

Hawaii County Code

Chapter 2, Article 40. Department of Environmental Management

Section 2-198. Definitions

“Director” means the director of the department of environmental management.

“Department” means the department of environmental management.

Section 2-202 Powers, duties, and functions.

The department of environmental management shall manage solid waste, wastewater, and recycling programs of the County, and exercise other functions as prescribed by the mayor or prescribed ordinance.

The department shall administer this article as well as chapters 20 and 21 through the director. The director may delegate to any person such power and authority vested in the director as the director deems reasonable and proper for the effective administration of these chapters, except the power to make rules. The director may adopt, amend, and repeal rules relating to solid waste, wastewater, and recycling. (emphasis added).

Chapter 21, Article 1. General Provisions

Section 21-2. Definitions.

“Unoccupied Unit” means a unit that is not occupied but has accessibility to a sewer, plumbing fixtures located on it, and currently receives a water bill.

Chapter 21, Article 4. Sewer Service Charges.

Section 21-31. Sewer user charges for residential customers.

Sewer user charges for residential customers shall be assessed to all lots accessible to a public sewer or public gang cesspools whether connected or not. User charges for sewer service to residential customers, which includes service for single-family dwellings, duplexes, housing projects, condominiums, townhouses, apartments, and dormitories shall be according to the schedule shown under section 21-36.1 Unoccupied units will be assessed a monthly maintenance fee equal to the current monthly sewer user fee. (emphasis added).

Section 21-36.1. Wastewater service charge rates.

WASTEWATER SERVICE CHARGE RATE					
User Category	Effective Date*				
	04/01/19	04/01/20	04/01/21	04/01/22	04/01/23
A. Single Unit Residential:					
1. Monthly charge per unit	\$35.00	\$40.00	\$44.00	\$48.00	\$52.00
B. Multi-Unit Residential:					
1. Monthly charge per unit	35.00	40.00	44.00	48.00	52.00
C. Nonresidential:					
1. Monthly base rate charge per unit	34.00	42.00	46.00	50.00	54.00
2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit					
8,001 - 15,000g	4.75	5.50	6.25	7.00	7.50
15,001 - 30,000g	5.50	6.50	7.50	8.50	9.00
30,001g +	5.75	6.75	7.75	8.75	9.50
D. Private Haulers Discharge Fee:					
1. Discharge fee per 500 gallons or fraction thereof	38.00	46.00	52.00	58.00	64.00
2. Minimum charge per load	38.00	46.00	52.00	58.00	64.00
E. Gang Cesspools:					
1. Monthly charge per unit	18.00	20.00	22.00	24.00	25.00

*Rate begins on first full billing cycle after effective date.

(1997, ord 97-68, sec 2; am 1998, ord 98-21, sec 1; am 2000, ord 00-82, sec 5; am 2003, ord 03-92, sec 1; am 2019, ord 19-21, sec 2.)

Section 21-36.2. Remission of charges.

Sewer users who have been charged for sewer services pursuant to section 21-29, may ask for a remission of such charges to the extent and in the manner set forth herein:

- (1) The user establishes and the director determines that the user is entitled to an adjustment in water consumption totals.
- (2) Any application for such adjustment must be made with the director within one year of the alleged error in determination of water consumption totals.

(2000, ord 00-83, sec 1; am 2001, ord 01-108, sec 1; am 2002, ord 02-66, sec 16.)

SEWER CONNECTION CHECKED: Billing system _____

EMK: 7 - 5 - 019 : 018 (all are 3rd district)

Name: Richard Henderson

Address: P.O. Box 655
Hilo, Hi. 96720

Development Type: (Residential, Service Station, Commercial)
circle one

If Residential, number of units: _____

CONNECTION VERIFICATION:

SMOKE TESTED CONNECTED _____ NOT _____ DATE: _____
DYE TESTED CONNECTED _____ NOT _____ DATE: _____

CONSTRUCTION INSPECTION:

PLUMBER: Clerris Plumbing DATE: 5/7/98
Connection? Yes No _____

ADDITIONAL NOTES

rec'd 5/13/98

SEWER ACCOUNT UPDATE

DATE 03/06/10

INITIALS JS

ACTION: A (A-add C-change D-delete)

