

FIRE CHIEF'S REPORT

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SEPTEMBER 11TH REMEMBRANCE



Deputy Fire Chief Eric Moller participates in a 9/11 Remembrance Ceremony hosted by Waiākea High School

Twenty-Two Years

The year 2023 marks the twenty-second anniversary of the tragic events of September 11, 2001. While the entire nation reflects on the day that changed the world forever, for firefighters, this annual remembrance holds a unique and deeply significant place in our hearts. The importance of the 2023 remembrance of 9/11 to firefighters cannot be overstated, as it serves as a solemn reminder of the sacrifices they make, the courage they exhibit, and the resilience they embody every day.

Honoring the Fallen Heroes

On September 11, 2001, 343 firefighters gave their lives while courageously responding to the terrorist attacks on the World Trade Center in New York City. These brave individuals ran toward danger, selflessly putting their lives on the line to save others. It is a time to remember their unwavering dedication to duty and their ultimate sacrifice.

Reflecting on the Brotherhood

Firefighters share a unique bond, often described as a brotherhood or sisterhood. The events of 9/11 brought this bond into sharp focus, as firefighters from all over the country rushed to New York City to assist in the rescue and recovery efforts. The 2023 remembrance of 9/11 allows firefighters to reflect on the solidarity and unity that emerged in the face of tragedy.

Paying Tribute to First Responders

While firefighters play a crucial role in disaster response, they are part of a larger community of first responders that includes police officers, paramedics, and emergency medical technicians. The 2023 remembrance of 9/11 is also an opportunity to pay tribute to all first responders who put their lives on the line to protect and serve their communities.

Educating Future Generations

As time passes, it becomes increasingly important to educate future generations about the events of 9/11 and the lessons learned from that day. The 2023 remembrance provides an opportunity for firefighters to share their experiences and knowledge with younger generations, ensuring that the memory of 9/11 and its impact on first responders is never forgotten.

Conclusion

The 2023 remembrance of 9/11 holds immense importance for firefighters. It is a time to honor the fallen, reflect on the bonds of brotherhood, emphasize resilience and preparedness, pay tribute to all first responders, and educate future generations.

ADMIN DIV: FISCAL BRANCH REPORT

PROGRAM BUDGET GOALS	MONTH	YTD	GOAL
Invoice Settlement within 30 days	86%	88%	90%
Pay-out CILV's within 90 days	100%	100%	95%
Records Retention Schedule	0%	0%	Mid-Year
Transition to Electronic Records	25%	25%	25% Qtr

Budget	Category	Adj	YTD	% Used	Goal
Fire	S&W	36,921,218.00	10,597,599.35	28.70	29.17
6221-6225	OCE	6,129,219.32	2,034,104.94	33.19	25.0
	Equipment	1,732,784.89	449,727.27	25.95	N/A
Grants & Misc	S&W	1,385,051.00	266,966.67	19.27	29.17
6226	OCE	286,225.00	55,170.89	19.28	25.0
	Equipment	637,669.04	454,320.94	71.25	N/A
EMS	S&W	14,799,686.00	3,762,453.01	25.42	29.17
6227	OCE	2,610,639.77	591,794.91	22.67	25.0
	Equipment	1,510,417.50	110,417.50	7.31	N/A
Ocean Safety	S&W	479,112.00	1,111,654.31	23.2	29.17
6228	OCE	306,302.83	189,432.64	61.84	25.0
	Equipment	248,789.31	69,125.31	27.78	N/A
Total Budget		71,359,126.66	19,692,767.74	27.60	

