

Hawaii County Code

Chapter 2, Article 40. Department of Environmental Management

Section 2-198. Definitions

“Director” means the director of the department of environmental management.

“Department” means the department of environmental management.

Section 2-202 Powers, duties, and functions.

The department of environmental management shall manage solid waste, wastewater, and recycling programs of the County, and exercise other functions as prescribed by the mayor or prescribed ordinance.

The department shall administer this article as well as chapters 20 and 21 through the director. The director may delegate to any person such power and authority vested in the director as the director deems reasonable and proper for the effective administration of these chapters, except the power to make rules. The director may adopt, amend, and repeal rules relating to solid waste, wastewater, and recycling. (emphasis added).

Chapter 21, Article 1. General Provisions

Section 21-2. Definitions.

“Unoccupied Unit” means a unit that is not occupied but has accessibility to a sewer, plumbing fixtures located on it, and currently receives a water bill.

Chapter 21, Article 4. Sewer Service Charges.

Section 21-31. Sewer user charges for residential customers.

Sewer user charges for residential customers shall be assessed to all lots accessible to a public sewer or public gang cesspools whether connected or not. User charges for sewer service to residential customers, which includes service for single-family dwellings, duplexes, housing projects, condominiums, townhouses, apartments, and dormitories shall be according to the schedule shown under section 21-36.1 Unoccupied units will be assessed a monthly maintenance fee equal to the current monthly sewer user fee. (emphasis added).

Section 21-36.1. Wastewater service charge rates.

| WASTEWATER SERVICE CHARGE RATE | | | | | |
|--|------------------------|-----------------|-----------------|-----------------|-----------------|
| User Category | Effective Date* | | | | |
| | 04/01/19 | 04/01/20 | 04/01/21 | 04/01/22 | 04/01/23 |
| A. Single Unit Residential: | | | | | |
| 1. Monthly charge per unit | \$35.00 | \$40.00 | \$44.00 | \$48.00 | \$52.00 |
| B. Multi-Unit Residential: | | | | | |
| 1. Monthly charge per unit | 35.00 | 40.00 | 44.00 | 48.00 | 52.00 |
| C. Nonresidential: | | | | | |
| 1. Monthly base rate charge per unit | 34.00 | 42.00 | 46.00 | 50.00 | 54.00 |
| 2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit | | | | | |
| 8,001 - 15,000g | 4.75 | 5.50 | 6.25 | 7.00 | 7.50 |
| 15,001 - 30,000g | 5.50 | 6.50 | 7.50 | 8.50 | 9.00 |
| 30,001g + | 5.75 | 6.75 | 7.75 | 8.75 | 9.50 |
| D. Private Haulers Discharge Fee: | | | | | |
| 1. Discharge fee per 500 gallons or fraction thereof | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| 2. Minimum charge per load | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| E. Gang Cesspools: | | | | | |
| 1. Monthly charge per unit | 18.00 | 20.00 | 22.00 | 24.00 | 25.00 |

*Rate begins on first full billing cycle after effective date.

(1997, ord 97-68, sec 2; am 1998, ord 98-21, sec 1; am 2000, ord 00-82, sec 5; am 2003, ord 03-92, sec 1; am 2019, ord 19-21, sec 2.)

Section 21-36.2. Remission of charges.

Sewer users who have been charged for sewer services pursuant to section 21-29, may ask for a remission of such charges to the extent and in the manner set forth herein:

- (1) The user establishes and the director determines that the user is entitled to an adjustment in water consumption totals.
- (2) Any application for such adjustment must be made with the director within one year of the alleged error in determination of water consumption totals.

(2000, ord 00-83, sec 1; am 2001, ord 01-108, sec 1; am 2002, ord 02-66, sec 16.)

SEWER CONNECTION CHECKED: Billing system _____

ENK: 7 - 5 - 019 : 018 (all are 3rd district)

Name: Richard Henderson

Address: P.O. Box 655
Hilo, Hi. 96720

Development Type: (Residential, Service Station, Commercial)
circle one

If Residential, number of units: _____

CONNECTION VERIFICATION:

SMOKE TESTED CONNECTED _____ NOT _____ DATE: _____
DYE TESTED CONNECTED _____ NOT _____ DATE: _____

CONSTRUCTION INSPECTION:

PLUMBER: Clerris Plumbing DATE: 5/7/98
Connection? Yes No _____

ADDITIONAL NOTES

rec'd 5/13/98

SEWER ACCOUNT UPDATE

DATE 03/06/10

INITIALS JS

ACTION: A (A-add C-change D-delete)

ACCT. NO: 850-01610-0

NAME: Kai Ala Partners

ADDRESS: Po Box 655

CITY: Hilo STATE: HI ZIP CODE: 96721

OWNER CODE: 0 (0 - Owner pays R- Representative or tenant pays blank - Unknown)

OPEN DATE: 04/17/98 CLOSE DATE: 1/1 HOOK UP: 12

TAX MAP KEY: 7-5-019-018 - FREQ: E (Monthly, Even or Odd)

RATE CODE: 1 (1-Single unit Residential 3-Commercial 6-Multi-Unit Residential)

UNIT RATE: 050.00 CONSUMPTION RATE: 00.00

UNITS: 0002 (REQUIRED) REASON for non-std. rate: _____

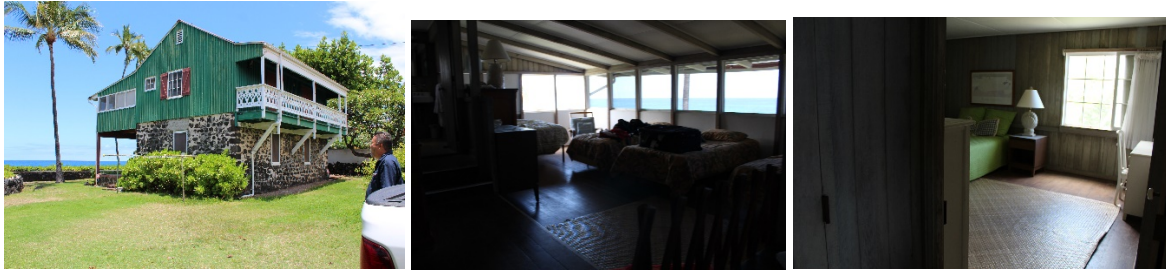
ALPHA CODE: Kaala pa PENALTY CODE: _____ COLLECTION CODE: _____

