



County of Hawai'i

Community Engagement Programs and Financial Empowerment Centers

Current Community Programs

Emergency Rent (and Utilities) Assistance

Landlord Tenant Mediation

Coordination Center

Homeowner Assistance Fund

Financial Empowerment Center

Emergency Rent (Utilities) Assistance Program

RESULTS

1,828 households

\$ 13.6M in financial assistance

A project delivered in partnership with



Hawai'i County Economic Opportunity Council
Helping People - Changing Lives

<https://sites.google.com/view/hawaiicountyrap/home>

Contact the mediation center where the rental unit is located

East Hawai'i

Ku'ikahi Mediation Center

Phone: (808) 935-7844 ext. 8

Email: landlordtenant@hawaiimediation.org

Website:

hawaiimediation.org/landlordtenant/



Ku'ikahi Mediation Center
Finding Solutions, Growing Peace

West Hawai'i

West Hawai'i Mediation Center

Phone: (808) 664-0991

Email: ksims@whmediation.org

Website:

whmediation.org/our-services/landlord-tenant/



**West Hawai'i
Mediation Center**



**NEIGHBORHOOD
PLACE OF PUNA**

Coordination Center

The Coordination Center on Hawai'i Island offers free service to help residents navigate critical financial, housing, and health-related issues.

The Center is designed to help residents with free one-on-one coaching and connectivity to community-based and government supported services.

The Center's objective is to ensure lack of knowledge about available resources doesn't stand between residents and the help they need.

<https://neighborhoodplaceofpuna.org/the-coordination-center/>

Homeowner Assistance Program

- Overview
 - HAF will provide Hawai'i homeowners who are experiencing financial hardship after January 21, 2020, associated with the COVID-19 pandemic and have incomes at or below 150% of the area median income with assistance that will lead to long-term mortgage resolution.
 - Grants up to \$30,000 to assist homeowners who are in financial hardship pay past due mortgages or reduce monthly payments.