Grant	Update
2023 CDBG	The requisition for two brush trucks is with Purchasing. The brush trucks will be purchased for the Ka'ū and Puna volunteer fire stations.
CDBG- MIT Wildfire Mitigation	This grant will be used to purchase a brush truck for Ka'ū, Kea'au, and Laupahoehoe fire stations.
FY 2021 AFG	We received our order of 17 extractors and 21 dryers. Installation pending. The grant is 71% expended as of 9/30/23.
FY 22 USDA Volunteer Fire Capacity Project	The bid for one brush truck for volunteer station 20A awarded, pending delivery.
FY 23 USDA Volunteer Fire Capacity Project	Pending receipt of executed contract. This grant will fund three brush trucks for our volunteer fire stations.
Kohanaiki Lifeguard Tower (Fair Share funds)	The requisition for a lifeguard tower at Kohanaiki is with Purchasing.
Leleiwi Lifeguard Tower (Fair Share Funds)	The request for an appropriation was made to the County Council and the first hearing is set for October 3, 2023.
Puna Geothermal Venture (PGV) funds	The bid for one mobile breathing apparatus unit awarded, pending delivery.

ADMIN DIV: HR BRANCH REPORT

PROGRAM BUDGET GOALS	MONTH	YTD	GOAL
Process actions within 15 working days	13	124	100%
Recruitment Actions >30days	1	3	90%
Promotion Actions >30days	1	6	90%
Personnel Actions within 30 days, <10% error	9	93	10%

Internal Recruitment within Department

Position	Status Report
Fire Rescue Specialist	Assessment center has not been scheduled yet.
Fire/EMS Specialist II	DHR referred five names. Pending Assessment center/interview.
Fire/EMS Specialist I	Reallocation packet submitted for Fire Fighter Jose Vera Cruz III to be reallocated effective October 1, 2023.

Open-Competitive Recruitment

Position	Status Report
Fire Safety Specialist	Interviews scheduled on October 2, 2023 for three candidates.
Fire Communications Officer I	Pending letter of interest and realistic job preview to be sent out.
Fire Fighter Recruit (Temp)	Pending referred names from DHR.
Fire/EMS Recruit (Temp)	Pending referred names from DHR.
Water Safety Officer I	Pending assignment to positions.
Clerk III (Auxiliary Service Branch)	DHR referred seven names. Interviews scheduled on October 9, 2023 for one candidate.
Clerk III (Ocean Safety Branch)	DHR referred seven names. Pending scheduling of interviews.

Classification

One Storekeeper reallocation to Program Support Technician effective August 16, 2023.
One Water Safety Officer I reinstated to Water Safety Officer II effective September 1, 2023.
Allocation of one Clerk III (Ocean Safety) position effective September 16, 2023