ACCT. NO: 850-01610-0

NAME: Kai Ala Partners

ADDRESS: Po Box 655

CITY: Hilo STATE: HI ZIP CODE: 96721

OWNER CODE: 0 (0 - Owner pays R- Representative or tenant pays blank - Unknown)

OPEN DATE: 04/17/98 CLOSE DATE: 1/1 HOOK UP: 12

TAX MAP KEY: 7-5-019-018 - FREQ: E (Monthly, Even or Odd)

RATE CODE: 1 (1-Single unit Residential 3-Commercial 6-Multi-Unit Residential)

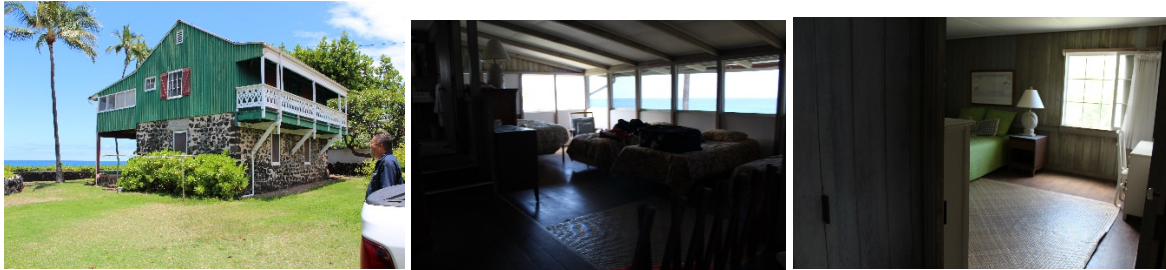
UNIT RATE: 050.00 CONSUMPTION RATE: 00.00

UNITS: 0002 (REQUIRED) REASON for non-std. rate: _____

ALPHA CODE: K a a l p a PENALTY CODE: _____ COLLECTION CODE: _____

REMARKS: _____

One residential building: (First 4 pictures upstairs – 5th picture is downstairs)



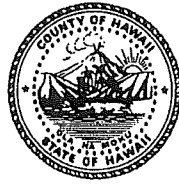
Accessory Building #1 – Laundry/Storage



Accessory Building #2 – Garage (covered vehicle within)



Mitchell D. Roth
Mayor



Ramzi I. Mansour
Director

Lee E. Lord
Managing Director

Brenda D. Iokepa-Moses
Deputy Director

County of Hawai'i

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 Kekūanāo'a Street, Suite 41 · Hilo, Hawai'i 96720
Ph: (808) 961-8083 · Fax: (808) 961-8086
Email: cohdem@hawaiicounty.gov

June 10, 2021

Richard Henderson
75-5944 Ali'i Drive
Kailua-Kona, HI 96740

Subject: Sewer Charges
Tax Map Key No. 7-5-019:018
Site Address: 75-5944 Ali'i Drive
Owner: Kai Ala Partners, LLC

Dear Mr. Henderson:

In response to your correspondence in April 2021 to Council Member Aaron Chung who forwarded the matter to our attention, and your June 2, 2021 letter to Wastewater Division Chief Dora Beck, we are addressing your concerns of being charged for sewer fees for two residential units.

Wastewater Division staff received authorization to come onto the subject property to inspect on May 12, 2021. Inspection findings and photos for the subject property confirm one residential two-story building and separate unit with shower, sink, toilet and laundry area.

Sewer billing for the subject property has been in accordance with existing Hawai'i County Code (HCC), Chapter 21, Article 4, Section 21-31, Sewer user charges for residential customers: *"Sewer user charges for residential customers shall be assessed to all lots accessible to a public sewer or public gang cesspools whether connected or not. User charges for sewer service to residential customers, which include service for single-family dwellings, duplexes, housing projects, condominiums, townhouses, apartments, and dormitories shall be according to the schedule shown under section 21-36.1. Unoccupied units will be assessed a monthly maintenance fee equal to the current monthly sewer user fee."*

Article 1, Section 21-2 defines "Unoccupied units" as:

"Unoccupied unit means a unit that is not occupied but has accessibility to a sewer, plumbing fixtures located on it, and currently receives a water bill."

The basis for the sewer bill for the second unit is being serviced with potable water as the property is receiving a water bill. It is receiving sewer service as the public sewer system is receiving wastewater from the sink, toilet, shower, and washer.