REMARKS: _____

Direct Testimony – Inspector Nakatani

- 1) What is your name?
 - Antoinette L Nakatani
- 2) What is your current title?
 - Highway’s Superintendent
- 3) What was your title when you worked for the Department of Environmental Management(“DEM”)?
 - Engineering Support Tech IV
- 4) How many years did you work for the DEM?
 - ±28 years
- 5) What were your job duties at DEM?
 - Project Management, Sewer inspections, Permit/plan review, O&M projects as assigned.
- 6) Are you familiar with the Kai Ala Partners LLC property on Ali’i drive, located at 75-5944 Alii Drive, Kailua Kona(the “subject property”)?
 - Yes.
- 7) Did preform an inspection at the subject property?
 - Yes in 2021.
- 8) What did you observe when you inspected the subject property?
 - The property had one (1) primary residence with a storage/accessory building
- 9) In 1998, when the determination was made that there were two (2) units on the subject property the Wastewater Division was under the Department of Public Works, correct?
 - Yes.
- 10) In 1998, when an inspector inspected a property how would they determine if it was one(1) or two(2) units?
 - If the structure was habitable and had plumbing fixtures then it was considered a unit.
- 11) Was that the correct determination?
 - Yes.

One residential building: (First 4 pictures upstairs – 5th picture is downstairs)



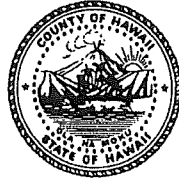
Accessory Building #1 – Laundry/Storage



Accessory Building #2 – Garage (covered vehicle within)



Mitchell D. Roth
Mayor



Ramzi I. Mansour
Director

Lee E. Lord
Managing Director

Brenda D. Iokepa-Moses
Deputy Director

County of Hawai'i

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 Kekūanāo'a Street, Suite 41 · Hilo, Hawai'i 96720
Ph: (808) 961-8083 · Fax: (808) 961-8086
Email: cohdem@hawaiicounty.gov

June 10, 2021

Richard Henderson
75-5944 Ali'i Drive
Kailua-Kona, HI 96740

Subject: Sewer Charges
Tax Map Key No. 7-5-019:018
Site Address: 75-5944 Ali'i Drive
Owner: Kai Ala Partners, LLC

Dear Mr. Henderson:

In response to your correspondence in April 2021 to Council Member Aaron Chung who forwarded the matter to our attention, and your June 2, 2021 letter to Wastewater Division Chief Dora Beck, we are addressing your concerns of being charged for sewer fees for two residential units.

Wastewater Division staff received authorization to come onto the subject property to inspect on May 12, 2021. Inspection findings and photos for the subject property confirm one residential two-story building and separate unit with shower, sink, toilet and laundry area.

Sewer billing for the subject property has been in accordance with existing Hawai'i County Code (HCC), Chapter 21, Article 4, Section 21-31, Sewer user charges for residential customers: *"Sewer user charges for residential customers shall be assessed to all lots accessible to a public sewer or public gang cesspools whether connected or not. User charges for sewer service to residential customers, which include service for single-family dwellings, duplexes, housing projects, condominiums, townhouses, apartments, and dormitories shall be according to the schedule shown under section 21-36.1. Unoccupied units will be assessed a monthly maintenance fee equal to the current monthly sewer user fee."*

Article 1, Section 21-2 defines "Unoccupied units" as:

"Unoccupied unit means a unit that is not occupied but has accessibility to a sewer, plumbing fixtures located on it, and currently receives a water bill."

The basis for the sewer bill for the second unit is being serviced with potable water as the property is receiving a water bill. It is receiving sewer service as the public sewer system is receiving wastewater from the sink, toilet, shower, and washer.

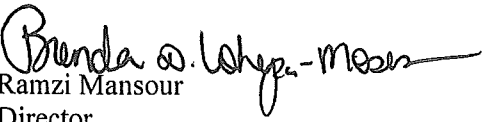
If you wish not to be charged for the second unit, you can request second inspection of your property showing proof that the toilet, sink, and shower are no longer connected to our sewer line. Upon that proof we can consider not assessing charge for this second unit moving forward.

County of Hawai'i is an Equal Opportunity Provider and Employer

EXHIBIT F

Please feel free to contact me if you have any questions or concerns at (808) 961-8177 or (808) 323-4413.

Sincerely,

for: 
Ramzi Mansour
Director

cc: Mayor
Council Member Aaron Chung
~~Business Services Section~~
Wastewater Division

Direct Testimony – Director Ramzi Mansour

- 1) What is your name?
 - Ramzi Issa Mansour
- 2) What is your current title?
 - Director
- 3) How many years of experience do you have in the wastewater field?
 - 30 plus years
- 4) What are your job duties at DEM?
 - Manage the Environmental Management Department and provide technical advice to the mayor.
- 5) Do you have the authority to interpret Hawaii County Code Chapter 21?
 - Yes
- 6) Are you familiar with the Kai Ala Partners LLC property on Ali'i drive, located at 75-5944 Alii Drive, Kailua Kona (the “subject property”)?
 - Yes
- 7) Did you review the pictures provided from the Inspector that inspected the subject property?
 - Yes
- 8) Did you speak to the inspector who inspected the subject property about her inspection?
 - Yes
- 9) Are you familiar with the term unoccupied unit?
 - Yes
- 10) In your opinion, does the subject property’s “tank house” building that contains a laundry sink, washing machine, and bathroom (subject unit) qualify as an unoccupied unit?
 - Yes as currently defined.
- 11) Please Explain why you determined the subject unit qualifies as an unoccupied unit.
 - As currently defined, *“Unoccupied unit means a unit that is not occupied but has accessibility to a sewer, plumbing fixtures located on it, and currently receives a water bill.”* The subject unit is accessible to sewer as shown by the sewer connection card, has plumbing fixtures connected to it as shown by the pictures of the laundry sink and water heater, and the subject property receives a water bill as shown by the bills included.