<http://hawaiicommunitylending.com/grants-loans/>



**HAWAI'I COMMUNITY
FOUNDATION**
Amplify the Power of Giving

County of Hawai'i



**Hawai'i
County
Financial
Empowerment
Center**

*Free One-on-One
Financial Counseling*



**Financial
Empowerment
Centers**



Hawaii First
Federal Credit Union
— & —
Community Resource Center

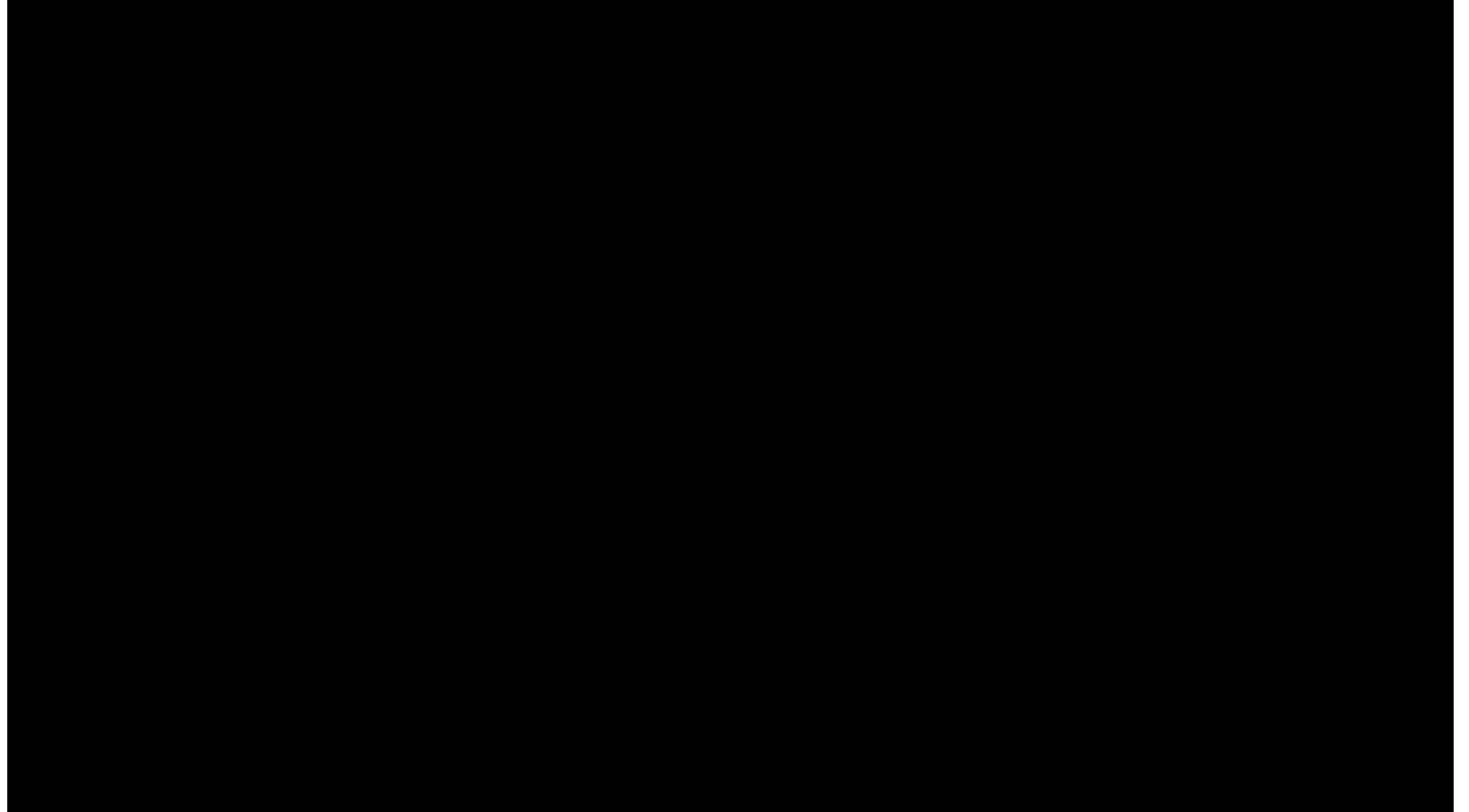


Hawai'i County Financial Empowerment Centers