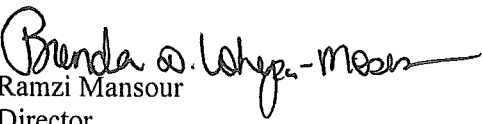
If you wish not to be charged for the second unit, you can request second inspection of your property showing proof that the toilet, sink, and shower are no longer connected to our sewer line. Upon that proof we can consider not assessing charge for this second unit moving forward.

County of Hawai'i is an Equal Opportunity Provider and Employer

EXHIBIT F

Please feel free to contact me if you have any questions or concerns at (808) 961-8177 or (808) 323-4413.

Sincerely,

for: 
Ramzi Mansour
Director

cc: Mayor
Council Member Aaron Chung
~~Business Services Section~~
Wastewater Division

Direct Testimony – Director Ramzi Mansour

- 1) What is your name?
 - Ramzi Issa Mansour
- 2) What is your current title?
 - Director
- 3) How many years of experience do you have in the wastewater field?
 - 30 plus years
- 4) What are your job duties at DEM?
 - Manage the Environmental Management Department and provide technical advice to the mayor.
- 5) Do you have the authority to interpret Hawaii County Code Chapter 21?
 - Yes
- 6) Are you familiar with the Kai Ala Partners LLC property on Ali'i drive, located at 75-5944 Alii Drive, Kailua Kona (the "subject property")?
 - Yes
- 7) Did you review the pictures provided from the Inspector that inspected the subject property?
 - Yes
- 8) Did you speak to the inspector who inspected the subject property about her inspection?
 - Yes
- 9) Are you familiar with the term unoccupied unit?
 - Yes
- 10) In your opinion, does the subject property's "tank house" building that contains a laundry sink, washing machine, and bathroom (subject unit) qualify as an unoccupied unit?
 - Yes as currently defined.
- 11) Please Explain why you determined the subject unit qualifies as an unoccupied unit.
 - As currently defined, *"Unoccupied unit means a unit that is not occupied but has accessibility to a sewer, plumbing fixtures located on it, and currently receives a water bill."* The subject unit is accessible to sewer as shown by the sewer connection card, has plumbing fixtures connected to it as shown by the pictures of the laundry sink and water heater, and the subject property receives a water bill as shown by the bills included.



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/12/2005	11/06/2005	-	-	108.00	108.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 290

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/12/2005	11/06/2005	-	-	108.00	108.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
08/10/05	Previous Balance					-
10/07/05	Billing		Document #: 00109615			108.00
	Account #: 850.01610.000		755944 ALII DR, TMK:750190180000			
	05/01/05 - 06/30/05	60	Waste Water - Residential	2	108.00	

Amount Due: 108.00

Meter #	Previous Date	Current Date	Totals Cons
0078714678	5/3/05	7/1/05	21

Current	31-60 days	61-90 days	91 and up
1.78	0.00	0.00	0.00

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

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Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



WASTEWATER DIVISION

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO`A STREET, SUITE 41, HILO, HI 96720
PHONE: (808) 961-8338 FAX: (808) 961-8086
EMAIL: WWDACCTNG@HAWAIICOUNTY.GOV

March 15, 2019

Dear Bi-Monthly Residential Wastewater Customer,

RE: Wastewater Service Charge Rates effective April 01, 2019

The County Council recently signed into law Ordinance 19-21. This ordinance amends the Hawai'i County Code Chapter 21 by increasing the Wastewater Service Charge Rates effective April 1, 2019 and every year after until April 1, 2023 (See attachment 1).

The new rates for this year are as follows:	
User Category	04/01/19
A. Single Unit Residential:	
1. Monthly charge per unit	\$35.00
B. Multi-Unit Residential:	
1. Monthly charge per unit	35.00
C. Nonresidential:	
1. Monthly base rate charge per unit	34.00
2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit	
8,000 – 15,000g	4.75
15,001 – 30,000g	5.50
30,001g+	5.75
D. Private Haulers Discharge Fee:	
1. Discharge fee per 500 Gallons or fraction thereof	38.00
2. Minimum, charge per load	38.00
E. Gang Cesspools:	
1. Monthly charge per unit	18.00

Based on your billing cycle, your first bill that will reflect the new rate is scheduled to go out around 6/14/19 for the billing period of April 1 – May 31, 2019.

Please call our office at 961-8338 if you have any questions regarding the content of this letter.

