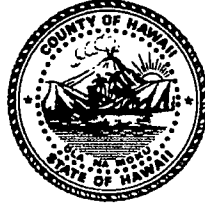


C. Kimo Alameda, Ph.D.
Mayor

William V. Brillhante, Jr.
Managing Director

Merrick Nishimoto
Deputy Managing Director



Kehaulani M. Costa
Housing Administrator

Keiko M. Mercado
Assistant Housing Administrator

County of Hawai'i
Office of Housing and Community Development

1990 Kino'ole Street, Suite 102 • Hilo, Hawai'i 96720 • (808) 961-8379 • Fax (808) 961-8685
Existing Housing: (808) 959-4642 • Fax (808) 959-9308
Kona: (808) 323-4300 • Fax (808) 323-4301

July 31, 2025

Via Hand Delivery

Council Chair Dr. Holeka Inaba, Ed.D.
and Members of the Hawai'i County Council
Hawai'i County Council
25 Aupuni Street
Hilo, Hawai'i 96720

COUNTY CLERK
COUNTY OF HAWAII
2025 JUL 31 AM 11:54

Subject: Final Impact Report for Year 2 Homelessness and Housing Fund (Per Resolution NO. 442-22, July 19, 2022)

Dear Council Chair Inaba and Members of the Hawai'i County Council,

Attached please find the Office of Housing and Community Development's Year 2 Homelessness and Housing Fund (HHF) Annual Impact Report for the period of January 1, 2024 - January 31, 2025, as required by Resolution No. 442-22, passed July 19, 2022.

Should you have any questions, please feel free to call our office at 961-8379.

Thank you,

Kehaulani M. Costa
Housing Administrator

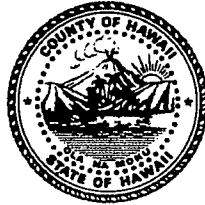
Comm. No. 425
Ref. To: ORCOC
Ref. Date AUG - 4 2025



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July 31, 2025

MEMORANDUM

TO: Council Chair Dr. Holeka Inaba, Ed.D.
and Members of the Hawai'i County Council Hawai'i County Council

FROM: Kehaulani M. Costa
Housing Administrator

SUBJECT: Final Impact Report for Year 2 Homelessness and Housing Fund (Per Resolution No. 442-22, passed July 19, 2022)

.....

The Office of Housing and Community Development (OHCD) hereby submits the Year 2 Homelessness and Housing Fund (HHF) Annual Impact Report for the period of January 1, 2024 through January 31, 2025.

Homelessness in Hawai'i County remains a complex and evolving challenge. Even as our community makes progress helping individuals and families transition into stable housing, a constant inflow of people into homelessness continues.

Local efforts are vital considering federal underinvestment and structural gaps in the housing market and social service sector. HHF has never been and can never be a cure-all for all homelessness in Hawai'i County, but it does serve as a critical investment and a value-driven commitment to our community.

The HHF helps individuals transition from homelessness into stable housing. While success of a fund like HHF is typically measured by the number of individuals and families housed, it's important to understand that success is also measured in more than just housing outcomes when working with people experiencing homelessness. The measure of success must also reflect the incremental progress individuals make as they navigate the challenging, and typically non-linear path toward stability. Sometimes it's getting an ID, reconnecting with family, starting a job program, agreeing to move off the street



July 31, 2025

Page 2

into shelter, building trust with an outreach worker, or simply being ready to accept help.

Just as importantly, success includes the ongoing development of our social services infrastructure on Hawai'i Island. Through HHF, providers have made significant strides in strengthening partnerships, enhancing service coordination, building capacity, and building more cohesive pathways to housing – progress that may be harder to quantify, but is consistently reflected in provider feedback.

