



DEPARTMENT OF WATER SUPPLY • COUNTY OF HAWAII

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June 5, 2009

Mr. Edmund Haitzuka, Chairman,
and Members of the 2009-2010 Hawai'i County Charter Commission

ARTICLE VIII: DEPARTMENT OF WATER SUPPLY

I am Milton Pavao, P.E., Manager of the Department of Water Supply. I appreciate this opportunity to address the 2009-2010 Hawai'i County Charter Commission.

The Charter provisions of Article VIII, Department of Water Supply, have faithfully served our Island's residents, more specifically our public water system consumers. I believe our Department, under its current structure, functions efficiently, provides outstanding customer service, and provides foresight for the future of our island. At times, we face challenges like any other agency. However, we have been able to overcome these challenges and make progress with a strong understanding of our mission and goals.

Our Water Board, comprised of citizens appointed by the Mayor and confirmed by the Council, serves our Department extremely well. The Board's focus and decisions have always been made in the best interests of our entire island. An independent Water Board is the ideal way to govern such a precious and life-giving resource such as our water.

Our staff is the most important component of our Department. It is so fulfilling to see staff who truly care about their duties and strive to do the best possible job they can do. It is an honor to work alongside dedicated public workers who take pride in their employment.

As mentioned, the provisions of Article VIII of the Hawai'i County Charter are functioning well and efficiently at the Department of Water Supply.

Thank you for this opportunity to address the Hawai'i County Charter Commission.

Sincerely yours,

Milton D. Pavao, P.E.
Manager

MDP:dms

... Water brings progress...

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