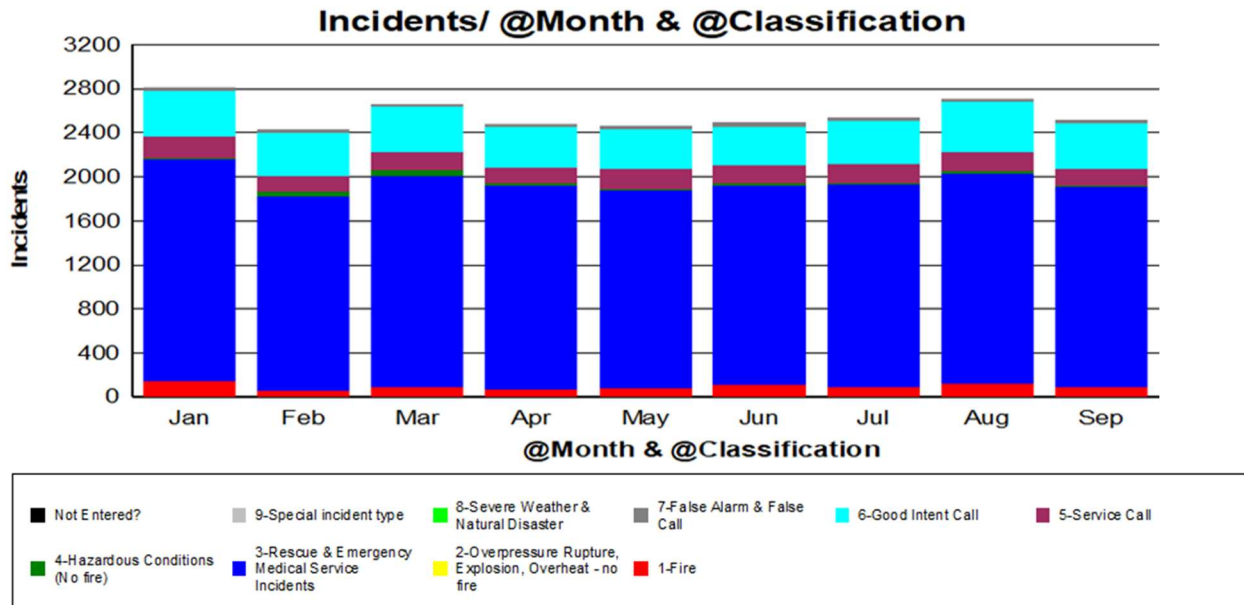
OPERATIONS

Statistics and Analytics

Total Calls for Calendar Year 2023

Type	Sept.	%	YTD	%
Fire	85	3%	834	4%
Overpressure, Rupture, Explosion- no fire	0	0%	3	0%
Rescue and EMS	1,822	72%	16,732	72%
Hazardous Cond. (no fire)	11	0%	208	1%
Service Call	159	6%	1,506	7%
Good Intent calls	410	16%	3,560	15%
False Alarm / False calls	31	1%	268	1%
Severe Weather	3	0%	9	0%
Special Incident Type	0	0%	13	0%
Other (not completed yet)	0	0%	0	0%
Totals	2,521	100%	23,133	100%

Year	2018	2019	2020	2021	2022	Est. 2023
Total Calls	25,331	26,869	25,015	27,398	29,594	30,844



Response Times CY 2023

Statistic	September	% that meet...	YTD	% that meet...
Avg. Turn out time (Fire)	3:31	(80 sec.) 6.70%	3:26	(80 sec.) 6.70%
Avg. Turn out time (EMS)	2:25	(60 sec.) 14.81%	2:28	(60 sec.) 13.95%
Statistic	September	% that meet 4 min.	YTD	% that meet 4 min
Avg. Response Time (Fire)	13:09	14.12%	11:56	19.69%
Avg. Response Time (EMS)	8:58	33.08%	9:14	31.50%

Fire Impacts CY 2023

Call Type	September	YTD
Wildland calls (140, 141, 142, 143)	18	163
Acres burned	3	3,420
Structure Fires (110 & 111)	9	65
Property and Contents - Loss	\$672,500.00	\$5,795,530.00
Property and Contents - Save	\$0.00	\$1,495,515.00
Other fires (all other 100 series)	58	606
Property and Contents - Loss	\$00.00	\$143,300.00
Property and Contents - Save	\$00.00	\$3,000.00

Emergency Operations Highlights

Battalion 1, East Hawai‘i

- 9/8, Inc#21252, Structure Fire: Hapuu St, Nanawale/District 10, Structure fire, no injuries or fatalities.
- 9/24, Inc#22595, Rescue: 4 miles off Kaloli point/District 18, disabled vessel, no injuries.
- 9/24, Inc#22647, Interagency Mission: Hilo Bay/District 1 & 2, Coast Guard and FBI mission. Missing Vessel with suspicious background

Battalion 2, West Hawai‘i

- 9/1, INC# 20755 Rescue: Boat on the Rocks at Kohanaiki. 4 people brought to shore, 1 transported to KCH. Boat was flipped and towed to harbor.
- 9/5, INC# 21054 Drowning: Swimmer in distress at Hookena Beach
- 9/6, INC# 21166 Structure Fire: Kekumu St. Waikoloa, a 4 unit apartment style building, 50% involved. No injuries, one family dog saved.
- 9/17, INC# 22046 Structure Fire: Kiekiena Pl. 3 car garage fire. Fire contained to garage with smoke extension to main house. No deaths or injuries.

