 10:45 p.m. NB 3 trips	6:45 a.m., 6:55 a.m., 10:20 p.m. SB 7:10 a.m., 2:00 p.m., 10:45 p.m. NB 3 trips	6:45 a.m., 6:55 a.m., 10:20 p.m. SB 7:10 a.m., 2:00 p.m., 10:45 p.m. NB 3 trips	Variable
76	Green Line (Honoka'a to Kaulia Kona)	Major - New	6:00 a.m., 6:45 a.m., 5:30 p.m. EB 7:00 a.m., 8:00 a.m., 3:19 p.m. WB 3 trips	No Service	No Service	Variable
80	Hilo to South Kohala Resorts	Minor	3:15 a.m., 3:35 a.m., 4:15 a.m., 4:50 a.m., 5:05 a.m., 11:15 a.m., 12:00 p.m., 7:15 p.m. WB 7:30 a.m., 2:30 p.m., 2:35 p.m., 3:30 p.m., 3:30 p.m., 3:55 p.m., 4:35 p.m., 11:00 p.m. EB 8 trips	3:15 a.m., 3:35 a.m., 4:15 a.m., 4:50 a.m., 5:05 a.m., 11:15 a.m., 7:15 p.m. WB 7:45 a.m., 2:30 p.m., 3:30 p.m., 3:30 p.m., 3:55 p.m., 4:35 p.m., 11:00 p.m. EB 7 trips	3:15 a.m., 3:35 a.m., 4:15 a.m., 4:50 a.m., 5:05 a.m., 11:15 a.m., 7:15 p.m. WB 7:45 a.m., 2:30 p.m., 3:30 p.m., 3:30 p.m., 3:55 p.m., 4:35 p.m., 11:00 p.m. EB 7 trips	Variable
90	Pahala to South Kohala Resorts	Minor	3:30 a.m., 5:40 a.m., 8:00 a.m. NB 7:15 a.m., 2:30 p.m., 3:20 p.m., SB 3 trips	3:30 a.m., 5:40 a.m., 8:00 a.m. NB 7:15 a.m., 2:30 p.m., 3:20 p.m., SB 3 trips	3:30 a.m., 5:40 a.m., 8:00 a.m. NB 7:15 a.m., 2:30 p.m., 3:20 p.m., SB 3 trips	Variable
101	Keaukaha	Minor	6:15 a.m. to 7:43 p.m.	6:15 a.m. to 7:43 p.m.	9:15 a.m. to 5:53 p.m.	60 minutes
102	Kaumana	Minor	6:00 a.m. to 5:58 p.m. 7:15 a.m. to 5:13 p.m.	6:00 a.m. to 5:58 p.m. 7:15 a.m. to 5:13 p.m.	None	60 minutes
103	Waiakea Uka	Minor	6:00 a.m. to 5:58 p.m. 7:15 a.m. to 5:13 p.m.	6:00 a.m. to 5:58 p.m. 7:15 a.m. to 5:13 p.m.	None	60 minutes

Route #	Route Name	Minor or Major Change	Weekday Service Span	Saturday Service Span	Sunday Service Span	Frequency
104	Mohouli	Major - New	6:30 a.m. to 6:01 p.m. 7:30 a.m. to 5:01 p.m.	6:30 a.m. to 6:01 p.m.	None	60 minutes
201	Kona Trolley	Major - New	7:00 a.m. to 8:55 p.m.	7:00 a.m. to 8:55 p.m.	7:00 a.m. to 8:55 p.m.	60 minutes
202	North & Central Kailua-Kona	Major - New	6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	60 minutes
204	South Kona/Captain Cook	Major - New	6:00 a.m. to 8:52 p.m.	6:00 a.m. to 8:52 p.m.	None	120 minutes
301	Waimea Circulator	Minor	6:30 a.m. to 5:13 p.m.	9:30 a.m. to 5:13 p.m.	9:30 a.m. to 5:13 p.m.	60 minutes
401	Hawaiian Beaches/Nanawale/Seaview	Major - New	5:30 a.m. to 9:28 p.m.	6:30 a.m. to 8:28 p.m.	6:30 a.m. to 8:28 p.m.	60 minutes
402	Hawaiian Paradise Park/Orchidland/Hawaiian Acres/Ainaloa	Major - New	5:30 a.m. to 8:30 p.m.	5:30 a.m. to 8:30 p.m.	None	60 minutes
403	Fern Acres/Fern Forest/Eden Roc	Major - New	9:00 a.m. to 6:45 p.m.	9:00 a.m. to 6:45 p.m.	None	120 minutes

Hele-On Kako'o Paratransit						
Hilo	1 Mile of Routes 40, 101, 102, 103, 104		6:00 a.m. to 7:53 p.m.	6:00 a.m. to 7:53 p.m.	9:15 a.m. to 5:53 p.m.	
Kona	1 Mile of Routes 201, 202, 204		6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	
Puna	1 Mile of Rte 40, 401, 402		5:30 a.m. to 10:05 p.m.	6:30 a.m. to 9:05 p.m.	6:30 a.m. to 9:05 p.m.	

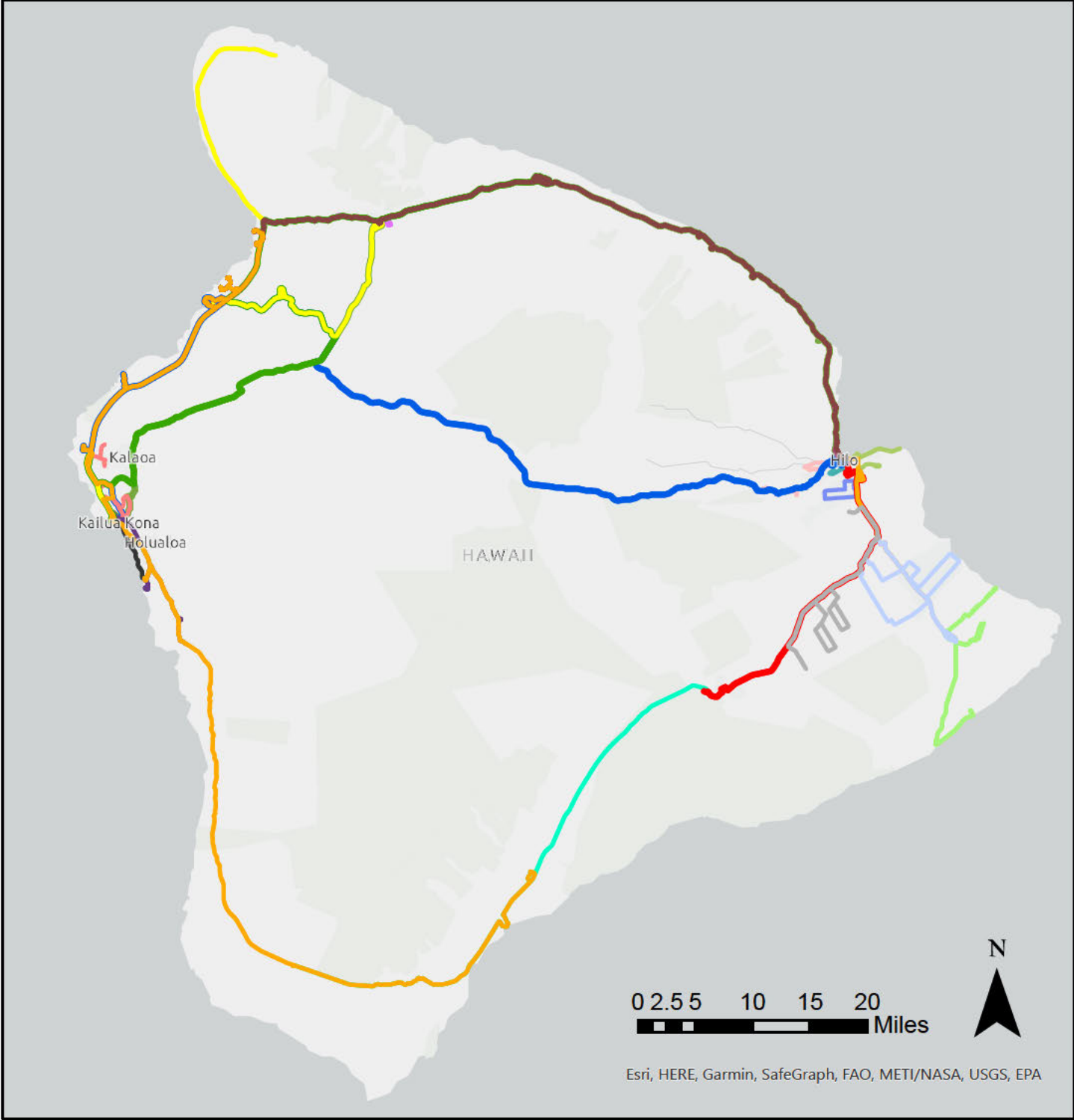
Trips In RED are suspended or interim pending driver availability.

New September 2021 Service Plan						
Route #	Route Name	Type of Service Provided	Weekday Service Span	Saturday Service Span	Sunday Service Span	Frequency
101	Keaukaha	Paratransit	6:15 a.m. to 7:53 p.m.	6:15 a.m. to 7:53 p.m.	9:15 a.m. to 5:53 p.m.	60 minutes
102	Kaumana	Paratransit	6:00 a.m. to 5:58 p.m.	6:00 a.m. to 5:58 p.m.	None	60 minutes
103	Waiakea Uka	Paratransit	6:00 a.m. to 5:58 p.m.	6:00 a.m. to 5:58 p.m.	None	60 minutes
104	Mohouli	Paratransit	6:30 a.m. to 6:01 p.m.	6:30 a.m. to 6:01 p.m.	None	60 minutes
201	Kona Trolley	Paratransit	7:00 a.m. to 8:55 p.m.	7:00 a.m. to 8:55 p.m.	7:00 a.m. to 8:55 p.m.	60 minutes
202	North & Central Kailua-Kona	Paratransit	6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	60 minutes
204	South Kona/Captain Cook	Paratransit	6:00 a.m. to 8:52 p.m.	6:00 a.m. to 8:52 p.m.	None	120 minutes
40	Hilo - Pahoa	Paratransit	5:30 a.m. to 10:05 p.m.	6:30 a.m. to 9:05 p.m.	6:30 a.m. to 9:05 p.m.	60 minutes
401	Hawaiian Beaches/Nanawale/Seaview	Paratransit	5:30 a.m. to 9:30 p.m.	6:30 a.m. to 8:28 p.m.	6:30 a.m. to 8:28 p.m.	60 minutes
402	Hawaiian Paradise Park/Orchidland/Hawaiian Acres/Ainaloa	Paratransit	5:30 a.m. to 7:30 p.m.	6:30 a.m. to 7:30 p.m.	None	60 minutes
403	Fern Acres	<b>Flex Route</b>	9:00 a.m. to 6:45 p.m.	9:00 a.m. to 6:45 p.m.	None	120 minutes
301	Waimea Shuttle	<b>Flex Route</b>	6:30 a.m. to 5:13 p.m.	9:30 a.m. to 5:13 p.m.	9:30 a.m. to 5:13 p.m.	60 minutes

Hilo		6:00 a.m. to 7:53 p.m.	6:00 a.m. to 7:53 p.m.	9:15 a.m. to 5:53 p.m.	
Kona		6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	6:00 a.m. to 8:55 p.m.	
1 Mile of Rte 40, 401, 402		5:30 a.m. to 10:05 p.m.	6:30 a.m. to 9:05 p.m.	6:30 a.m. to 9:05 p.m.	



**Schedules and Map Book**  
**Effective November 14, 2021**



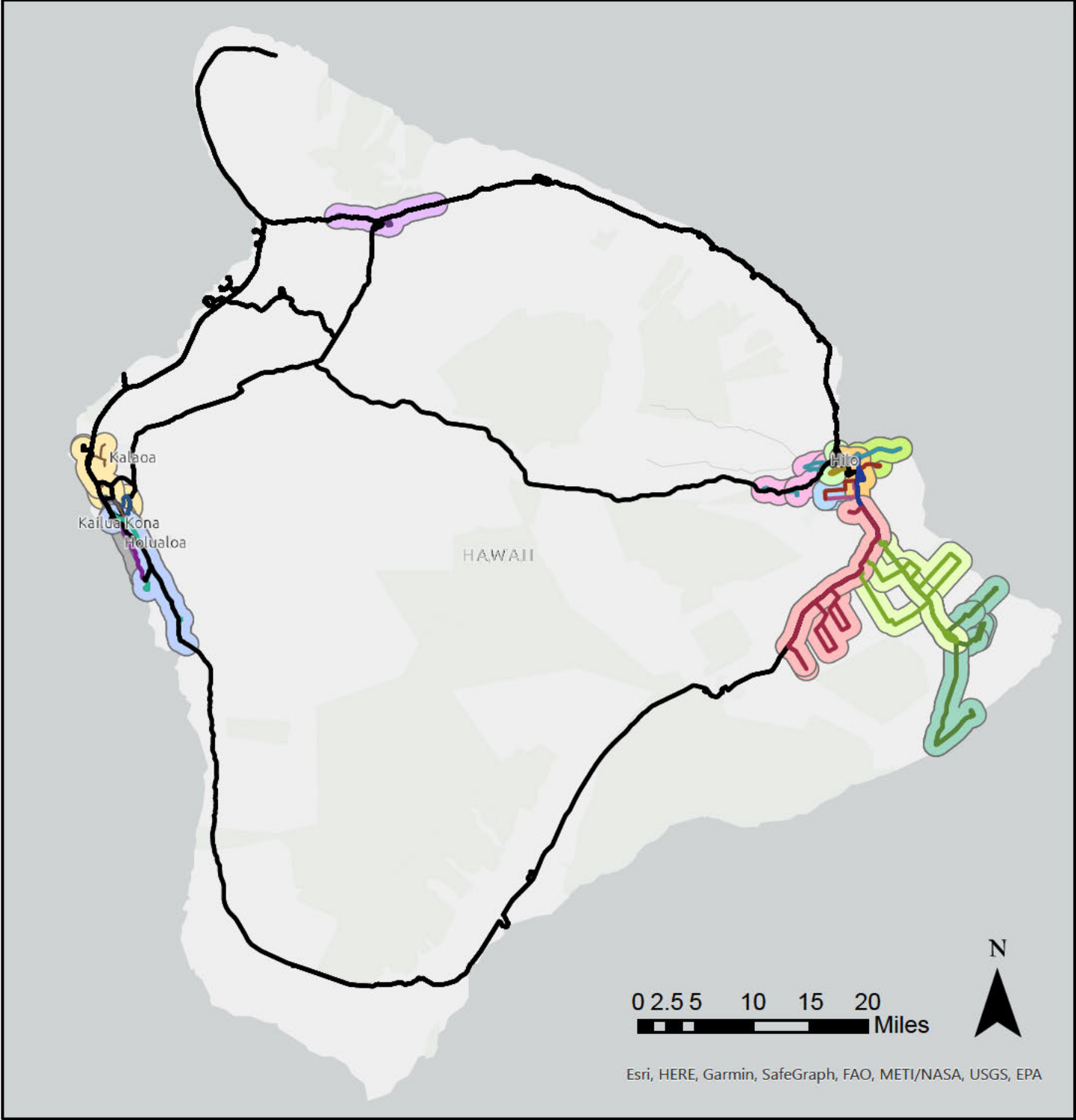
**Route**

- 1: Hilo to Kailua-Kona
- 2: Blue Line
- 10: Hilo to Ocean View
- 11: Red Line
- 40: Hilo to Pahoa
- 60: Hilo to Honoka'a-Waimea
- 70: North Kohala to South Kohala Resorts
- 75: North Kohala-Waimea-SKR-Kailua-Kona
- 76: Green Line
- 80: Hilo to South Kohala Resorts
- 90: Pahala to South Kohala Resorts

- 101: Keaukaha
- 102: Kaumana
- 103: Waiakea Uka
- 104: Mohouli
- 201: Kony Trolley via Ali'i Drive
- 202: North & Central Kailua-Kona
- 204: South Kona/Captain Cook
- 301: Waimea Circulator
- 401: Hawaiian Beaches/Nanawale/Seaview
- 402: Hawaiian Paradise Park/Orchidland/Hawaiian Acres/ Ainaloa
- 403: Fern Acres/Fern Forest/ Eden Roc



## Bus Route Buffers



<b>Routes with 1 Mile Buffers</b>	204	103
Routes without Flex	301	104
40	401	201
101	402	202
102	403	204
103		301
104	<b>Route</b>	401
200	40	402
201	101	403
202	102	



**Route 1: Hilo / Kailua-Kona**

Westbound to Kailua-Kona  
Effective October 3, 2021

Bus Comes From?	Hilo				Papaikou			Pepeekeo		Honomu		Hakalau	Ninole	Papaaloa	Laupahoehoe	Paauilo
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
	Leave Bayfront Park and Ride Lot (Kamehameha Ave @ Pauahi St)	Mo'ohau Bus Terminal (329 Kamehameha Ave)	Kekaulike Street @ Shipman Street (nearside, across US Post Office)	Wainaku St @ Ohai Street	Highway 19 @ Mill Rd	Old Mamalahoa Hwy @ Mill Road (US Post Office)	Old Mamalahoa Hwy @ Kalaniana'ole Elementary	Highway 19 @ Kulaimano Road (across from US Post Office)	Kaakepa Street @ Kauhale Ohu (Kulaimano Senior Housing)	Highway 19 @ Across from Highway 220	Route 220 @ Honomu Plantation Store	Highway 19 @ Old Mamalahoa Hwy	Highway 19 @ US Post Office	Highway 19 @ Kahawailani Place	Highway 19 @ Old Mamalahoa Hwy (Overpass)	Highway 19 @ Old Paauilo Mill Road--(overpass, across US Post Office)
Bus Stop ID#	128	100	185	200	202	203	204	206	206	TBA	300	301	302	303	304	308
None	9:14 AM	9:15 AM	9:18 AM	9:19 AM	9:24 AM	9:25 AM	9:26 AM	9:30 AM	9:31 AM	9:35 AM	9:37 AM	9:40 AM	9:42 AM	9:50 AM	9:55 AM	10:05 AM

Continues below

Westbound to Kailua-Kona

Bus Stop ID#	Honoka'a			Waimea			Waikoloa Village	Kailua-Kona				Bus Continues As?						
	Q	R	S	T	U	V	W	X	Y	Z	AA							
	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Pakalana Street (nearside)	Route 19 @ Pukalani Rd	Route 190 & Lindsey Rd @ Shell	Highway 190 @ Waimea-Kohala Airport Road (Waimea-Kohala Airport) <i>Upon Request to Bus Operator or Call (808) 961-8744 option 1, 1 hour in advance.</i>	Route 190 @ farside of Waikoloa Road (Pyramid Stone)	Route 190 @ Kaiminani Drive (Kona Palisades, across Matsuyama Food Mart)	Kealakea Street @ nearside of Kealakehe Street (Jack Hall Housing)	Kamakeha Avenue @ Keahuolu Courthouse	Luhia Street @ Loloku Street (Target)							
309	310	311	422	429	TBA	447	601	TBA	604	606								
							5:35 AM	5:40 AM	---	5:50 AM	202 @ 6:00 a.m.							
							10:19 AM	10:25 AM	10:26 AM	10:51 AM	10:53 AM	11:06 AM	11:08 AM	11:38 AM	11:43 AM	11:48 AM	11:50 AM	1 @ 4:40 PM

This route operates Monday-Saturday only. There is no Sunday or holiday service.

No service at this time. ---- Bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

\* Park & Ride is moved to Hilo Civic Auditorium Parking Lot on the 1st and 3rd Tuesdays.

Route 1: Hilo / Kailua-Kona																	
Eastbound to Hilo																	
Effective October 3, 2021																	
Bus Comes From?	Kailua-Kona				Waikoloa Village	Waimea		Honoka'a			Paauilo	Lauapahoehoe	Papaalooa	Ninole	Hakalau	Hononu	
	AA	Z	Y	X	W	V	T	Q	R	S	P	O	N	M	L	J	K
Bus Comes From?	Luhia Street @ Loloku Street (Target)	Kamakaeha St @ Keahuolu Courthouse	Kealakea St @ farside of Kealakehe Street (across Jack Hall)	Highway 190 @ Matsuyama Food Mart	Highway 190 @ farside of Waikoloa Road (across Pyramid Stone)	Highway 190 @ Waimea-Kohala Airport Road (Waimea-Kohala Airport)	Highway 19 @ Pukalani Rd	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Near-side of Pakalana Street	Highway 19 @ Paauilo Mill Road (US Post Office)	Highway 19 @ Old Mamalahoa Hwy (Overpass)	Highway 19 @ Kahawailani Place	Highway 19 @ Across from US Post Office	Highway 19 @ Old Mamalahoa Hwy	Highway 19 @ Highway 220	Highway 220 @ Hononu Plantation Store
Bus Stop ID#	606	604	620	621	488	TBA	422	309	310	311	313	316	318	319	320	TBA	300
1 @ 9:14 AM	4:40 PM	4:45 PM	4:50 PM	4:55 PM	5:30 PM	5:42 PM	5:45 PM	6:18 PM	6:24 PM	6:25 PM	6:35 PM	6:50 PM	6:55 PM	7:00 PM	7:10 PM	7:12 PM	7:15 PM
202 @ 8:55 p.m.	9:00 PM	9:05 PM	9:10 PM	9:15 PM													

Continues below

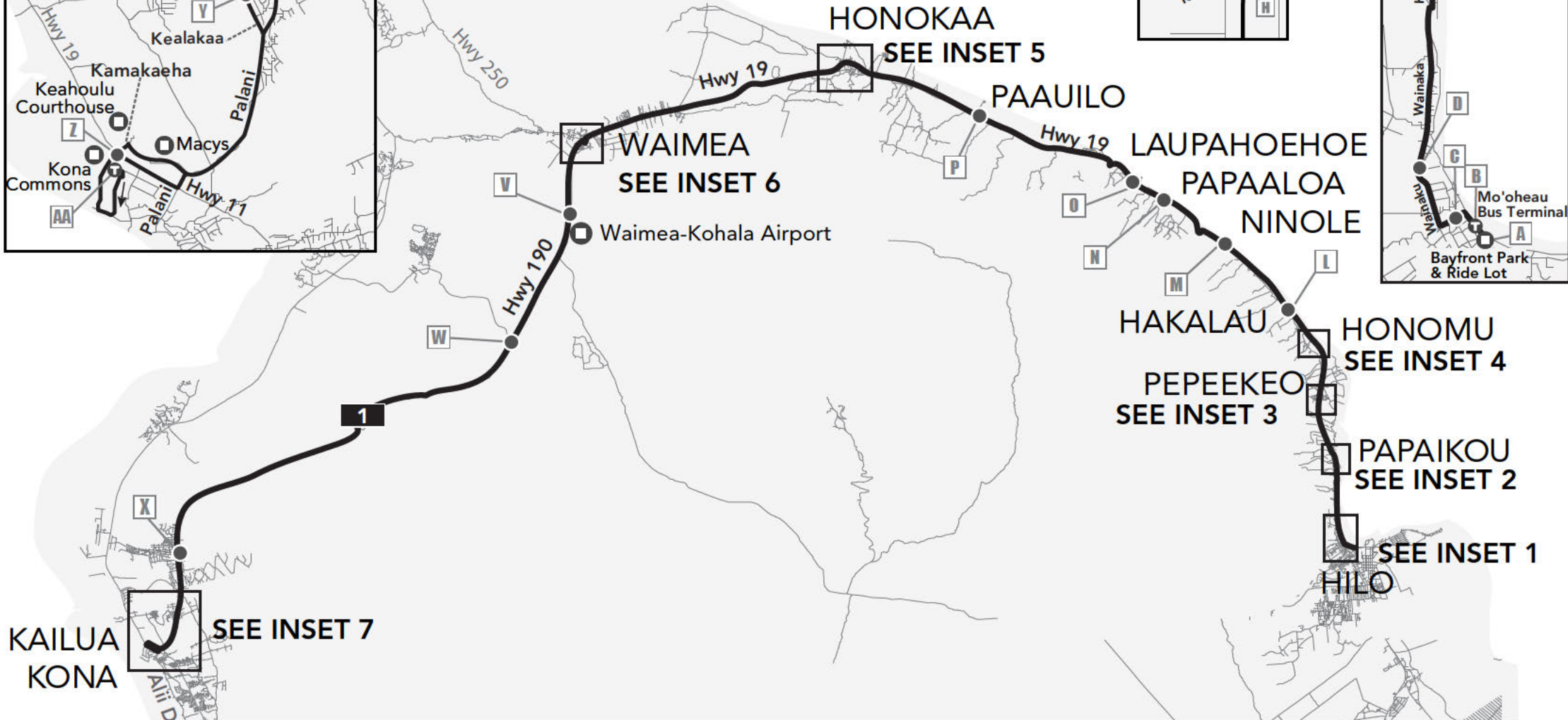
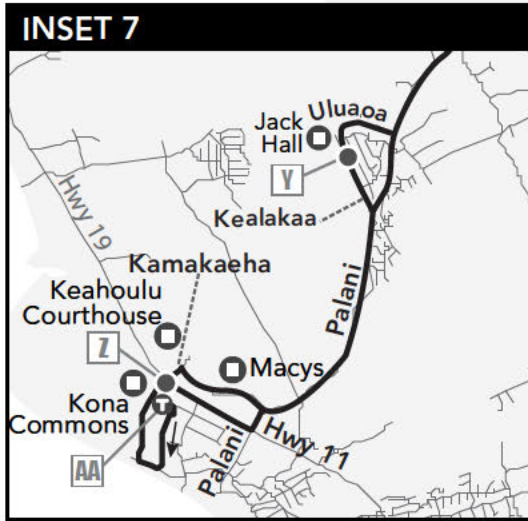
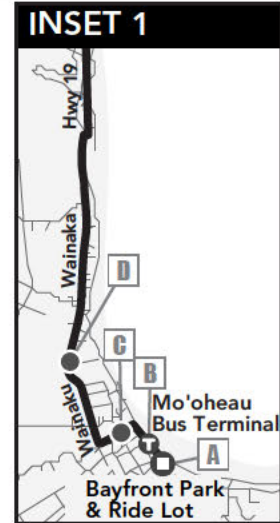
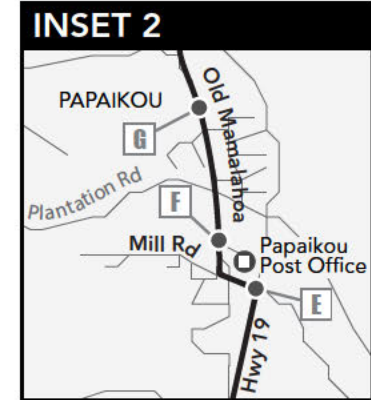
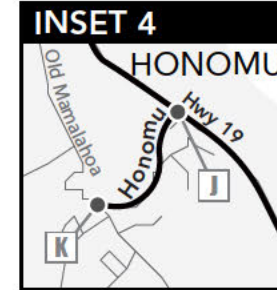
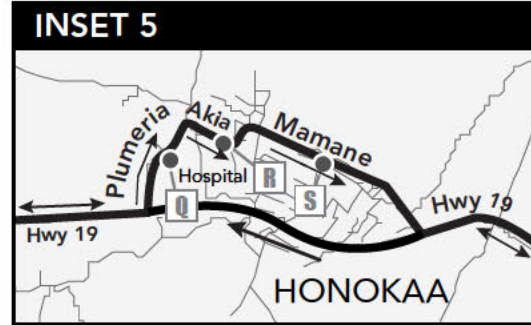
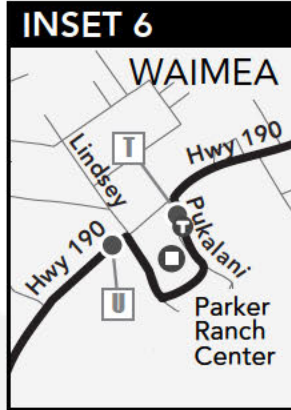
Eastbound to Hilo								
Bus Stop ID#	Pepeekeo		Papaikou		Hilo			Bus Goes to Where?
	I	H	G	F	D	A	B	
	Kaakepa Street @ Kauhale Ohu (Kulaimano Senior Housing)	Route 19 @ Kulaimano Road (US Post Office)	Old Mamalahoa Hwy @ farside of Kaapoko Homestead Road (across of Kalanianole School)	Old Mamalahoa Hwy @ Mill Road (across US Post Office)	Wainaku St @ Cilem Akana Park	Bayfront Park and Ride Lot (Kamehameha Ave @ Pauahi St)*	Mo'oheau Bus Terminal (329 Kamehameha Ave)	
	206	207	208	209	212	128	100	
	7:20 PM	7:21 PM	7:24 PM	7:25 PM	7:30 PM	7:34 PM	7:35 PM	None