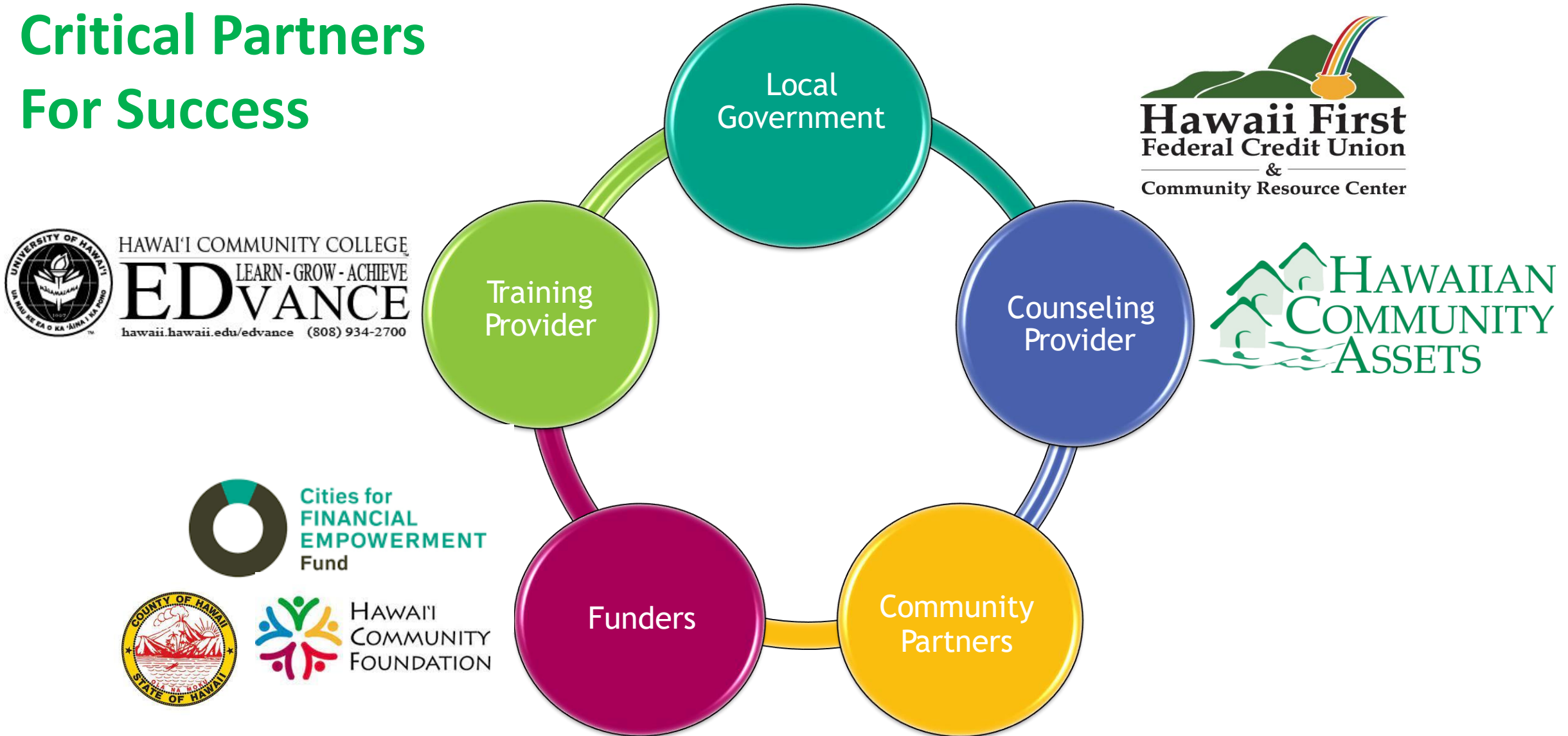
**Hawai'i
County
Financial
Empowerment
Center**

*Free One-on-One
Financial Counseling*



Hawai'i County Financial Empowerment Centers

Critical Partners For Success



Hawai'i County Financial Empowerment Centers

Core Elements of the FEC Model

The Financial Empowerment Center initiative provides free, one- on-one financial counseling as a public service to all residents.