In closing, the HHF is just one piece of a much larger, collaborative effort to address homelessness on Hawai'i Island. With just under \$9 million in funding for the Year 2 cycle, supporting 19 projects, HHF invested in a range of activities from prevention and diversion to housing retention, serving those who are homeless, newly housed from homelessness, or at imminent risk of becoming homeless

HOMELESSNESS AND HOUSING FUND

Year 2 Impact Report from January 1, 2024 - January 31, 2025

Summary of Impact

The Homelessness and Housing Fund (HHF) is a pivotal initiative aimed at addressing the pressing issues of homelessness and housing instability in Hawai'i County. Established on March 23, 2022, through Ordinance 22-26, and guided by Resolution 442 adopted on July 19, 2022, the HHF represents an unprecedented commitment to addressing homelessness through strategic interventions and collaborative efforts. The HHF supports programs that provide services for individuals and families currently experiencing or at risk of homelessness, and aims to reduce the inflow of Hawai'i County residents into homelessness.

The organizations awarded through the HHF are part of a larger continuum of homeless providers and services offered. Totals presented in this report reflect only the recorded services and participants served by HHF awarded programs and do not represent all services provided or all people experiencing, or at risk of experiencing, homelessness across Hawai'i County.

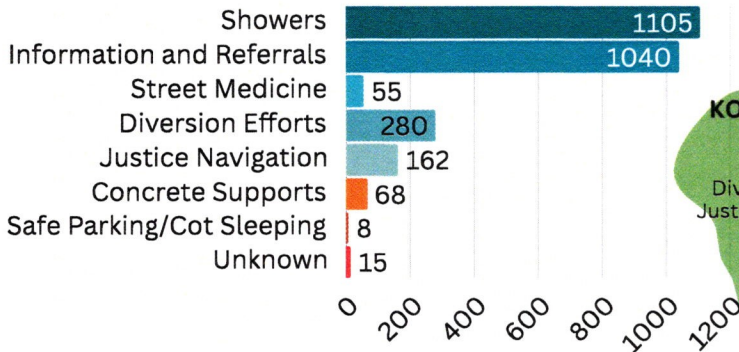
During this reporting period, HHF grantees provided **3,894 services to Hawai'i County households**. These services are divided by type: transactional services (2,435 encounters) and support services (1,459 enrollments).

2,435
Transactional Service Encounters
Providing
2,733
Unique Services
to
1,199
Unique Households

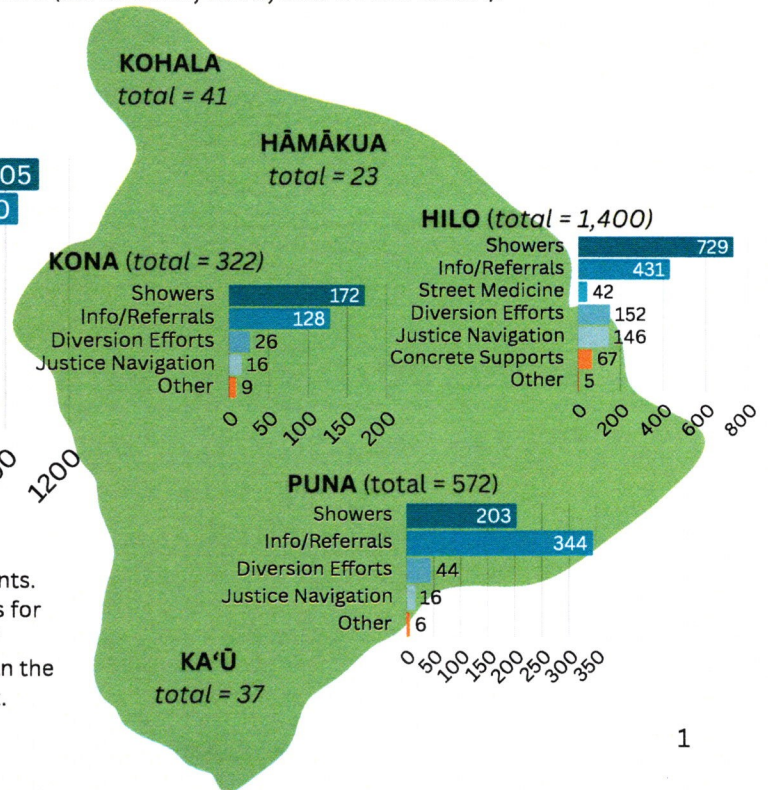
Transactional Services are single-exchange interventions, addressing a one-time or immediate need. They serve as a trust-building and engagement tool, with the goal of encouraging deeper participant commitment to long-term case management and housing navigation services. Transactional Services recorded for HHF include street medicine, showers, information/referrals, diversion efforts, justice navigation, concrete supports (i.e. meal, hygiene kit), cot sleeping, and safe parking.