Attachment 1

Section 21-36.1. Wastewater service charge rates. Shall be amended to

WASTEWATER SERVICE CHARGE RATE					
User Category	Effective Date*				
	04/01/19	04/01/20	04/01/21	04/01/22	04/01/23
A. Single Unit Residential:					
1. Monthly charge per unit	\$35.00	\$40.00	\$44.00	\$48.00	\$52.00
B. Multi-Unit Residential:					
1. Monthly charge per unit	35.00	40.00	44.00	48.00	52.00
C. Nonresidential:					
1. Monthly base rate charge per unit	34.00	42.00	46.00	50.00	54.00
2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit					
8,000 – 15,000g	4.75	5.50	6.25	7.00	7.50
15,001 – 30,000g	5.50	6.50	7.50	8.50	9.00
30,001g+	5.75	6.75	7.75	8.75	9.50
D. Private Haulers Discharge Fee:					
1. Discharge fee per 500 Gallons or fraction thereof	38.00	46.00	52.00	58.00	64.00
2. Minimum, charge per load	38.00	46.00	52.00	58.00	64.00
E. Gang Cesspools:					
1. Monthly charge per unit	18.00	20.00	22.00	24.00	25.00

*Rate begins on first full billing cycle after effective date.



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PHONE: (808) 961-8338 FAX: (808) 961-8086
EMAIL: WWDACCTNG@HAWAIICOUNTY.GOV

April 15, 2020

Dear Bi-Monthly Residential Wastewater Customer,

RE: Wastewater Service Charge Rates effective April 01, 2020

Ordinance 19-21 amended the Hawai'i County Code Chapter 21 by increasing the Wastewater Service Charge Rates effective April 1, 2019 and every year after until April 1, 2023 (See attachment 1).

The new rates for this year are as follows:	
User Category	04/01/20
A. Single Unit Residential:	
1. Monthly charge per unit	\$40.00
B. Multi-Unit Residential:	
1. Monthly charge per unit	40.00
C. Nonresidential:	
1. Monthly base rate charge per unit	42.00
2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit	
8,000 – 15,000g	5.50
15,001 – 30,000g	6.50
30,001g+	6.75
D. Private Haulers Discharge Fee:	
1. Discharge fee per 500 Gallons or fraction thereof	46.00
2. Minimum, charge per load	46.00
E. Gang Cesspools:	
1. Monthly charge per unit	20.00

Based on your billing cycle, your first bill that will reflect the new rate is scheduled to go out around 6/16/20 for the April 1 – May 31, 2020 billing period.

Please call our office at 961-8338 if you have any questions regarding the content of this letter.

Section 21-36.1. Wastewater service charge rates.

WASTEWATER SERVICE CHARGE RATE					
User Category	Effective Date*				
	04/01/19	04/01/20	04/01/21	04/01/22	04/01/23
A. Single Unit Residential:					
1. Monthly charge per unit	\$35.00	\$40.00	\$44.00	\$48.00	\$52.00
B. Multi-Unit Residential:					
1. Monthly charge per unit	35.00	40.00	44.00	48.00	52.00
C. Nonresidential:					
1. Monthly base rate charge per unit	34.00	42.00	46.00	50.00	54.00
2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit					
8,000 – 15,000g	4.75	5.50	6.25	7.00	7.50
15,001 – 30,000g	5.50	6.50	7.50	8.50	9.00
30,001g+	5.75	6.75	7.75	8.75	9.50
D. Private Haulers Discharge Fee:					
1. Discharge fee per 500 Gallons or fraction thereof	38.00	46.00	52.00	58.00	64.00
2. Minimum, charge per load	38.00	46.00	52.00	58.00	64.00
E. Gang Cesspools:					
1. Monthly charge per unit	18.00	20.00	22.00	24.00	25.00

*Rate begins on first full billing cycle after effective date.



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PHONE: (808) 961-8338 FAX: (808) 961-8086
EMAIL: WWDACCTNG@HAWAIICOUNTY.GOV

April 15, 2021

Dear Bi-Monthly Residential Wastewater Customer,

RE: Wastewater Service Charge Rates effective April 01, 2021

Ordinance 19-21 amended the Hawai'i County Code Chapter 21 by increasing the Wastewater Service Charge Rates effective April 1, 2019 and every year after until April 1, 2023 (See attachment 1).