Special Operations

Haz-Mat

- Chemical Safety Days (Chlorine) training completed on September 13 (TTX) & 14 (functional)
- Kaumana and Makalei Ludlum Rad meters sent in for calibration.
- Continuing to finalize specs on trucks and Hazmat vehicle

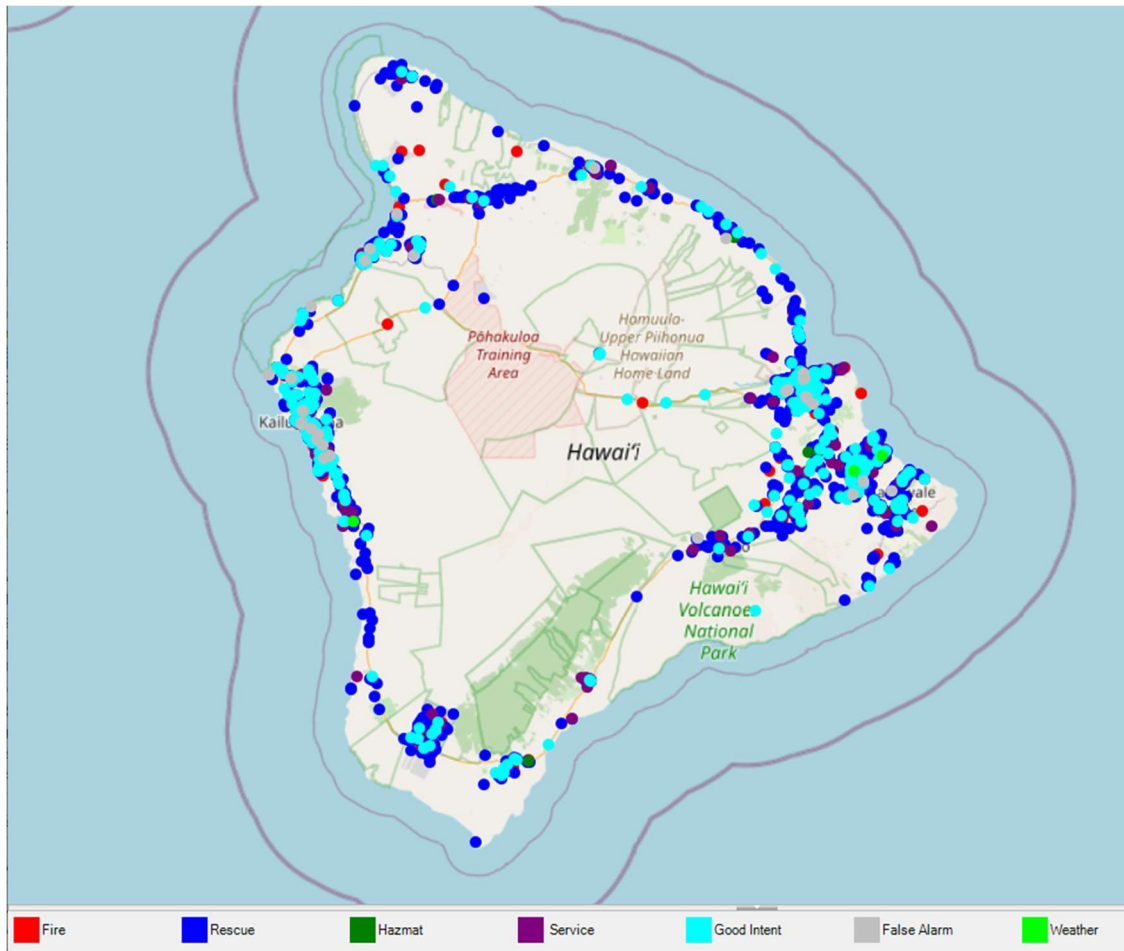
Ocean Safety

- New WSO positions (Kohanaiki and Lieutenants) have been created, still working on Training LT. and Chief Positions.
- Received confirmation that equipment funding for Hapuna and Kua Bay has been approved for FY24.