While transactional service encounters represent a single exchange between service provider and participant, multiple services can be provided during that time (i.e. shower, food, and information).

Transactional Services Provided by Type



Districts based on self-reported ZIP Codes from participants. Due to missing ZIP Code data or the presence of ZIP Codes for locations outside of Hawai'i County, the total count of transactional encounters and unique services is greater than the sum of transactional services provided for each district.

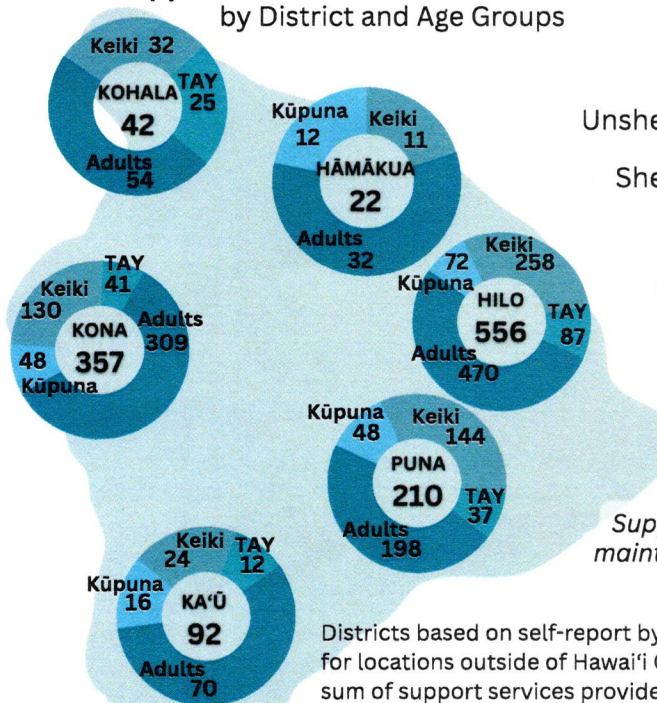


Housing Journey Through HHF Support Services

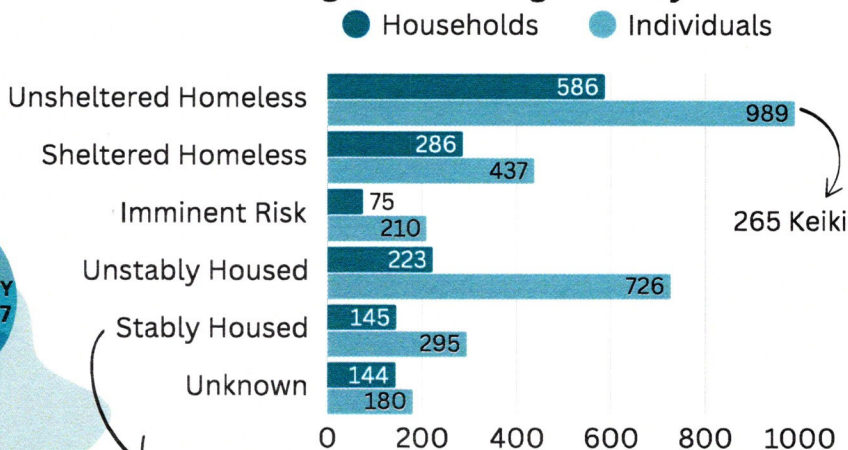
Support Services are enrollment-based programs that provide participants with individualized case management and coordinated interventions through their journey toward stable housing, self-sufficiency, and overall well-being. HHF grantees document when an individual/household enters the program, exits the program, and then follows up six months after program exit. Housing status is captured at each stage to document changes in housing status over time.