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/12/2005 | 11/06/2005 | - | - | 108.00 | 108.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 290

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/12/2005 | 11/06/2005 | - | - | 108.00 | 108.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|----------|--------------------------|------|----------------------------------|-------|-------------|--------|
| 08/10/05 | Previous Balance | | | | | - |
| 10/07/05 | Billing | | Document #: 00109615 | | | 108.00 |
| | Account #: 850.01610.000 | | 755944 ALII DR, TMK:750190180000 | | | |
| | 05/01/05 - 06/30/05 | 60 | Waste Water - Residential | 2 | 108.00 | |

Amount Due: 108.00

| Meter # | Previous Date | Current Date | Totals Cons |
|------------|---------------|--------------|-------------|
| 0078714678 | 5/3/05 | 7/1/05 | 21 |

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 1.78 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



WASTEWATER DIVISION

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO`A STREET, SUITE 41, HILO, HI 96720
PHONE: (808) 961-8338 FAX: (808) 961-8086
EMAIL: WWDACCTNG@HAWAIICOUNTY.GOV

March 15, 2019

Dear Bi-Monthly Residential Wastewater Customer,

RE: Wastewater Service Charge Rates effective April 01, 2019

The County Council recently signed into law Ordinance 19-21. This ordinance amends the Hawai'i County Code Chapter 21 by increasing the Wastewater Service Charge Rates effective April 1, 2019 and every year after until April 1, 2023 (See attachment 1).

| The new rates for this year are as follows: | |
|--|----------|
| User Category | 04/01/19 |
| A. Single Unit Residential: | |
| 1. Monthly charge per unit | \$35.00 |
| B. Multi-Unit Residential: | |
| 1. Monthly charge per unit | 35.00 |
| C. Nonresidential: | |
| 1. Monthly base rate charge per unit | 34.00 |
| 2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit | |
| 8,000 – 15,000g | 4.75 |
| 15,001 – 30,000g | 5.50 |
| 30,001g+ | 5.75 |
| D. Private Haulers Discharge Fee: | |
| 1. Discharge fee per 500 Gallons or fraction thereof | 38.00 |
| 2. Minimum, charge per load | 38.00 |
| E. Gang Cesspools: | |
| 1. Monthly charge per unit | 18.00 |

Based on your billing cycle, your first bill that will reflect the new rate is scheduled to go out around 6/14/19 for the billing period of April 1 – May 31, 2019.

Please call our office at 961-8338 if you have any questions regarding the content of this letter.

Attachment 1

Section 21-36.1. Wastewater service charge rates. Shall be amended to

| WASTEWATER SERVICE CHARGE RATE | | | | | |
|--|------------------------|----------|----------|----------|----------|
| User Category | Effective Date* | | | | |
| | 04/01/19 | 04/01/20 | 04/01/21 | 04/01/22 | 04/01/23 |
| A. Single Unit Residential: | | | | | |
| 1. Monthly charge per unit | \$35.00 | \$40.00 | \$44.00 | \$48.00 | \$52.00 |
| B. Multi-Unit Residential: | | | | | |
| 1. Monthly charge per unit | 35.00 | 40.00 | 44.00 | 48.00 | 52.00 |
| C. Nonresidential: | | | | | |
| 1. Monthly base rate charge per unit | 34.00 | 42.00 | 46.00 | 50.00 | 54.00 |
| 2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit | | | | | |
| 8,000 – 15,000g | 4.75 | 5.50 | 6.25 | 7.00 | 7.50 |
| 15,001 – 30,000g | 5.50 | 6.50 | 7.50 | 8.50 | 9.00 |
| 30,001g+ | 5.75 | 6.75 | 7.75 | 8.75 | 9.50 |
| D. Private Haulers Discharge Fee: | | | | | |
| 1. Discharge fee per 500 Gallons or fraction thereof | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| 2. Minimum, charge per load | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| E. Gang Cesspools: | | | | | |
| 1. Monthly charge per unit | 18.00 | 20.00 | 22.00 | 24.00 | 25.00 |

*Rate begins on first full billing cycle after effective date.



WASTEWATER DIVISION

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
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PHONE: (808) 961-8338 FAX: (808) 961-8086
EMAIL: WWDACCTNG@HAWAIICOUNTY.GOV

April 15, 2020

Dear Bi-Monthly Residential Wastewater Customer,

RE: Wastewater Service Charge Rates effective April 01, 2020

Ordinance 19-21 amended the Hawai'i County Code Chapter 21 by increasing the Wastewater Service Charge Rates effective April 1, 2019 and every year after until April 1, 2023 (See attachment 1).

| The new rates for this year are as follows: | |
|--|----------|
| User Category | 04/01/20 |
| A. Single Unit Residential: | |
| 1. Monthly charge per unit | \$40.00 |
| B. Multi-Unit Residential: | |
| 1. Monthly charge per unit | 40.00 |
| C. Nonresidential: | |
| 1. Monthly base rate charge per unit | 42.00 |
| 2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit | |
| 8,000 – 15,000g | 5.50 |
| 15,001 – 30,000g | 6.50 |
| 30,001g+ | 6.75 |
| D. Private Haulers Discharge Fee: | |
| 1. Discharge fee per 500 Gallons or fraction thereof | 46.00 |
| 2. Minimum, charge per load | 46.00 |
| E. Gang Cesspools: | |
| 1. Monthly charge per unit | 20.00 |

Based on your billing cycle, your first bill that will reflect the new rate is scheduled to go out around 6/16/20 for the April 1 – May 31, 2020 billing period.

Please call our office at 961-8338 if you have any questions regarding the content of this letter.

Attachment 1

Section 21-36.1. Wastewater service charge rates.

| WASTEWATER SERVICE CHARGE RATE | | | | | |
|--|------------------------|----------|----------|----------|----------|
| User Category | Effective Date* | | | | |
| | 04/01/19 | 04/01/20 | 04/01/21 | 04/01/22 | 04/01/23 |
| A. Single Unit Residential: | | | | | |
| 1. Monthly charge per unit | \$35.00 | \$40.00 | \$44.00 | \$48.00 | \$52.00 |
| B. Multi-Unit Residential: | | | | | |
| 1. Monthly charge per unit | 35.00 | 40.00 | 44.00 | 48.00 | 52.00 |
| C. Nonresidential: | | | | | |
| 1. Monthly base rate charge per unit | 34.00 | 42.00 | 46.00 | 50.00 | 54.00 |
| 2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit | | | | | |
| 8,000 – 15,000g | 4.75 | 5.50 | 6.25 | 7.00 | 7.50 |
| 15,001 – 30,000g | 5.50 | 6.50 | 7.50 | 8.50 | 9.00 |
| 30,001g+ | 5.75 | 6.75 | 7.75 | 8.75 | 9.50 |
| D. Private Haulers Discharge Fee: | | | | | |
| 1. Discharge fee per 500 Gallons or fraction thereof | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| 2. Minimum, charge per load | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| E. Gang Cesspools: | | | | | |
| 1. Monthly charge per unit | 18.00 | 20.00 | 22.00 | 24.00 | 25.00 |

*Rate begins on first full billing cycle after effective date.