The new rates for this year are as follows:	
User Category	04/01/21
A. Single Unit Residential:	
1. Monthly charge per unit	\$44.00
B. Multi-Unit Residential:	
1. Monthly charge per unit	44.00
C. Nonresidential:	
1. Monthly base rate charge per unit	46.00
2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit	
8,000 – 15,000g	6.25
15,001 – 30,000g	7.50
30,001g+	7.75
D. Private Haulers Discharge Fee:	
1. Discharge fee per 500 Gallons or fraction thereof	52.00
2. Minimum, charge per load	52.00
E. Gang Cesspools:	
1. Monthly charge per unit	22.00

Based on your billing cycle, your first bill that will reflect the new rate is scheduled to go out around 6/15/21 for the April 1 – May 31, 2021 billing period.

Please call our office at 961-8338 if you have any questions regarding the content of this letter.

Attachment 1

Section 21-36.1. Wastewater service charge rates.

WASTEWATER SERVICE CHARGE RATE					
User Category	Effective Date*				
	04/01/19	04/01/20	04/01/21	04/01/22	04/01/23
A. Single Unit Residential:					
1. Monthly charge per unit	\$35.00	\$40.00	\$44.00	\$48.00	\$52.00
B. Multi-Unit Residential:					
1. Monthly charge per unit	35.00	40.00	44.00	48.00	52.00
C. Nonresidential:					
1. Monthly base rate charge per unit	34.00	42.00	46.00	50.00	54.00
2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit					
8,000 – 15,000g	4.75	5.50	6.25	7.00	7.50
15,001 – 30,000g	5.50	6.50	7.50	8.50	9.00
30,001g+	5.75	6.75	7.75	8.75	9.50
D. Private Haulers Discharge Fee:					
1. Discharge fee per 500 Gallons or fraction thereof	38.00	46.00	52.00	58.00	64.00
2. Minimum, charge per load	38.00	46.00	52.00	58.00	64.00
E. Gang Cesspools:					
1. Monthly charge per unit	18.00	20.00	22.00	24.00	25.00

*Rate begins on first full billing cycle after effective date.



COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	02/15/2019	03/17/2019	108.00	108.00	108.00	108.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9098

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	02/15/2019	03/17/2019	108.00	108.00	108.00	108.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
12/14/18	Previous Balance					108.00
12/20/18	Payment - thank you		Document #: 00562433 batch 12-21-18			108.00 CR
02/15/19	Billing		Document #: 00743628 Auto generated billing for document date February 2019			108.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
12/01/18 - 01/31/19		61	Waste Water - Residential	2	108.00	

Amount Due: 108.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

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EXHIBIT M



COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	04/15/2019	05/15/2019	108.00	108.00	108.00	108.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9207

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	04/15/2019	05/15/2019	108.00	108.00	108.00	108.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
02/15/19	Previous Balance					108.00
02/22/19	Payment - thank you		Document #: 00568736 batch 02-25-19			108.00 CR
04/15/19	Billing		Document #: 00751161 Auto generated billing for document date April 2019			108.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
	02/01/19 - 03/31/19	58	Waste Water - Residential	2	108.00	

Amount Due: 108.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	06/14/2019	07/14/2019	108.00	108.00	140.00	140.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9319

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	06/14/2019	07/14/2019	108.00	108.00	140.00	140.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
04/15/19	Previous Balance					108.00
04/22/19	Payment - thank you		Document #: 00575096 Batch 04-23-19			108.00 CR
06/14/19	Billing		Document #: 00759380 Auto generated billing for document date June 2019			140.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
04/01/19 - 05/31/19		60	Waste Water - Residential	2	140.00	

Amount Due: 140.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/15/2019	09/14/2019	140.00	140.00	140.00	140.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9433

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/15/2019	09/14/2019	140.00	140.00	140.00	140.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
06/14/19	Previous Balance					140.00
06/24/19	Payment - thank you		Document #: 00581392 Batch 06-25-19			140.00 CR
08/15/19	Billing		Document #: 00766867 Auto generated billing for document date August 2019			140.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
06/01/19 - 07/31/19		60	Waste Water - Residential	2	140.00	

Amount Due: 140.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/15/2019	11/14/2019	140.00	140.00	140.00	140.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9529