1,459 Support Service Enrollments

Support Service Enrollment
by District and Age Groups



Housing Status at Program Entry

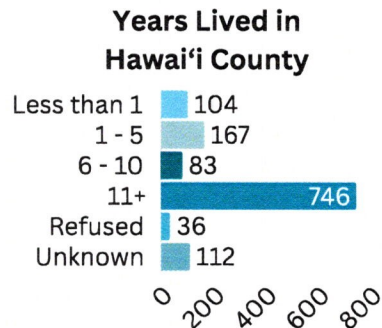


Why Stably Housed?
Support services to the newly housed help maintain housing stability, reduce recidivism, and prevent future homelessness

Districts based on self-report by participants. Due to missing ZIP Code data or the presence of ZIP Codes for locations outside of Hawai'i County, the total count of support services (1,459) is greater than the sum of support services provided for each district (1,279).

1,248 Unique Households Enrolled in these 1,459 Support Services Representing 2,410 Hawai'i County Residents

432 Native Hawaiian Households
1,007 Individuals



Support Service Program Types

While all HHF awarded programs promote a pathway to housing, some specialize in unique populations such as families with children, youth, individuals involved in the justice system, or persons with behavioral health or substance use disorders. Each program offers different levels of support, with some programs directly providing housing as a part of their enrollment while others provide case management to guide participants to housing. Additional supports include document readiness, skill building, and family reunification.

789 Households (1,192 Individuals) were provided temporary or long-term housing at HHF program enrollment

49 At-Risk Households (103 individuals) prevented from falling into homelessness by entering an HHF Support Service intervention

609 Households (1,252 individuals) Enrolled in a mental health, behavioral health, or substance use program funded by HHF

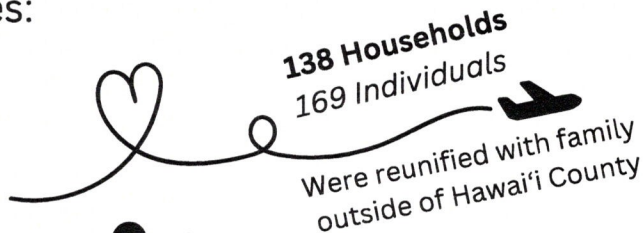
Support Service Outcomes

845 Households Exited Support Services during Year 2

Upon Completing Support Services:




430 Households
Exited programs **stably housed!**




138 Households
169 Individuals
Were reunified with family outside of Hawai'i County

Homelessness Prevention
72 Imminent Risk / Unstably Housed Households
207 Individuals
Exited Support Services stably housed



58% of Households with complete housing data showed improved housing status through HHF-sponsored Support Services
Improving living conditions for 659 Hawai'i County Residents!

From Homelessness to Housed
247 Unsheltered / Sheltered Homeless Households
349 Individuals
Exited Support Services stably housed



Chronic Homelessness Reduction
117 of these Households had experienced homelessness before

HHF Year 2 also contributed to the continuation and creation of:



Duration of stay in these facilities ranges from a few days to indefinite. These beds came with case management, financial management, vocational training, employment assistance, insurance enrollment, and/or life-skills training to support long-term independence, housing placement and stability.



Advancements in permitting, surveying, and site preparation for a 16 micro-unit facility for DV survivors



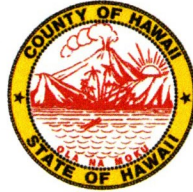
Monthly trainings for all homeless Service Providers island-wide, facilitated by an industry expert



OHCD hosted Community of Practice, a quarterly gathering of service providers that has cultivated partnerships and improved service delivery among providers



An additional 5,007 shelter nights were provided for 583 unique individuals through The Salvation Army's 25-Bed Cot Sleeping Program between August 2024 and March 2025 in Downtown Hilo; services also included the distribution of 5,096 meals and provision of 2,676 showers



