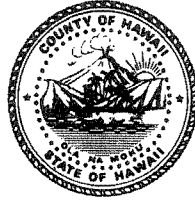


Susan L.K. Lee Loy
Council Member
District 3



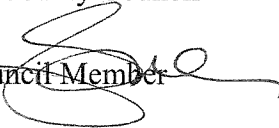
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Email: sue.leeloy@hawaiicounty.gov

HAWAI'I COUNTY COUNCIL
25 Aupuni Street, Hilo, Hawai'i 96720

MEMORANDUM

DATE: July 30, 2021

TO: Maile David, Council Chair; and
Members of the Hawai'i County Council

FROM: Susan L.K. Lee Loy, Council Member 

SUBJECT: Presentation and Discussion with Mass Transit Agency

2021 JUL 30 PM 3:25
COUNTY CLERK
COUNTY OF HAWAII

I am requesting approximately forty-five (45) minutes for a presentation to include the introduction of Interim Mass Transit Administrator, John Andoh, and a discussion regarding the launch of new transit services islandwide, based on the Transit Master Plan, on September 5, 2021.

Attached is the "Hele-On Service Enhancements Effective Sunday, September 5, 2021".

I kindly request this matter be placed on the August 17, 2021, Committee on Public Works and Mass Transit agenda.

SLL:so
attachment

Comm. No. 347
Ref. To: PWMTA
Ref. Date JUL 30 2021



Hele-On Service Enhancements Effective Sunday, September 5, 2021

The County of Hawai'i Mass Transit Agency will implement the following service enhancements, effective Sunday, September 5, 2021 as part of the implementation of the based-on recommendations from the Final Transit and Multi-Modal Transportation Master Plan adopted in 2018. There will be more routes, later service and new service added on Sundays. Timetables will be available on the buses and online in mid-August, 2021.

Should you have any questions or comments on the proposed service enhancements, please call (808) 961-8744, email heleonbus@hawaiicounty.gov, visit www.heleonbus.org or visit us on Facebook, Twitter, Instagram, and YouTube by searching Hele-On Bus.

On Monday, September 6, 2021, Hele-On will operate a **Sunday Schedule** on Labor Day. Only Routes 2, 11, 40, 70, 75, 80, 90, 101, 201, 202, 301 and 401 will operate.

Route No.	Route Name	Description of Service Change
1	Hilo/Kona	<ul style="list-style-type: none"> The route will continue to operate Monday through Saturday with 4 round trips. All trips will start/end at Kona Commons. To continue south, transfer to Route 201 – Kona Trolley. All trips will start/end at Mo'ohiau Bus Terminal. Transfer to Routes 101, 102, 103 for travel in Hilo.
2	Blue Line	<ul style="list-style-type: none"> New route between Mo'ohiau Bus Terminal, Aupuni Center & Kona Commons via Saddle Rd, South Kohala Resorts & West Hawai'i Civic Center. Service from 4:15 a.m. to 7:15 p.m., seven days a week with 4 round trips.
10	Kau/Volcano	<ul style="list-style-type: none"> The route will continue to operate Monday-Saturday with 1 round trip between Hilo and Ocean View.
11	Red Line	<ul style="list-style-type: none"> The route will operate between Mo'ohiau Bus Terminal and Hawai'i Volcanoes National Park via Kea'au and Route 11. Service from 6:15 a.m. to 6:55 p.m., 7 days a week. New Sunday & Holiday Service! New trip added at 11:00 a.m. to Volcano and 12:15 p.m. to Hilo, every day. No service into Fern Acres, use Route 403 from Kea'au.
40	Hilo/Pahoa	<ul style="list-style-type: none"> The route will operate between Mo'ohiau Bus Terminal and Pahoa at Kea'au-Pahoa Road and Kahakai Blvd. Service from 5:15 a.m. to 9:00 p.m., Monday-Friday and 6:00 a.m. to 8:00 p.m. on Saturday and Sunday every 60 to 120 minutes. New Sunday & Holiday Service! No service into Hawai'ian Beaches, Seaview and Kalapana, use Route 401. No service into Ainaloa or Hawai'ian Paradise Park, use Route 402.
60	Hilo/Waimea	<ul style="list-style-type: none"> All trips that end in Honoka'a will extend to Waimea. The route will operate between Mo'ohiau Bus Terminal & Waimea at Puukalani Rd. Service is Monday-Friday between 5:50 a.m. & 5:45 p.m. with 4 round trips. First trip in the a.m. will become Route 301. Last Route 301 trip will continue as a Route 60 to Hilo, Monday-Sunday.
70	North Kohala/ South Kohala	<ul style="list-style-type: none"> Continue the same schedule, however, end at Kona International Airport. Add new Sunday and Holiday service on the same schedule.
75	North Kohala- Waimea-South Kohala-Kailua Kona	<ul style="list-style-type: none"> Continue the same weekday schedule and end at Kona Commons. Operate weekday schedule on Saturdays with new Sundays and Holiday service!
76	Green Line	<ul style="list-style-type: none"> New route between Honoka'a and Kona Commons, via Waikoloa Village, Kona International Airport and State Route 19, Monday-Friday. School day trips to Waimea will operate on this routing.