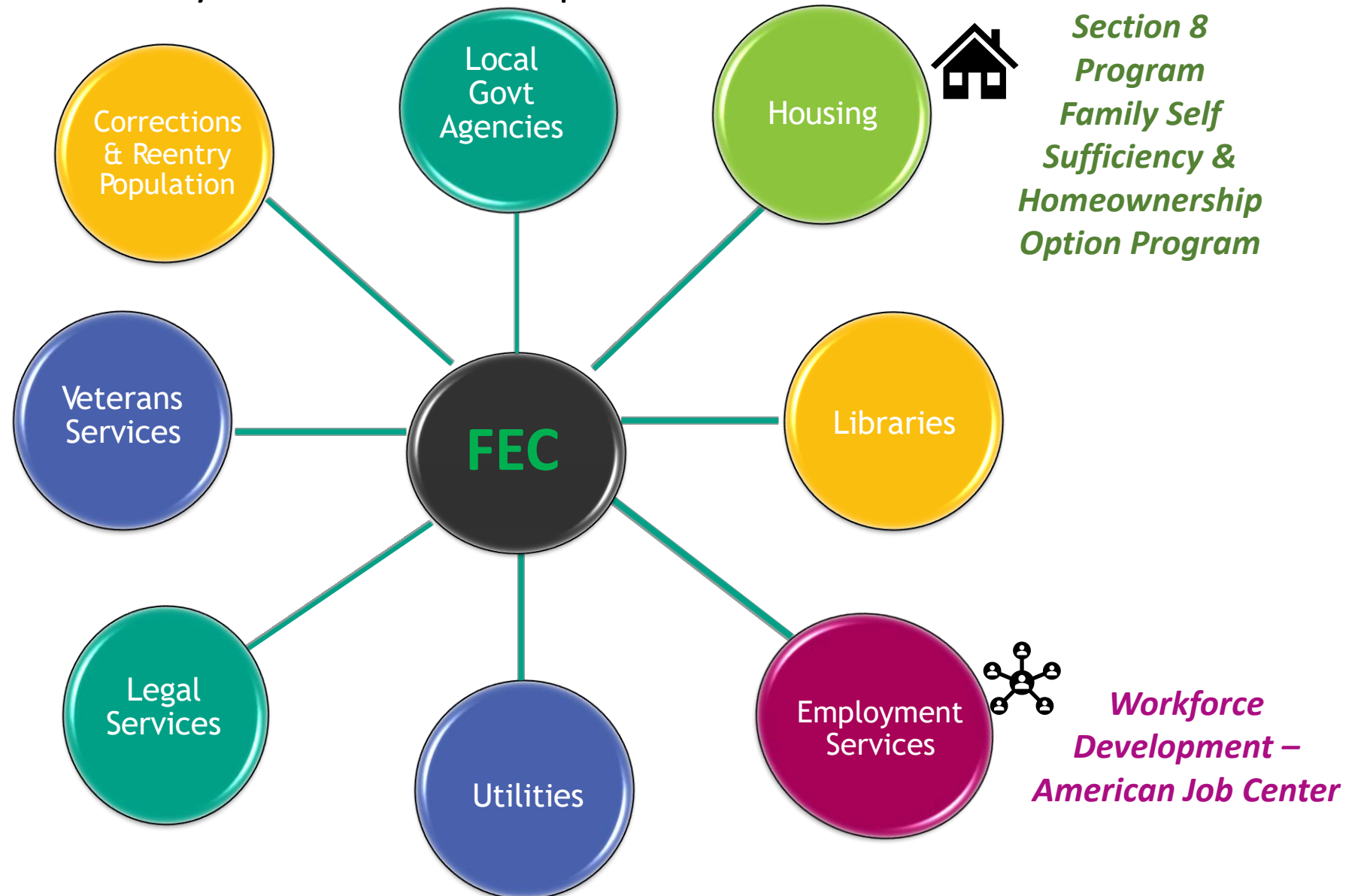
- One-on-One
- Professional
- Integrated
- Data Driven
- Government-Branded
- Sustainable

Hawai'i County Financial Empowerment Centers



Hawai'i County Financial Empowerment Centers

**Varied
Community
Partnerships**



Hawai'i County Financial Empowerment Centers

Committed Referral Partners



UNIVERSITY of HAWAII®
HAWAII
COMMUNITY COLLEGE



DEPARTMENT OF WATER SUPPLY
COUNTY OF HAWAII

COUNTY OF HAWAII
Real Property Tax Office



AGING &
DISABILITY
RESOURCE
CENTER



ADRC
HAWAII

Hawai'i County
Office of Aging
"Kahi Malama, A Place of Caring"



**Hawai'i County Economic
Opportunity Council**
Helping People – Changing Lives

*Family Assessment Center
at Ulu Wini*

Homeowner Assistance Fund Program



Hawai'i County Financial Empowerment Centers

Our Counselors



Hawaii First Federal Credit Union

<https://www.hawaiifirstfcu.com/financial-empowerment-center/>

or

by phone at (808) 933-6600



Hawaiian Community Assets

<https://www.hawaiiancommunity.net/>

by phone at (808) 934-0801



Hawai'i County Financial Empowerment Center

*Free One-on-One
Financial Counseling*

Interested in learning more?

**Interested in becoming a
referral partner?**

**Do you want us to share more
information with your
leadership or staff?**

CONTACT

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