



Professional Services Letter  
 RD. 7 - Education and Vocational Training  
 RD. 8 - Education Program

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**Member of:**  
 Child Care Aware  
 National Workforce Registry Alliance  
 Aloha United Way  
 Kauai United Way  
 Hawaii Island United Way



Agency Partner  
 Maui United Way



BBB of Hawaii, Accredited Charity

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*August 15, 2023*

Subject: Professional Service Proposal

Dear Douglas Adams,

As Hawaii's only CCR&R, PATCH is a one stop shop for all of the communities early childhood needs. Our programs include:

- Referrals to child care and preschools
- community resources for families
- Free infant/toddler and general child development trainings
- Professional development trainings and opportunities to practitioners
- On-site career counselor to assist those in the field as well as those interested in entering the field of ECE
- On-site recruiter for those interested in opening their own family child care home
- Scholarships for early learners going to college to work in field of ECE
- School readiness scholarship for children I their last year of preschool
- A Statewide Early Childhood Registry for those working in licensed facilities
- A shared services program for Family Child Care and Small licensed centers to assist in the administrative side of their businesses
- USDA food program that reimburses family child care homes that provide healthy and nutritious meals and snacks for the children

PATCH was established in 1976 beginning offering child care referral services using volunteers. We are now a statewide Child Care Resource and Referral organization averaging 50 employees full time, part time and on call, with offices on the five major islands, the Maui office directly serves Lanai and Molokai. As a non-profit organization, PATCH is funded through state and private grants. All of our services are free to families, providers and the community. PATCH has direct access to and supports child care providers on all islands. By working closely with the providers and families PATCH has been able to create a trusting relationship with the providers in our community and established ourselves as the organization to contact for all of their training and child development needs.

There are two offices on the Big Island, one located in East Hawaii and one located in west Hawaii. Shanna De Lima-Suganuma, the Hawaii Island Coordinator in East Hawaii has been with PATCH for over 10 years. Prior to joining the PATCH team she was the Director of the YMCA Family Visitation Center for 8 years. Shanna has her Masters Degree in psychology and brings to the table a wealth of knowledge working with families and supervising staff. There are 4 staff that work with her in East Hawaii:

- Leilani Obenchain is the PATCH recruiter and Food Program monitor. She has been with PATCH for 8 years. Leilani's position has her working in the field recruiting folks interested in opening a daycare as well as home visiting for those on the food program
- Vicki Davis has been with PATCH for 10 years as the Resource and Referral Specialist. Vicki has an AS in Human Development and a BA in Sociology. Vicki supports families in the community by assisting them in finding child care and resources. She also maintains contact and supports the providers with a quarterly call to update their profiles, share with them upcoming events and professional development opportunities
- Jowett Chew-Marumoto is the Career Counselor in East Hawaii. She has been with PATCH for over 21 years. Jowett has worked with Early Childhood programs for over 30 years. She has an AS in ECE and is a certified PITC West Ed IT Trainer, community-

based trainer, mentor, coach, ECE Lecturer and PD Specialist. She also works for PACT as an Early Education Coach

- Kehau LeeHong-Mauga is the Resource and Referrals Family Navigator Specialist II. She started working in the East Hawaii office in July 2023. Kehau has an A.S. in Early Childhood Education, A B.A. in Sociology and is a licensed LPN. Kehau returns to PATCH after a 12 year hiatus, she previously worked at PATCH as a Quality Care Career Counselor after having run her own DHS registered daycare in 2011 and worked as a preschool teacher in the early 2000's.

Rochelle Hall has been with PATCH for 16 years, 10 as the Program Representative and the last six years as the Hawaii Island Coordinator in West Hawaii. She holds a Bachelor of Science degree in Psychology. Before PATCH, Rochelle lived in Washington State and worked for a short time as an infant-toddler caregiver. There are two staff that work with Rochelle in West Hawaii:

- Christine Estencion has been with PATCH for 4 years as the Program Representative in West Hawaii. She holds an Associates of Science degree in Early Childhood Education. Before PATCH she was the owner of a DHS Registered Family Childcare Home in Kailua-Kona for 8 years and a Preschool teacher for 15 years.
- Tami Robare has been with PATCH for 1.5 years. She has an AS degree in Early Childhood Education, a BA in Family Life Education, and a certificate in Parent Coaching. Tami coordinates the Ka'Upena Shared Services program and works directly with the 23 providers on the program.

Carol Wear, our Interim Executive Director has been with PATCH for seven years. Carol has a Bachelor of Science degree in Organizational Business Management and an Associates Degree in Early Childhood Education. Prior to joining PATCH Carol was the Director of Operations for the Armed Services YMCA. Carol has 30+ years of Early Childhood experience.

Some of the projects that PATCH has been working on are:

- Subcontract - ARPA Technical Assistance Program  
Learning to Grow  
Mary Ann Nemoto, Project Manager  
(808) 462-4701  
[mnemoto@hawaii.edu](mailto:mnemoto@hawaii.edu)
- Family Child Care Conference  
Department of Health  
Keiko Nitta, Children with Special Needs Branch  
(808) 733-9068  
[Keiko.nitta@doh.hawaii.gov](mailto:Keiko.nitta@doh.hawaii.gov)
- Subcontract - Healthy Kids, Healthy Future  
Jordan Smith, Consultant  
[Jnconsulting1@outlook.com](mailto:Jnconsulting1@outlook.com)
- Shared Services - Ka'Upena  
ECAS  
Vivian Eto, Strategy & Project Management Lead  
[vivian@ecashawaii.org](mailto:vivian@ecashawaii.org)
- Continuous Quality Improvement  
County of Maui  
Kaina Bonacorsi, Maui County Early Childhood Resource Coordinator  
(808) 270-5557  
[Kaina.bonacorsi@mauicounty.gov](mailto:Kaina.bonacorsi@mauicounty.gov)

For more information, you can contact Carol Wear, Interim Executive Director at our Oahu office (808)-550-3848 or Shanna De Lima - Suganuma at our Hilo office (808) 238-3461.

Mahalo,



Carol Wear  
Interim Executive Director