# Hele-On Bus Schedule - #1 Hilo to Kailua-Kona

## Legend

- 1** #1 Hilo-Kona
- A** Timepoint
- T** Transit Hub
- H** Medical Facility
- C** College/University
- S** School
- K** Key Destination

www.heleonbus.org schematic map - not to scale



**Route 2/Blue Line: Hilo / Kailua-Kona Via Daniel K. Inouye Hwy**

Effective October 3, 2021

Westbound to Kailua-Kona

Bus Comes From?	Hilo			Daniel K. Inouye Hwy	Waikoloa Village	South Kohala Resorts			Kailua-Kona			Bus Continues As?
	A	B	C	D	E	F	G	H	I	J	K	
	Leave Bayfront Park and Ride Lot (Kamehameha Ave @ Pauahi St)	Mo'ohau Bus Terminal (329 Kamehameha Ave)	Waianuenue Avenue @ Hilo High School	Hwy 200 @ Gilbert Kahele Recreational Park (at flag poles)	Waikoloa Road @ Waikoloa Village Highlands Shopping Center	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Four Seasons Resort Hualalai @ Kaupulehu Dr (employee parking lot C)	Ellison Onizuka Kona International Airport at Keahole	Ane Keohokalole Hwy @ Farside of Kealahou Parkway (West Hawaii Civic Center)	Luhia Street @ Loloku Street (Target)	
Bus Stop ID#	128	100	131	TBA	449	TBA	TBA	TBA	622	631	606	
None	4:15 AM	4:17 AM	4:19 AM	5:11 AM	5:51 AM	6:01 AM	6:04 AM	6:20 AM	6:40 AM	6:55 AM	7:05 AM	None
None	5:15 AM	5:17 AM	5:19 AM	6:11 AM	6:51 AM	7:01 AM	7:04 AM	7:20 AM	7:35 AM	7:50 AM	8:00 AM	2 @ 12:00 PM
None	1:15 PM	1:17 PM	1:19 PM	2:11 PM	2:51 PM	3:01 PM	3:04 PM	3:20 PM	3:35 PM	3:50 PM	4:00 PM	2 @ 5:00 PM
None	4:45 PM	4:47 PM	4:49 PM	5:41 PM	6:21 PM	6:31 PM	6:34 PM	6:50 PM	7:05 PM	7:20 PM	7:30 PM	2 @ 7:45 PM

**Route 2/Blue Line: Hilo / Kailua-Kona Via Daniel K. Inouye Hwy**

Effective October 3, 2021

Eastbound to Hilo

Bus Comes From?	Kailua-Kona			South Kohala Resorts			Waikoloa Village	Daniel K. Inouye Hwy	Hilo		Bus Continues As?
	K	J	I	H	F	G	E	D	A	B	
	Luhia Street @ Loloku Street (Target)	Ane Keohokalole Hwy @ Farside of Kealahou Parkway (Across from West Hawaii Civic Center)	Ellison Onizuka Kona International Airport at Keahole	Four Seasons Resort Hualalai @ Kaupulehu Dr (employee parking lot C)	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Waikoloa Road @ farside of Pua Meia Street (across Waikoloa Village Highlands Shopping Center)	Hwy 200 @ Gilbert Kahele Recreational Park (at flag poles)	Bayfront Park and Ride Lot (Kamehameha Ave @ Pauahi St)	Mo'ohau Bus Terminal (329 Kamehameha Ave)	
Bus Stop ID#	606	631	622	TBA	TBA	TBA	TBA	TBA	128	100	
None	5:30 AM	5:40 AM	5:54 AM	6:14 AM	6:38 AM	6:41 AM	6:51 AM	7:23 AM	8:15 AM	8:19 AM	None
2 @ 5:15 AM	12:00 PM	12:10 PM	12:24 PM	12:44 PM	1:08 PM	1:11 PM	1:21 PM	1:53 PM	2:45 PM	2:49 PM	None
2 @ 1:15 PM	5:00 PM	5:10 PM	5:24 PM	5:44 PM	6:08 PM	6:11 PM	6:21 PM	6:53 PM	7:45 PM	7:49 PM	None
2 @ 7:15 PM	7:45 PM	7:55 PM	8:09 PM	8:29 PM	8:53 PM	8:56 PM	9:06 PM	9:38 PM	10:30 PM	10:34 PM	None

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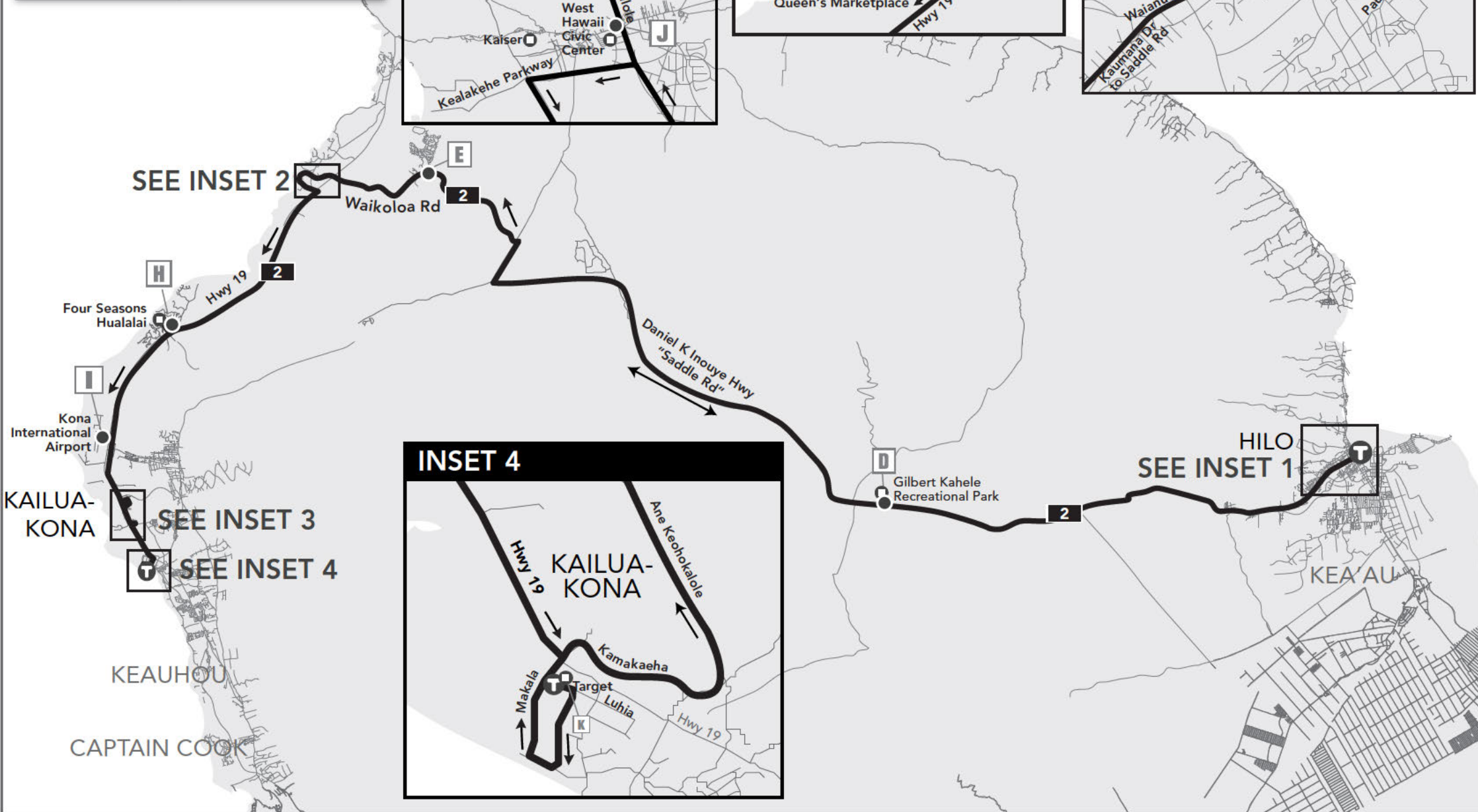
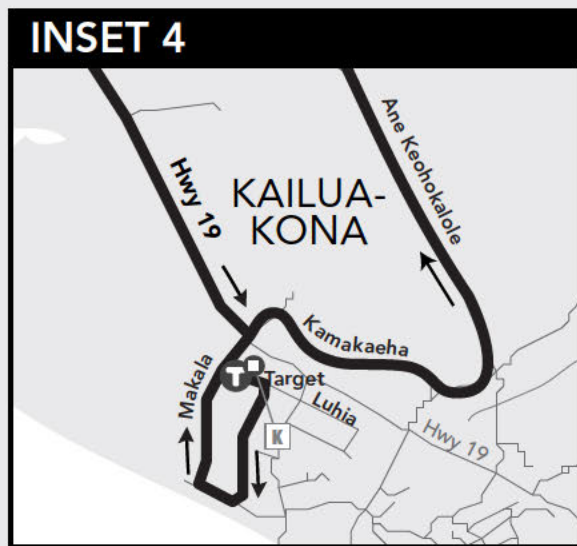
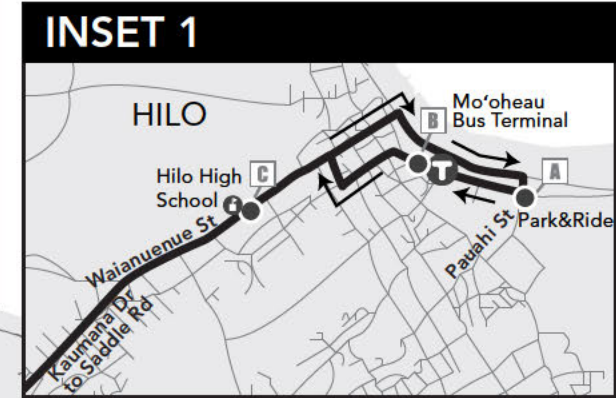
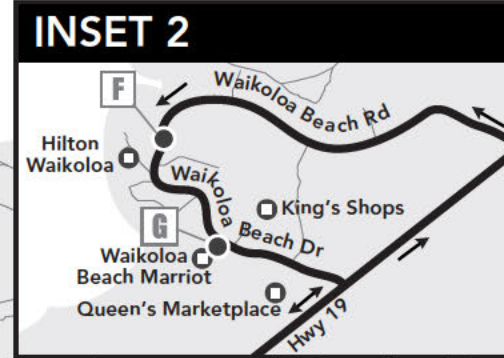
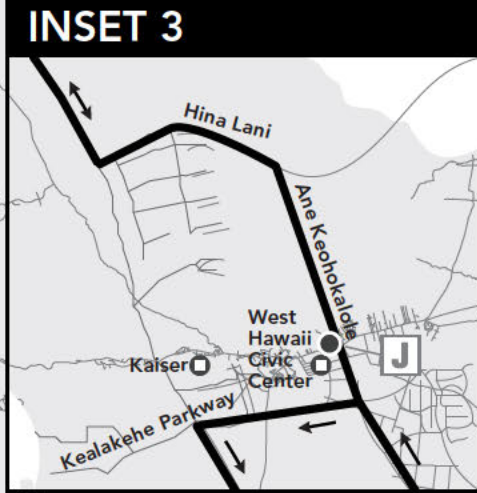
\* Park & Ride is moved to Hilo Civic Auditorium Parking Lot on the 1st and 3rd Tuesdays

# Hele-On Bus Route #2 - Blue Line - Hilo to Kona via Saddle Rd

## Legend

- 2** Blue Line Hilo - Kona
- A** Timepoint
- T** Transit Hub
- +** Medical Facility
- U** College/University
- S** School
- K** Key Destination

www.heleonbus.org schematic map - not to scale



**Route 10: Hilo / Ocean View**

Effective September 05, 2021

Southbound to Oceanview Park and Ride Lot

		Hilo							Kea'au	Kurtistown	Fern Acres	Mountain View	Glenwood	Volcano Village	Hawai'i Volcanoes National Park	Pahala	Punalulu	Naalehu	Waiohinu	Ocean View
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
		Mo'ohau Bus Terminal (329 Kamemehameha Ave)	Aupuni Street @ Pauahi Street (Aupuni Center, County Building)	Kilauea Avenue @ Across Kohala Street (Across from Hilo Shopping Center)	Kapiolani St @ Lanikaula St - University of Hawaii-Hilo	W. Kawili St @ Waiakea High School	Kawili Street @ Hawaii Community College	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Old Volcano Road @ Kea'au Pahoa Rd (US Post Office)	Highway 11 @ Kurtistown Park (across bus shelter)	Highway 11 @ farside of N. Kulani Road	Highway 11 @ farside of Lauko Rd (Frankie's Pizza/Gas Station)	Highway 11 @ nearside of N. Glenwood Rd (Hirano Store)	Old Volcano Road @ Volcano General Store	Crater Rim Drive @ Visitor Center	Kamani St @ Pahala Shopping Center	Punaluu Road @ Punaluu Beach Park	Hwy 11 @ nearside of Ohai Road (across Naalehu Elementary)	Hwy 11 @ farside of Kamaoa Road (across Wong Yuen Store)	Ocean View Park & Ride @ Prince Kuhio Blvd
Bus Stop ID#		100	101	103	105	106	107	110	901	903	TBA	911	912	914	809	808	807	812	814	802
		<b>3:30 PM</b>	<b>3:34 PM</b>	<b>3:36 PM</b>	<b>3:39 PM</b>	<b>3:40 PM</b>	<b>3:41 PM</b>	<b>3:46 PM</b>	<b>3:56 PM</b>	<b>4:01 PM</b>	<b>4:06 PM</b>	<b>4:11 PM</b>	<b>4:21 PM</b>	<b>4:28 PM</b>	<b>4:39 PM</b>	<b>5:14 PM</b>	<b>5:24 PM</b>	<b>5:39 PM</b>	<b>5:44 PM</b>	<b>6:04 PM</b>

This route operates Monday-Saturday only. There is no Sunday or holiday service.

--- = bus does not serve timepoint.

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\$15.00 entrance fee or a visitor pass required to get off the bus at Hawai'i Volcanoes National Park. Entrance fees are valid for 7 days.

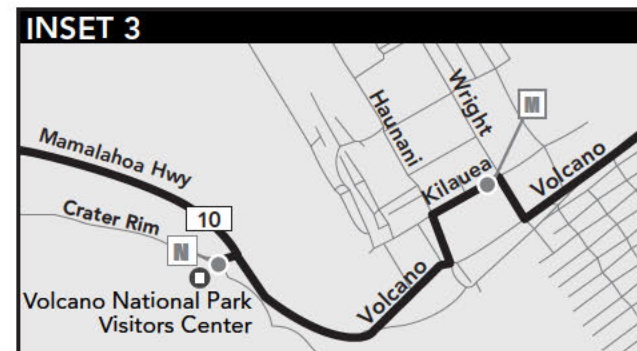
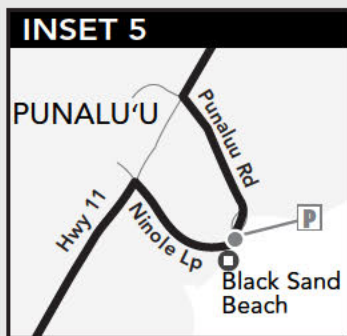
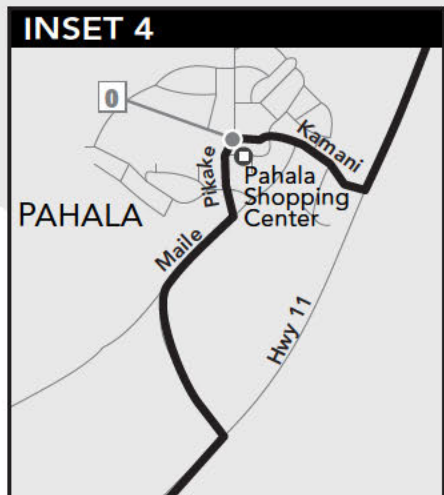
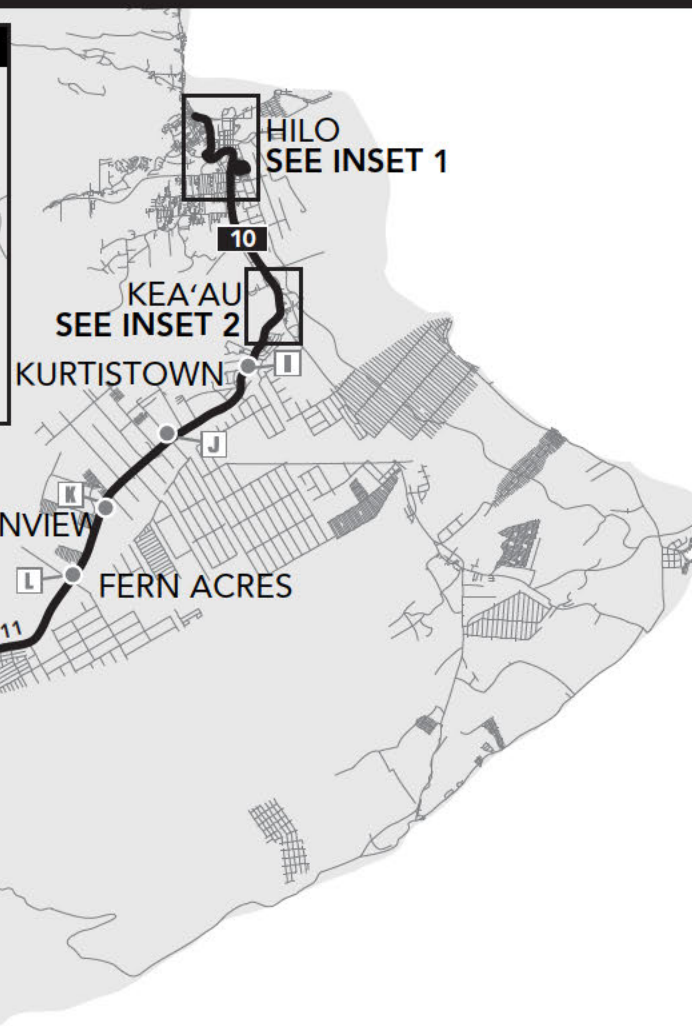
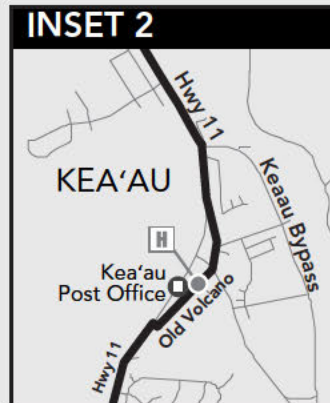
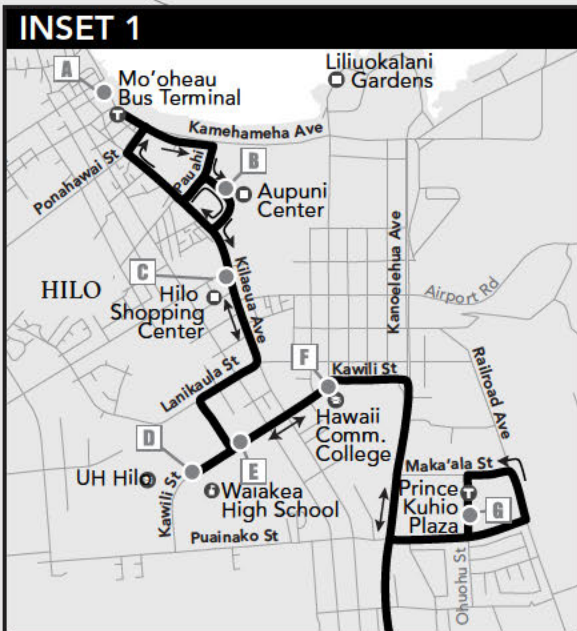
Route 10: Hilo / Ocean View																			
Effective November 14, 2021																			
Northbound to Hilo																			
	Ocean View	Waiohinu	Naalehu	Punalulu	Pahala	Hawai'i Volcanoes National Park	Volcano Village	Glenwood	Mountain View	Fern Acres	Kurtistown	Kea'au	Hilo						
	S	R	Q	P	O	N	M	L	K	J	I	H	G	F	E	D	C	B	A
	Ocean View Park & Ride @ Prince Kuhio Blvd	Hwy 11 @ Kamaoa Road (in front Wong Yuen Store)	Hwy 11 @ Ohai Road (Naalehu Elementary School)	Punaluu Road @ Punaluu Beach Park	Kamani St @ Pahala Shopping Center	Crater Rim Drive @ Visitor Center	Old Volcano Road @ across Volcano General Store	Highway 11 @ Glenwood Park (across Hirono Store)	Highway 11 @ St. Theresa's Church	Highway 11 @ S Kulani Road	Highway 11 @ Across from Kurtistown Park	Old Volcano Road @ Keaau-Pahoa Road (HMSA building, farside)	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Kawili Street @ across Hawaii Community College	W. Kawili St @ across from Waiakea High School	Kapiolani St @ Lanikaula St - Across from University of Hawaii-Hilo	Kilauea Avenue @ Kohala Street (Hilo Shopping Center)	Aupuni Street @ Pauahi Street (Aupuni Center, County Building)	Mo'ohau Bus Terminal (329 Kamemehameha Ave)
Bus Stop ID#	802	803	805	807	808	809	918	919	920	TBA	921	924	110	175	TBA	TBA	180	101	100
	6:40 AM	7:00 AM	7:05 AM	7:07 AM	7:30 AM	8:10 AM	8:13 AM	8:16 AM	8:25 AM	8:27 AM	8:30 AM	8:35 AM	8:45 AM	8:50 AM	8:55 AM	8:56 AM	9:00 AM	9:03 AM	9:08 AM

# Hele-On Bus Schedule - #10 Ka'u/Volcano

## Legend

- #10 Ka'u/Volcano
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

www.heleonbus.org schematic map - not to scale



**Note:** Passengers deboarding at Hawai'i Volcanoes National Park will need to pay a \$15.00 entry fee, which will be collected by the bus operator and it is valid for seven (7) days.

## Route 11: Red Line - Hilo / Volcano

Effective September 05, 2021

Southbound to Hawai'i Volcanoes National Park

Hilo														Kea'au	Kurtistown	Fern Acres	Mountain View	Glenwood	Volcano Village	Hawai'i Volcanoes National Park
A	B	C	D	E	F	G	H	I	J	K	L	M	N							
Mo'ohau Bus Terminal (329 Kamemehameha Ave)	Aupuni Street @ Pauahi Street (Aupuni Center, County Building)	Kilauea Avenue @ Across Kohala Street (Across from Hilo Shopping Center)	Kapiolani St @ Lanikaula St - University of Hawaii-Hilo	W. Kawili St @ Waiakea High School	Kawili Street @ UH-Hawaii Community College	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Old Volcano Road @ Kea'au Pahoa Rd (US Post Office)	Highway 11 @ Kurtistown Park (across bus shelter)	Highway 11 @ farside of N. Kulani Road	Highway 11 @ farside of Lauko Rd (Frankie's Pizza/Gas Station)	Highway 11 @ nearside of N. Glenwood Rd (Hirano Store)	Old Volcano Road @ Volcano General Store	Crater Rim Drive @ Visitor Center							
Bus Stop ID#	100	101	103	105	106	107	110	901	903	TBA	911	912	914	809						
5:00 AM	5:04 AM	5:06 AM	5:08 AM	5:11 AM	5:12 AM	5:17 AM	5:27 AM	5:32 AM	5:37 AM	5:42 AM	5:52 AM	5:59 AM	6:10 AM							
7:40 AM	7:44 AM	7:46 AM	7:48 AM	7:51 AM	7:52 AM	7:57 AM	8:07 AM	8:12 AM	8:17 AM	8:22 AM	8:32 AM	8:39 AM	8:50 AM							
10:40 AM	10:44 AM	10:46 AM	10:48 AM	10:51 AM	10:52 AM	10:57 AM	11:07 AM	11:12 AM	11:17 AM	11:22 AM	11:32 AM	11:39 AM	11:50 AM							
1:40 PM	1:44 PM	1:46 PM	1:48 PM	1:51 PM	1:52 PM	1:57 PM	2:07 PM	2:12 PM	2:17 PM	2:22 PM	2:32 PM	2:39 PM	2:50 PM							
4:40 PM	4:44 PM	4:46 PM	4:48 PM	4:51 PM	4:52 PM	4:57 PM	5:07 PM	5:12 PM	5:17 PM	5:22 PM	5:32 PM	5:39 PM	5:50 PM							

Monday through Friday only

Everyday service

--- = bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

\$15.00 entrance fee or a visitor pass required to get off the bus at Hawai'i Volcanoes National Park. Entrance fees are valid for 7 days.