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/15/2019	11/14/2019	140.00	140.00	140.00	140.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
08/15/19	Previous Balance					140.00
08/23/19	Payment - thank you		Document #: 00587623 Batch 08-26-19			140.00 CR
10/15/19	Billing		Document #: 00775305 Auto generated billing for document date October 2019			140.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
08/01/19 - 09/30/19		60	Waste Water - Residential	2	140.00	

Amount Due: 140.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	12/16/2019	01/15/2020	140.00	140.00	140.00	140.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9596

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	12/16/2019	01/15/2020	140.00	140.00	140.00	140.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
10/15/19	Previous Balance					140.00
10/25/19	Payment - thank you		Document #: 00593959 Batch 10-28-19			140.00 CR
12/16/19	Billing		Document #: 00783330 Auto generated billing for document date December 2019			140.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
10/01/19 - 11/30/19		60	Waste Water - Residential	2	140.00	

Amount Due: 140.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

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COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	02/13/2020	03/14/2020	140.00	140.00	140.00	140.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9709

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	02/13/2020	03/14/2020	140.00	140.00	140.00	140.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
12/16/19	Previous Balance					140.00
12/26/19	Payment - thank you		Document #: 00600032 Batch 12-27-19			140.00 CR
02/13/20	Billing		Document #: 00791393 Auto generated billing for document date February 2020			140.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
12/01/19 - 01/31/20	61		Waste Water - Residential	2	140.00	

Amount Due: 140.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	04/24/2020	05/24/2020	140.00	140.00	140.00	140.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9817

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	04/24/2020	05/24/2020	140.00	140.00	140.00	140.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
02/13/20	Previous Balance					140.00
02/21/20	Payment - thank you		Document #: 00605919 Batch 02-24-20			140.00 CR
04/24/20	Billing		Document #: 00798668 Auto generated billing for document date April 2020			140.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
02/01/20 - 03/31/20		59	Waste Water - Residential	2	140.00	

Amount Due: 140.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	06/16/2020	07/16/2020	140.00	140.00	160.00	160.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9894

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	06/16/2020	07/16/2020	140.00	140.00	160.00	160.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
04/24/20	Previous Balance					140.00
05/08/20	Payment - thank you		Document #: 00612792 Batch 05-08-20			140.00 CR
06/16/20	Billing		Document #: 00805093 Auto generated billing for document date June 2020			160.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
04/01/20 - 05/31/20		60	Waste Water - Residential	2	160.00	

Amount Due: 160.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

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COUNTY OF HAWAII

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345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/13/2020	09/12/2020	160.00	160.00	160.00	160.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9993

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/13/2020	09/12/2020	160.00	160.00	160.00	160.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
06/16/20	Previous Balance					160.00
06/23/20	Payment - thank you		Document #: 00617752 Batch 06-24-20			160.00 CR
08/13/20	Billing		Document #: 00813106 Auto generated billing for document date August 2020			160.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
06/01/20 - 07/31/20		60	Waste Water - Residential	2	160.00	

Amount Due: 160.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/15/2020	11/14/2020	160.00	160.00	160.00	160.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10086

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/15/2020	11/14/2020	160.00	160.00	160.00	160.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
08/13/20	Previous Balance					160.00
08/20/20	Payment - thank you		Document #: 00624115 Batch 08-24-20			160.00 CR
10/15/20	Billing		Document #: 00822009 Auto generated billing for document date October 2020			160.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
08/01/20 - 09/30/20		60	Waste Water - Residential	2	160.00	

Amount Due: 160.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	12/15/2020	01/14/2021	160.00	160.00	160.00	160.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10198

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	12/15/2020	01/14/2021	160.00	160.00	160.00	160.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
10/15/20	Previous Balance					160.00
10/21/20	Payment - thank you		Document #: 00630567 Batch 10-22-20			160.00 CR
12/15/20	Billing		Document #: 00829969 Auto generated billing for document date December 2020			160.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
10/01/20 - 11/30/20		60	Waste Water - Residential	2	160.00	

Amount Due: 160.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	02/16/2021	03/18/2021	160.00	160.00	160.00	160.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10294

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	02/16/2021	03/18/2021	160.00	160.00	160.00	160.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
12/15/20	Previous Balance					160.00
12/22/20	Payment - thank you		Document #: 00636647 Batch 12-23-20			160.00 CR
02/16/21	Billing		Document #: 00838196 Auto generated billing for document date February 2021			160.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
12/01/20 - 01/31/21		61	Waste Water - Residential	2	160.00	