WASTEWATER DIVISION

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41, HILO, HI 96720
PHONE: (808) 961-8338 FAX: (808) 961-8086
EMAIL: WWDACCTNG@HAWAIICOUNTY.GOV

April 15, 2021

Dear Bi-Monthly Residential Wastewater Customer,

RE: Wastewater Service Charge Rates effective April 01, 2021

Ordinance 19-21 amended the Hawai'i County Code Chapter 21 by increasing the Wastewater Service Charge Rates effective April 1, 2019 and every year after until April 1, 2023 (See attachment 1).

| The new rates for this year are as follows: | |
|--|----------|
| User Category | 04/01/21 |
| A. Single Unit Residential: | |
| 1. Monthly charge per unit | \$44.00 |
| B. Multi-Unit Residential: | |
| 1. Monthly charge per unit | 44.00 |
| C. Nonresidential: | |
| 1. Monthly base rate charge per unit | 46.00 |
| 2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit | |
| 8,000 – 15,000g | 6.25 |
| 15,001 – 30,000g | 7.50 |
| 30,001g+ | 7.75 |
| D. Private Haulers Discharge Fee: | |
| 1. Discharge fee per 500 Gallons or fraction thereof | 52.00 |
| 2. Minimum, charge per load | 52.00 |
| E. Gang Cesspools: | |
| 1. Monthly charge per unit | 22.00 |

Based on your billing cycle, your first bill that will reflect the new rate is scheduled to go out around 6/15/21 for the April 1 – May 31, 2021 billing period.

Please call our office at 961-8338 if you have any questions regarding the content of this letter.

Section 21-36.1. Wastewater service charge rates.

| WASTEWATER SERVICE CHARGE RATE | | | | | |
|--|------------------------|----------|----------|----------|----------|
| User Category | Effective Date* | | | | |
| | 04/01/19 | 04/01/20 | 04/01/21 | 04/01/22 | 04/01/23 |
| A. Single Unit Residential: | | | | | |
| 1. Monthly charge per unit | \$35.00 | \$40.00 | \$44.00 | \$48.00 | \$52.00 |
| B. Multi-Unit Residential: | | | | | |
| 1. Monthly charge per unit | 35.00 | 40.00 | 44.00 | 48.00 | 52.00 |
| C. Nonresidential: | | | | | |
| 1. Monthly base rate charge per unit | 34.00 | 42.00 | 46.00 | 50.00 | 54.00 |
| 2. Monthly usage charge per 1,000 gallons (after the first 8,000 gallons) per unit | | | | | |
| 8,000 – 15,000g | 4.75 | 5.50 | 6.25 | 7.00 | 7.50 |
| 15,001 – 30,000g | 5.50 | 6.50 | 7.50 | 8.50 | 9.00 |
| 30,001g+ | 5.75 | 6.75 | 7.75 | 8.75 | 9.50 |
| D. Private Haulers Discharge Fee: | | | | | |
| 1. Discharge fee per 500 Gallons or fraction thereof | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| 2. Minimum, charge per load | 38.00 | 46.00 | 52.00 | 58.00 | 64.00 |
| E. Gang Cesspools: | | | | | |
| 1. Monthly charge per unit | 18.00 | 20.00 | 22.00 | 24.00 | 25.00 |

*Rate begins on first full billing cycle after effective date.

Direct Testimony – Business Manager Robin Bauman

- 1) What is your name?
 - Robin Bauman
- 2) What is your current title?
 - Business Manager
- 3) How many years have you been working for the Department of Environmental Management?
 - 18 years
- 4) What are your job duties at DEM?
 - As the DEM’s Business Manager, I serve as the head of its Business Services Section. I am responsible for, among other things, planning, directing and administering the DEM’s financial affairs including all fiscal, contracting and personnel matters in collaboration with the DEM’s Director in order to obtain the financial objectives based on the DEM’s goals and policies. Additionally, I formulate and make recommendations on policies and programs for the DEM’s financial and organizational planning and analysis activities.
- 5) Are you familiar with the Kai Ala Partners LLC property on Ali’i drive, located at 75-5944 Alii Drive, Kailua Kona (the “subject property”)?
 - I am familiar with the sewer account for this property.
- 6) How many wastewater bills have been sent to the Kai Ala Partners since the subject property was connected in 1998?
 - Approximately 143
- 7) How many times did the Sewer User Charge change in the past 3 years, 2019 to present, for the subject property?
 - Three times
- 8) Are customers notified every time the sewer user charge changed?
 - Yes
- 9) How are customers notified when the sewer user charge is changed?
 - A notice is inserted with their bill.
- 10) Was the Kai Ala Partners LLC notified that the sewer user charge was changed for the subject property?
 - Yes
- 11) Are you familiar with the term unoccupied unit?
 - Yes
- 12) With your understanding the term unoccupied unit and how it has been applied throughout the year by inspector, do you think the designation of two (2) units was applied correctly to the subject property?
 - Yes



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 02/15/2019 | 03/17/2019 | 108.00 | 108.00 | 108.00 | 108.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9098

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 02/15/2019 | 03/17/2019 | 108.00 | 108.00 | 108.00 | 108.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|---|---------------------|------|---|-------|-------------|-----------|
| 12/14/18 | Previous Balance | | | | | 108.00 |
| 12/20/18 | Payment - thank you | | Document #: 00562433 batch 12-21-18 | | | 108.00 CR |
| 02/15/19 | Billing | | Document #: 00743628 Auto generated billing for document date February 2019 | | | 108.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 12/01/18 - 01/31/19 | | 61 | Waste Water - Residential | 2 | 108.00 | |

Amount Due: 108.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)

EXHIBIT M



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 04/15/2019 | 05/15/2019 | 108.00 | 108.00 | 108.00 | 108.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9207