## Route 11: Red Line - Hilo / Volcano

Effective November 14, 2021

Northbound to Hilo

	Hawai'i Volcanoes National Park	Volcano Village	Glenwood	Mountain View	Fern Acres	Kurtistown	Kea'au	Hilo						
	N	M	L	K	J	I	H	G	F	E	D	C	B	A
	Crater Rim Drive @ Visitor Center	Old Volcano Road @ across Volcano General Store	Highway 11 @ Glenwood Park (across Hirono Store)	Highway 11 @ St. Theresa's Church	Highway 11 @ S Kulani Road	Highway 11 @ Across from Kurtistown Park	Old Volcano Road @ Keaau-Paho Road (HMSA building, farside)	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Kawili Street @ across Hawaii Community College	W. Kawili St @ across from Waiakea High School	Kapiolani St @ Lanikaula St - Across from University of Hawaii-Hilo	Kilauea Avenue @ Kohala Street (Hilo Shopping Center)	Aupuni Street @ Pauahi Street (Aupuni Center, County Building)	Mo'ohau Bus Terminal (329 Kamemehameha Ave)
Bus Stop ID#	809	918	919	920	TBA	921	924	110	175	TBA	TBA	180	101	100
6:15 AM	6:21 AM	6:27 AM	6:33 AM	6:38 AM	6:43 AM	6:49 AM	7:02 AM	7:07 AM	7:08 AM	7:11 AM	7:15 AM	7:18 AM	7:22 AM	
9:15 AM	9:21 AM	9:27 AM	9:33 AM	9:38 AM	9:43 AM	9:49 AM	10:02 AM	10:07 AM	10:08 AM	10:11 AM	10:15 AM	10:18 AM	10:22 AM	
12:15 PM	12:21 PM	12:27 PM	12:33 PM	12:38 PM	12:43 PM	12:49 PM	1:02 PM	1:07 PM	1:08 PM	1:11 PM	1:15 PM	1:18 PM	1:22 PM	
3:15 PM	3:21 PM	3:27 PM	3:33 PM	3:38 PM	3:43 PM	3:49 PM	4:02 PM	4:07 PM	4:08 PM	4:11 PM	4:15 PM	4:18 PM	4:22 PM	
6:15 PM	6:21 PM	6:27 PM	6:33 PM	6:38 PM	6:43 PM	6:49 PM	7:02 PM	7:07 PM	7:08 PM	7:11 PM	7:15 PM	7:18 PM	7:22 PM	

# Hele-On Bus Schedule - #11 Red Line Hilo - Volcano

**Legend**

- #11 Red Line Hilo-Volcano
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

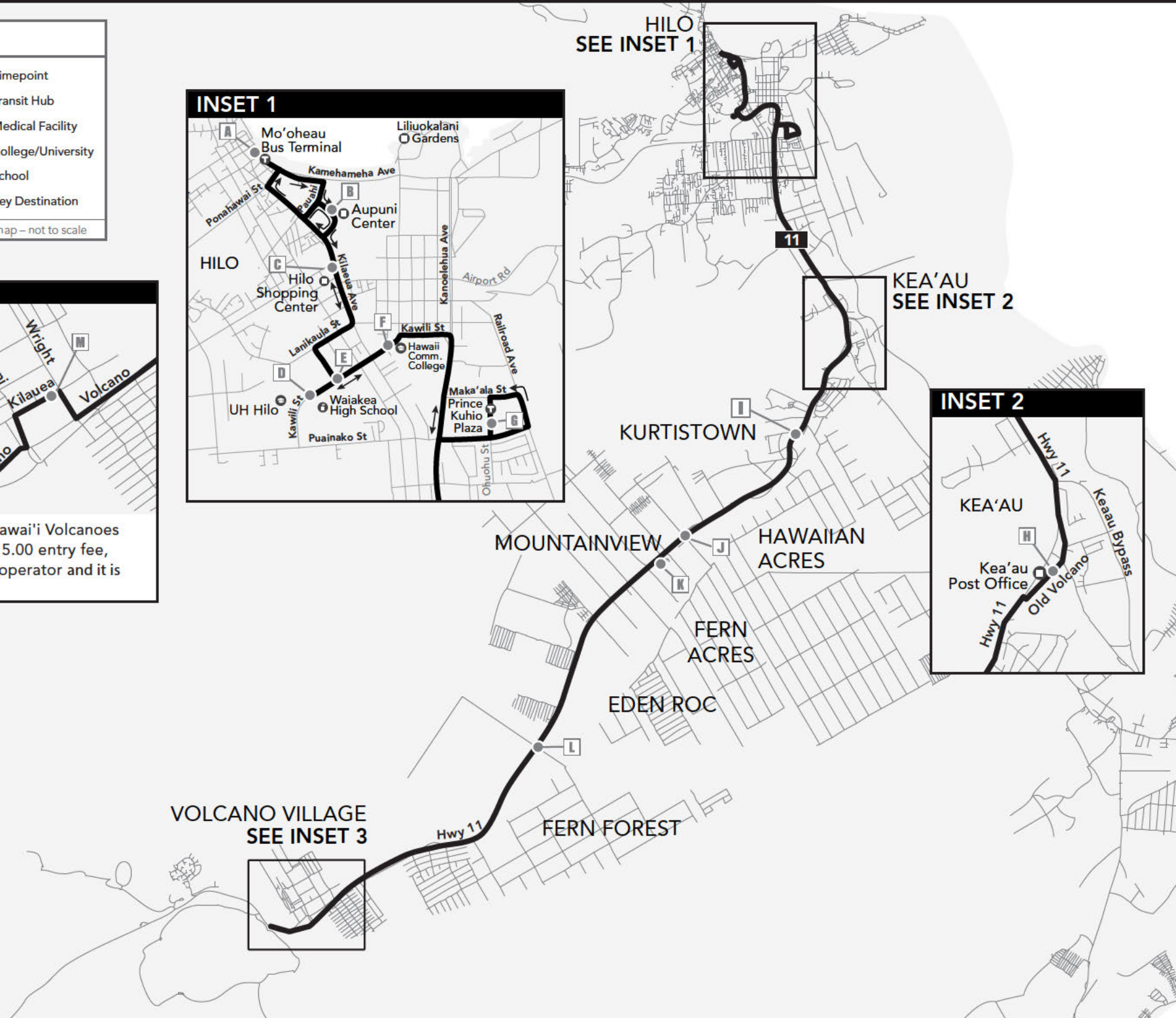
www.heleonbus.org      schematic map – not to scale

**INSET 3**

Note: Passengers deboarding at Hawai'i Volcanoes National Park will need to pay a \$15.00 entry fee, which will be collected by the bus operator and it is valid for seven (7) days.

**INSET 1**

**INSET 2**



Route 40: Hilo / Pahoa						
Effective November 14, 2021						
Southbound to Pahoa						
Hilo		Kea'au			Maku'u/ Ainaloa	Pahoa
A	B	C	D	E	F	G
Mo'ohau Bus Terminal (329 Kamemehameha Ave)	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Kea'au Pahoa Rd @ Kea'au Plaza (across Kea'au Middle school)	Kukula Street @ Kea'au Pahoa Rd (3rd lamp post)	Kukula Street @ Kea'au High School (back entrance)	Highway 130 @ Ainaloa Boulevard (bus turnout)	Kea'au Pahoa Road @ Kahakai Blvd (Puna Kai Shopping Center)
Bus Stop ID# 100	110	925	TBA	TBA	TBA	968
6:30 AM	6:42 AM	6:52 AM	6:53 AM	6:54 AM	7:07 AM	7:22 AM
7:30 AM	7:42 AM	7:52 AM	7:53 AM	7:54 AM	8:07 AM	8:22 AM
8:30 AM	8:42 AM	8:52 AM	8:53 AM	8:54 AM	9:07 AM	9:22 AM
9:30 AM	9:42 AM	9:52 AM	9:53 AM	9:54 AM	10:07 AM	10:22 AM
10:30 AM	10:42 AM	10:52 AM	10:53 AM	10:54 AM	11:07 AM	11:22 AM
11:30 AM	11:42 AM	11:52 AM	11:53 AM	11:54 AM	12:07 PM	12:22 PM
12:30 PM	12:42 PM	12:52 PM	12:53 PM	12:54 PM	1:07 PM	1:22 PM
1:30 PM	1:42 PM	1:52 PM	1:53 PM	1:54 PM	2:07 PM	2:22 PM
2:30 PM	2:42 PM	2:52 PM	2:53 PM	2:54 PM	3:07 PM	3:22 PM
3:30 PM	3:42 PM	3:52 PM	3:53 PM	3:54 PM	4:07 PM	4:22 PM
4:30 PM	4:42 PM	4:52 PM	4:53 PM	4:54 PM	5:07 PM	5:22 PM
5:30 PM	5:42 PM	5:52 PM	5:53 PM	5:54 PM	6:07 PM	6:22 PM
6:30 PM	6:42 PM	6:52 PM	6:53 PM	6:54 PM	7:07 PM	7:22 PM
7:30 PM	7:42 PM	7:52 PM	7:53 PM	7:54 PM	8:07 PM	8:22 PM
	Monday through Friday only			Everyday service		

Route 40: Hilo / Pahoa				
Effective November 14, 2021				
Northbound to Hilo				
Pahoa	Maku'u/ Ainaloa	Kea'au	Hilo	
G	F	C	B	A
Kea'au Pahoa Road @ Kahakai Blvd (Puna Kai Shopping Center)	Highway 130 @ Ainaloa Boulevard (bus turnout)	Old Volcano Road @ Kea'au-Pahoa Road (HMSA building, farside)	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Mo'ohau Bus Terminal (329 Kamemehameha Ave)
968	TBA	924	110	100
5:30 AM	5:35 AM	5:50 AM	6:05 AM	6:17 AM
6:30 AM	6:35 AM	6:50 AM	7:05 AM	7:17 AM
7:30 AM	7:35 AM	7:50 AM	8:05 AM	8:17 AM
8:30 AM	8:35 AM	8:50 AM	9:05 AM	9:17 AM
9:30 AM	9:35 AM	9:50 AM	10:05 AM	10:17 AM
10:30 AM	10:35 AM	10:50 AM	11:05 AM	11:17 AM
11:30 AM	11:35 AM	11:50 AM	12:05 PM	12:17 PM
12:30 PM	12:35 PM	12:50 PM	1:05 PM	1:17 PM
1:30 PM	1:35 PM	1:50 PM	2:05 PM	2:17 PM
2:30 PM	2:35 PM	2:50 PM	3:05 PM	3:17 PM
3:30 PM	3:35 PM	3:50 PM	4:05 PM	4:17 PM
4:30 PM	4:35 PM	4:50 PM	5:05 PM	5:17 PM
5:30 PM	5:35 PM	5:50 PM	6:05 PM	6:17 PM
6:30 PM	6:35 PM	6:50 PM	7:05 PM	7:17 PM
7:30 PM	7:35 PM	7:50 PM	8:05 PM	8:17 PM
8:30 PM	8:35 PM	8:50 PM	9:05 PM	---
8:30 PM	8:35 PM	8:50 PM	9:05 PM	9:17 PM
9:30 PM	9:35 PM	9:50 PM	10:05 PM	---

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

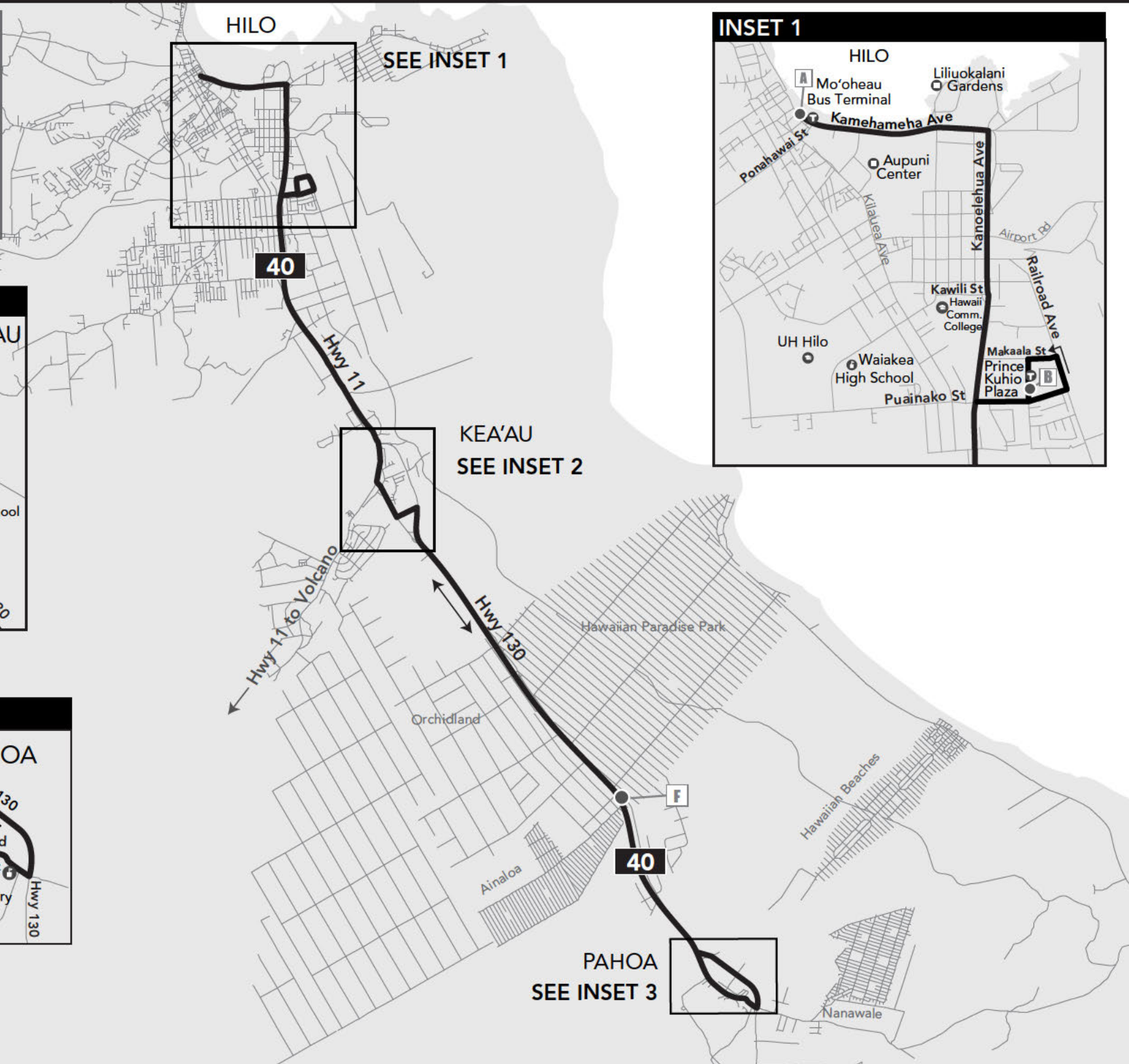
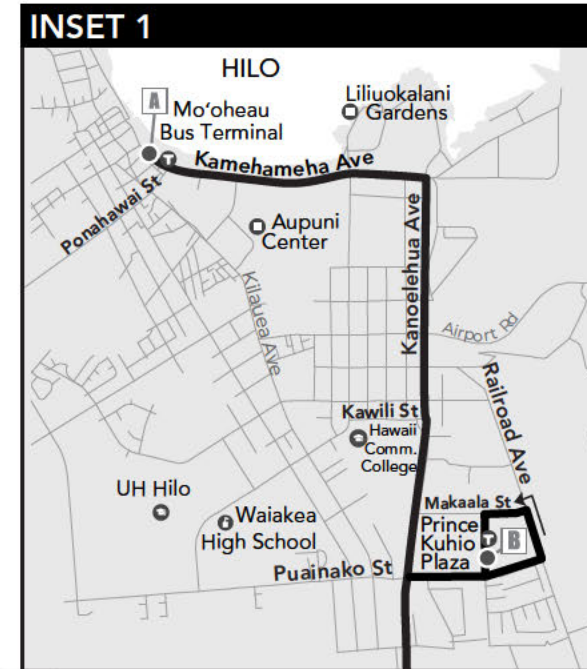
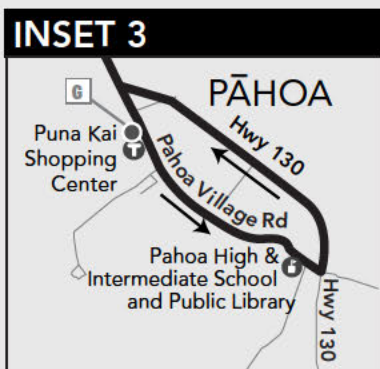
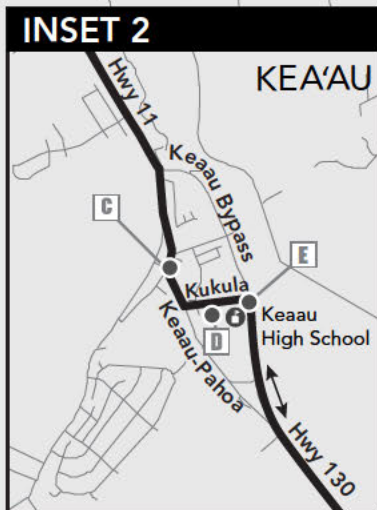
# Hele-On Bus Schedule - #40 Hilo to Pahoa via Kea'au

## Legend

**40** #40 Hilo-Pahoa

- A** Timepoint
- T** Transit Hub
- M** Medical Facility
- C** College/University
- S** School
- D** Key Destination

www.heleonbus.org schematic map - not to scale



Route 60: Hilo / Waimea																	
Effective November 14, 2021																	
North/Westbound to Waimea																	
Bus Comes From?	Hilo		Papaikou		Pepeekeo		Honomu	Hakalau	Ninole	Papaaloa	Lauapahoehoe	Paauilo	Honoka'a			Waimea	
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	
	Mo'ohau Bus Terminal (329 Kamehameha Ave)	Wainaku St @ Ohai Street	Old Mamalahoa Hwy @ Mill Road (US Post Office)	Old Mamalahoa Hwy @ Kalaniana'ole Elementary	Highway 19 @ Kulaimano Road (across from US Post Office)	Kaakepa Street @ Kauhale Ohu (Kulaimano Senior Housing)	Route 220 @ Honomu Plantation Store	Highway 19 @ Old Mamalahoa Hwy	Highway 19 @ US Post Office	Highway 19 @ Kahawaiiani Place	Highway 19 @ Old Mamalahoa Hwy (Overpass)	Highway 19 @ Old Paauilo Mill Road--(overpass, across US Post Office)	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Pakalana Street (nearside)	Highway 19 @ Pukalani Rd	Bus Goes to Where?
Bus Stop ID#	100	200	203	204	206	206	300	301	302	303	304	308	309	310	311	422	
None	4:35 AM	4:40 AM	4:45 AM	4:46 AM	4:50 AM	4:51 AM	5:10 AM	5:20 AM	5:22 AM	5:25 AM	5:30 AM	5:40 AM	5:49 AM	5:50 AM	5:51 AM	6:10 AM	301 @ 6:30 AM
None	7:35 AM	7:40 AM	7:45 AM	7:46 AM	7:50 AM	7:51 AM	8:10 AM	8:20 AM	8:22 AM	8:25 AM	8:30 AM	8:40 AM	8:49 AM	8:50 AM	8:51 AM	9:10 AM	301 @ 9:30 AM
60 @ 6:30 AM	8:35 AM	8:40 AM	8:45 AM	8:46 AM	8:50 AM	8:51 AM											60 @ 9:30 AM
None	9:35 AM	9:40 AM	9:45 AM	9:46 AM	9:50 AM	9:51 AM	10:10 AM	10:20 AM	10:22 AM	10:25 AM	10:30 AM	10:40 AM	10:49 AM	10:50 AM	10:51 AM	11:10 AM	301 @ 11:30 AM
None	<b>2:05 PM</b>	<b>2:10 PM</b>	<b>2:15 PM</b>	<b>2:16 PM</b>	<b>2:20 PM</b>	<b>2:21 PM</b>	<b>2:40 PM</b>	<b>2:50 PM</b>	<b>2:52 PM</b>	<b>2:55 PM</b>	<b>3:00 PM</b>	<b>3:10 PM</b>	<b>3:19 PM</b>	<b>Becomes Route 76</b>			<b>76 @ 3:19 PM</b>

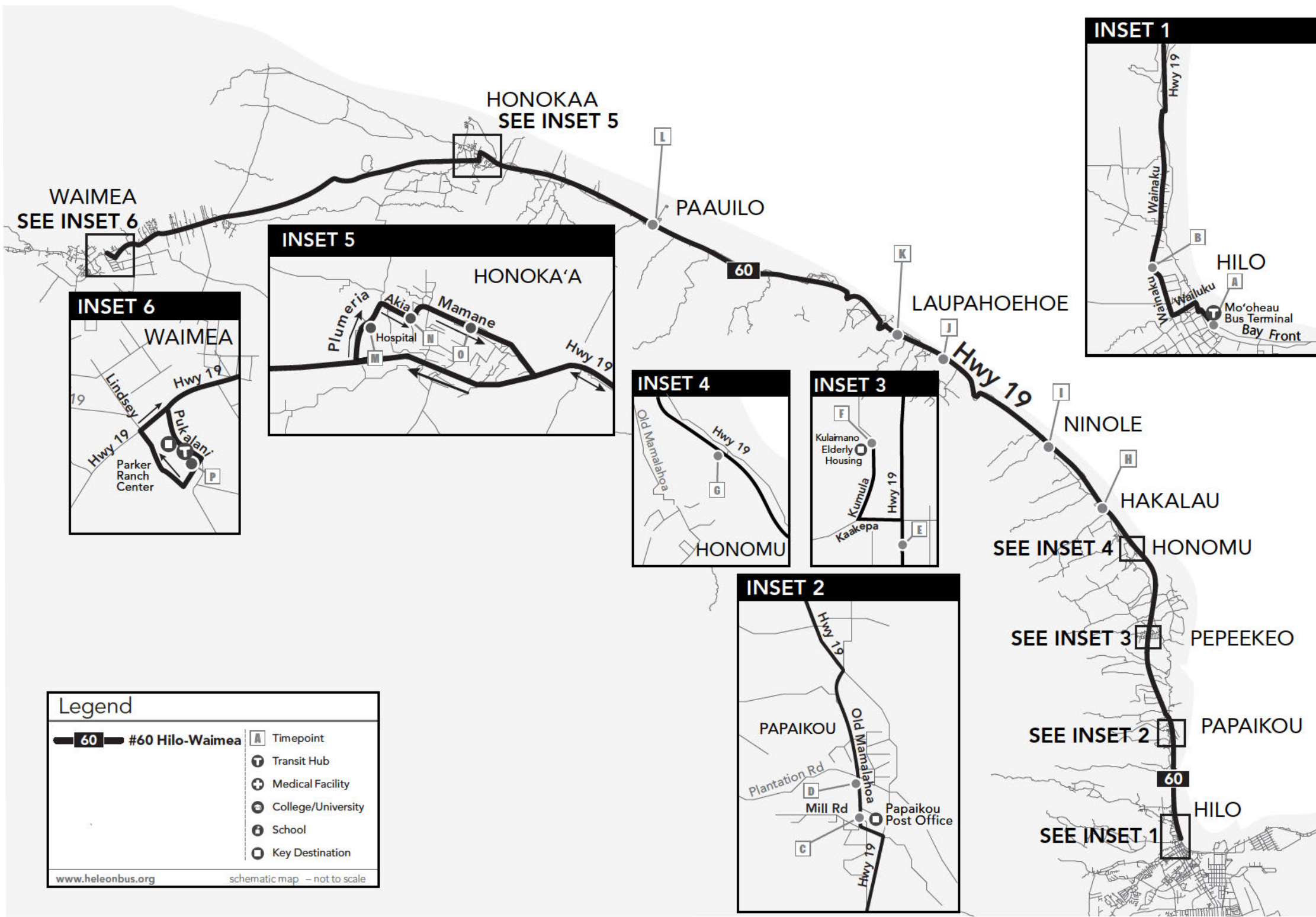
Monday through Friday only

Saturday, Sunday and Holiday only

Everyday service

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. PM times are in boldface type. Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions. sign.

Route 60: Hilo/Waimeia																	
Effective November 14, 2021																	
South/Eastbound to Hilo																	
	Waimea	Honoka'a			Paauilo	Lauapahoehoe	Papaaloa	Ninole	Hakalau	Honomu	Pepeekeo		Papaikou		Hilo		
	P	M	N	O	L	K	J	I	H	G	F	E	D	C	B	A	
Bus Comes From?	Highway 19 @ Pukalani Rd	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Pakalana Street (nearside)	Highway 19 @ Paauilo Mill Road (U.S. Post Office)	Highway 19 @ Old Mamalahoa Hwy (Overpass)	Highway 19 @ Kahawailani Place	Highway 19 @ Across from US Post Office	Highway 19 @ Old Mamalahoa Hwy	Route 220 @ Honomu Plantation Store	Kaakepa Street @ Kauhale Ohu (Kulaimano Senior Housing)	Route 19 @ Kulaimano Road (US Post Office)	Old Mamalahoa Hwy @ Kaapoko Homestead Road (across of Kalanianole School)	Old Mamalahoa Hwy @ Mill Road (across US Post Office)	Wainaku St @ Clem Akana Park	Mo'oheau Bus Terminal (329 Kamehameha Ave)	Bus Goes to Where?
Bus Stop ID#	422	309	310	311	313	316	318	319	320	300	206	207	208	209	212	100	
None	6:30 AM	7:00 AM	7:01 AM	7:02 AM	7:05 AM	7:15 AM	7:20 AM	7:22 AM	7:35 AM	7:45 AM	7:50 AM	7:51 AM	8:00 AM	8:01 AM	8:10 AM	8:15 AM	60 @ 9:20 AM
60 @ 6:30 AM											9:20 AM	9:21 AM	9:30 AM	9:31 AM	9:40 AM	9:45 AM	None
301 @ 11:13 AM	11:13 AM	11:48 AM	11:49 AM	11:50 AM	11:55 AM	12:10 PM	12:15 PM	12:17 PM	12:30 PM	12:40 PM	12:45 PM	12:46 PM	12:50 PM	12:51 PM	12:53 PM	1:00 PM	None
301 @ 5:13 PM	5:13 PM	5:48 PM	5:49 PM	5:50 PM	5:55 PM	6:10 PM	6:15 PM	6:17 PM	6:30 PM	6:40 PM	6:45 PM	6:46 PM	6:50 PM	6:51 PM	6:53 PM	7:00 PM	None
76 @ 5:30 PM	From Route 76			7:09 PM	7:12 PM	7:22 PM	7:27 PM	7:29 PM	7:43 PM	7:53 PM	7:58 PM	7:59 PM	8:08 PM	8:09 PM	8:18 PM	8:23 PM	None



**Legend**

#60 Hilo-Waimea	Timepoint
Transit Hub	Medical Facility
College/University	School
Key Destination	

www.heleonbus.org      schematic map - not to scale

Route 70: North Kohala to South Kohala Resorts												
Effective November 14, 2021												
Southbound to Kona International Airport												
Kapaau	Hawi	Kawaihae	South Kohala Resorts									Kailua-Kona
A	B	C	D	E	F	G	H	I	J	K	L	
Hwy 270 @ Hospital Road (across King Kamehameha Statue)	Hwy 270 @ Hawi Road	Akoni Pule Highway @ Kawaihae Road Intersection (Ocean Sports)	Mauna Kea Beach Hotel @ Mauna Kea Beach Drive (employee parking area)	Westin Hapuna Beach Resort @ Kau na Oa Dr (employee parking area)	Fairmont Orchid @ N. Kaniku Dr (employee parking area)	N. Kaniku Dr @ Shops at Mauna Lani (Foodland Farms entrance)	Makaewa Pl @ Mauna Lani Golf Shop	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Four Seasons Resort Hualalai @ Kaupulehu Dr (employee parking lot C)	Ellison Onizuka Kona International Airport at Keahole	
506	508	511	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA	622	
6:20 AM	6:25 AM	6:45 AM	6:50 AM	7:00 AM	7:15 AM	7:20 AM	7:25 AM	7:35 AM	7:40 AM	8:00 AM	8:15 AM	

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

Route 70: North Kohala to South Kohala Resorts												
Effective November 14, 2021												
Northbound to Kapaau												
Kailua-Kona	South Kohala Resorts									Kawaihae	Hawi	Kapaau
L	K	I	J	F	G	H	E	D	C	B	A	
Ellison Onizuka Kona International Airport at Keahole	Four Seasons Resort Hualalai @ Kaupulehu Dr (employee parking lot C)	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Fairmont Orchid @ N. Kaniku Dr (employee parking area)	N. Kaniku Dr @ Shops at Mauna Lani (Foodland Farms entrance)	Makaewa Pl @ Mauna Lani Golf Shop	Westin Hapuna Beach Resort @ Kau na Oa Dr (employee parking area)	Mauna Kea Beach Hotel @ Mauna Kea Beach Drive (employee parking area)	Hwy 270 @ Kawaihae Road	Hwy 270 @ Hawi Road (farside)	Hwy 270 @ Hospital Road (nearside)	
622	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA	503	505	
3:35 PM	3:50 PM	4:15 PM	4:20 PM	4:30 PM	4:35 PM	4:40 PM	4:50 PM	5:00 PM	5:05 PM	5:35 PM	5:40 PM	