Homelessness and Housing Fund

Year 2 Impact Report

JANUARY 1, 2024 TO JANUARY 31, 2025

Presented to the Hawai'i County Council
August 19, 2025

Summary of Impact

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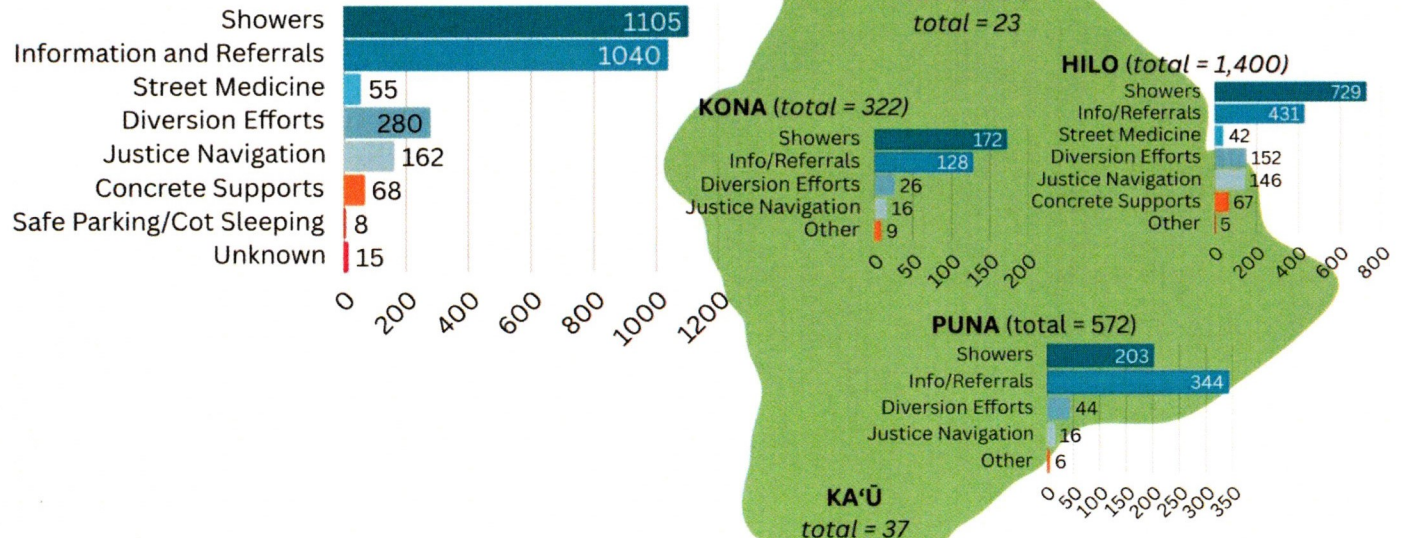
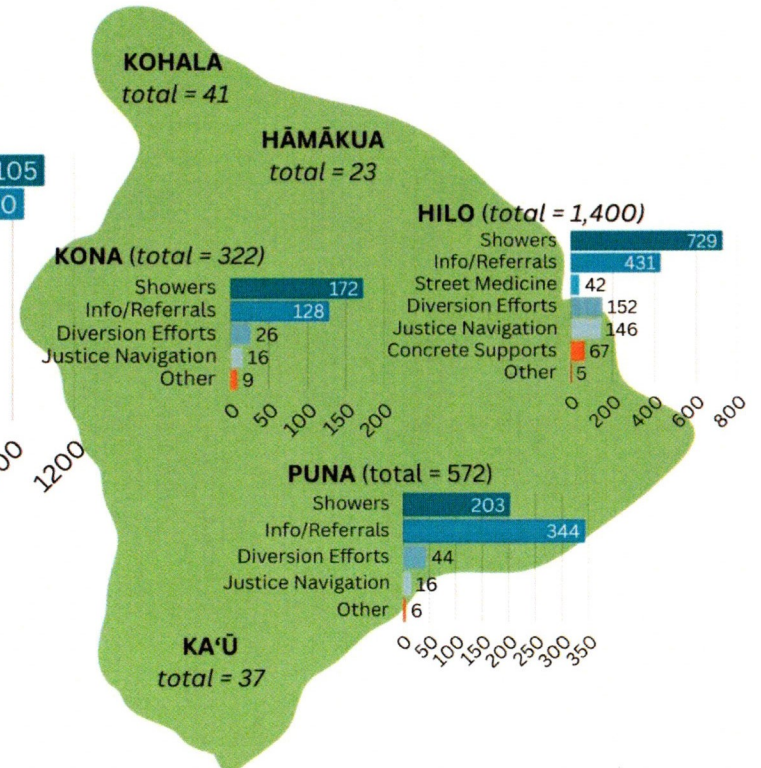
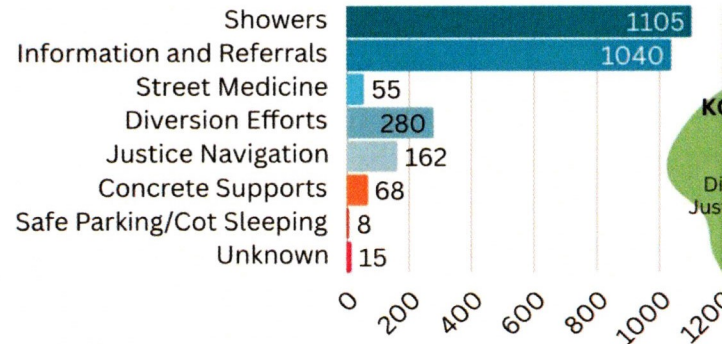
Unique Services