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 04/15/2019 | 05/15/2019 | 108.00 | 108.00 | 108.00 | 108.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|---|---------------------|------|--|-------|-------------|-----------|
| 02/15/19 | Previous Balance | | | | | 108.00 |
| 02/22/19 | Payment - thank you | | Document #: 00568736 batch 02-25-19 | | | 108.00 CR |
| 04/15/19 | Billing | | Document #: 00751161 Auto generated billing for document date April 2019 | | | 108.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 02/01/19 - 03/31/19 | | 58 | Waste Water - Residential | 2 | 108.00 | |

Amount Due: 108.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 06/14/2019 | 07/14/2019 | 108.00 | 108.00 | 140.00 | 140.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9319

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 06/14/2019 | 07/14/2019 | 108.00 | 108.00 | 140.00 | 140.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|---|---------------------|------|---|-------|-------------|-----------|
| 04/15/19 | Previous Balance | | | | | 108.00 |
| 04/22/19 | Payment - thank you | | Document #: 00575096 Batch 04-23-19 | | | 108.00 CR |
| 06/14/19 | Billing | | Document #: 00759380 Auto generated billing for document date June 2019 | | | 140.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 04/01/19 - 05/31/19 | | 60 | Waste Water - Residential | 2 | 140.00 | |

Amount Due: 140.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

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Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/15/2019 | 09/14/2019 | 140.00 | 140.00 | 140.00 | 140.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9433

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/15/2019 | 09/14/2019 | 140.00 | 140.00 | 140.00 | 140.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|--|-------|-------------|-----------|
| 06/14/19 | Previous Balance | | | | | 140.00 |
| 06/24/19 | Payment - thank you | | Document #: 00581392 Batch 06-25-19 | | | 140.00 CR |
| 08/15/19 | Billing | | Document #: 00766867 Auto generated billing for document date August 2019 | | | 140.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 06/01/19 - 07/31/19 | | 60 | Waste Water - Residential | 2 | 140.00 | |

Amount Due: 140.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

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COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/15/2019 | 11/14/2019 | 140.00 | 140.00 | 140.00 | 140.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9529

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/15/2019 | 11/14/2019 | 140.00 | 140.00 | 140.00 | 140.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|----------------------------|------|---|-------|-------------|------------------|
| 08/15/19 | Previous Balance | | | | | 140.00 |
| 08/23/19 | Payment - thank you | | Document #: 00587623 Batch 08-26-19 | | | 140.00 CR |
| 10/15/19 | Billing | | Document #: 00775305 Auto generated billing for document date October 2019 | | | 140.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 08/01/19 - 09/30/19 | 60 | | Waste Water - Residential | 2 | 140.00 | |

Amount Due: 140.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

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Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 12/16/2019 | 01/15/2020 | 140.00 | 140.00 | 140.00 | 140.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9596

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 12/16/2019 | 01/15/2020 | 140.00 | 140.00 | 140.00 | 140.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|---|---------------------|------|---|-------|-------------|-----------|
| 10/15/19 | Previous Balance | | | | | 140.00 |
| 10/25/19 | Payment - thank you | | Document #: 00593959 Batch 10-28-19 | | | 140.00 CR |
| 12/16/19 | Billing | | Document #: 00783330 Auto generated billing for document date December 2019 | | | 140.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 10/01/19 - 11/30/19 | | 60 | Waste Water - Residential | 2 | 140.00 | |

Amount Due: 140.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 02/13/2020 | 03/14/2020 | 140.00 | 140.00 | 140.00 | 140.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9709

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 02/13/2020 | 03/14/2020 | 140.00 | 140.00 | 140.00 | 140.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|--|-------|-------------|-----------|
| 12/16/19 | Previous Balance | | | | | 140.00 |
| 12/26/19 | Payment - thank you | | Document #: 00600032 Batch 12-27-19 | | | 140.00 CR |
| 02/13/20 | Billing | | Document #: 00791393 Auto generated billing for document date February 2020 | | | 140.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 12/01/19 - 01/31/20 | 61 | | Waste Water - Residential | 2 | 140.00 | |

Amount Due: 140.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 04/24/2020 | 05/24/2020 | 140.00 | 140.00 | 140.00 | 140.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9817

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 04/24/2020 | 05/24/2020 | 140.00 | 140.00 | 140.00 | 140.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|---|-------|-------------|-----------|
| 02/13/20 | Previous Balance | | | | | 140.00 |
| 02/21/20 | Payment - thank you | | Document #: 00605919 Batch 02-24-20 | | | 140.00 CR |
| 04/24/20 | Billing | | Document #: 00798668 Auto generated billing for document date April 2020 | | | 140.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 02/01/20 - 03/31/20 | | 59 | Waste Water - Residential | 2 | 140.00 | |

Amount Due: 140.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
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Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 06/16/2020 | 07/16/2020 | 140.00 | 140.00 | 160.00 | 160.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9894

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 06/16/2020 | 07/16/2020 | 140.00 | 140.00 | 160.00 | 160.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|--|-------|-------------|-----------|
| 04/24/20 | Previous Balance | | | | | 140.00 |
| 05/08/20 | Payment - thank you | | Document #: 00612792 Batch 05-08-20 | | | 140.00 CR |
| 06/16/20 | Billing | | Document #: 00805093 Auto generated billing for document date June 2020 | | | 160.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 04/01/20 - 05/31/20 | | 60 | Waste Water - Residential | 2 | 160.00 | |

Amount Due: 160.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
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Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/13/2020 | 09/12/2020 | 160.00 | 160.00 | 160.00 | 160.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 9993

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/13/2020 | 09/12/2020 | 160.00 | 160.00 | 160.00 | 160.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|----------------------------|------|--|-------|-------------|------------------|
| 06/16/20 | Previous Balance | | | | | 160.00 |
| 06/23/20 | Payment - thank you | | Document #: 00617752 Batch 06-24-20 | | | 160.00 CR |
| 08/13/20 | Billing | | Document #: 00813106 Auto generated billing for document date August 2020 | | | 160.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 06/01/20 - 07/31/20 | | 60 | Waste Water - Residential | 2 | 160.00 | |

Amount Due: 160.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

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COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/15/2020 | 11/14/2020 | 160.00 | 160.00 | 160.00 | 160.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10086