Amount Due: 160.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	04/15/2021	05/15/2021	160.00	160.00	160.00	160.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10409

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	04/15/2021	05/15/2021	160.00	160.00	160.00	160.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
02/16/21	Previous Balance					160.00
02/22/21	Payment - thank you		Document #: 00642648 Batch 02-23-21			160.00 CR
04/15/21	Billing		Document #: 00848793 Auto generated billing for document date April 2021			160.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
02/01/21 - 03/31/21		58	Waste Water - Residential	2	160.00	

Amount Due: 160.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	06/15/2021	07/15/2021	160.00	160.00	176.00	176.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10571

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	06/15/2021	07/15/2021	160.00	160.00	176.00	176.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
04/15/21	Previous Balance					160.00
04/22/21	Payment - thank you		Document #: 00649669 Batch 04-23-21			160.00 CR
06/15/21	Billing		Document #: 00856609 Auto generated billing for document date June 2021			176.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
04/01/21 - 05/31/21	60		Waste Water - Residential	2	176.00	

Amount Due: 176.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/16/2021	09/15/2021	177.76	-	176.00	353.76



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10707

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/16/2021	09/15/2021	177.76	-	176.00	353.76

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
07/21/21	Previous Balance					177.76
08/16/21	Billing		Document #: 00867393 Auto generated billing for document date August 2021			176.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
06/01/21 - 07/31/21		60	Waste Water - Residential	2	176.00	

Amount Due: 353.76

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/19/2021	09/18/2021	353.76	-	1.76	355.52



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10709

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COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	08/19/2021	09/18/2021	353.76	-	1.76	355.52

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
08/16/21	Previous Balance					353.76
08/19/21	Billing		Document #: 00869253		Auto generated penalty for document date August 2021	1.76
	Account #: 850.01610.000		755944 ALII DR, TMK:750190180000			
	0		Interest Charges - Interest Charges	0	1.76	

Amount Due: 355.52

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	09/20/2021	10/20/2021	355.52	353.76	0.02	1.78



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10750

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COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	09/20/2021	10/20/2021	355.52	353.76	0.02	1.78

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
08/19/21	Previous Balance					355.52
08/26/21	Payment - thank you		Document #: 00662969 Batch 08-27-21			353.76 CR
09/20/21	Billing		Document #: 00873369 Auto generated penalty for document date September 2021			0.02
Account #: 850.01610.000		755944 ALII DR, TMK:750190180000				
	0		Interest Charges - Interest Charges	0	0.02	

Amount Due: 1.78

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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COUNTY OF HAWAII

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/15/2021	11/14/2021	1.78	1.78	176.00	176.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10765

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COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	10/15/2021	11/14/2021	1.78	1.78	176.00	176.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
09/20/21	Previous Balance					1.78
09/29/21	Payment - thank you		Document #: 00666796 Batch 09-30-21			1.78 CR
10/15/21	Billing		Document #: 00875295 Auto generated billing for document date October 2021			176.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
08/01/21 - 09/30/21	60		Waste Water - Residential	2	176.00	

Amount Due: 176.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	12/15/2021	01/14/2022	176.00	176.00	176.00	176.00



Amount Enclosed

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10871

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COUNTY OF HAWAII

Customer	KAI ALA PARTNERS
Address	PO BOX 655 · HILO, HI 96721

Customer #	Billing Date	Due Date	Prev Balance	Pmts+Credits	Cur Activity	Amount Due
0017968	12/15/2021	01/14/2022	176.00	176.00	176.00	176.00

Date	Billing Cycle	Days	Service Description	Units	Cur Charges	Amount
10/15/21	Previous Balance					176.00
11/01/21	Payment - thank you		Document #: 00670076 Batch 11-02-21			176.00 CR
12/15/21	Billing		Document #: 00883363 Auto generated billing for document date December 2021			176.00
Account #: 850.01610.000 755944 ALII DR, TMK:750190180000						
10/01/21 - 11/30/21		60	Waste Water - Residential	2	176.00	

Amount Due: 176.00

Current	31-60 days	61-90 days	91 and up
176.00	0.00	0.00	0.00

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