to

1,188

Unique Households

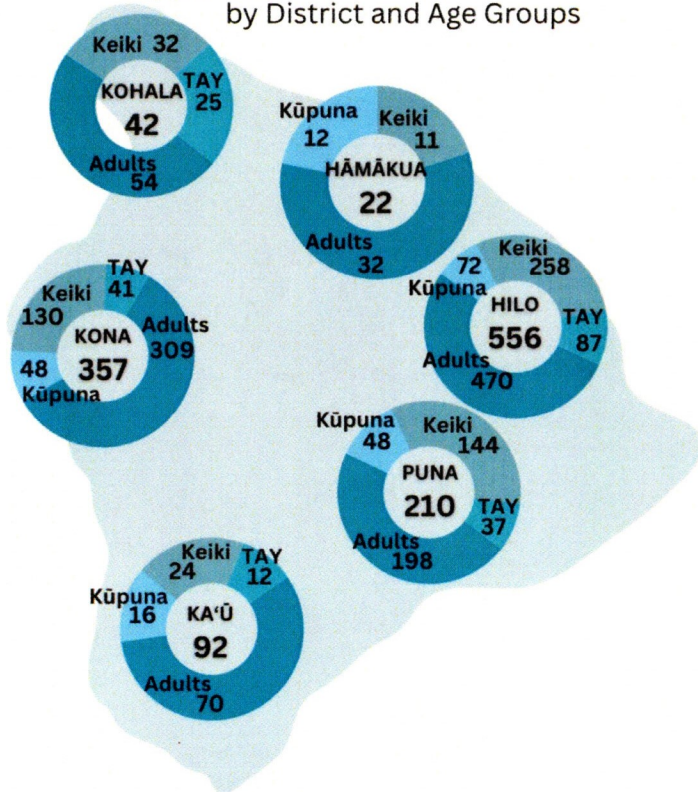
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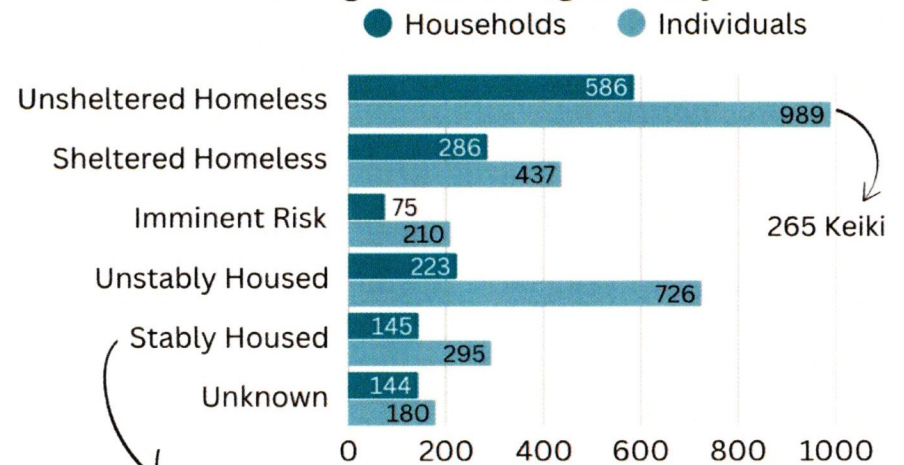
Housing Journey Through HHF Support Services