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/15/2020 | 11/14/2020 | 160.00 | 160.00 | 160.00 | 160.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|----------------------------|------|---|-------|-------------|------------------|
| 08/13/20 | Previous Balance | | | | | 160.00 |
| 08/20/20 | Payment - thank you | | Document #: 00624115 Batch 08-24-20 | | | 160.00 CR |
| 10/15/20 | Billing | | Document #: 00822009 Auto generated billing for document date October 2020 | | | 160.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 08/01/20 - 09/30/20 | 60 | | Waste Water - Residential | 2 | 160.00 | |

Amount Due: 160.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 12/15/2020 | 01/14/2021 | 160.00 | 160.00 | 160.00 | 160.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10198

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 12/15/2020 | 01/14/2021 | 160.00 | 160.00 | 160.00 | 160.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|--|-------|-------------|-----------|
| 10/15/20 | Previous Balance | | | | | 160.00 |
| 10/21/20 | Payment - thank you | | Document #: 00630567 Batch 10-22-20 | | | 160.00 CR |
| 12/15/20 | Billing | | Document #: 00829969 Auto generated billing for document date December 2020 | | | 160.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 10/01/20 - 11/30/20 | | 60 | Waste Water - Residential | 2 | 160.00 | |

Amount Due: 160.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 02/16/2021 | 03/18/2021 | 160.00 | 160.00 | 160.00 | 160.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10294

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 02/16/2021 | 03/18/2021 | 160.00 | 160.00 | 160.00 | 160.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|---|---------------------|------|---|-------|-------------|-----------|
| 12/15/20 | Previous Balance | | | | | 160.00 |
| 12/22/20 | Payment - thank you | | Document #: 00636647 Batch 12-23-20 | | | 160.00 CR |
| 02/16/21 | Billing | | Document #: 00838196 Auto generated billing for document date February 2021 | | | 160.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 12/01/20 - 01/31/21 | | 61 | Waste Water - Residential | 2 | 160.00 | |

Amount Due: 160.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 04/15/2021 | 05/15/2021 | 160.00 | 160.00 | 160.00 | 160.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10409

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 04/15/2021 | 05/15/2021 | 160.00 | 160.00 | 160.00 | 160.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|---|-------|-------------|-----------|
| 02/16/21 | Previous Balance | | | | | 160.00 |
| 02/22/21 | Payment - thank you | | Document #: 00642648 Batch 02-23-21 | | | 160.00 CR |
| 04/15/21 | Billing | | Document #: 00848793 Auto generated billing for document date April 2021 | | | 160.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| | 02/01/21 - 03/31/21 | 58 | Waste Water - Residential | 2 | 160.00 | |

Amount Due: 160.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 06/15/2021 | 07/15/2021 | 160.00 | 160.00 | 176.00 | 176.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10571

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 06/15/2021 | 07/15/2021 | 160.00 | 160.00 | 176.00 | 176.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|--|-------|-------------|-----------|
| 04/15/21 | Previous Balance | | | | | 160.00 |
| 04/22/21 | Payment - thank you | | Document #: 00649669 Batch 04-23-21 | | | 160.00 CR |
| 06/15/21 | Billing | | Document #: 00856609 Auto generated billing for document date June 2021 | | | 176.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 04/01/21 - 05/31/21 | | 60 | Waste Water - Residential | 2 | 176.00 | |

Amount Due: 176.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/16/2021 | 09/15/2021 | 177.76 | - | 176.00 | 353.76 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10707

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/16/2021 | 09/15/2021 | 177.76 | - | 176.00 | 353.76 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|----------|--------------------------|------|--|-------|-------------|--------|
| 07/21/21 | Previous Balance | | | | | 177.76 |
| 08/16/21 | Billing | | Document #: 00867393 Auto generated billing for document date August 2021 | | | 176.00 |
| | Account #: 850.01610.000 | | 755944 ALII DR, TMK:750190180000 | | | |
| | 06/01/21 - 07/31/21 | 60 | Waste Water - Residential | 2 | 176.00 | |

Amount Due: 353.76

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/19/2021 | 09/18/2021 | 353.76 | - | 1.76 | 355.52 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10709

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 08/19/2021 | 09/18/2021 | 353.76 | - | 1.76 | 355.52 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|----------|--------------------------|------|--|-------|-------------|--------|
| 08/16/21 | Previous Balance | | | | | 353.76 |
| 08/19/21 | Billing | | Document #: 00869253 Auto generated penalty for document date August 2021 | | | 1.76 |
| | Account #: 850.01610.000 | | 755944 ALII DR, TMK:750190180000 | | | |
| | 0 | | Interest Charges - Interest Charges | 0 | 1.76 | |

Amount Due: 355.52

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 09/20/2021 | 10/20/2021 | 355.52 | 353.76 | 0.02 | 1.78 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10750

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 09/20/2021 | 10/20/2021 | 355.52 | 353.76 | 0.02 | 1.78 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--------------------------|---------------------|----------------------------------|---|-------|-------------|-----------|
| 08/19/21 | Previous Balance | | | | | 355.52 |
| 08/26/21 | Payment - thank you | | Document #: 00662969 Batch 08-27-21 | | | 353.76 CR |
| 09/20/21 | Billing | | Document #: 00873369 Auto generated penalty for document date September 2021 | | | 0.02 |
| Account #: 850.01610.000 | | 755944 ALII DR, TMK:750190180000 | | | | |
| | 0 | | Interest Charges - Interest Charges | 0 | 0.02 | |

Amount Due: 1.78

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/15/2021 | 11/14/2021 | 1.78 | 1.78 | 176.00 | 176.00 |



| |
|-----------------|
| Amount Enclosed |
|-----------------|

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10765

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 10/15/2021 | 11/14/2021 | 1.78 | 1.78 | 176.00 | 176.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|---|---------------------|------|--|-------|-------------|---------|
| 09/20/21 | Previous Balance | | | | | 1.78 |
| 09/29/21 | Payment - thank you | | Document #: 00666796 Batch 09-30-21 | | | 1.78 CR |
| 10/15/21 | Billing | | Document #: 00875295 Auto generated billing for document date October 2021 | | | 176.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 08/01/21 - 09/30/21 | | 60 | Waste Water - Residential | 2 | 176.00 | |

Amount Due: 176.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)



COUNTY OF HAWAII

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 12/15/2021 | 01/14/2022 | 176.00 | 176.00 | 176.00 | 176.00 |



| Amount Enclosed |
|-----------------|
| |

KAI ALA PARTNERS
PO BOX 655
HILO, HI 96721



REPRINT - BATCH #: 10871

To insure proper credit, please detach and return top portion with your remittance.
Make checks payable to COUNTY DIRECTOR OF FINANCE.