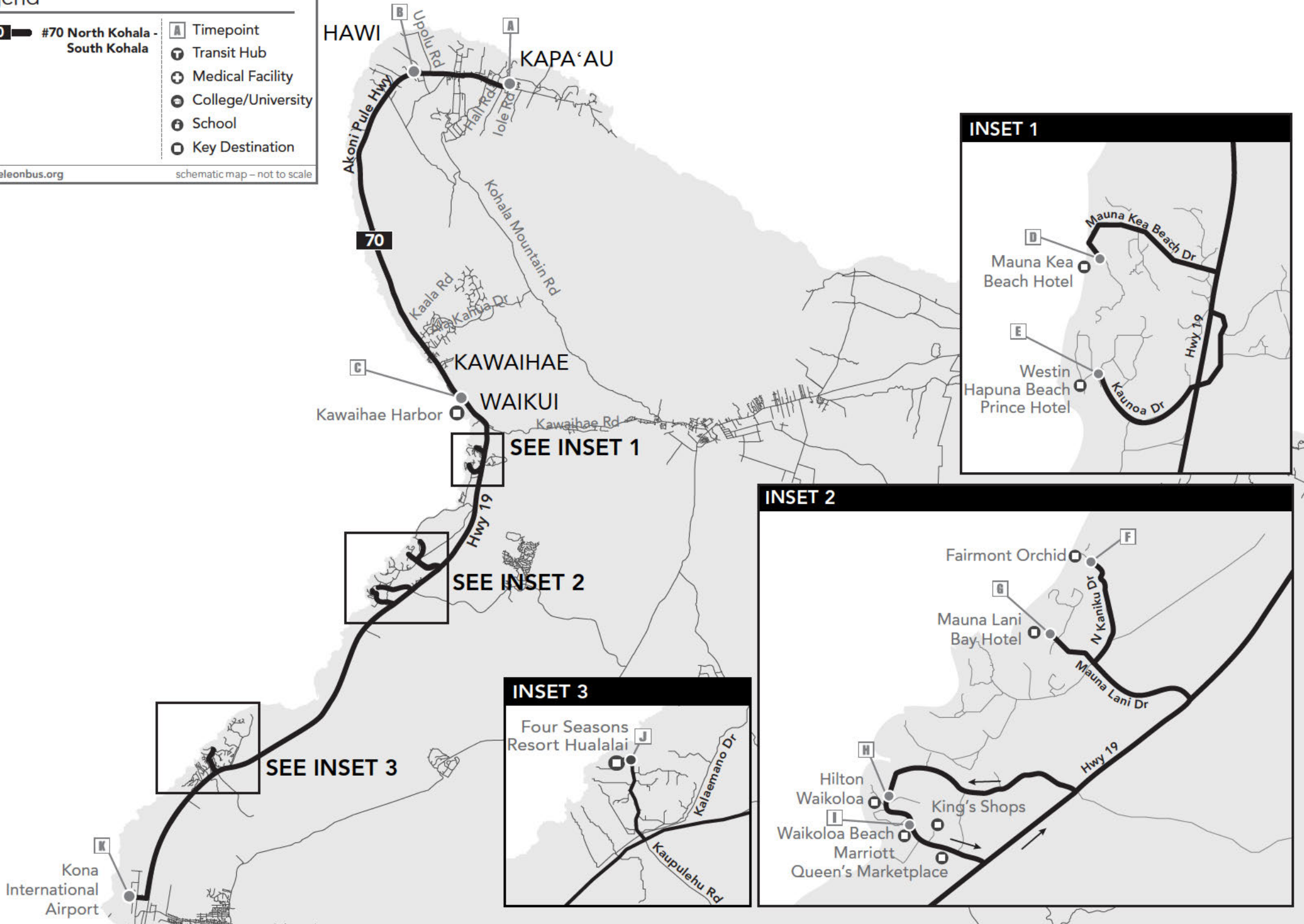
Bus Stop ID#

# Hele-On Bus Schedule - #70 North Kohala - South Kohala Resorts

## Legend

- #70 North Kohala - South Kohala
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

www.heleonbus.org      schematic map - not to scale



**Route 75: North Kohala-Waimea-Waikoloa Village-Kailua-Kona**

Effective September 19, 2021

Southbound to Kona Commons Shopping Center

Bus Comes From?	Kapaau	Hawi	Kawaihae	Waimea						Waikoloa Village			South Kohala Resorts			Kailua-Kona			Bus Goes to Where?	
	A	B	C	D	E	F	G	G	H	I	J	K	L	M	N	O	P	Q		R
	Highway 270 @ Hospital Road (across King Kamehameha Statue)	Highway 270 @ Hawi Road	Akoni Pule Highway @ Kawaihae Road Intersection (in front Ocean Sports)	Highway 19 @ Hwy 250 (farside)	Highway 19 @ Opelo St (Opelo Plaza)	Highway 19 @ across Waimea Park	Arrive Highway 19 @ Pukalani Rd	Depart Route 19 @ Pukalani Rd	Highway 190 @ Lindsey Rd (Shell)	Highway 190 @ Waimea-Kohala Airport Road (Waimea-Kohala Airport) Upon Request to Bus Operator or Call (808) 961-8744 option 1, 1 hour in advance.	Lua Kula Street @ Lamp Post 22	Waikoloa Road @ farside of Paniolo Avenue (Waikoloa Village Highlands Shopping Center)	Waikoloa Road @ Hwy 19 (across Waikoloa Heliport)	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Four Seasons Resort Hualalai @ Kaupulehu Dr (employee parking lot C)	Ellison Onizuka Kona International Airport at Keahole	Makako Bay Dr @ Kaminii Street (West Hawaii Exploratory Academy/Natural Energy Lab)		Luhia Street @ Loloku Street (Target)
Bus Stop ID#	506	508	511	414	419	421	422	422	429	TBA	451	499	TBA	TBA	TBA	TBA	622	617	606	
80 @ 3:35 AM	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	6:55 AM	7:00 AM	7:10 AM	75 @ 7:10 AM
NONE	6:45 AM	6:50 AM	7:10 AM	7:25 AM	7:30 AM	7:31 AM	7:35 AM	8:20 AM	8:21 AM	8:23 AM	8:43 AM	8:44 AM	8:54 AM	9:01 AM	9:06 AM	9:26 AM	9:41 AM	9:46 AM	9:56 AM	75 @ 2:00 PM
80 @ 7:15 PM	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	10:20 PM	---	10:35 PM	75 @ 10:45 PM

--- = bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

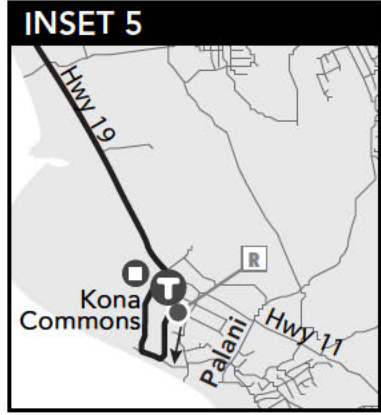
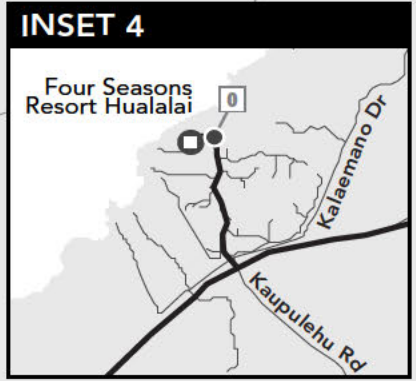
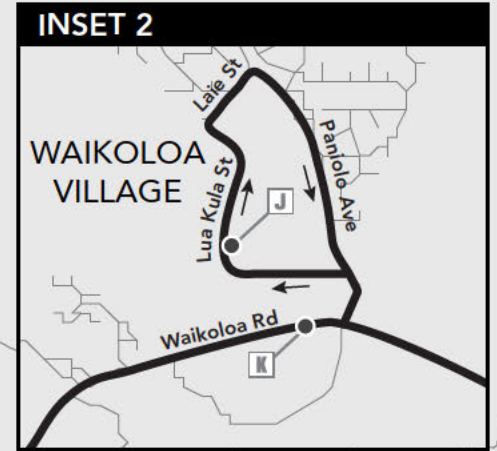
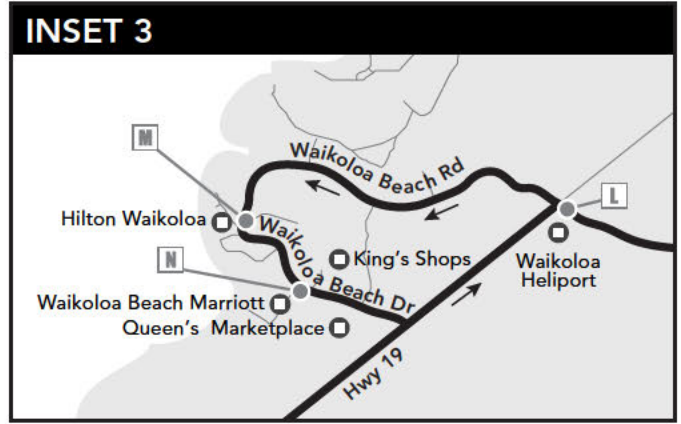
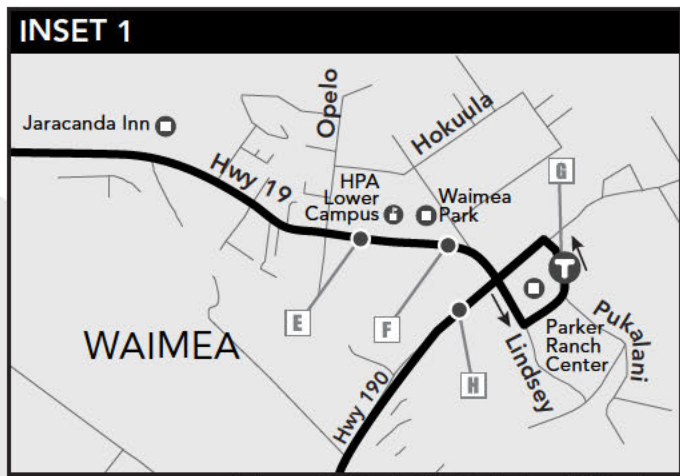
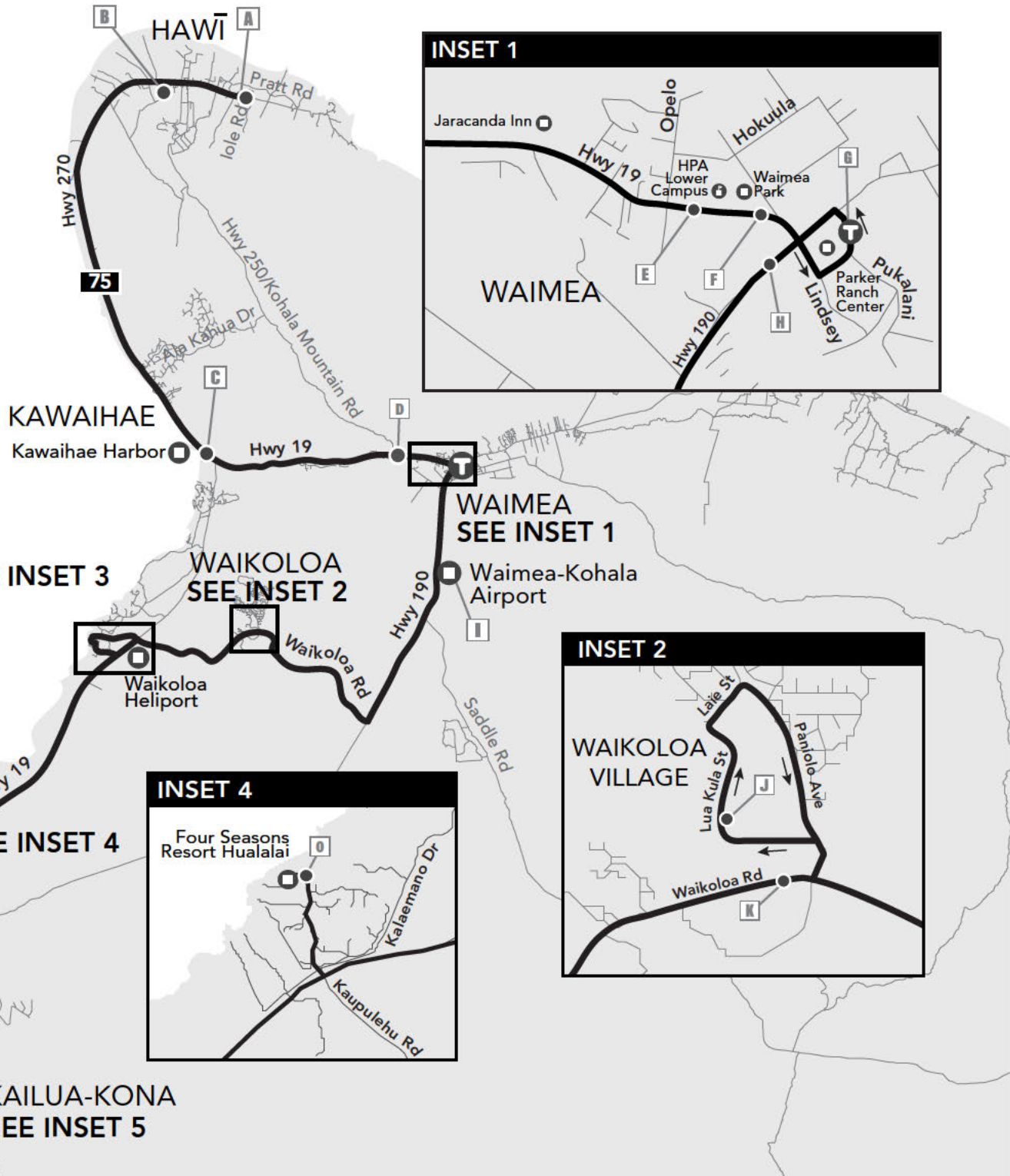


# Hele-On Bus Route - #75 North Kohala - Waimea - Kailua-Kona Page101

**Legend**

- 75** North Kohala - Waimea - Kona
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

www.heleonbus.org      schematic map - not to scale



Kona Int'l Airport  
Hawaii Gateway Energy Center  
West Hawaii Explorations Academy

**KAILUA-KONA**  
SEE INSET 5

SEE INSET 3

**WAIKOLOA**  
SEE INSET 2

**WAIMEA**  
SEE INSET 1

**KAWAIHAE**  
Kawaihae Harbor

**HAWI**

Route 76: Green Line - Honoka'a to Kailua-Kona											
Effective September 20, 2021											
Eastbound to Honoka'a											
Kailua-Kona		Waikoloa Village			Waimea		Honoka'a			Bus Goes to Where?	
A	B	C	D	E	F	G	H	I	J		
Bus Comes From?	Luhia Street @ Loloku Street (Target)	Highway 190 @ Matsuyama Food Mart	Lua Kula Street @ Lamp Post 22	Waikoloa Road @ Waikoloa Village Highlands Shopping Center	Waikoloa Road @ Hwy 19 (Waikoloa Heliport)	Highway 19 @ across Waimea Park	Highway 19 @ Pukalani Rd	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Pakalana Street (nearside)	
Bus Stop ID#	606	601	451	499	<b>TBA</b>	421	422	309	310	311	
None	6:00 AM	6:15 AM	6:40 AM	6:41 AM	6:51 AM	7:16 AM	7:17 AM	7:37 AM	7:38 AM	7:39 AM	76 @ 8:00 AM
80 @ 3:15 AM	6:45 AM	7:00 AM	7:25 AM	7:26 AM	7:36 AM	8:01 AM	8:02 AM	8:22 AM	8:23 AM	8:24 AM	80 @ 2:30 PM
76 @ 3:19 PM	<b>5:30 PM</b>	<b>5:45 PM</b>	<b>6:10 PM</b>	<b>6:11 PM</b>	<b>6:21 PM</b>	<b>6:46 PM</b>	<b>6:47 PM</b>	<b>7:07 PM</b>	<b>7:08 PM</b>	<b>7:09 PM</b>	None

Monday through Friday only.

---- Bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type**. Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

Route 76: Green Line - Honoka'a to Kailua-Kona												
Effective September 20, 2021												
Westbound to Kailua-Kona												
Honoka'a			Waimea		Waikoloa Village			Kailua-Kona				Bus Goes to Where?
H	I	J	G	F	E	D	C	B	K	A		
Bus Comes From?	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Pakalana Street (nearside)	Highway 19 @ Pukalani Rd	Highway 19 @ Lindsey Road (Waimea Park)	Waikoloa Road @ Hwy 19 (Waikoloa Heliport)	Lua Kula Street @ Lamp Post 22	Waikoloa Road @ farside of Pua Melia St (across Waikoloa Village Highlands Shopping Center)	Route 190 @ Kaiminani Drive (Kona Palisades, across Matsuyama Food Mart)	Makako Bay Dr @ Kahilihili Street (West Hawaii Exploratory Academy/Natural Energy Lab)	Luhia Street @ Loloku Street (Target)	
Bus Stop ID#	309	310	311	422	410	TBA	451	TBA	621	617	606	
None	7:00 AM	7:01 AM	7:02 AM	7:22 AM	7:23 AM	7:43 AM	7:53 AM	7:54 AM	8:14 AM	8:24 AM	8:34 AM	None
76 @ 6:00 AM	8:00 AM	8:01 AM	8:02 AM	8:22 AM	8:23 AM	8:43 AM	8:53 AM	8:54 AM	9:14 AM	9:24 AM	9:34 AM	None
None	3:19 PM	3:20 PM	3:21 PM	3:41 PM	3:42 PM	4:02 PM	4:12 PM	4:13 PM	4:33 PM	4:43 PM	4:53 PM	76 @ 5:30 PM

# Hele-On Bus Route - # 76 Green Line - Honoka'a-Waimea-Kailua-Kona

**Legend**

	<b>Green Line Waimea - Kona</b>		Timepoint
	Transit Hub		Medical Facility
	College/University		School
	Key Destination		

www.heleonbus.org      schematic map - not to scale

**INSET 1**

HONOKA'A  
SEE INSET 1

**INSET 3**

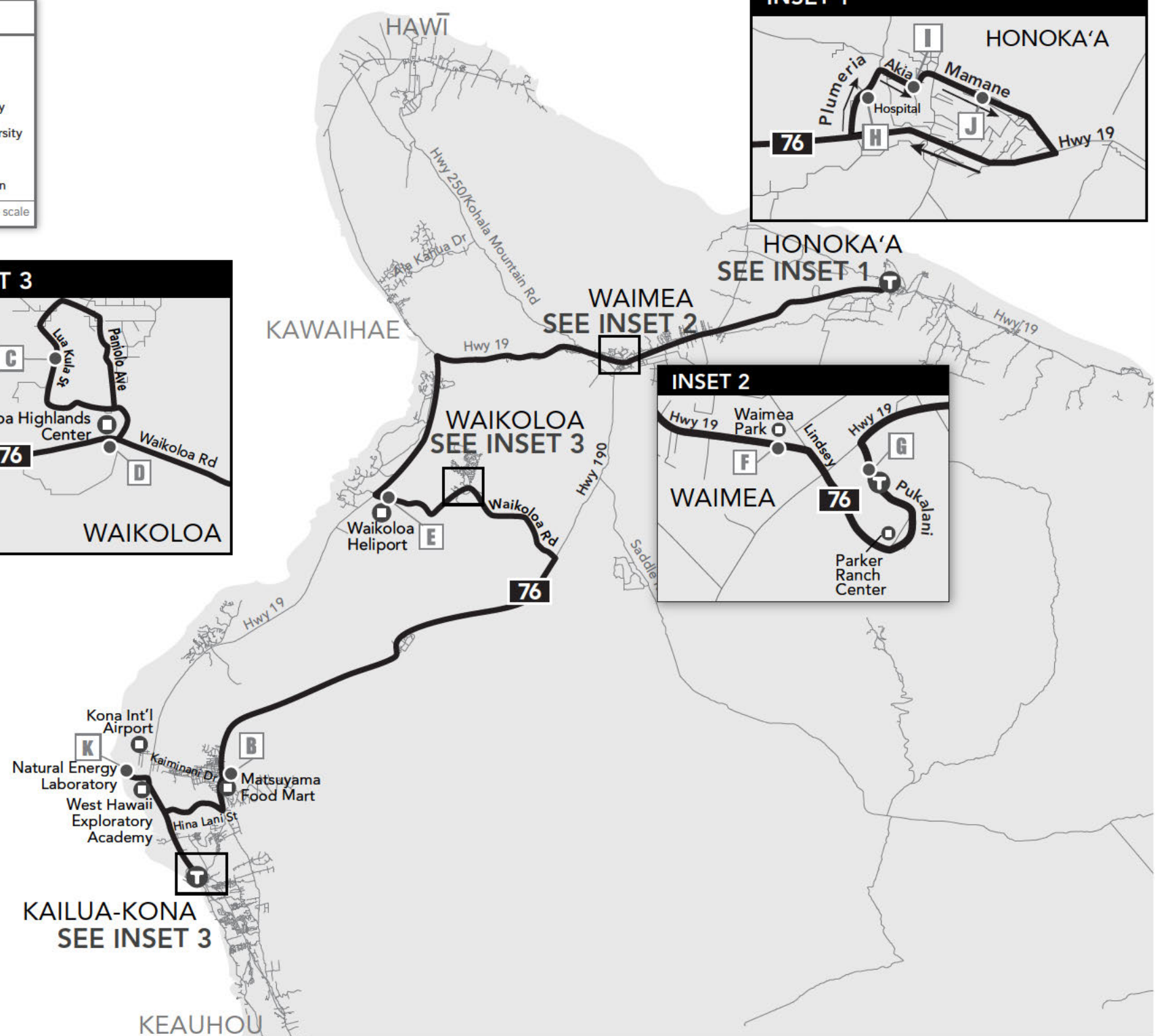
WAIKOLOA  
SEE INSET 3

**INSET 2**

WAI MEA  
SEE INSET 2

**INSET 4**

KAILUA-KONA  
SEE INSET 3



**Route 80: Hilo to South Kohala Resorts**

North/Westbound to South Kohala Resorts

Effective November 14, 2021

Bus Stop ID#	Hilo		Papaikou	Pepeekeo	Honolulu	Hakalau	Ninole	Papaaloa	Lauapahoehoe	Paauilo	Honoka'a			Waimea		South Kohala Resorts								Kailua-Kona	Bus Goes to Where?
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	
	Leave Bayfront Park and Ride Lot (Kamehameha Ave @ Pauahi St)*	Mo'ohau Bus Terminal (3209 Kamehameha Ave)	Hwy 19 @ Mill Rd	Hwy 19 @ Kulaimano St	Hwy 19 @ Across from Honolulu Rd/Highway 220	Hwy 19 @ Old Mamalahoa Hwy (Overpass)	Hwy 19 @ US Post Office	Hwy 19, across Kahawailani Place (Overpass)	Route 19 @ Old Mamalahoa Hwy (Overpass)	Hwy 19 @ Paauilo Mill Rd (Overpass)	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Pakalana Street (nearside)	Highway 19 @ Pukalani Rd	Highway 19 @ Waimea Park	Mauna Kea Beach Hotel @ Mauna Kea Beach Drive (employee parking area)	Westin Hapuna Beach Resort @ Kau na Oa Dr (employee parking area)	Fairmont Orchid @ N. Kaniku Dr (employee parking area)	N. Kaniku Dr @ Shops at Mauna Lani (Foodland Farms entrance)	Makaewa Pl @ Mauna Lani Golf Shop	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Four Seasons Resort Hualalai @ Kaupulehu Dr (employee parking lot C)	Ellison Onizuka Kona International Airport at Keahole	
	TBA	100	202	205	TBA	301	302	303	304	308	309	310	312	422	410	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA	622	
	3:15 AM	3:20 AM	3:25 AM	3:30 AM	3:50 AM	4:00 AM	4:02 AM	4:05 AM	4:10 AM	4:20 AM	4:29 AM	4:31 AM	4:32 AM	4:50 AM	4:51 AM	---	---	5:16 AM	5:21 AM	5:26 AM	5:45 AM	5:50 AM	---	---	76, 80 @ 2:30 PM
	3:15 AM	3:20 AM	3:25 AM	3:30 AM	3:50 AM	4:00 AM	4:02 AM	4:05 AM	4:10 AM	4:20 AM	4:29 AM	4:31 AM	4:32 AM	4:50 AM	4:51 AM	---	---	5:16 AM	5:21 AM	5:26 AM	5:45 AM	5:50 AM	---	---	60 @ 6:30 AM
	3:35 AM	3:40 AM	3:45 AM	3:50 AM	4:10 AM	4:20 AM	4:22 AM	4:25 AM	4:30 AM	4:40 AM	4:49 AM	4:50 AM	4:51 AM	5:10 AM	5:11 AM	5:30 AM	5:35 AM	5:45 AM	5:50 AM	5:55 AM	6:15 AM	6:20 AM	6:40 AM	6:55 AM	75 @ 6:55 AM
	4:15 AM	4:20 AM	4:25 AM	4:30 AM	4:35 AM	4:40 AM	4:42 AM	4:45 AM	5:05 AM	5:15 AM	5:24 AM	5:25 AM	5:26 AM	5:45 AM	5:46 AM	---	---	6:01 AM	6:06 AM	6:31 AM	6:46 AM	6:51 AM	---	---	80 @ 3:30 PM
	4:50 AM	4:55 AM	5:00 AM	5:05 AM	5:20 AM	5:25 AM	5:27 AM	5:30 AM	5:45 AM	5:50 AM	6:04 AM	6:05 AM	6:06 AM	6:25 AM	6:26 AM	---	---	6:41 AM	6:45 AM	6:55 AM	7:05 AM	7:10 AM	---	---	80 @ 4:35 PM
	5:05 AM	5:10 AM	5:15 AM	5:20 AM	5:40 AM	5:45 AM	5:47 AM	5:50 AM	5:55 AM	6:05 AM	6:19 AM	6:20 AM	6:21 AM	6:40 AM	6:41 AM	7:00 AM	7:05 AM	7:16 AM	7:21 AM	7:26 AM	7:36 AM	7:41 AM	8:01 AM	8:16 AM	80 @ 4:35 PM
	11:15 AM	11:20 AM	11:30 AM	11:35 AM	11:45 AM	11:50 AM	11:52 AM	11:55 AM	12:00 PM	12:20 PM	12:24 PM	12:25 PM	12:26 PM	12:45 PM	12:46 PM	1:05 PM	1:10 PM	1:25 PM	1:30 PM	1:35 PM	1:50 PM	1:55 PM	2:15 PM	2:30 PM	80 @ 2:55 PM
	12:00 PM	12:05 PM	12:12 PM	12:15 PM	12:20 PM	12:25 PM	12:27 PM	12:30 PM	12:40 PM	12:55 PM	1:09 PM	1:10 PM	1:11 PM	1:30 PM	1:31 PM	1:51 PM	1:56 PM	2:30 PM	2:35 PM	2:40 PM	---	---	---	---	80 @ 2:35 PM
	7:15 PM	7:20 PM	7:25 PM	7:30 PM	7:45 PM	7:50 PM	7:52 PM	7:55 PM	8:05 PM	8:15 PM	8:24 PM	8:25 PM	8:26 PM	8:45 PM	8:46 PM	9:06 PM	9:11 PM	9:21 PM	9:26 PM	9:31 PM	9:46 PM	9:50 PM	10:05 PM	10:20 PM	76 @ 9:55 PM, 80 @ 11:00 PM

Monday through Friday only

Everyday service.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. PM times are in boldface type. Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

\* Park & Ride Lot is moved to Hilo Civic Auditorium Parking Lot on the 1st and 3rd Tuesdays

--- Bus does not serve timepoint.