80	Hilo/South Kohala Resorts	<ul style="list-style-type: none"> No changes to the current scheduled trips. Faster service may be available via Route 2: Blue Line. 3:35 a.m. South Kohala trip will end at Marriott and become a Route 76 to Kona International Airport, Kona Commons to Honaka'a. In Honaka'a, the bus will then become Route 60 to Hilo.
90	Pahala-South Kohala	<ul style="list-style-type: none"> Continue same schedule, seven days a week! Extend all trips to Mauna Kea Beach Hotel with the Kona International Airport trip ending at 9:40 a.m. and starting at 3:15 p.m.
101	Keaukaha	<ul style="list-style-type: none"> Consistent hourly service from 6:30 a.m. to 7:30 p.m., Monday-Saturday and from 9:30 a.m. to 5:30 p.m. on Sunday and Holidays!
102	Kaumana	<ul style="list-style-type: none"> Consistent hourly service from 6:30 a.m. to 5:30 p.m., Monday-Saturday.
103	Waiakea Uka	<ul style="list-style-type: none"> Consistent hourly service from 6:30 a.m. to 5:30 p.m., Monday-Saturday.
104	Mohouli	<ul style="list-style-type: none"> New route operating on Mohouli Street to St. Joseph School and Kamana Senior Center Consistent hourly service from 6:30 a.m. to 5:30 p.m., Monday-Saturday.
201	Kona Trolley	<ul style="list-style-type: none"> Intra Kona Shuttle is discontinued on Saturday, September 4, 2021. Use Routes 201, 202 or 204. Kona Trolley will begin as Hele-On service on August 1, 2021 operating seven days a week from 7:00 a.m. to 9:00 p.m., every 60 minutes. Service is between Target @ Kona Commons to Sheraton Kona Resort & Spa via Kuakini Highway and Ali'i Drive.
202	North & Central Kailua-Kona	<ul style="list-style-type: none"> Intra Kona Shuttle is discontinued on Saturday, September 4, 2021. Use Routes 201, 202 or 204. New service between Target @ Kona Commons and Kona International Airport via Ane Keohokalole Highway, Costco, West Hawai'i Civic Center, HCC, Walmart and Natural Energy Lab. Consistent hourly service from 6:30 a.m. to 9:00 p.m., seven days a week!
204	South Kona/Captain Cook/Honaunau	<ul style="list-style-type: none"> Intra Kona Shuttle is discontinued on Saturday, September 4, 2021. Use Routes 201, 202 or 204. New service between Target @ Kona Commons and Honaunau via SR-11 and Kuakini Highway. Destination served include Safeway and Kona Community Hospital. Every 2 hours from 7:00 a.m. to 9:00 p.m., seven days a week!
301	Waimea Shuttle	<ul style="list-style-type: none"> Since July 7, 2021, this route has operated as a flex route with 1 hour advance reservation and up to 1 mile flex off route, by calling (808) 961-8744, option 1. Continue same routing and operate Monday-Friday from 6:30 a.m. to 5:30 p.m., Saturday and new Sunday and Holiday service from 9:30 a.m. to 5:30 p.m. First and last trips become Route 60 back to/from Hilo.
401	Hawaiian Beaches	<ul style="list-style-type: none"> New route will operate between Pahoa at Kea'au-Pahoa Road and Kahakai Blvd and Hawaiian Beaches, Seaview and Kalapana with timed connections to Route 40. Service from 5:15 a.m. to 9:00 p.m., Monday-Friday and 6:00 a.m. to 8:00 p.m. on Saturday and Sunday every 60 to 120 minutes. New Sunday & Holiday Service!
402	Hawaiian Paradise Park	<ul style="list-style-type: none"> New route will operate between Pahoa at Kea'au-Pahoa Road & Kahakai Blvd, Kea'au, Ainaloa and Hawaiian Paradise Park. Service from 6:25 a.m. to 6:25 p.m., Monday-Saturday every 60 to 120 minutes.
403	Fern Acres	<ul style="list-style-type: none"> New route will operate between Kea'au and Fern Acres. Service from 9:00 a.m. to 5:00 p.m., Monday-Saturday, every 60 minutes.
Hele-On Kako'o	Paratransit	<ul style="list-style-type: none"> Add paratransit service within a 1 mile radius of Routes 40, 401, 402 and 403 in Pahoa, Hawaiian Beaches, Ainaloa, Fern Acres, Kea'au and Hawaiian Paradise Park. during the same hours as those routes. Must be determined eligible to use this service.