COUNTY OF HAWAII

| | |
|----------|-----------------------------|
| Customer | KAI ALA PARTNERS |
| Address | PO BOX 655 · HILO, HI 96721 |

| Customer # | Billing Date | Due Date | Prev Balance | Pmts+Credits | Cur Activity | Amount Due |
|------------|--------------|------------|--------------|--------------|--------------|------------|
| 0017968 | 12/15/2021 | 01/14/2022 | 176.00 | 176.00 | 176.00 | 176.00 |

| Date | Billing Cycle | Days | Service Description | Units | Cur Charges | Amount |
|--|---------------------|------|--|-------|-------------|-----------|
| 10/15/21 | Previous Balance | | | | | 176.00 |
| 11/01/21 | Payment - thank you | | Document #: 00670076 Batch 11-02-21 | | | 176.00 CR |
| 12/15/21 | Billing | | Document #: 00883363 Auto generated billing for document date December 2021 | | | 176.00 |
| Account #: 850.01610.000 755944 ALII DR, TMK:750190180000 | | | | | | |
| 10/01/21 - 11/30/21 | | 60 | Waste Water - Residential | 2 | 176.00 | |

Amount Due: 176.00

| Current | 31-60 days | 61-90 days | 91 and up |
|---------|------------|------------|-----------|
| 176.00 | 0.00 | 0.00 | 0.00 |

ALTERNATE PAYMENT SITE: Drop Boxes for payments by check only are located in front of the Department of Water Supply Offices, 345 Kekūanāo'a St. and on the exterior of the Motor Vehicle Registration Office, Aupuni Center Building, 101 Pauahi St., Hilo (facing Bank of Hawai'i & Longs)

Major Credit Cards (Visa, Mastercard, Discover) accepted at the Wastewater Accounting Office, 345 Kekūanāo'a St., Suite 41, Hilo.

WASTEWATER DIVISION - DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
345 KEKŪANĀO'A STREET, SUITE 41 · HILO, HI 96720 · (808) 961-8338 · FAX (808) 961-8086
Office hours 7:45 AM - 4:30 PM Monday through Friday (except Holidays)

COUNTY OF HAWAII STATE OF HAWAII

BILL NO. 595
(Draft 3)

ORDINANCE NO. 92 77

AN ORDINANCE AMENDING CHAPTER 21 OF THE HAWAII COUNTY CODE 1983,
RELATING TO SEWERS.

BE IT ORDAINED BY THE COUNCIL OF THE COUNTY OF HAWAII:

SECTION 1. Purpose. In 1972, the Congress enacted the Federal Water Pollution Control Act (PL92-500) to restore and maintain the chemical, physical and biological integrity of the nation's water. As a result of this law and subsequent amendments, the federal government through the U.S. Environmental Protection Agency (EPA) has instituted a construction grants program that provides funding for the major portion of construction costs of municipal wastewater collection, treatment and disposal systems. In order to be eligible to receive these grants, a municipality must have an acceptable sewer user charge system to recover operation, maintenance, and replacement (O,M, & R) costs necessary to properly operate wastewater facilities funded by the program.

The sewer user charge system currently being utilized by the County is not in compliance with the federal guidelines. Updating

and revising the County's sewer user charge system to satisfy current requirements of the State of Hawaii Department (DOH) and EPA are conditions written into present federal grants.

The federal rules and regulations state that an acceptable sewer user charge system must be designed to produce adequate revenues required for operation and maintenance (including replacement). The system shall provide that each user which discharges pollutants that cause an increase in the cost of managing the effluent or sludge from the treatment works shall pay for such increased cost. In essence, the Federal regulations require that the system must collect sufficient revenues to insure that the Federally-funded treatment works are properly maintained and operated and that all users of the system shall pay their proportionate share based on the users' proportionate wastewater loading.

The purpose of this bill is the adoption of such a sewer charge system for the county which will conform to the rules and regulations promulgated by the U.S. Environmental Protection Agency under 40 CFR Part 35 "Grants for Construction of Treatment Works", Federal Register, Volume 49 no. 34, dated February 17, 1984, and satisfy DOH requirements.

SECTION 2. Chapter 21, article 1, section 21-2(a)(1), of the Hawaii County Code 1983, relating to definitions, is amended to read as follows:

"(1) "Accessible to a sewer" means having a sanitary sewer with [or without] laterals available to the lot."

SECTION 3. Chapter 21, article 1, section 21-2, of the Hawaii County 1983, relating to definitions, is amended by adding a new item to be appropriately numbered and to read as follows:

"() "Unoccupied unit" means a unit that is not occupied but has accessibility to a sewer, plumbing fixtures located on it, and currently receives a water bill."

SECTION 4. Chapter 21, article 4, section 21-29, of the Hawaii County Code 1983, is amended to read as follows:

"Section 21-29. Sewer user charges for non-residential customers. Sewer user charges for non-residential customers shall be assessed to all lots accessible to a sewer whether connected or not. User charges for sewer service to non-residential customers, which include industrial, commercial, agricultural, governmental and miscellaneous services users, [and] hotels, [condominiums, townhouses, apartment buildings and dormitories,] and service stations shall be based on water volume usage based on water meter reading and shall be assessed [ninety-five percent of the water bill;] according to the schedule shown under section 21-36.1; provided that water consumed for the purpose of coolers or swimming pools shall not be included in water consumption totals on which these [percentages] rates are based. No sewer charges shall be levied on water used for [irrigations] irrigation or other uses only when separate water meters are installed for such purposes, and the water drawn through such [meter] meters is not discharged into the sanitary system. A minimum monthly charge shall be applicable and

shall be equal to [\$11.50 per month.] the schedule under section 21-36.1. Unoccupied units will be assessed a monthly maintenance fee equal to the current minimum monthly charge."

SECTION 5. Chapter 21, article 4, section 21-29.1 of the Hawaii County Code 1983, is amended to read as follows:

"Section 21-29.1. Charges for private haulers discharging wastewater into a municipal facility.