Rescue

- RB7 (Radon) update. Upon completing the test runs after recent repairs, it was identified that there was a significant fuel leak from the port side fuel tank. The boat will have to once again undergo repairs to replace the fuel tanks. No timeline for repairs.
- X-Vehicle specs for both stations have been submitted for bids.

Incident heat map for September 2023



SUPPORT SERVICES

Emergency Medical Services Branch

PulsePoint Funding

We were very fortunate to receive support through our alternative funding efforts from the Hilo Medical Center Foundation for \$8,000 to assist with our PulsePoint renewal cost. PulsePoint is an app that anyone can download to their smart phone for free. The app uses the current location of a user and will alert them if someone in their vicinity is in need of CPR. The goal of PulsePoint is to increase the possibility that a victim in cardiac arrest will receive cardiopulmonary resuscitation (CPR) quickly. PulsePoint also has the ability to notify the rescuer of where the closest automated external defibrillator is located.

Hands-Only CPR and AED Training

The EMS Branch assisted with a community education Hands-Only CPR and AED training at UH Hilo. Many of the individuals who participated in this training were involved in a recent cardiac arrest save while playing pickle ball in Hilo. A big mahalo goes out to Captain Keolanui for coordinating this successful event.



CPR Certification Class

The EMS Branch assisted with a CPR certification class for the 52nd firefighter recruit class.

Paramedic Class Update

Our 9 paramedic students enrolled in the 2023 Fall class have completed their advanced cardiovascular life support certifications this month and are all doing well.

FMS II Recruitment

Our FMS II recruitment closed on September 19th. We are targeting to have the assessment center by the middle of October.

Controlled Substances Certificate Renewal

We have received our certificate of registration for controlled substances from the State of Hawaii. This certificate renewal is valid until October 31, 2024 and has been distributed to all medic stations for posting.

e-Commerce Store

The EMS Branch is currently working on the EMS Supply e-Commerce Store. This online store format will be used by stations to order EMS supplies. We hope to roll-out this program on November 1, 2023.

Community Paramedicine Program

Our Community Paramedicine program continues to be very busy assisting with high utilizers of the 911 system. Many of these individuals were able to benefit from free durable medical equipment that we were able to acquire through grant funding. These efforts have led to many high utilizers staying out of the 911 system and also leading to an improved lifestyle.

Training Services Branch



Recruit Class 52 Update

Hawai'i Fire Department Recruit Class 52 has concluded their Firefighter I training and is preparing to test for their Pro-Board certification exams. The class also completed their Emergency Medical Responder (EMR) training, led by FEO Micah Tsue and FMSII Reyn Shimooka with support from the EMS Branch. Five WSO also attended and passed the two-week training course.



Mahalo

Training would like to express our gratitude to FEO Micah Tsue and newly promoted FHMS Paul Umemoto for their time and service as they return to Emergency Operations. FEO Jeremy Tekurio will be a welcome addition to our team, to on boarded in October.



Forcible Entry Training

Fire Training Specialist Adam Veloria and ARFF RTO Ka'eo Ortiz delivered basic forcible entry training to Station 12 personnel. Both personnel collaborated to create the lesson plan, demonstration, and skills sessions as a model for cadred-led task-level instruction to fire companies.

Blue Card Incident Commander Certification

Five personnel completed the Blue Card Command Simulation Lab to earn their Blue Card Incident Commander Certification on September 27-29 at Hilo ARFF. Five additional personnel will be scheduled to complete this process shortly as part of this command-and-control program evaluation project.

Volunteer Training Section

Quarterly Volunteer Captains' Meeting

The quarterly volunteer captains' meeting was held on 9/23 where the topics of discussion were the August brush fires in Maui and West Hawaii. FEO Cody Mattos of Company 5-Charlie (Fern Forest) and Fire Chaplain Rene Godoy received recognition for their dedicated service and continued commitment to the volunteer effort.