**Route 80: Hilo to South Kohala Resorts**

East/Southbound to Hilo  
Effective November 14, 2021

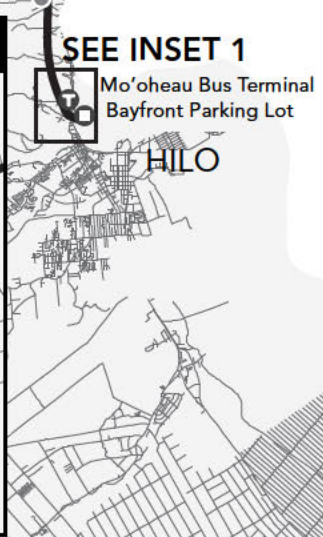
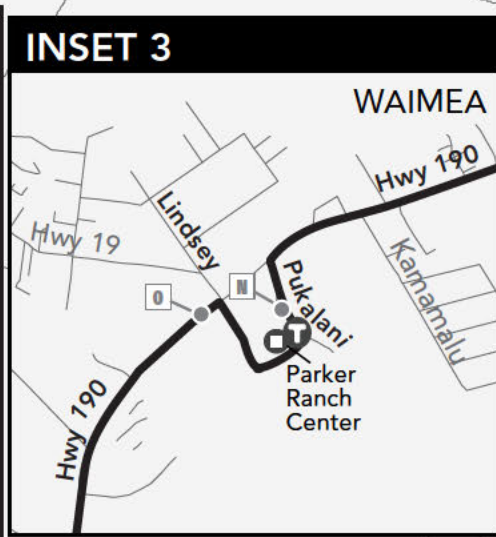
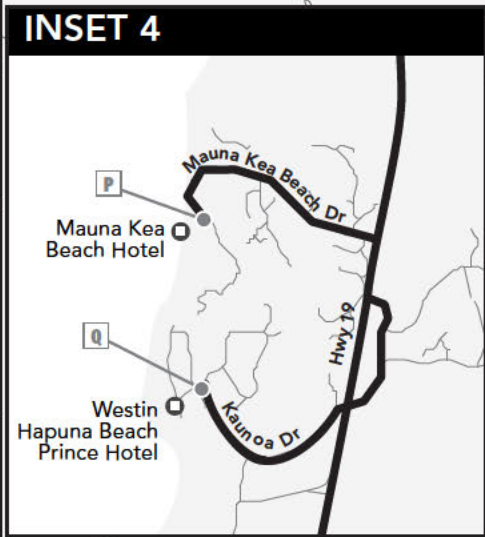
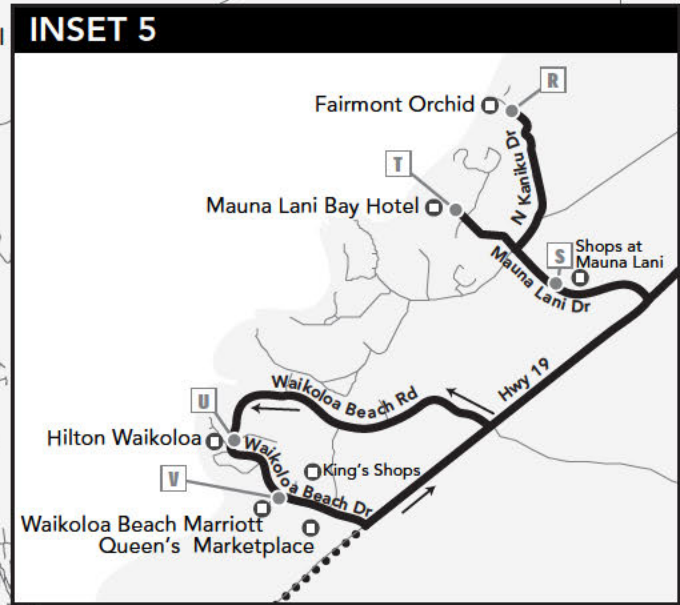
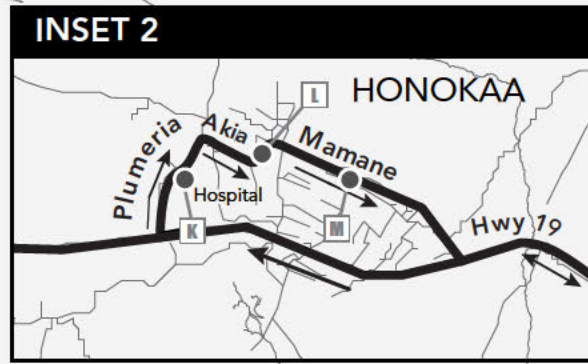
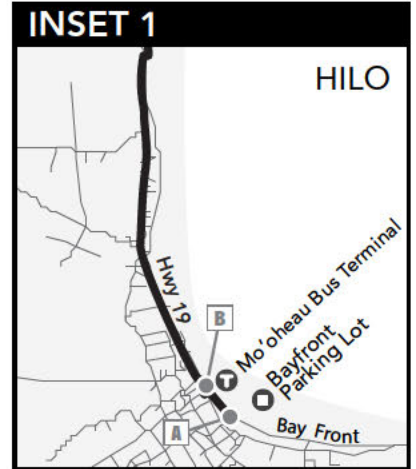
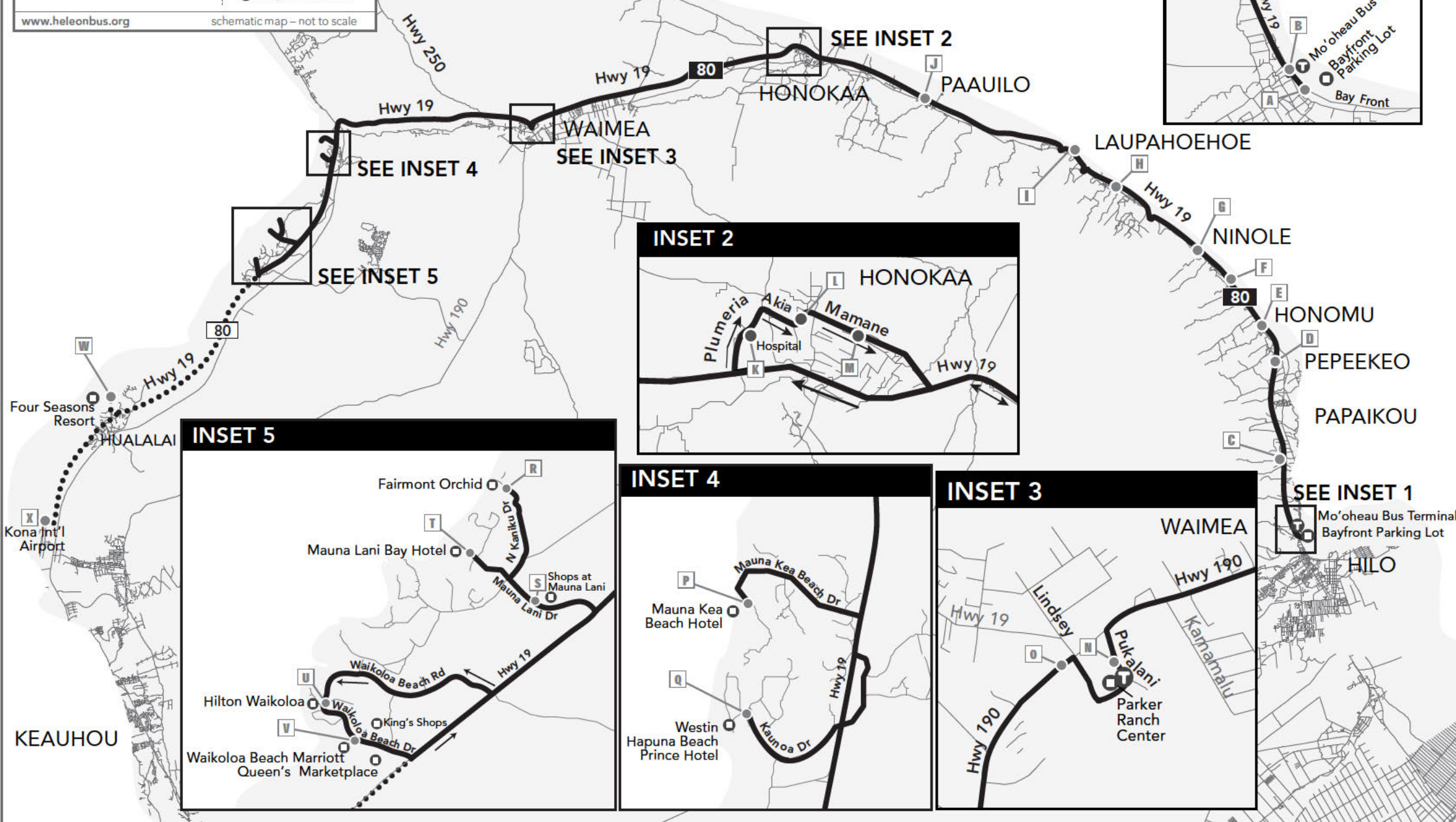
Bus Comes From?	Kailua-Kona	South Kohala Resorts								Waimea	Honoka'a			Paauilo	Lauapahoehoe	Papaaloa	Ninole	Hakalau	Honomu	Pepeekeo	Papaikou	Hilo		Bus Goes to Where?
	X	W	U	V	R	S	T	Q	P	N	K	L	M	J	I	H	G	F	E	D	C	A	B	
	Elison Onizuka Kona International Airport at Keahole	Four Seasons Resort Hualalai @ Kaupulehu Dr (employee parking lot C)	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Fairmont Orchid @ N. Kaniku Dr (employee parking area)	N. Kaniku Dr @ Shops at Mauna Lani (Foodland Farms entrance)	Makaewa Pl @ Mauna Lani Golf Shop	Westin Hapuna Beach Resort @ Kau na Oa Dr (employee parking area)	Mauna Kea Beach Hotel @ Mauna Kea Beach Drive (employee parking area)	Hwy 19 @ Pukalani Rd	Plumeria Street @ Honoka'a Hospital	Akia Street @ Honoka'a Park (across Hauoli Senior Housing)	Mamane Street @ Pakalana Street (nearside)	Hwy 19 @ Paauilo Mill Road (U.S. Post Office)	Hwy 19 @ Old Mamalahoa Hwy (Overpass)	Hwy 19 @ Kahawailani Place	Hwy 19 @ Across from US Post Office	Hwy 19 @ Old Mamalahoa Hwy (Overpass)	Hwy 19 @ Honomu Road/Hwy 220	Hwy 19 @ Kulaimano Road (US Post Office)	Hwy 19 @ Mill Road	Bayfront Park and Ride Lot (Kamehameha Ave @ Pauahi St)*	Mo'ohau Bus Terminal (329 Kamehameha Ave)	
Bus Stop ID#	622	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA	422	309	310	312	313	317	318	319	320	TBA	207	210	128	100	
75 @ 7:10 AM	7:30 AM	7:45 AM	8:10 AM	8:15 AM	8:20 AM	8:25 AM	8:27 AM	---	---	9:00 AM	9:20 AM	9:21 AM	9:22 AM	9:32 AM	9:47 AM	9:52 AM	9:57 AM	10:07 AM	10:19 AM	10:24 AM	10:29 AM	10:39 AM	10:44 AM	None
80 @ 12:00 PM	---	---	---	---	---	2:35 PM	2:37 PM	---	---	2:45 PM	3:05 PM	3:06 PM	3:07 PM	3:17 PM	3:32 PM	3:37 PM	3:42 PM	3:52 PM	4:04 PM	4:09 PM	4:14 PM	4:24 PM	4:29 PM	None
80 @ 3:15 AM	---	---	2:30 PM	2:35 PM	2:45 PM	2:50 PM	2:52 PM	2:55 PM	3:00 PM	3:15 PM	3:35 PM	3:36 PM	3:37 PM	3:47 PM	4:02 PM	4:07 PM	4:12 PM	4:22 PM	4:34 PM	4:39 PM	4:44 PM	4:54 PM	4:59 PM	None
80 @ 4:15 AM	---	---	3:30 PM	3:35 PM	---	---	---	---	---	3:55 PM	4:15 PM	4:16 PM	4:17 PM	4:27 PM	4:42 PM	4:47 PM	4:52 PM	5:02 PM	5:14 PM	5:19 PM	5:24 PM	5:34 PM	5:39 PM	None
80 @ 11:15 AM	2:55 PM	3:10 PM	3:30 PM	3:35 PM	3:45 PM	3:50 PM	3:52 PM	---	---	4:10 PM	4:30 PM	4:31 PM	4:32 PM	4:42 PM	4:57 PM	5:02 PM	5:07 PM	5:17 PM	5:29 PM	5:34 PM	5:39 PM	5:49 PM	5:54 PM	None
80 @ 4:50 AM	---	---	4:35 PM	4:40 PM	---	---	---	---	---	5:00 PM	5:20 PM	5:21 PM	5:22 PM	5:32 PM	5:47 PM	5:52 PM	5:57 PM	6:07 PM	6:19 PM	6:24 PM	6:29 PM	6:39 PM	6:44 PM	None
80 @ 5:05 AM	3:55 PM	4:10 PM	---	---	4:30 PM	4:35 PM	4:37 PM	4:45 PM	4:50 PM	5:05 PM	5:25 PM	5:26 PM	5:27 PM	5:37 PM	5:52 PM	5:57 PM	6:02 PM	6:12 PM	6:24 PM	6:29 PM	6:34 PM	6:44 PM	6:49 PM	None
75 @ 9:55 PM	11:00 PM	11:15 PM	11:35 PM	11:40 PM	11:50 PM	11:55 PM	11:57 PM	12:05 AM	12:10 AM	12:25 AM	12:45 AM	12:46 AM	12:47 AM	12:57 AM	1:12 AM	1:17 AM	1:22 AM	1:32 AM	1:44 AM	1:49 AM	1:54 AM	2:04 AM	2:09 AM	None

# Hele-On Bus Schedule - #80 Hilo - South Kohala Resorts

## Legend

- #80** #80 Hilo - South Kohala Resorts
- .....#80..... selected trips
- A** Timepoint
- Ⓜ** Transit Hub
- Ⓜ** Medical Facility
- Ⓜ** College/University
- Ⓜ** School
- Ⓜ** Key Destination

www.heleonbus.org schematic map - not to scale



**Route 90: Pahala-Kailua-Kona-South Kohala Resorts**

Effective November 14, 2021

Northbound to South Kohala Resorts

	Pahala	Punaluu	Naalehu	Waiohinu	Ocean View	Kealia	Honaunau	Captain Cook	Kealakekua	Kainaliu	Keauhou	Kailua-Kona					South Kohala Resorts								
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
	Kamani St @ Pahala Shopping Center	Punaluu Road @ Punaluu Beach Park	Highway 11 @ nearside of Ohai Road (across Naalehu Elementary School)	Hwy 11 @ farside of Kamaoa Road (across Wong Yuen Store)	Ocean View Park & Ride @ Prince Kuhio Blvd	Highway 11 @ across Kealia Ranch Store	Highway 11 @ Hoolala Road	Highway 11 @ Rodney Yano Memorial Hall	Highway 11 @ Konawaena Road	Highway 11 @ nearside of Nani Kupuna Place (Kona Hongwanji Temple)	Highway 11 @ farside of Nahenahe Loop (Teshima's Restaurant)	Keauhou Shopping Center @ Longs Drugs	Luhia Street @ Loloku Street (Target)	Ane Keohokalole Hwy @ Farside of Kealakehe Parkway (West Hawaii Civic Center)	Makako Bay Dr @ Kahilihili Street (West Hawaii Exploratory Academy/Natural Energy Lab)	Hwy 11 @ Kaiminani Drive	Ellison Onizuka Kona International Airport at Keahole	Four Seasons Resort Hualalai @Kaupulehu Dr (employee parking lot C)	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Fairmont Orchid @ N. Kaniku Dr (employee parking area)	N. Kaniku Dr @ Shops at Mauna Lani (Foodland Farms entrance)	Makaewa Pl @ Mauna Lani Golf Shop	Westin Hapuna Beach Resort @ Kau na Oa Dr (employee parking area)	Mauna Kea Beach Hotel @ Mauna Kea Beach Drive (employee parking area)
Bus Stop ID#	808	807	812	814	802	TBA	TBA	715	716	717	719	700	606	631	617	TBA	622	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA
	3:30 AM	3:40 AM	3:50 AM	4:10 AM	4:25 AM	4:55 AM	4:58 AM	5:03 AM	5:05 AM	5:06 AM	5:09 AM	5:17 AM	5:37 AM	5:45 AM	5:53 AM	5:54 AM	5:58 AM	6:13 AM	6:33 AM	6:38 AM	6:48 AM	6:53 AM	6:58 AM	7:08 AM	7:13 AM
	5:40 AM	5:50 AM	6:00 AM	6:20 AM	6:35 AM	7:05 AM	7:08 AM	7:13 AM	7:15 AM	7:16 AM	7:19 AM	7:27 AM	7:47 AM	7:55 AM	8:03 AM	8:04 AM	8:08 AM	8:23 AM	8:43 AM	8:48 AM	9:03 AM	9:28 AM	9:33 AM	9:38 AM	9:43 AM
	8:00 AM	8:10 AM	8:20 AM	8:40 AM	8:55 AM	9:25 AM	9:28 AM	9:33 AM	9:35 AM	9:36 AM	9:39 AM	9:47 AM	10:07 AM	10:15 AM	10:23 AM	10:24 AM	10:28 AM	10:43 AM	11:03 AM	11:08 AM	11:23 AM	11:48 AM	11:53 AM	11:58 AM	12:03 PM

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. PM times are in boldface type. Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

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**Route 90: Pahala-Kailua-Kona-South Kohala Resorts**

Effective November 14, 2021  
Southbound to Pahala

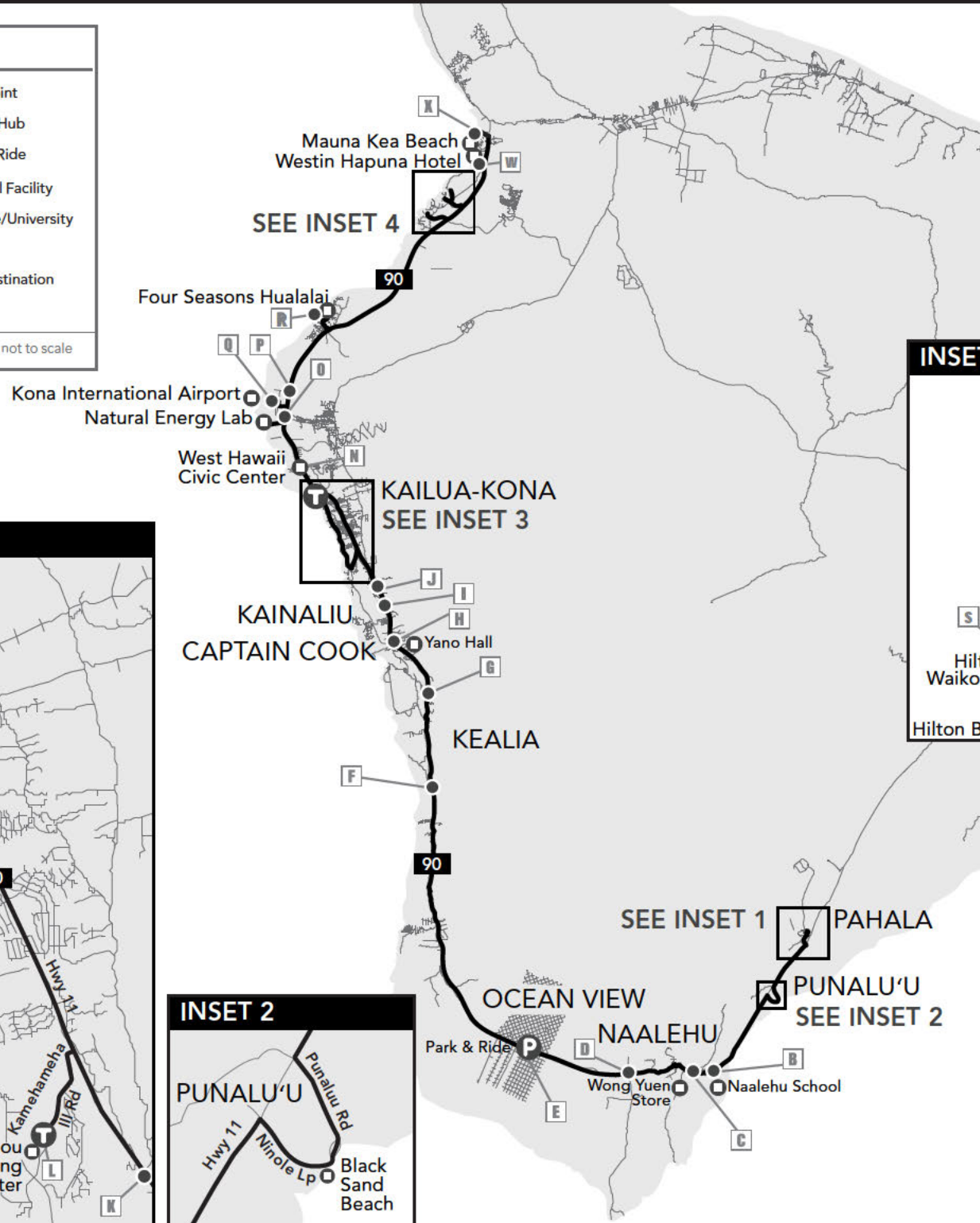
Bus Stop ID#	South Kohala Resorts								Kailua-Kona					Keauhou	Kainaliu	Kealahou	Captain Cook	Honaunau	Kealia	Ocean View	Waiohinu	Naalehu	Punaluu	Pahala	
	Y	X	U	V	W	S	T	R	Q	P	O	N	M	L	K	J	I	H	G	F	E	D	C	B	A
	Mauna Kea Beach Hotel @ Mauna Kea Beach Drive (employee parking area)	Westin Hapuna Beach Resort @ Kau na Oa Dr (employee parking area)	Fairmont Orchid @ N. Kaniku Dr (employee parking area)	N. Kaniku Dr @ Shops at Mauna Lani (Foodland Farms entrance)	Makaewa Pl @ Mauna Lani Golf Shop	Waikoloa Beach Dr @ Hilton Waikoloa Village (employee entrance)	Waikoloa Beach Dr @ Waikoloa Village Marriott Resort & Spa	Four Seasons Resort Hualalai @Kaupulehu Dr (employee parking lot C)	Ellison Onizuka Kona International Airport at Keahole	Hwy 11 @ Kaiminani Drive	Makako Bay Dr @ Kahilihili Street (West Hawaii Exploratory Academy/Natural Energy Lab)	Ane Keohokalole Hwy @ Farside of Kealahou Parkway (West Hawaii Civic Center)	Luhia Street @ Lolo Street (Target)	Keauhou Shopping Center @ Longs Drugs	Highway 11 @ nearside Nahenahe Loop (across Teshima's Restaurant)	Highway 11 @ farside of Nani Kupuna Place @ Kamigaki public parking lot)	Highway 11 @ Konawaena Road	Highway 11 @ nearside of Kinue Road (across Rodney Yano Memorial Hall)	Highway 11 @ Highway 160 (Honaunau Post Office)	Highway 11 @ across Kealia Ranch Store	Ocean View Park & Ride @ Prince Kuhio Blvd	Hwy 11 @ Kamaoa Road (in front Wong Yuen Store)	Hwy 11 @ Ohai Road (Naalehu Elementary School)	Punaluu Road @ Punaluu Beach Park	Kamani St @ Pahala Shopping Center
TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA	622	TBA	617	631	606	700	702	706	716	708	714	TBA	802	803	805	807	808	
7:15 AM	7:20 AM	7:30 AM	7:35 AM	7:40 AM	7:50 AM	7:55 AM	8:15 AM	8:30 AM	8:35 AM	8:36 AM	8:44 AM	8:52 AM	9:12 AM	9:20 AM	9:21 AM	9:23 AM	9:28 AM	9:31 AM	9:36 AM	10:01 AM	10:16 AM	10:36 AM	10:46 AM	10:56 AM	
2:30 PM	2:35 PM	2:45 PM	2:50 PM	2:55 PM	3:05 PM	3:10 PM	3:30 PM	3:45 PM	3:50 PM	3:51 PM	3:59 PM	4:07 PM	4:27 PM	4:35 PM	4:36 PM	4:38 PM	4:43 PM	4:46 PM	4:51 PM	5:16 PM	5:31 PM	5:51 PM	6:01 PM	6:11 PM	
3:20 PM	3:25 PM	3:35 PM	3:40 PM	3:45 PM	3:55 PM	4:00 PM	4:20 PM	4:35 PM	4:40 PM	4:41 PM	4:49 PM	4:57 PM	5:17 PM	5:25 PM	5:26 PM	5:28 PM	5:33 PM	5:36 PM	5:41 PM	6:06 PM	6:21 PM	6:41 PM	6:51 PM	7:01 PM	

## Legend

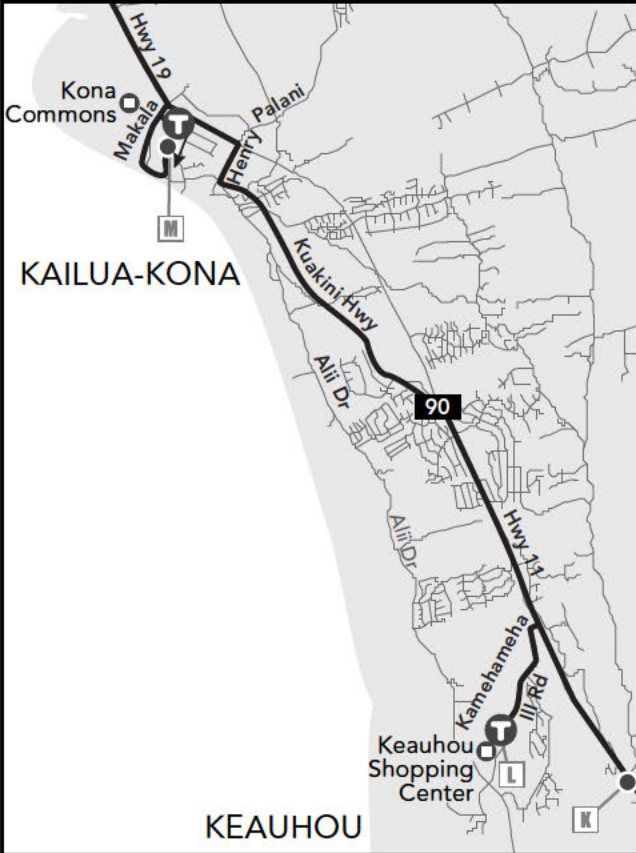
- 90** Pahala - South Kohala resorts
- A** Timepoint
- T** Transit Hub
- P** Park & Ride
- +** Medical Facility
- U** College/University
- S** School
- D** Key Destination

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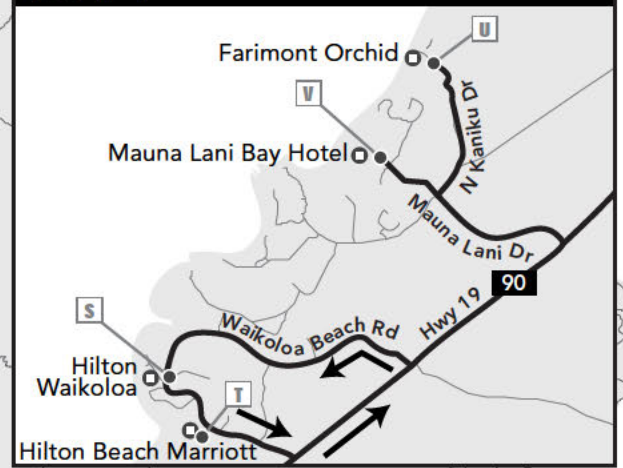
schematic map - not to scale