(a) A minimum charge [of \$10 per load or \$10 per five hundred gallons of wastewater or fraction thereof] according to the schedule shown under section 21-36.1, shall be made for discharging of pumped waste into any municipal system. The hauler shall be responsible for notification of the receiving facility personnel of the type of waste and of the discharge schedule. Preliminary treatment of the wastewater may be required prior to disposing of the waste into the system.

(b) "Pumped waste" shall include cesspool septage, chemical toilet waste, sludge, or any other waste not prohibited under section 21.9.

(c) Private haulers are required to have a valid permit from the wastewater division to discharge wastewater into any municipal facility and shall maintain the following records and information:

- (1) The number of cesspools and other types of wastewater facilities pumped;
- (2) The name and address of the owner of each cesspool or other facility pumped;

- (3) The date of pumping of each cesspool or other facility;
- (4) The location of each cesspool or facility pumped;
- (5) Volume of wastewater pumped at each cesspool or other facility; and
- (6) Disposal site of each for pumped waste from each cesspool or other facility.

(d) Reports containing the tabulated information shall be submitted to the wastewater division no later than thirty days after the last day of the month. Failure to provide the requested information may lead to revocation of the permit."

SECTION 6. Chapter 21, article 4, section 21-31, of the Hawaii County Code 1983, is amended to read as follows:

"Section 21-31. Sewer charges for residential customers shall be assessed to all lots accessible to a sewer whether connected or not. [Monthly] User charges for sewer services to residential customers, which include service for single-family dwellings, duplexes, housing projects, [and service stations] condominiums, townhouses, apartments, and dormitories shall be [\$11.50 per unit] according to the schedule shown under section 21-36.1."

SECTION 7. Chapter 21, article 4, section 21-32, of the Hawaii County Code 1983, is amended to read as follows:

"Section 21-32. Billings of charges; payment; late penalty.

(a) The sewer service charge levied pursuant to this chapter shall be collected by the director of finance or any bank designated by the wastewater division as an agent for collection. Billings for

sewer service charges of non-residential and residential users shall be processed monthly or bi-monthly in accordance with the department of water supply billing cycle. Billing for single family and duplex residential customers shall be processed [monthly] bi-monthly.

(b) Payment shall be made within thirty days after billing. A ten percent penalty shall be imposed upon accounts which are sixty or more days overdue.

(c) Charges for sewer service shall be billed to the same customer as the department of water supply unless otherwise notified in writing by the owner or owners of the lot, parcel of land, building or premises, or their representative.

(d) User fees collected from lots that were classified under accessible but under the revised definition are now classified as not accessible shall be reimbursed for the amount collected."

SECTION 8. Chapter 21, article 4, section 21-33, of the Hawaii County Code 1983, is amended to read as follows:

"Section 21-33. Charges for discontinued service.

(a) For any lot, building, dwelling unit or premises for which connection is made with the sanitary sewerage system [and which begins to discharge sewage, any industrial waste, water or other liquid into one of the sanitary sewerage system, either directly or indirectly after March 3, 1967], a sewer service charge shall be made pursuant to this chapter starting from the first day of the month following the date of connection."

SECTION 9. Chapter 21, article 4, section 21-34, of the Hawaii County Code 1983, is amended to read as follows:

"Section 21-34. Sewer Fund designated; disposition of funds.

The funds received from the collection of the sewer charges authorized by this chapter shall be deposited daily with the director of finance and shall be accounted for and be known as the "County Sewer Fund" and shall be expended for the purpose authorized.

The County Sewer Fund shall consist of [two] three accounts. The first account will be the "User Charge Account" and the revenues for this account will come only from the sewer service charges. Expenditures from this fund shall be limited for the purpose of carrying out the operation and maintenance of the sewage treatment system, including replacement.

The second account will be the "Fixed Cost Account." Expenditures from this account shall be for items such as billing expenses, debt service charges, construction costs, [etc.] and other costs not related directly to the operation and maintenance of sewage treatment system. The revenues for this account will come from the sewer service charges.

The third account will be the "Equipment Replacement Expenses Reserve Account." This account will set aside a portion of the revenue for sewer service charges as a cushion for equipment replacement expenses to compensate for fluctuation in the amount of payment out of the account for equipment replacement.

This financial management system shall be maintained by the wastewater division and based on an adequate budget identifying the basis for determining the annual operating and maintenance cost and costs of personnel, material, energy, and administration."

SECTION 10. Chapter 21, article 4 of the Hawaii County Code 1983, is amended by adding a new section on wastewater service charge rates to read as follows:

"Section 21-36.1. Wastewater Service Charge Rates

Effective Date*
7/01/92 7/01/93

A. Residential Sewer Service Charges:

- 1. Single Family Dwelling including duplexes
Monthly Base Rate Charge per Unit..... \$14.00 \$18.00
- 2. Multi Unit Dwelling, including condominiums, townhouses, apartments, and dormitories
Monthly Base Rate Charge per Unit..... \$14.00 \$18.00
Monthly Usage Charge per 1000 gallons
(after the first 8000 gallons) per Unit.... \$ 2.20 \$ 2.20
- 3. Minimum Monthly Charge per Unit..... \$14.00 \$18.00

B. Non-residential User Charges:

- 1. Non-residential charges per 1000 gallons of metered water usage..... \$ 2.20 \$ 2.20
- 2. Service Stations..... \$14.00 \$18.00
- 3. Minimum Monthly Non-Residential Charges.... \$14.00 \$18.00

C. Private Haulers Discharge Fee:

- 1. Discharge fee per 500 gallons or fraction thereof..... \$20.00 \$30.00
- 2. Minimum Charge per load..... \$20.00 \$30.00"

*Rate begins on first full billing cycle after effective date.

SECTION 11. Material to be repealed is bracketed. New material is underscored. In printing this ordinance, the brackets, bracketed material, and underscoring need not be included.

SECTION 12. If any provision of this ordinance or application thereof to any person or circumstance is held invalid, such invalidity shall not affect other provisions or applications of the ordinance which can be given effect without the invalid provision or application, and to this end, the provisions of this ordinance are declared to be severable.

SECTION 13. This ordinance shall take effect upon its approval.

INTRODUCED BY:


COUNCIL MEMBER, COUNTY OF HAWAII

Kona, Hawaii

Date of Introduction: June 3, 1992
Date of 1st Reading: June 3, 1992
Date of 2nd Reading: June 17, 1992
Effective Date: June 25, 1992