1-Alpha (Pepeekeo)

No call outs. Performed station maintenance, groundskeeping, and continued to train on pump operations and hose handling.

5-Delta (Fern Acres)

Boosted their numbers with the addition of four new volunteers.



7-Bravo (Kalaoa)

Conducted vehicle maintenance and several trainings on their own to include brush fire training, ladder training, and FLAIM system training. They also responded to smoke sighted, brush fire on Manawalea street, rubbish fire on Wainanani street, brush fire on Ali'i drive, and rubbish fire on Kaiminani drive.

9-Alpha (Waiki'i), 9-Bravo (Kanehoa)

Participated in the Resilience Fair in Waimea on September 9th.



9-Bravo (Kanehoa)

Conducted 3 trainings on their own in the month of September.

10-Delta (Ainaloa)

Responded to four alarms consisting of smell of smoke and other nuisance fires.

11-Alpha (Na'alehu), 11-Charlie (Discovery Harbour), 11-Delta

Had a quiet month with no call outs and were able to focus on familiarizing with their equipment and apparatuses.

16-Bravo (Waikoloa)

Met on three Saturdays and one Wednesday evening. Five personnel attended for about two hours each meeting.

19-Alpha (Pu'uanahulu)

Had their members trained in the American Heart Association's HeartSaver first aid/AED/CPR program with all members successfully completing the course.

Fire Prevention Branch

Highlights

- The Fire Prevention branch investigated thirteen (13) complaints, conducted three (3) fire investigations and eight (8) residential safety inspections, gave twelve (12) public education presentations, and reviewed eighty-eight (88) plans.

Fire Prevention Inspections

Inspection Type	September	FYTD
Fire Protection System Acceptance Testing	31	60
Commercial	13	115
Complaint Investigation	13	76
Re-Inspections Commercial	12	73

Certificate of Occupancy	5	11
Educational	4	12
RE-Inspections Educational	2	2
AST/UST/LPG Site Inspection	1	1
Fireworks Site and Storage	0	12
DOH Ag Burn Site Inspection	0	0
Tent Site Inspection	0	5
Occupancy Load Enforcement	0	0
Total	81	367

Logistics, Emergency Communications, and Vehicle Maintenance Section

Emergency Communications

Fire Communications Control Center Updates

- We now have four FCO Is who have started call-taking and dispatching during day shift.
- We had a contract hire from an accredited PSAP work with the trainees on call taking and provide feedback on our overall training program for Fire Communication Officers.
- We have finalized a testing process for new hire candidates to assess their computer, typing and multi-tasking skill set.

Warehouse

We have received the new PPE extractors and dryers. Thank you, AC Chadwick, for spearheading the grant.

Clerk III Vacancy

There is an opening for the clerk position in auxiliary services which we hope to fill this month.

In The Works

Multiple large projects are continuing--replacement air bags, extrication tool replacements, and bed replacements are some of them.

Vehicle Maintenance Shop

Apparatus and Equipment Repair Updates:

Type	Sept.
Repairs/Service Completed	67
Service/Trouble Calls	22
Contracted Out and Tows	8

Information Technology Highlights

- SCIP (Statewide Communication Interoperability Plan) meeting in Oahu.
- Joint Communication Center meeting
- MDT infrastructure setup for donated fire engine from Honolulu Fire Department, HFD 625.
- Added hydrants for Hawaii Community Correctional Center Hale Nani location to Spillman.
- Added hydrants for Waikoloa Village to Spillman.
- Excel workbooks for EPR FireWorks.
- EPR FireWorks transition meetings.
- ESO update on Medic Toughbooks.
- Shopify store website setup for EMS Supplies.



HFD personnel pose with Interim Administrator of Maui Emergency Management Agency, Darryl Oliveira, as part of their 3-week deployment supporting HIEMA.

END REPORT