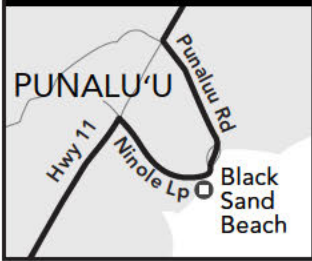
### INSET 3



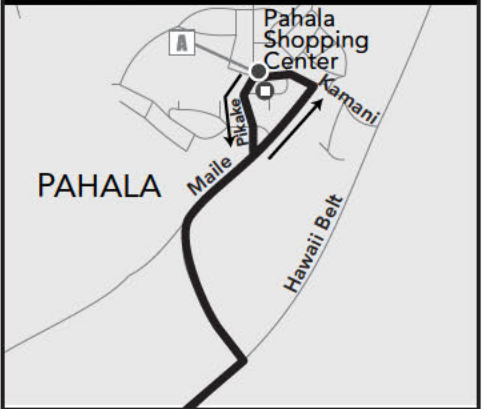
### INSET 4



### INSET 2



### INSET 1



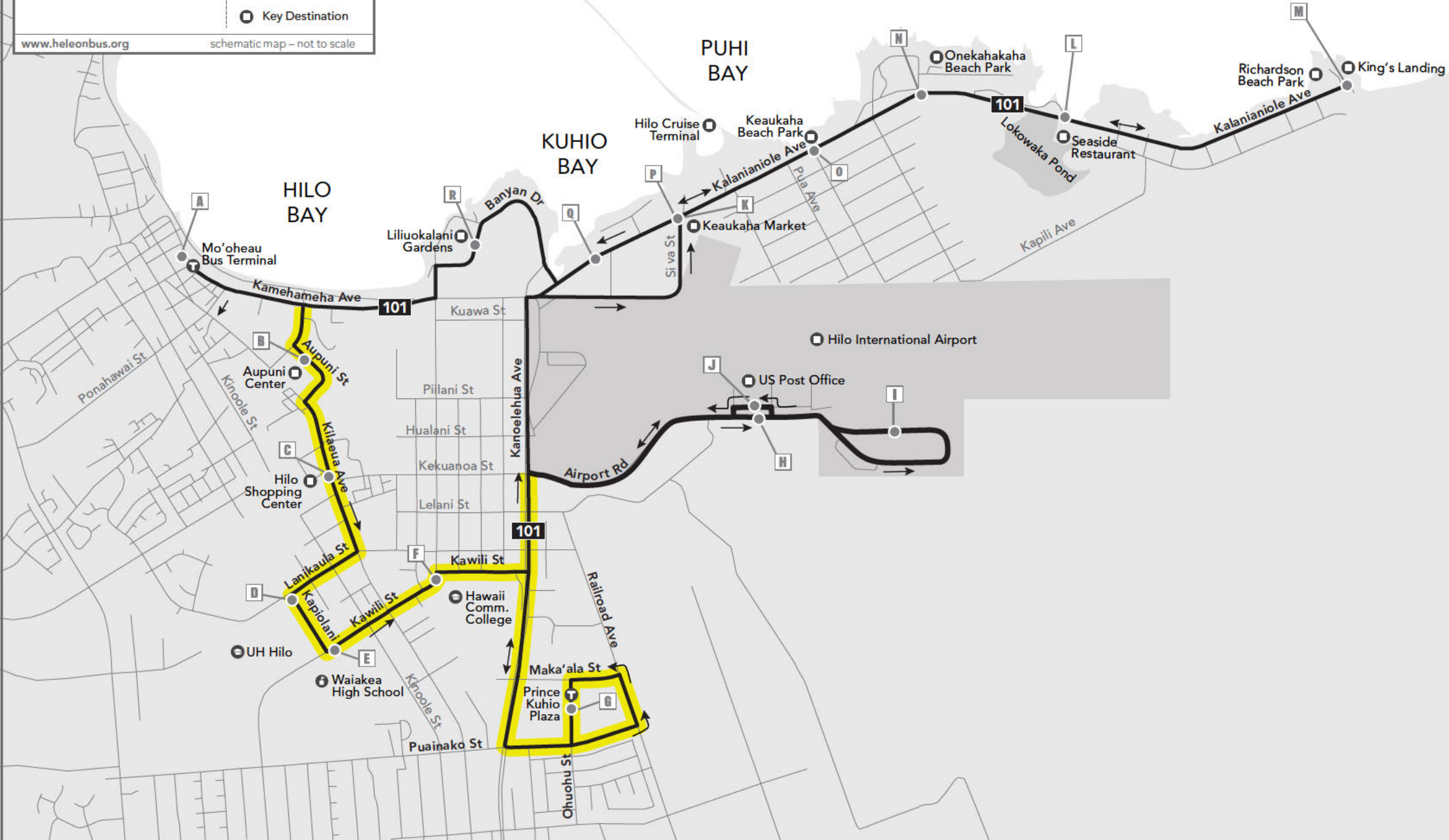




## Legend

-  #101 Intra-Hilo Keaukaha
-  Sunday Service Only
-  Timepoint
-  Transit Hub
-  Medical Facility
-  College/University
-  School
-  Key Destination

www.heleonbus.org schematic map - not to scale



Route 102: Kaumana										
Westbound to Kaumana										
Effective November 14, 2021 - <i>Interim Schedules</i>										
Hilo										
A	B	C	D	E	F	G	H	I	J	K
Mo'ohau Bus Terminal (329 Kamemehameha Ave)	Waiuanue Avenue @ Hilo High School	Waiuanue Ave @ Hilo Medical Center	Waiuanue Ave @ Kaiser Permanente	Ainako Avenue @ Lahi Street	Ainako Drive @ Apoke Street	Ainako Drive @ Kaumana Drive	Kaumana Drive @ Poki Place/Kaumana Terrace	Pakeleka St @ Nolemana St (Kaumana City)	Ua Nahele Street @ Kaumana Drive (Kaumana City)	S.Wilder Rd @ Ioana St (Gentry Subdivision)
Bus Stop ID# 100	131	133	134	135	136	137	138	143	TBA	145
7:15 AM	7:17 AM	7:27 AM	7:28 AM	7:29 AM	7:30 AM	7:33 AM	7:34 AM	7:42 AM	7:47 AM	7:55 AM
8:15 AM	8:17 AM	8:27 AM	8:28 AM	8:29 AM	8:30 AM	8:33 AM	8:34 AM	8:42 AM	8:47 AM	8:55 AM
9:15 AM	9:17 AM	9:27 AM	9:28 AM	9:29 AM	9:30 AM	9:33 AM	9:34 AM	9:42 AM	9:47 AM	9:55 AM
10:15 AM	10:17 AM	10:27 AM	10:28 AM	10:29 AM	10:30 AM	10:33 AM	10:34 AM	10:42 AM	10:47 AM	10:55 AM
11:15 AM	11:17 AM	11:27 AM	11:28 AM	11:29 AM	11:30 AM	11:33 AM	11:34 AM	11:42 AM	11:47 AM	11:55 AM
Lunch Break										
1:15 PM	1:17 PM	1:27 PM	1:28 PM	1:29 PM	1:30 PM	1:33 PM	1:34 PM	1:42 PM	1:47 PM	1:55 PM
2:15 PM	2:17 PM	2:27 PM	2:28 PM	2:29 PM	2:30 PM	2:33 PM	2:34 PM	2:42 PM	2:47 PM	2:55 PM
3:15 PM	3:17 PM	3:27 PM	3:28 PM	3:29 PM	3:30 PM	3:33 PM	3:34 PM	3:42 PM	3:47 PM	3:55 PM
4:15 PM	4:17 PM	4:27 PM	4:28 PM	4:29 PM	4:30 PM	4:33 PM	4:34 PM	4:42 PM	4:47 PM	4:55 PM

This route operates Monday-Saturday only. There is no Sunday or holiday service.



--- = bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type**. Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

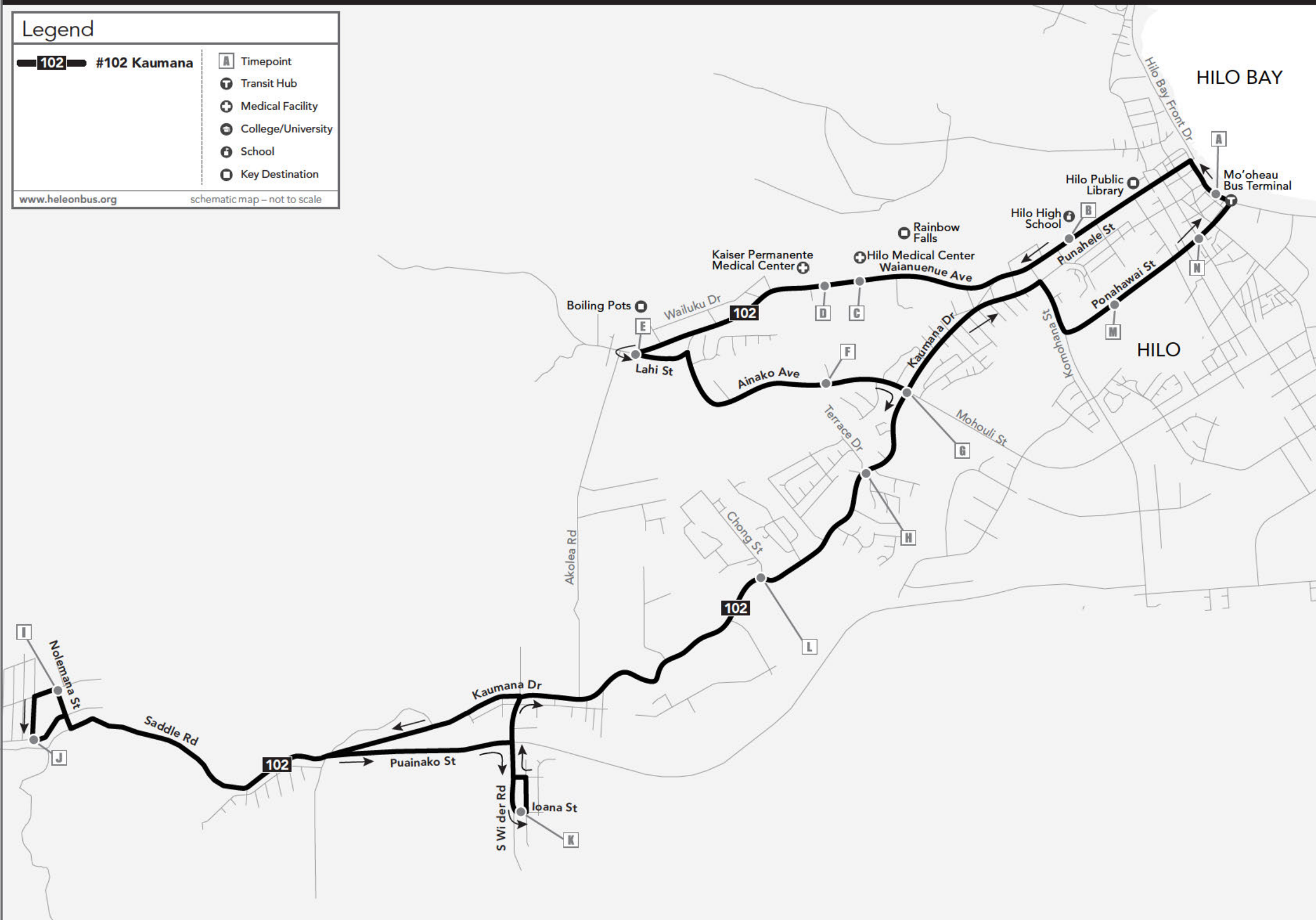
Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

Route 102: Kaumana						
Eastbound to Mo'ohau Bus Terminal						
Effective November 14, 2021 - <i>Interim Schedules</i>						
Hilo						
K	L	H	G	M	N	A
S.Wilder Rd @ Ioana St (Gentry Subdivision)	Kaumana Drive @ across Chong Street	Kaumana Drive @ Hilo Door of Faith Church/Malama Place	Kaumana Drive @ Ainako Avenue (farside)	Ponohawai Street @ (across) Ka Waena Lapa'au Medical Center	Ponahawai Ave @ Kapiolani and Kinoole St	Mo'ohau Bus Terminal (329 Kamemehameha Ave)
Bus Stop ID# 145	150	151	152	154	155	100
7:55 AM	7:59 AM	8:00 AM	8:01 AM	8:06 AM	8:11 AM	8:13 AM
8:55 AM	8:59 AM	9:00 AM	9:01 AM	9:06 AM	9:11 AM	9:13 AM
9:55 AM	9:59 AM	10:00 AM	10:01 AM	10:06 AM	10:11 AM	10:13 AM
10:55 AM	10:59 AM	11:00 AM	11:01 AM	11:06 AM	11:11 AM	11:13 AM
11:55 AM	11:59 AM	12:00 PM	12:01 PM	12:06 PM	12:11 PM	12:13 PM
Lunch Break						
1:55 PM	1:59 PM	2:00 PM	2:01 PM	2:06 PM	2:11 PM	2:13 PM
2:55 PM	2:59 PM	3:00 PM	3:01 PM	3:06 PM	3:11 PM	3:13 PM
3:55 PM	3:59 PM	4:00 PM	4:01 PM	4:06 PM	4:11 PM	4:13 PM
4:55 PM	4:59 PM	5:00 PM	5:01 PM	5:06 PM	5:11 PM	5:13 PM

## Legend

-  #102 Kaumana
-  Timepoint
-  Transit Hub
-  Medical Facility
-  College/University
-  School
-  Key Destination

www.heleonbus.org      schematic map – not to scale



Route 103: Waiakea-Uka												
Southbound to Haihai Street @ Kupulau Road												
Effective November 14, 2021 - <i>Interim Schedules</i>												
Hilo												
A	B	C	D	E	F	G	H	I	J	K	L	
Mo'ohau Bus Terminal (329 Kamemehameha Ave)	Aupuni Street @ Pauahi Street (Aupuni Center, County Building)	Kilauea Avenue @ Across Kohala Street (Across from Hilo Shopping Center)	Kapiolani St @ Lanikaula St - University of Hawaii-Hilo	W. Kawili St @ Waiakea High School	Kawili Street @ Hawaii Community College	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Kilauea Avenue @ East Kahaopea Street	Kinoole St @ W. Kahaopea St - Kino'ole Plaza/Kino'ole St Housing	Kilauea Avenue @ Palai Street	Haihai Street @ before Laula Street - Hilo Municiple Golf Course	Haihai St @ Kupulau Road	
Bus Stop ID# 100	101	103	105	106	107	110	158	159	160	162	167	
7:15 AM	7:20 AM	7:23 AM	7:27 AM	7:28 AM	7:29 AM	7:34 AM	7:39 AM	7:41 AM	7:42 AM	7:43 AM	7:44 AM	
8:15 AM	8:20 AM	8:23 AM	8:27 AM	8:28 AM	8:29 AM	8:34 AM	8:39 AM	8:41 AM	8:42 AM	8:43 AM	8:44 AM	
9:15 AM	9:20 AM	9:23 AM	9:27 AM	9:28 AM	9:29 AM	9:34 AM	9:39 AM	9:41 AM	9:42 AM	9:43 AM	9:44 AM	
10:15 AM	10:20 AM	10:23 AM	10:27 AM	10:28 AM	10:29 AM	10:34 AM	10:39 AM	10:41 AM	10:42 AM	10:43 AM	10:44 AM	
11:15 AM	11:20 AM	11:23 AM	11:27 AM	11:28 AM	11:29 AM	11:34 AM	11:39 AM	11:41 AM	11:42 AM	11:43 AM	11:44 AM	
Lunch Break												
1:15 PM	1:20 PM	1:23 PM	1:27 PM	1:28 PM	1:29 PM	1:34 PM	1:39 PM	1:41 PM	1:42 PM	1:43 PM	1:44 PM	
2:15 PM	2:20 PM	2:23 PM	2:27 PM	2:28 PM	2:29 PM	2:34 PM	2:39 PM	2:41 PM	2:42 PM	2:43 PM	2:44 PM	
3:15 PM	3:20 PM	3:23 PM	3:27 PM	3:28 PM	3:29 PM	3:34 PM	3:39 PM	3:41 PM	3:42 PM	3:43 PM	3:44 PM	
4:15 PM	4:20 PM	4:23 PM	4:27 PM	4:28 PM	4:29 PM	4:34 PM	4:39 PM	4:41 PM	4:42 PM	4:43 PM	4:44 PM	

Route 103: Waiakea-Uka									
Eastbound to Mo'ohau Bus Terminal									
Effective November 14, 2021 - <i>Interim Schedules</i>									
Hilo									
L	M	G	F	E	D	C	N	A	
Haihai St @ Kupulau Road	W. Kawaiiani St @ Iwailani Street - Hilo Life Care Center	Ohu Ohu Street @ Prince Kuhio Plaza (Macy's Mens, Children & Home)	Kawili Street @ across Hawaii Community College	W. Kawili St @ across from Waiakea High School	Kapiolani St @ Lanikaula St - Across from University of Hawaii-Hilo	Kilauea Avenue @ Kohala Street (Hilo Shopping Center)	Kilauea Avenue @ farside of Hoku St/Hale Kaulike Courthouse	Mo'ohau Bus Terminal (329 Kamemehameha Ave)	
Bus Stop ID# 167	168	110	175	TBA	TBA	180	181	100	
7:44 AM	7:45 AM	7:55 AM	7:59 AM	8:02 AM	8:03 AM	8:05 AM	8:09 AM	8:13 AM	
8:44 AM	8:45 AM	8:55 AM	8:59 AM	9:02 AM	9:03 AM	9:05 AM	9:09 AM	9:13 AM	
9:44 AM	9:45 AM	9:55 AM	9:59 AM	10:02 AM	10:03 AM	10:05 AM	10:09 AM	10:13 AM	
10:44 AM	10:45 AM	10:55 AM	10:59 AM	11:02 AM	11:03 AM	11:05 AM	11:09 AM	11:13 AM	
11:44 AM	11:45 AM	11:55 AM	11:59 AM	<b>12:02 PM</b>	<b>12:03 PM</b>	<b>12:05 PM</b>	<b>12:09 PM</b>	<b>12:13 PM</b>	
Lunch Break									
1:44 PM	1:45 PM	1:55 PM	1:59 PM	2:02 PM	2:03 PM	2:05 PM	2:09 PM	2:13 PM	
2:44 PM	2:45 PM	2:55 PM	2:59 PM	3:02 PM	3:03 PM	3:05 PM	3:09 PM	3:13 PM	
3:44 PM	3:45 PM	3:55 PM	3:59 PM	4:02 PM	4:03 PM	4:05 PM	4:09 PM	4:13 PM	
4:44 PM	4:45 PM	4:55 PM	4:59 PM	5:02 PM	5:03 PM	5:05 PM	5:09 PM	5:13 PM	

This route operates Monday-Saturday only. There is no Sunday or holiday service.  
 --- = bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

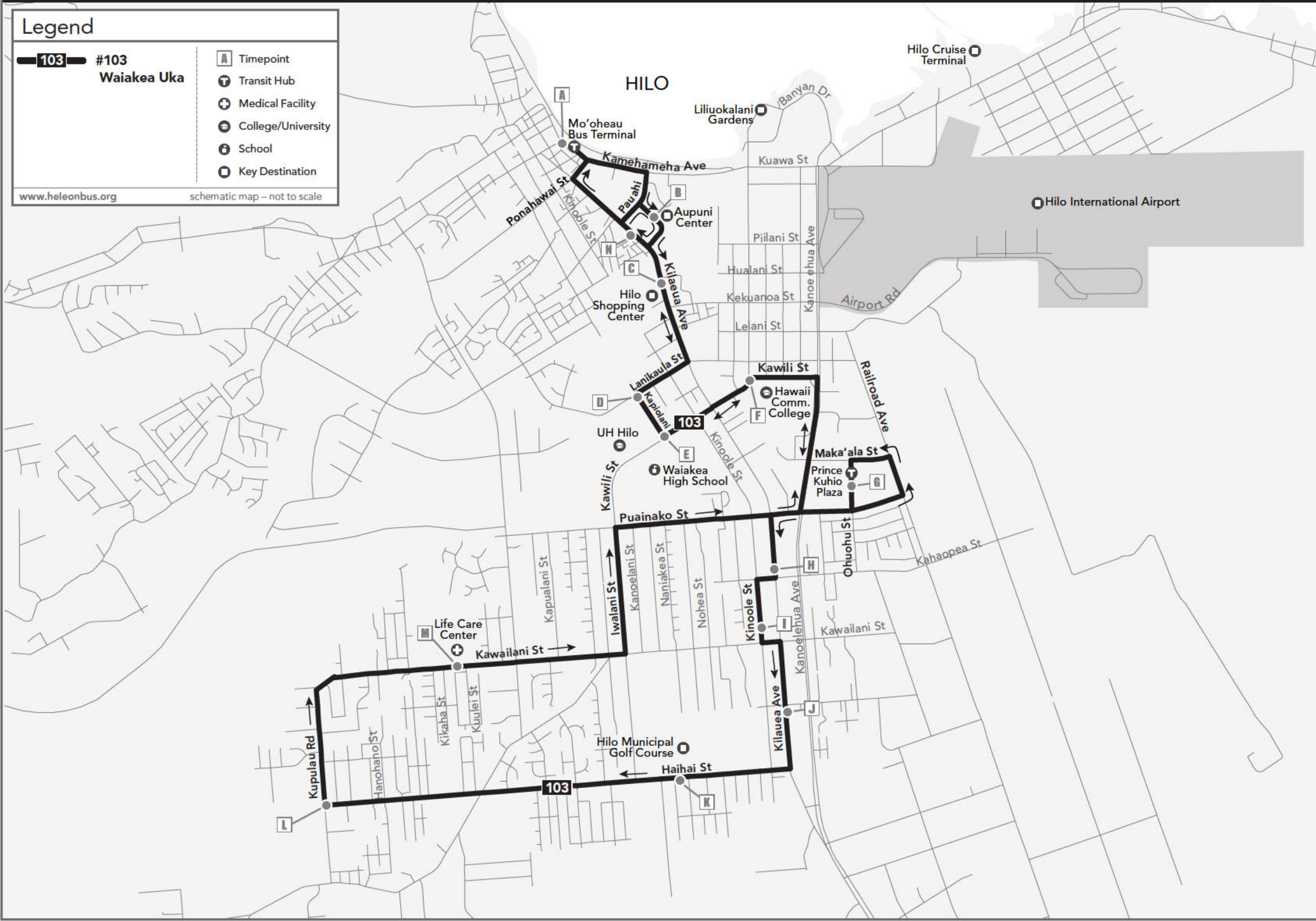
Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

# Hele-On Bus Schedule - #103 Intra-Hilo Waiakea Uka

## Legend

-  #103 Waiakea Uka
-  Timepoint
-  Transit Hub
-  Medical Facility
-  College/University
-  School
-  Key Destination

www.heleonbus.org schematic map - not to scale



**Route 104: Mohouli**

Clockwise Loop

Effective October 3, 2021

Hilo

	A	B	C	D	E	F	G	A
	Mo'ohau Bus Terminal (329 Kamemehameha Ave)	Puueo St @ farside of Kanoa St/Mokupane Point	Wainaku St @ Clem Akina Park	Wailoa St @ farside of Ululani St (Office on Aging)	Mohouli Ext @ nearside of Kupuna Place Heights Housing	Kamana Street @ Ka Nani O Hilo Senior Center	Aupuni Street @ Pauahi Street (Aupuni Center, County Building)	Mo'ohau Bus Terminal (329 Kamemehameha Ave)
Bus Stop ID#	100	196	212	197	200	205	101	100
	7:30 AM	7:34 AM	7:35 AM	7:40 AM	7:46 AM	7:51 AM	7:56 AM	8:01 AM
	8:30 AM	8:34 AM	8:35 AM	8:40 AM	8:46 AM	8:51 AM	8:56 AM	9:01 AM
	9:30 AM	9:34 AM	9:35 AM	9:40 AM	9:46 AM	9:51 AM	9:56 AM	10:01 AM
	10:30 AM	10:34 AM	10:35 AM	10:40 AM	10:46 AM	10:51 AM	10:56 AM	11:01 AM
	11:30 AM	11:34 AM	11:35 AM	11:40 AM	11:46 AM	11:51 AM	11:56 AM	<b>12:01 PM</b>
	<b>12:30 PM</b>	<b>12:34 PM</b>	<b>12:35 PM</b>	<b>12:40 PM</b>	<b>12:46 PM</b>	<b>12:51 PM</b>	<b>12:56 PM</b>	<b>1:01 PM</b>
	<b>1:30 PM</b>	<b>1:34 PM</b>	<b>1:35 PM</b>	<b>1:40 PM</b>	<b>1:46 PM</b>	<b>1:51 PM</b>	<b>1:56 PM</b>	<b>2:01 PM</b>
	<b>2:30 PM</b>	<b>2:34 PM</b>	<b>2:35 PM</b>	<b>2:40 PM</b>	<b>2:46 PM</b>	<b>2:51 PM</b>	<b>2:56 PM</b>	<b>3:01 PM</b>
	<b>3:30 PM</b>	<b>3:34 PM</b>	<b>3:35 PM</b>	<b>3:40 PM</b>	<b>3:46 PM</b>	<b>3:51 PM</b>	<b>3:56 PM</b>	<b>4:01 PM</b>
	<b>4:30 PM</b>	<b>4:34 PM</b>	<b>4:35 PM</b>	<b>4:40 PM</b>	<b>4:46 PM</b>	<b>4:51 PM</b>	<b>4:56 PM</b>	<b>5:01 PM</b>

This route operates Monday-Friday only. There is no weekend or holiday service.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.



Route 201: Kona Trolley													
Effective September 05, 2021													
Southbound to Keauhou Shopping Center													
Kailua-Kona													
	A	B	C	D	E	F	G	H	I	J	K	L	M
	Luhia Street @ Loloku Street (Target)	Pawai Place @ Kona Brewing Company	Palani Road @ Kona Coast Shopping Center	Palani Road @ Ali'i Drive (Courtyard by Marriott)	Ali'i Drive @ Across from Hualalai Road	Ali'i Drive Across Coconut Grove Marketplace	Ali'i Drive @ Royal Kona Resort	Ali'i Drive @ Lunapule Road	Ali'i Drive @ Kona Reef Liquor & Deli	Ali'i Drive @ Living Stones Church	Ali'i Drive @ Magic Sands Beach Park	Ali'i Drive @ Kahalu'u Beach Park	Keauhou Shopping Center @ Longs Drugs
Bus Stop ID #	606	605	TBA	650	653	TBA	655	657	663	661	656	666	700
	7:00 AM	7:05 AM	7:10 AM	7:12 AM	7:14 AM	7:15 AM	7:16 AM	7:17 AM	7:19 AM	7:20 AM	7:25 AM	7:28 AM	7:30 AM
	8:00 AM	8:05 AM	8:10 AM	8:12 AM	8:14 AM	8:15 AM	8:16 AM	8:17 AM	8:19 AM	8:20 AM	8:25 AM	8:28 AM	8:30 AM
	9:00 AM	9:05 AM	9:10 AM	9:12 AM	9:14 AM	9:15 AM	9:16 AM	9:17 AM	9:19 AM	9:20 AM	9:25 AM	9:28 AM	9:30 AM
	10:00 AM	10:05 AM	10:10 AM	10:12 AM	10:14 AM	10:15 AM	10:16 AM	10:17 AM	10:19 AM	10:20 AM	10:25 AM	10:28 AM	10:30 AM
	11:00 AM	11:05 AM	11:10 AM	11:12 AM	11:14 AM	11:15 AM	11:16 AM	11:17 AM	11:19 AM	11:20 AM	11:25 AM	11:28 AM	11:30 AM
	12:00 PM	12:05 PM	12:10 PM	12:12 PM	12:14 PM	12:15 PM	12:16 PM	12:17 PM	12:19 PM	12:20 PM	12:25 PM	12:28 PM	12:30 PM
	1:00 PM	1:05 PM	1:10 PM	1:12 PM	1:14 PM	1:15 PM	1:16 PM	1:17 PM	1:19 PM	1:20 PM	1:25 PM	1:28 PM	1:30 PM
	2:00 PM	2:05 PM	2:10 PM	2:12 PM	2:14 PM	2:15 PM	2:16 PM	2:17 PM	2:19 PM	2:20 PM	2:25 PM	2:28 PM	2:30 PM
	3:00 PM	3:05 PM	3:10 PM	3:12 PM	3:14 PM	3:15 PM	3:16 PM	3:17 PM	3:19 PM	3:20 PM	3:25 PM	3:28 PM	3:30 PM
	4:00 PM	4:05 PM	4:10 PM	4:12 PM	4:14 PM	4:15 PM	4:16 PM	4:17 PM	4:19 PM	4:20 PM	4:25 PM	4:28 PM	4:30 PM
	5:00 PM	5:05 PM	5:10 PM	5:12 PM	5:14 PM	5:15 PM	5:16 PM	5:17 PM	5:19 PM	5:20 PM	5:25 PM	5:28 PM	5:30 PM
	6:00 PM	6:05 PM	6:10 PM	6:12 PM	6:14 PM	6:15 PM	6:16 PM	6:17 PM	6:19 PM	6:20 PM	6:25 PM	6:28 PM	6:30 PM
	7:00 PM	7:05 PM	7:10 PM	7:12 PM	7:14 PM	7:15 PM	7:16 PM	7:17 PM	7:19 PM	7:20 PM	7:25 PM	7:28 PM	7:30 PM
	8:00 PM	8:05 PM	8:10 PM	8:12 PM	8:14 PM	8:15 PM	8:16 PM	8:17 PM	8:19 PM	8:20 PM	8:25 PM	8:28 PM	8:30 PM