During this reporting period, there were **1,459** Support Service Enrollments.

Support Service Enrollment
by District and Age Groups



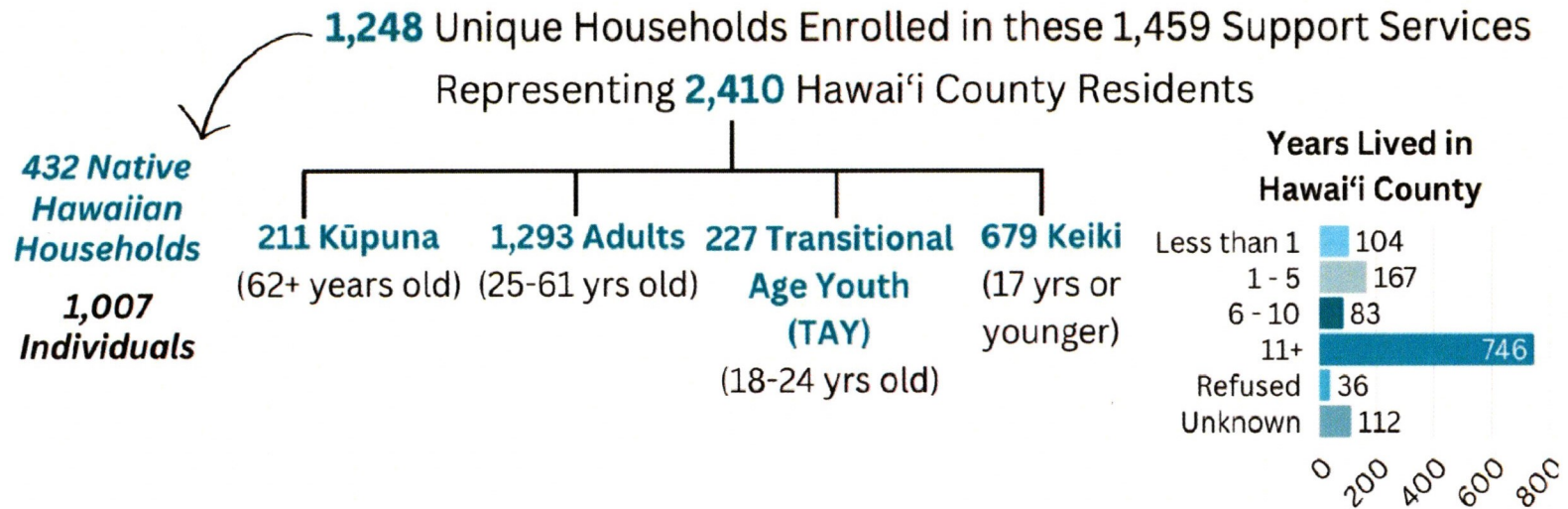
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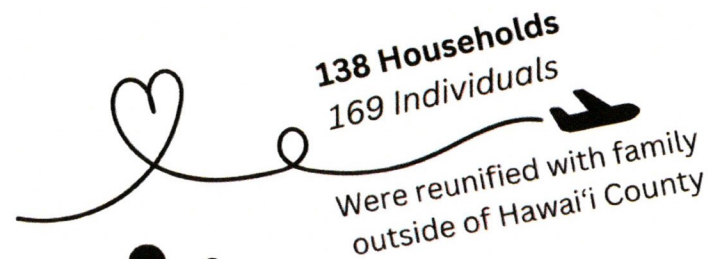
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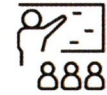
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