Route 201: Kona Trolley												
Effective September 05, 2021												
Northbound to Kona Commons @ Target												
Kailua-Kona												
M	L	K	J	I	H	G	F	E	D	N	O	A
Keaou Shopping Center @ Longs Drugs	Ali'i Drive @ Across from Kahalu'u Beach Park	Ali'i Drive @ Across from Magic Sands Beach Park	Ali'i Drive @ Across from Kona Bali Kai	Ali'i Drive @ Royal Poinciana Drive	Ali'i Drive @ Lunapule Road	Ali'i Drive @ Across from Royal Kona Resort	Ali'i Drive Across Coconut Grove Marketplace	Ali'i Drive @ Huatalai Road	Palani Road @ Ali'i Drive (Across from Courtyard by Marriott)	Palani Road @ Lanihau Center	Kona Commons @ Cookies Clothing Company	Luhia Street @ Loloku Street (Target)
700	669	671	673	674	677	679	680	681	683	TBA	TBA	606
7:32 AM	7:36 AM	7:38 AM	7:42 AM	7:43 AM	7:45 AM	7:46 AM	7:47 AM	7:48 AM	7:50 AM	7:52 AM	7:54 AM	7:55 AM
8:32 AM	8:36 AM	8:38 AM	8:42 AM	8:43 AM	8:45 AM	8:46 AM	8:47 AM	8:48 AM	8:50 AM	8:52 AM	8:54 AM	8:55 AM
9:32 AM	9:36 AM	9:38 AM	9:42 AM	9:43 AM	9:45 AM	9:46 AM	9:47 AM	9:48 AM	9:50 AM	9:52 AM	9:54 AM	9:55 AM
10:32 AM	10:36 AM	10:38 AM	10:42 AM	10:43 AM	10:45 AM	10:46 AM	10:47 AM	10:48 AM	10:50 AM	10:52 AM	10:54 AM	10:55 AM
11:32 AM	11:36 AM	11:38 AM	11:42 AM	11:43 AM	11:45 AM	11:46 AM	11:47 AM	11:48 AM	11:50 AM	11:52 AM	11:54 AM	11:55 AM
<b>12:32 PM</b>	<b>12:36 PM</b>	<b>12:38 PM</b>	<b>12:42 PM</b>	<b>12:43 PM</b>	<b>12:45 PM</b>	<b>12:46 PM</b>	<b>12:47 PM</b>	<b>12:48 PM</b>	<b>12:50 PM</b>	<b>12:52 PM</b>	<b>12:54 PM</b>	<b>12:55 PM</b>
<b>1:32 PM</b>	<b>1:36 PM</b>	<b>1:38 PM</b>	<b>1:42 PM</b>	<b>1:43 PM</b>	<b>1:45 PM</b>	<b>1:46 PM</b>	<b>1:47 PM</b>	<b>1:48 PM</b>	<b>1:50 PM</b>	<b>1:52 PM</b>	<b>1:54 PM</b>	<b>1:55 PM</b>
<b>2:32 PM</b>	<b>2:36 PM</b>	<b>2:38 PM</b>	<b>2:42 PM</b>	<b>2:43 PM</b>	<b>2:45 PM</b>	<b>2:46 PM</b>	<b>2:47 PM</b>	<b>2:48 PM</b>	<b>2:50 PM</b>	<b>2:52 PM</b>	<b>2:54 PM</b>	<b>2:55 PM</b>
<b>3:32 PM</b>	<b>3:36 PM</b>	<b>3:38 PM</b>	<b>3:42 PM</b>	<b>3:43 PM</b>	<b>3:45 PM</b>	<b>3:46 PM</b>	<b>3:47 PM</b>	<b>3:48 PM</b>	<b>3:50 PM</b>	<b>3:52 PM</b>	<b>3:54 PM</b>	<b>3:55 PM</b>
<b>4:32 PM</b>	<b>4:36 PM</b>	<b>4:38 PM</b>	<b>4:42 PM</b>	<b>4:43 PM</b>	<b>4:45 PM</b>	<b>4:46 PM</b>	<b>4:47 PM</b>	<b>4:48 PM</b>	<b>4:50 PM</b>	<b>4:52 PM</b>	<b>4:54 PM</b>	<b>4:55 PM</b>
<b>5:32 PM</b>	<b>5:36 PM</b>	<b>5:38 PM</b>	<b>5:42 PM</b>	<b>5:43 PM</b>	<b>5:45 PM</b>	<b>5:46 PM</b>	<b>5:47 PM</b>	<b>5:48 PM</b>	<b>5:50 PM</b>	<b>5:52 PM</b>	<b>5:54 PM</b>	<b>5:55 PM</b>
<b>6:32 PM</b>	<b>6:36 PM</b>	<b>6:38 PM</b>	<b>6:42 PM</b>	<b>6:43 PM</b>	<b>6:45 PM</b>	<b>6:46 PM</b>	<b>6:47 PM</b>	<b>6:48 PM</b>	<b>6:50 PM</b>	<b>6:52 PM</b>	<b>6:54 PM</b>	<b>6:55 PM</b>
<b>7:32 PM</b>	<b>7:36 PM</b>	<b>7:38 PM</b>	<b>7:42 PM</b>	<b>7:43 PM</b>	<b>7:45 PM</b>	<b>7:46 PM</b>	<b>7:47 PM</b>	<b>7:48 PM</b>	<b>7:50 PM</b>	<b>7:52 PM</b>	<b>7:54 PM</b>	<b>7:55 PM</b>
<b>8:32 PM</b>	<b>8:36 PM</b>	<b>8:38 PM</b>	<b>8:42 PM</b>	<b>8:43 PM</b>	<b>8:45 PM</b>	<b>8:46 PM</b>	<b>8:47 PM</b>	<b>8:48 PM</b>	<b>8:50 PM</b>	<b>8:52 PM</b>	<b>8:54 PM</b>	<b>8:55 PM</b>

Additional trips may be added to this route to address any overcrowding or route delays.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On trolley stops are shown. This route will stop at all Hele-On Kona Trolley stops along the route or flag the trolley at a safe location.

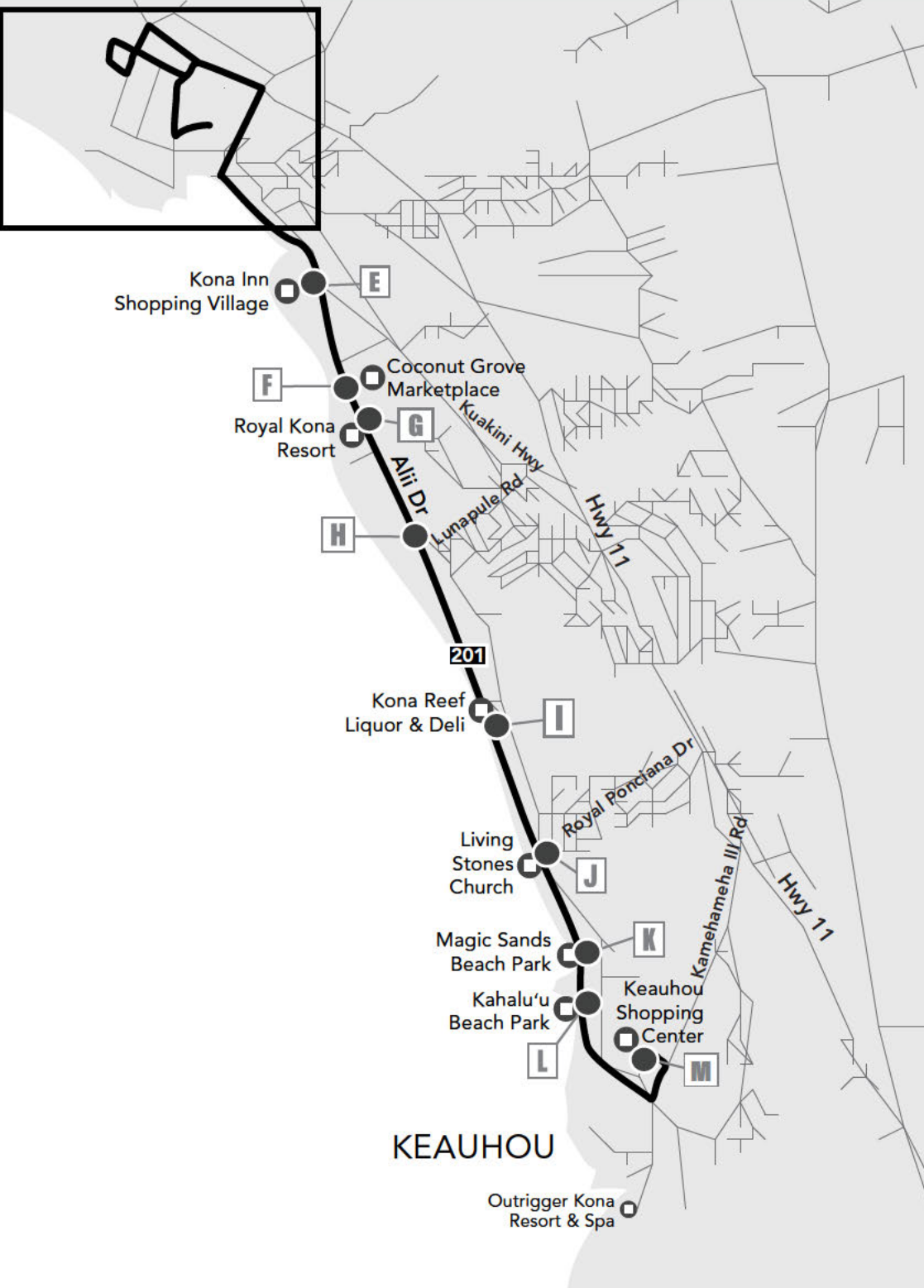
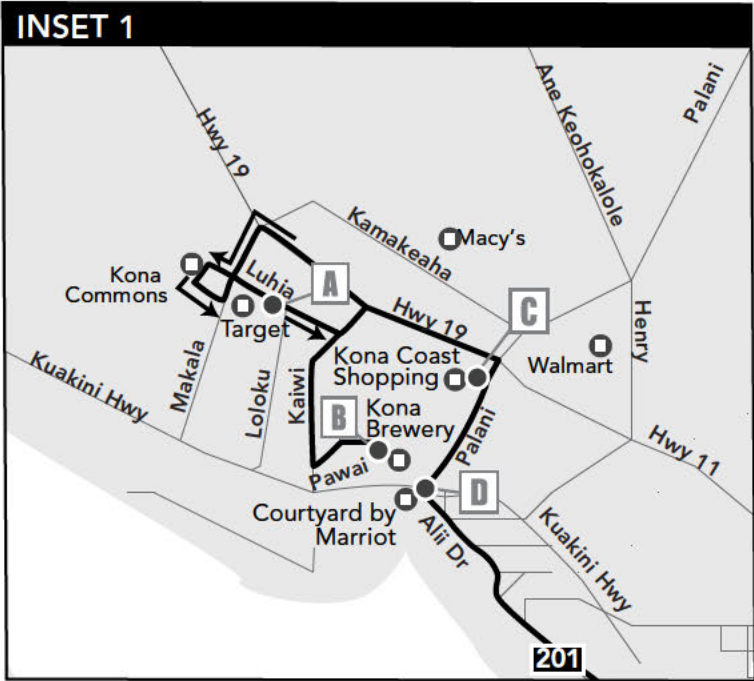
# Hele-On Bus - #201 Kona Trolley - Kailua Kona - Keauhou via Ali'i Dr. Page 122

**Legend**

- #201 Ali'i Dr
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

[www.heleonbus.org](http://www.heleonbus.org) schematic map – not to scale

KAILUA-KONA  
SEE INSET 1



KEAUHOU

Outrigger Kona  
Resort & Spa

**Route 202: North and Central Kona**

Effective September 05, 2021

Norhbound to Ellison Onizuka Kona International Airport at Keahole

**Kailua-Kona**

	A	B	C	D	E	F	G	H
	Luhia Street @ Loloku Street (Target)	Kamakeha Avenue @ Keahuolu Courthouse	Kealakea Street @ Kealakehe Street (Jack Hall)	Manawalea Street @ nearside of Keanalahu Drive (Lai'opua Community Center)	Ane Keohokalole Hwy @ farside of Manawalea Street (Lei Kupuna/Ohana)	West Hawai'i Civic Center @ Ane Keohokalole Hwy	Honokohau Street @ Kaiser Permanente Medical Offices	Ellison Onizuka Kona International Airport at Keahole
Bus Stop ID#	606	604	619	TBA	TBA	615	610	622
	6:00 AM	6:02 AM	6:14 AM	6:15 AM	6:16 AM	6:17 AM	6:18 AM	6:25 AM
	7:00 AM	7:02 AM	7:14 AM	7:15 AM	7:16 AM	7:17 AM	7:18 AM	7:25 AM
	8:00 AM	8:02 AM	8:14 AM	8:15 AM	8:16 AM	8:17 AM	8:18 AM	8:25 AM
	9:00 AM	9:02 AM	9:14 AM	9:15 AM	9:16 AM	9:17 AM	9:18 AM	9:25 AM
	10:00 AM	10:02 AM	10:14 AM	10:15 AM	10:16 AM	10:17 AM	10:18 AM	10:25 AM
	11:00 AM	11:02 AM	11:14 AM	11:15 AM	11:16 AM	11:17 AM	11:18 AM	11:25 AM
	12:00 PM	12:02 PM	12:14 PM	12:15 PM	12:16 PM	12:17 PM	12:18 PM	12:25 PM
	1:00 PM	1:02 PM	1:14 PM	1:15 PM	1:16 PM	1:17 PM	1:18 PM	1:25 PM
	2:00 PM	2:02 PM	2:14 PM	2:15 PM	2:16 PM	2:17 PM	2:18 PM	2:25 PM
	3:00 PM	3:02 PM	3:14 PM	3:15 PM	3:16 PM	3:17 PM	3:18 PM	3:25 PM
	4:00 PM	4:02 PM	4:14 PM	4:15 PM	4:16 PM	4:17 PM	4:18 PM	4:25 PM
	5:00 PM	5:02 PM	5:14 PM	5:15 PM	5:16 PM	5:17 PM	5:18 PM	5:25 PM
	6:00 PM	6:02 PM	6:14 PM	6:15 PM	6:16 PM	6:17 PM	6:18 PM	6:25 PM
	7:00 PM	7:02 PM	7:14 PM	7:15 PM	7:16 PM	7:17 PM	7:18 PM	7:25 PM
	8:00 PM	8:02 PM	8:14 PM	8:15 PM	8:16 PM	8:17 PM	8:18 PM	8:25 PM

**Route 202: North and Central Kona**

Effective September 05, 2021

Southbound to Kona Commons @ Target

**Kailua-Kona**

	H	I	J	K	L	F	A
	Ellison Onizuka Kona International Airport at Keahole	Hawai'i Community College - Pālanui Rd @ Ane Keohokalole Hwy	Kakahiaka Street @ Lokahi Apartments	Mai'au Street @ Costco Wholesale (between driveways)	Hinalani Street @ Uluwini Housing	West Hawai'i Civic Center @ Ane Keohokalole Hwy	Luhia Street @ Loloku Street (Target)
Bus Stop ID#	622	611	612	613	614	615	628
	6:27 AM	6:33 AM	6:37 AM	6:47 AM	6:48 AM	6:49 AM	6:55 AM
	7:27 AM	7:33 AM	7:37 AM	7:47 AM	7:48 AM	7:49 AM	7:55 AM
	8:27 AM	8:33 AM	8:37 AM	8:47 AM	8:48 AM	8:49 AM	8:55 AM
	9:27 AM	9:33 AM	9:37 AM	9:47 AM	9:48 AM	9:49 AM	9:55 AM
	10:27 AM	10:33 AM	10:37 AM	10:47 AM	10:48 AM	10:49 AM	10:55 AM
	11:27 AM	11:33 AM	11:37 AM	11:47 AM	11:48 AM	11:49 AM	11:55 AM
	12:27 PM	12:33 PM	12:37 PM	12:47 PM	12:48 PM	12:49 PM	12:55 PM
	1:27 PM	1:33 PM	1:37 PM	1:47 PM	1:48 PM	1:49 PM	1:55 PM
	2:27 PM	2:33 PM	2:37 PM	2:47 PM	2:48 PM	2:49 PM	2:55 PM
	3:27 PM	3:33 PM	3:37 PM	3:47 PM	3:48 PM	3:49 PM	3:55 PM
	4:27 PM	4:33 PM	4:37 PM	4:47 PM	4:48 PM	4:49 PM	4:55 PM
	5:27 PM	5:33 PM	5:37 PM	5:47 PM	5:48 PM	5:49 PM	5:55 PM
	6:27 PM	6:33 PM	6:37 PM	6:47 PM	6:48 PM	6:49 PM	6:55 PM
	7:27 PM	7:33 PM	7:37 PM	7:47 PM	7:48 PM	7:49 PM	7:55 PM
	8:27 PM	8:33 PM	8:37 PM	8:47 PM	8:48 PM	8:49 PM	8:55 PM

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

# Hele-On Bus Route - #202 North & Central Kailua-Kona

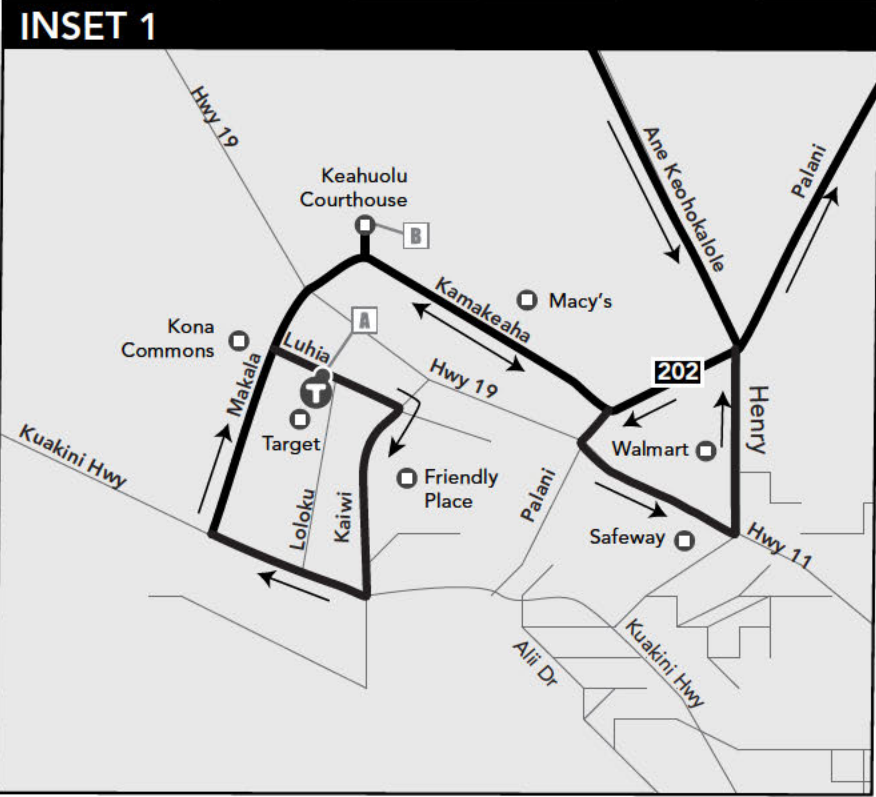
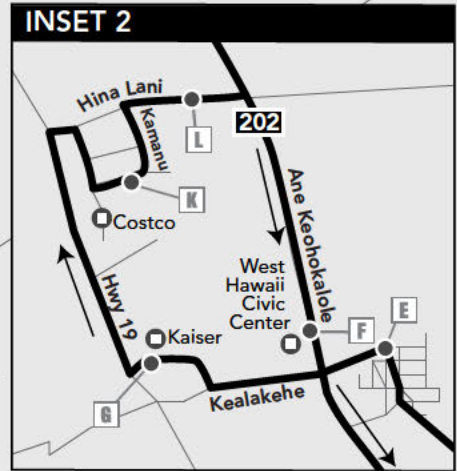
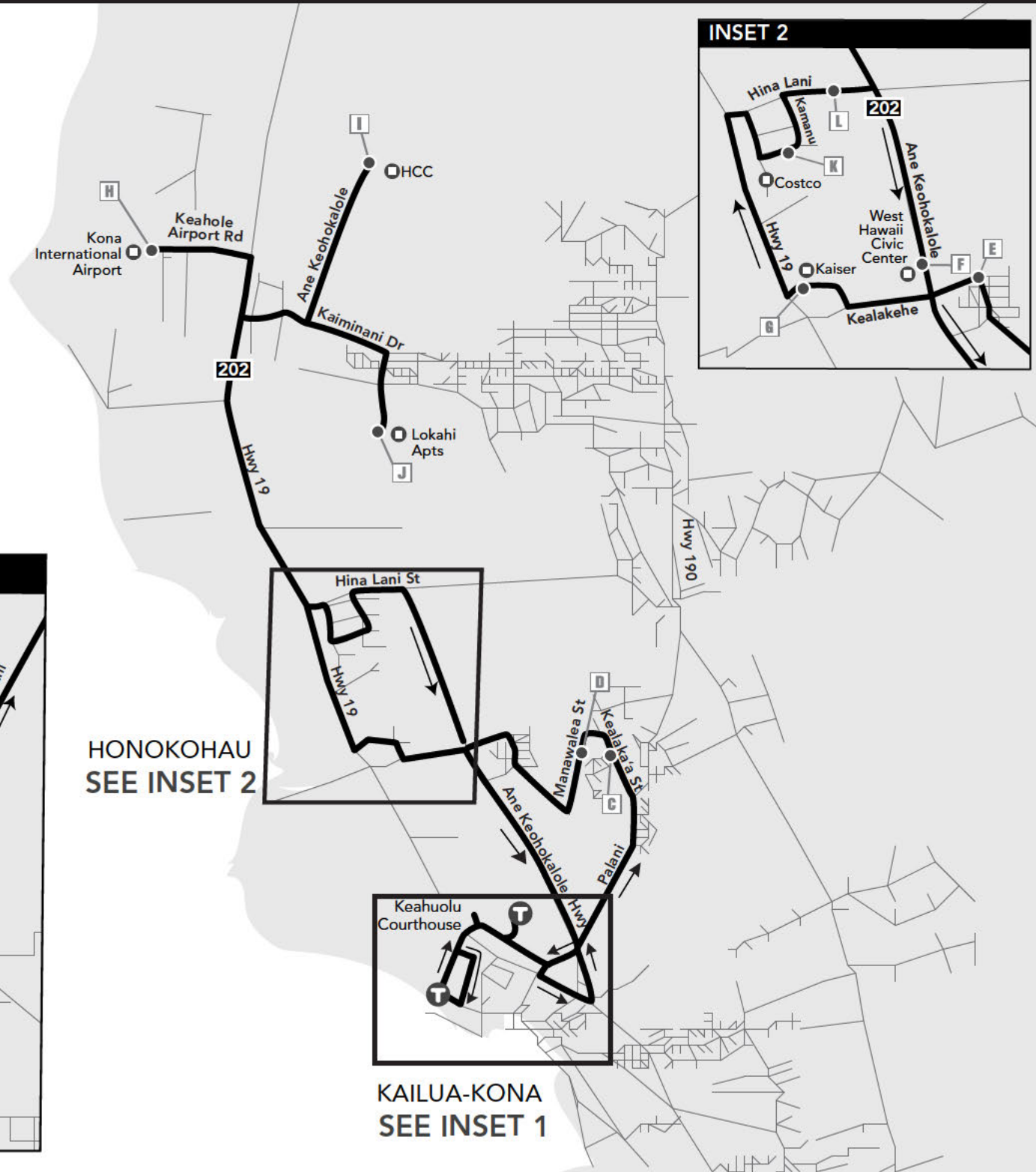
## Legend

**202** North & Central Kailua-Kona

- A** Timepoint
- T** Transit Hub
- +** Medical Facility
- U** College/University
- S** School
- D** Key Destination

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schematic map – not to scale



HONOKOHAU  
SEE INSET 2

KAILUA-KONA  
SEE INSET 1

Route 204: South Kona/Captain Cook										
Effective September 05, 2021										
Southbound to Captain Cook										
Kailua-Kona					Kainaliu	Kealahou			Captain Cook	
A	B	C	D	E	F	G	H	I	J	
Luhia Street @ Loloku Street (Target)	Henry Street @ Walmart (front entrance loading zone)	Highway 11 @ farside of Henry Street (near Safeway)	Keauhou Shopping Center in front of Longs Drugs	Kaleiopapa St @ Sheraton Kona Resort & Spa	Highway 11 @ nearside Nahenahe Loop (across Teshima's Restaurant)	Haukapila Street @ Kona Community Hospital	Highway 11 @ farside of Nani Kupuna Place @ Kamigaki public parking lot	Highway 11 @ Konawaena Road	Highway 11 @ Rodney Yano Memorial Hall	
Bus Stop ID# 606	618	TBA	700	701	702	703	706	716	715	
6:00 AM	6:05 AM	6:06 AM	6:18 AM	6:23 AM	6:33 AM	6:38 AM	6:39 AM	6:40 AM	6:45 AM	
8:00 AM	8:05 AM	8:06 AM	8:18 AM	8:23 AM	8:33 AM	8:38 AM	8:39 AM	8:40 AM	8:45 AM	
10:00 AM	10:05 AM	10:06 AM	10:18 AM	10:23 AM	10:33 AM	10:38 AM	10:39 AM	10:40 AM	10:45 AM	
<b>12:00 PM</b>	<b>12:05 PM</b>	<b>12:06 PM</b>	<b>12:18 PM</b>	<b>12:23 PM</b>	<b>12:33 PM</b>	<b>12:38 PM</b>	<b>12:39 PM</b>	<b>12:40 PM</b>	<b>12:45 PM</b>	
<b>2:00 PM</b>	<b>2:05 PM</b>	<b>2:06 PM</b>	<b>2:18 PM</b>	<b>2:23 PM</b>	<b>2:33 PM</b>	<b>2:38 PM</b>	<b>2:39 PM</b>	<b>2:40 PM</b>	<b>2:45 PM</b>	
<b>4:00 PM</b>	<b>4:05 PM</b>	<b>4:06 PM</b>	<b>4:18 PM</b>	<b>4:23 PM</b>	<b>4:33 PM</b>	<b>4:38 PM</b>	<b>4:39 PM</b>	<b>4:40 PM</b>	<b>4:45 PM</b>	
<b>6:00 PM</b>	<b>6:05 PM</b>	<b>6:06 PM</b>	<b>6:18 PM</b>	<b>6:23 PM</b>	<b>6:33 PM</b>	<b>6:38 PM</b>	<b>6:39 PM</b>	<b>6:40 PM</b>	<b>6:45 PM</b>	
<b>8:00 PM</b>	<b>8:05 PM</b>	<b>8:06 PM</b>	<b>8:18 PM</b>	<b>8:23 PM</b>	---	---	---	---	---	

This route operates Monday-Saturday only. There is no Sunday or holiday service.

--- = bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type**. Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

Route 204: South Kona/Captain Cook									
Effective September 05, 2021									
Northbound to Kona Commons									
Captain Cook	Kealahou			Kainaliu	Keauhou		Kailua-Kona		
J	I	H	G	F	E	D	B	K	A
Highway 11 @ Rodney Yano Memorial Hall	Highway 11 @ Konawaena Road, bus shelter	Highway 11 @ nearside of Nani Kupuna Place (Kona Hongwanji Temple)	Haukapila Street @ Kona Community Hospital	Highway 11 @ farside of Nahenahe Loop (Teshima's Restaurant)	Kaleiopapa St @ Sheraton Kona Resort & Spa	Keauhou Shopping Center in front of Longs Drugs	Henry Street @ Walmart (front entrance loading zone)	Kamakaehe St @ Keahuolu Courthouse	Luhia Street @ Loloku Street (Target)
Bus Stop ID# 715	716	717	703	719	701	700	618	604	606
6:50 AM	6:55 AM	6:56 AM	6:58 AM	7:03 AM	7:13 AM	7:18 AM	7:33 AM	7:37 AM	7:42 AM
8:50 AM	8:55 AM	8:56 AM	8:58 AM	9:03 AM	9:13 AM	9:18 AM	9:33 AM	9:37 AM	9:42 AM
10:50 AM	10:55 AM	10:56 AM	10:58 AM	11:03 AM	11:13 AM	11:18 AM	11:33 AM	11:37 AM	11:42 AM
<b>12:50 PM</b>	<b>12:55 PM</b>	<b>12:56 PM</b>	<b>12:58 PM</b>	<b>1:03 PM</b>	<b>1:13 PM</b>	<b>1:18 PM</b>	<b>1:33 PM</b>	<b>1:37 PM</b>	<b>1:42 PM</b>
<b>2:50 PM</b>	<b>2:55 PM</b>	<b>2:56 PM</b>	<b>2:58 PM</b>	<b>3:03 PM</b>	<b>3:13 PM</b>	<b>3:18 PM</b>	<b>3:33 PM</b>	<b>3:37 PM</b>	<b>3:42 PM</b>
<b>4:50 PM</b>	<b>4:55 PM</b>	<b>4:56 PM</b>	<b>4:58 PM</b>	<b>5:03 PM</b>	<b>5:13 PM</b>	<b>5:18 PM</b>	<b>5:33 PM</b>	<b>5:37 PM</b>	<b>5:42 PM</b>
<b>6:50 PM</b>	<b>6:55 PM</b>	<b>6:56 PM</b>	<b>6:58 PM</b>	<b>7:03 PM</b>	<b>7:13 PM</b>	<b>7:18 PM</b>	<b>7:33 PM</b>	<b>7:37 PM</b>	<b>7:42 PM</b>
---	---	---	---	---	8:23 PM	8:28 PM	8:43 PM	8:47 PM	8:52 PM

# Hele-On Bus Schedule - #204 Kailua-Kona - Keauhou - Captain Cook

**Legend**

- #204 Kailua-Kona Captain Cook
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

www.heleonbus.org      schematic map - not to scale

**INSET 1 - NORTHBOUND**

**INSET 2 - SOUTHBOUND**

**NORTHBOUND SEE INSET 1**  
**SOUTHBOUND SEE INSET 2**

**INSET 3**

Keauhou Shopping Center  
Kamehameha III  
Alii Dr  
Outrigger Kona Resort & Spa  
Kaleiopapa

**HONALO**

**KAINALIU**

**KEALAKEKUA**

Konawaena

**CAPTAIN COOK**

Rodney Yano Hall

Route 301: Waimea Circulator						
Effective September 05, 2021						
Westbound to Kamuela View Estates						
Lakeland	Waimea					Kamuela View Estates
A	B	C	D	E	F	G
Highway 19 @ Mud Lane and Puu Pulehu Loop	Kamamalu Street @ Highway 19 (Waimea Civic Center)	Highway 19 @ Pukalani Rd (Ace Hardware/Parker Ranch Shopping Center)	Highway 19 @ farside of Lindsey Road (Waimea Park, bus shelter)	Highway 19 @ Opelo Road	Highway 19 @ Jacaranda Inn	Ohina Street @ Mahua Street
TBA	TBA	422	410	TBA	TBA	TBA
6:30 AM	6:40 AM	6:45 AM	6:47 AM	6:50 AM	6:55 AM	7:00 AM
7:30 AM	7:40 AM	7:45 AM	7:47 AM	7:50 AM	7:55 AM	8:00 AM
8:30 AM	8:40 AM	8:45 AM	8:47 AM	8:50 AM	8:55 AM	9:00 AM
9:30 AM	9:40 AM	9:45 AM	9:47 AM	9:50 AM	9:55 AM	10:00 AM
10:30 AM	10:40 AM	10:45 AM	10:47 AM	10:50 AM	10:55 AM	11:00 AM
11:30 AM	11:40 AM	11:45 AM	11:47 AM	11:50 AM	11:55 AM	12:00 PM
12:30 PM	12:40 PM	12:45 PM	12:47 PM	12:50 PM	12:55 PM	1:00 PM
1:30 PM	1:40 PM	1:45 PM	1:47 PM	1:50 PM	1:55 PM	2:00 PM
2:30 PM	2:40 PM	2:45 PM	2:47 PM	2:50 PM	2:55 PM	3:00 PM
3:30 PM	3:40 PM	3:45 PM	3:47 PM	3:50 PM	3:55 PM	4:00 PM
4:30 PM	4:40 PM	4:45 PM	4:47 PM	4:50 PM	4:55 PM	5:00 PM

Route 301: Waimea Circulator						
Effective September 05, 2021						
Eastbound to Lakeland						
Kamuela View Estates	Waimea					Lakeland
G	F	E	D	C	B	A
Ohina Street @ Mahua Street	Highway 19 @ Across from Jacaranda Inn	Highway 19 @ Opelo Road	Highway 19 @ Across from Waimea Park	Highway 19 @ Pukalani Rd (Ace Hardware/Parker Ranch Shopping Center)	Kamamalu Street @ Highway 19 (Waimea Civic Center)	Highway 19 @ Mud Lane and Puu Pulehu Loop
TBA	TBA	TBA	421	422	TBA	TBA
7:00 AM	7:05 AM	7:10 AM	7:13 AM	7:15 AM	7:20 AM	7:25 AM
8:00 AM	8:05 AM	8:10 AM	8:13 AM	8:15 AM	8:20 AM	8:25 AM
9:00 AM	9:05 AM	9:10 AM	9:13 AM	9:15 AM	9:20 AM	9:25 AM
10:00 AM	10:05 AM	10:10 AM	10:13 AM	10:15 AM	10:20 AM	10:25 AM
11:00 AM	11:05 AM	11:10 AM	11:13 AM	See Route 60 to Hilo		60
11:00 AM	11:05 AM	11:10 AM	11:13 AM	11:15 AM	11:20 AM	11:25 AM
12:00 PM	12:05 PM	12:10 PM	12:13 PM	12:15 PM	12:20 PM	12:25 PM
1:00 PM	1:05 PM	1:10 PM	1:13 PM	1:15 PM	1:20 PM	1:25 PM
2:00 PM	2:05 PM	2:10 PM	2:13 PM	2:15 PM	2:20 PM	2:25 PM
3:00 PM	3:05 PM	3:10 PM	3:13 PM	3:15 PM	3:20 PM	3:25 PM
4:00 PM	4:05 PM	4:10 PM	4:13 PM	4:15 PM	4:20 PM	4:25 PM
5:00 PM	5:05 PM	5:10 PM	5:13 PM	See Route 60 to Hilo		60

Bus Stop ID#

Bus Goes to Where?

---- Bus does not serve timepoint.

Monday-Friday only










This trip continues to Hilo.

Everyday service

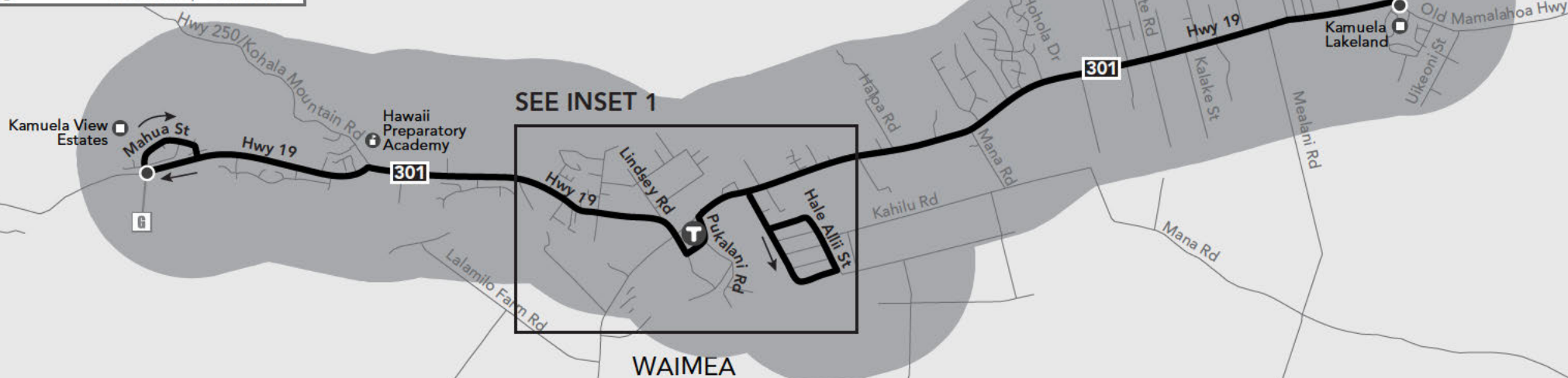
To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. PM times are in boldface type. Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

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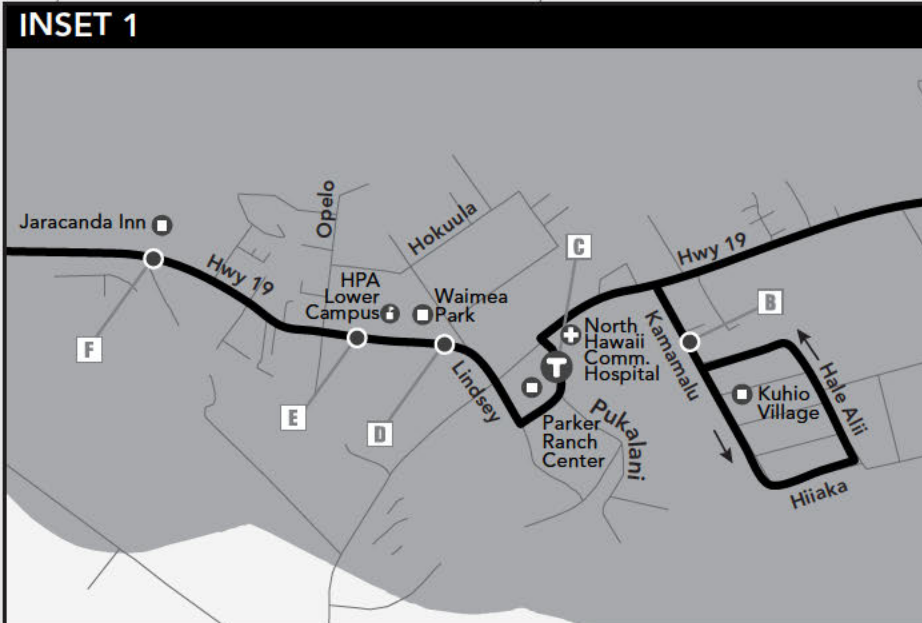
**Legend**

-  **301 Waimea Shuttle**
-  **Flex Service**
-  **A Timepoint**
-  **T Transit Hub**
-  **S Satellite Hub**
-  **Medical Facility**
-  **College/University**
-  **School**
-  **Key Destination**

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Mamalahoa Hwy



Route 401: Hawaiian Beaches/Nanawale/Seaview					
Effective November 14, 2021					
Southbound to Nanawale or Seaview/Kalapana					
Pahoa			Nanawale	Kalapana	Seaview Estates
A	B	C	D	E	F
Ke'au Pahoa Road @ Kahakai Blvd (Puna Kai Shopping Center)	Pahoa Village Road @ nearside of Kauhale Street (Napa Auto Parts)	Pahoa Village Road @ Pahoa Elementary School	Kehau Road @ Nanawale Community Association	Highway 130 @ nearside of Highway 137 (Kaimu Beach Park)	Kalihikai Street @ farside of Mapuana Street
<b>968</b>	<b>969</b>	<b>970</b>	<b>971</b>	<b>974</b>	<b>975</b>
5:30 AM	5:35 AM	5:36 AM	5:41 AM	---	---
6:30 AM	6:35 AM	6:36 AM	6:41 AM	---	---
7:30 AM	7:35 AM	7:36 AM	7:41 AM	---	---
8:30 AM	8:35 AM	8:36 AM	---	8:47 AM	8:56 AM
9:30 AM	9:35 AM	9:36 AM	9:41 AM	---	---
10:30 AM	10:35 AM	10:36 AM	10:41 AM	---	---
11:30 AM	11:35 AM	11:36 AM	11:41 AM	---	---
12:30 PM	12:35 PM	12:36 PM	---	12:47 PM	12:56 PM
1:30 PM	1:35 PM	1:36 PM	1:41 PM	---	---
2:30 PM	2:35 PM	2:36 PM	2:41 PM	---	---
3:30 PM	3:35 PM	3:36 PM	3:41 PM	---	---
4:30 PM	4:35 PM	4:36 PM	---	4:47 PM	4:56 PM
5:30 PM	5:35 PM	5:36 PM	5:41 PM	---	---
6:30 PM	6:35 PM	6:36 PM	6:41 PM	---	---
7:30 PM	7:35 PM	7:36 PM	7:41 PM	---	---
8:30 PM	8:35 PM	8:36 PM	---	8:47 PM	8:56 PM

Everyday service Monday-Friday only

--- = bus does not serve timepoint.

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

Not all Hele-On bus stops are shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign or a red/white or blue "Bus Stop" sign.

Route 401: Hawaiian Beaches/Nanawale/Seaview											
Effective November 14, 2021											
Northbound to Leilani Estates, Pahoa and Hawaiian Beaches											
Seaview Estates	Kalapana	Leilani Estates		Nanawale	Pahoa		Hawaiian Beaches			Pahoa	
F	E	G	H	D	I	A	J	K	J	A	
Kalihikai Street @ farside of Mapuana Street	Highway 130 @ farside of Highway 137, pavement shoulder (Kaimu Beach Park)	Leilani Avenue @ nearside of Oneloa Street	Leilani Avenue @ nearside of Moku Street	Kehau Road @ Nanawale Community Association	Pahoa Village Road @ in front 7-Eleven	Ke'au Pahoa Road @ across from Kahakai Blvd (Puna Kai Shopping Center)	Kahakai Blvd @ nearside Akule St (Da Store)	Popaa St @ Kahakai Blvd	Kahakai Blvd @ across from Da Store	Ke'au Pahoa Road @ Kahakai Blvd (Puna Kai Shopping Center)	Bus Goes to Where?
<b>975</b>	<b>976</b>	<b>TBA</b>	<b>TBA</b>	<b>971</b>	<b>979</b>	<b>980</b>	<b>943</b>	<b>953</b>	<b>966</b>	<b>968</b>	
---	---	---	---	5:51 AM	5:56 AM	6:01 AM	6:07 AM	6:12 AM	6:22 AM	6:28 AM	401
---	---	---	---	6:51 AM	6:56 AM	7:01 AM	7:07 AM	7:12 AM	7:22 AM	7:28 AM	401
---	---	---	---	7:51 AM	7:56 AM	8:01 AM	8:07 AM	8:12 AM	8:22 AM	8:28 AM	401
8:56 AM	9:05 AM	9:16 AM	9:17 AM	---	9:26 AM	9:27 AM	---	---	---	9:28 AM	401
---	---	---	---	9:51 AM	9:56 AM	10:01 AM	10:07 AM	10:12 AM	10:22 AM	10:28 AM	401
---	---	---	---	10:51 AM	10:56 AM	11:01 AM	11:07 AM	11:12 AM	11:22 AM	11:28 AM	401
---	---	---	---	11:51 AM	11:56 AM	12:01 PM	12:07 PM	12:12 PM	12:22 PM	12:28 PM	401
12:56 PM	1:05 PM	1:16 PM	1:17 PM	---	1:26 PM	1:27 PM	---	---	---	1:28 PM	401
---	---	---	---	1:51 PM	1:56 PM	2:01 PM	2:07 PM	2:12 PM	2:22 PM	2:28 PM	401
---	---	---	---	2:51 PM	2:56 PM	3:01 PM	3:07 PM	3:12 PM	3:22 PM	3:28 PM	401
---	---	---	---	3:51 PM	3:56 PM	4:01 PM	4:07 PM	4:12 PM	4:22 PM	4:28 PM	401
4:56 PM	5:05 PM	5:16 PM	5:17 PM	---	5:26 PM	5:27 PM	---	---	---	5:28 PM	401
---	---	---	---	5:51 PM	5:56 PM	6:01 PM	6:07 PM	6:12 PM	6:22 PM	6:28 PM	401
---	---	---	---	6:51 PM	6:56 PM	7:01 PM	7:07 PM	7:12 PM	7:22 PM	7:28 PM	401
---	---	---	---	7:51 PM	7:56 PM	8:01 PM	8:07 PM	8:12 PM	8:22 PM	8:28 PM	40 on Sat, Sun, Hol, 401 on weekdays
8:56 PM	9:05 PM	9:16 PM	9:17 PM	---	9:26 PM	9:27 PM	---	---	---	9:28 PM	40 on weekdays

# Hele-On Bus Schedule - #401 Pāhoa - Kalapana - Seaview - Hawaiian Beaches

**Legend**

- #401 Pāhoa - Kalapana - Seaview - Hawaiian Beaches
- Selected trips only
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

www.heleonbus.org      schematic map - not to scale

**INSET 4**

This inset shows the Kahakai Blvd area. It includes timepoint I at Popaa St and Da Store. The bus route is shown as a thick black line with arrows indicating direction.

**INSET 1**

This inset shows the Pāhoa area. It includes timepoints A, B, C, and G. Landmarks include Puna Kai Shopping Center, 7-11, Island Naturals, NAPA, and Pāhoa High & Elementary School and Public Library. The bus route is shown as a thick black line with arrows.

The main map shows the bus route starting at Pāhoa (SEE INSET 1) and heading south along Hwy 130. It passes through Leilani Estates, Kalapana (Uncle Robert's Awa Bar), Seaview Estates (SEE INSET 3), and Hawaiian Beaches (SEE INSET 4). The route continues north through Nanawale (SEE INSET 2) and Kahakai Blvd (SEE INSET 4) to Pāhoa. The map also shows surrounding areas like Orchidland, Ainaloa, KAPOHO, OPIHIKAO, and PUNA PALISADES.

**INSET 2**

This inset shows the Nanawale area. It includes Mauna Kea Rd, Kehau Rd, and the Nanawale Community Association. The bus route is shown as a thick black line with arrows.

**INSET 3**

This inset shows the Seaview Estates and Puna Palisades area. It includes timepoint F and Hwy 137. The bus route is shown as a thick black line with arrows.

Route 402: Hawaiian Paradise Park/ Orchidland/Hawaiian Acres/Ainaloa						
Effective November 14, 2021						
Northbound to Kea'au						
Pahoa		Hawaiian Paradise Park			Orchidland Estates	Kea'au
A	B	C	D	E	F	G
Kea'au Pahoa Road @ Kahakai Blvd (Puna Kai Shopping Center)	Pahoa Village Road @ Pahoa Elementary School	Makuu Dr @ 1st Avenue	Paradise Dr @ 31st Ave	Showers Dr @ Hwy 130	Pohaku Drive @ 40th Ave	Old Volcano Road @ Milo Street (next to 7- Eleven)
968	970	TBA	931	927	TBA	TBA
5:30 AM	5:35 AM	5:50 AM	6:00 AM	6:10 AM	6:15 AM	6:30 AM
7:30 AM	7:35 AM	7:50 AM	8:00 AM	8:10 AM	8:15 AM	8:30 AM
9:30 AM	9:35 AM	9:50 AM	10:00 AM	10:10 AM	10:15 AM	10:30 AM
11:30 AM	11:35 AM	11:50 AM	12:00 PM	12:10 PM	12:15 PM	12:30 PM
<b>LUNCH BREAK</b>						
3:30 PM	3:35 PM	3:50 PM	4:00 PM	4:10 PM	4:15 PM	4:30 PM
5:30 PM	5:35 PM	5:50 PM	6:00 PM	6:10 PM	6:15 PM	6:30 PM
7:30 PM	7:35 PM	7:50 PM	8:00 PM	8:10 PM	8:15 PM	8:30 PM

Bus Stop  
ID#

Route 402: Hawaiian Paradise Park/ Orchidland/Hawaiian Acres/Ainaloa				
Effective November 14, 2021				
Southbound to Pahoa				
Kea'au	Kurtistown	Hawaiian Acres	Ainaloa	Pahoa
G	H	I	J	A
Old Volcano Road @ Milo Street (next to 7- Eleven)	Highway 11 @ Across from Kurtistown Park	Moho Rd @ C Rd - Hawaiian Acres Community Center	Ainaloa Blvd @ Ainaloa Community Center	Kea'au Pahoa Road @ Kahakai Blvd (Puna Kai Shopping Center)
TBA	921	TBA	941	968
6:35 AM	6:40 AM	6:50 AM	7:05 AM	7:20 AM
8:35 AM	8:40 AM	8:50 AM	9:05 AM	9:20 AM
10:35 AM	10:40 AM	10:50 AM	11:05 AM	11:20 AM
12:35 PM	12:40 PM	12:50 PM	1:05 PM	1:20 PM
2:35 PM	2:40 PM	2:50 PM	3:05 PM	3:20 PM
4:35 PM	4:40 PM	4:50 PM	5:05 PM	5:20 PM
6:35 PM	6:40 PM	6:50 PM	7:05 PM	7:20 PM
---	---	---	---	---

This route operates Monday-Saturday only. There is no Sunday or holiday service.

--- = bus does not serve timepoint.

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# Hele-On Bus Schedule - #402 Upper Puna Subdivisions

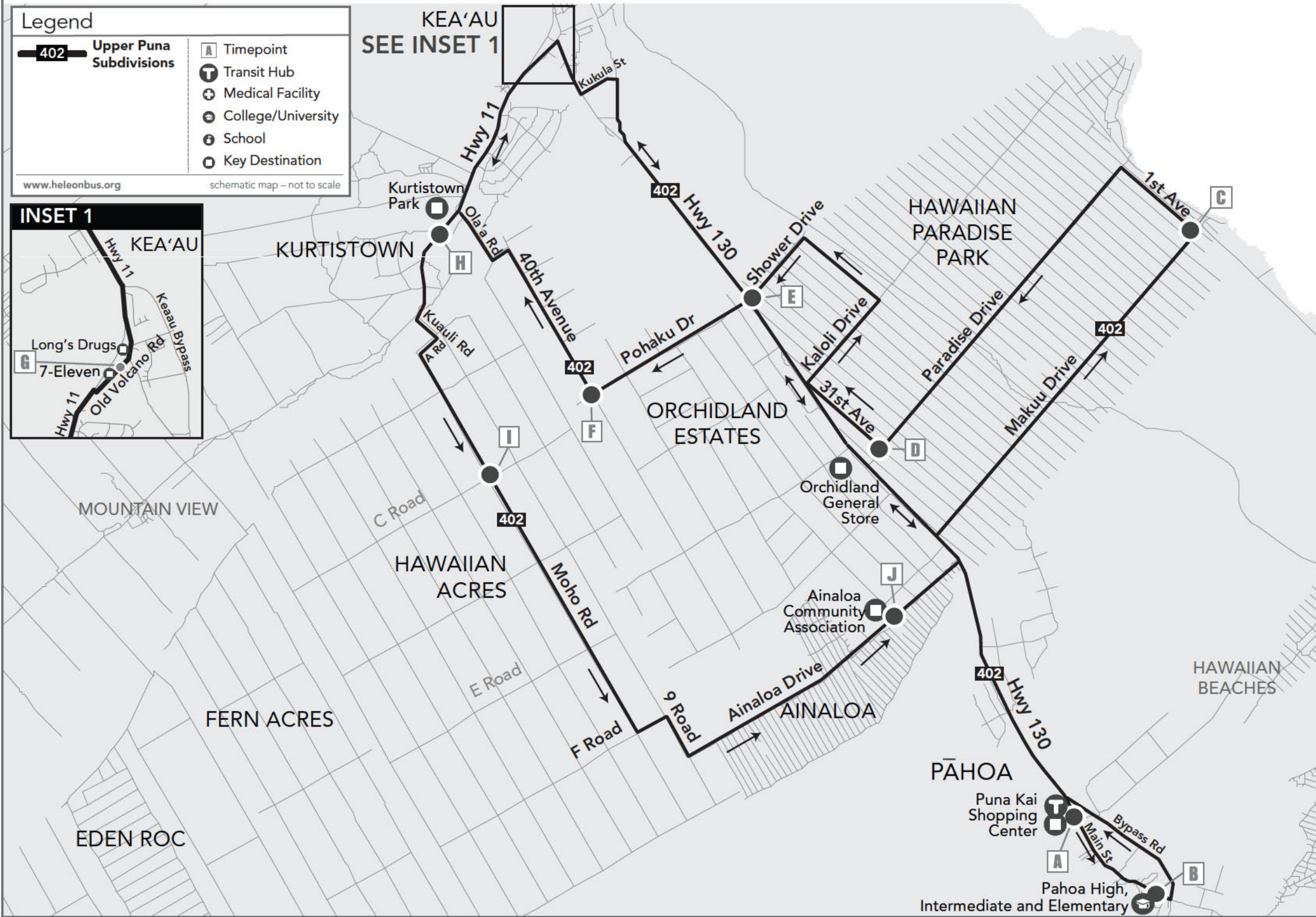
**Legend**

- Upper Puna Subdivisions
- Timepoint
- Transit Hub
- Medical Facility
- College/University
- School
- Key Destination

www.heleonbus.org      schematic map – not to scale

**INSET 1**

KEA'AU  
Hwy 11  
Keaau Bypass  
Old Volcano Rd  
7-Eleven  
Long's Drugs



**Route 403: Fern Acres**

Effective September 05, 2021

Southbound to Fern Forest

Kea'au	Hilo	Kurtistown	Fern Acres	Eden Roc	Fern Forest
A	B	C	D	E	F
Old Volcano Road @ Milo Street (next to 7-Eleven)	Panaewa Rainforest Zoo @ Stainback Hwy	Highway 11 @ Kurtistown Park (across bus shelter)	Highway 11 @ Kulani Road	Highway 11 @ Kopua Road	Glenwood Dr @ Kaleponi Rd
<b>TBA</b>	<b>TBA</b>	903	909	<b>TBA</b>	<b>TBA</b>
9:00 AM	9:10 AM	9:20 AM	9:29 AM	9:34 AM	9:45 AM
11:00 AM	11:10 AM	11:20 AM	11:29 AM	11:34 AM	11:45 AM
<b>1:00 PM</b>	<b>1:10 PM</b>	<b>1:20 PM</b>	<b>1:29 PM</b>	<b>1:34 PM</b>	<b>1:45 PM</b>
<b>3:00 PM</b>	<b>3:10 PM</b>	<b>3:20 PM</b>	<b>3:29 PM</b>	<b>3:34 PM</b>	<b>3:45 PM</b>
<b>5:10 PM</b>	---	<b>5:20 PM</b>	<b>5:29 PM</b>	<b>5:34 PM</b>	<b>5:45 PM</b>

Bus  
Stop ID#**Route 403: Fern Acres**

Effective September 05, 2021

Northbound to Kea'au

Fern Forest	Eden Roc	Fern Acres	Kurtistown	Kea'au
F	H	I	C	A
Glenwood Dr @ Kaleponi Rd	Kopua Rd @ Ohia Ave	Puhala St @ Lehua St	Highway 11 @ Across from Kurtistown Park	Old Volcano Road @ Milo Street (next to 7-Eleven)
<b>TBA</b>	<b>TBA</b>	<b>TBA</b>	921	<b>TBA</b>
9:45 AM	10:05 AM	10:27 AM	10:37 AM	10:45 AM
11:45 AM	<b>12:05 PM</b>	<b>12:27 PM</b>	<b>12:37 PM</b>	<b>12:45 PM</b>
<b>1:45 PM</b>	<b>2:05 PM</b>	<b>2:27 PM</b>	<b>2:37 PM</b>	<b>2:45 PM</b>
<b>3:45 PM</b>	<b>4:05 PM</b>	<b>4:27 PM</b>	<b>4:37 PM</b>	<b>4:45 PM</b>
<b>5:45 PM</b>	<b>6:05 PM</b>	<b>6:27 PM</b>	<b>6:37 PM</b>	<b>6:45 PM</b>

This route operates Monday-Saturday only. There is no Sunday or holiday service.

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# Hele-On Bus Route - #403 Fern Acres - Eden Roc - Fern Forest

**Legend**

<b>403</b>	Fern Acres - Eden Roc - Fern Forest	<b>A</b>	Timepoint
	Flex Zone within 1 mile of route	<b>T</b>	Transit Hub
		<b>H</b>	Medical Facility
		<b>C</b>	College/University
		<b>S</b>	School
		<b>O</b>	Key Destination

www.heleonbus.org      schematic map – not to scale

**INSET 1**

KEA'AU  
Kea'au Post Office  
Old Volcano Rd  
Kea'au Bypass  
Hwy 11

